Hello Casey,

Thanks for your note. I believe I realize the cause for the dip in activity. The following activities demonstrated a significant decrease in sessions:

Account Management

Reporting

Roadmap

Saga Creation

Moreover, the time spent during these activities suffered a congruent attenuation. I have attached a preliminary diagram that potentially illustrates your suspicions. The diagram illustrates total usage over time, in hours.

Please let me know if I you require additional visualizations are specific data pulls.

Regards,

Craig Saiz

