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Insurance Product Analyst

at Metromile ([View all jobs](#))

Remote

About Us

On the off chance you've thought about insurance, it's likely because you've insured something you love, not because you loved your insurance company. Metromile is out to change that. As an insurtech powered by data science and customer-centric design, we're building a community of drivers who come for the savings and stay for the experience.

With technology at its core, Metromile is reimagining insurance to make it fairer and actually delightful. We're obsessed with savings, service, and features -- street sweeping alerts, monthly mileage summaries, fuel trackers and more -- that engage a customer all along their journey. We're on the forefront of disrupting a \$250 billion auto insurance category that has gone unchanged for over 80 years.

Metromile's diverse team combines the best of Silicon Valley technologists with veterans from Fortune 500 insurers and financial services giants. This management structure ensures that the business is focused on growth, customer experience and technology innovation while also balancing unit economics and profitability. The team is growing quickly across its San Francisco, Tempe, and Boston offices. Our customer service, claims, and sales teams are all based in-house in the US. ***This is a remote position within the continental United States.***

Thanks to what makes us different -- our people and our technology -- we've been honored with a slew of awards. A few recent ones include: named a Benzinger "Best Insurtech" finalist, a [Top Company to Work For](#), one of the [Healthiest Employers in Phoenix](#), and a [Best Place to Work](#). And, our CEO was recognized as a 2020 [40 under 40](#).

About the role:

Metromile is looking for an Insurance Product Analyst to join our growing Insurance Product Management team. As an Insurance Product Analyst, you will help evolve the insurance product. You will report to an Insurance Product Manager within the State management team and support a team of dynamic and collaborative Insurance Product Managers and Assistant Managers to drive profitable growth across new and existing Personal Auto products.

You Will:

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- Build and maintain core business reporting and KPI monitoring.
- Lead and execute complex analyses that support single or multi-state level strategies.
- Develop risk segmentation recommendations that balance growth and unit economics.
- Perform Ad hoc analysis work to support the Insurance Product Management team as needed.
- Execute QA testing for new state launches and revisions to existing products.
- Make recommendations based on analytical findings to improve competitiveness, operational efficiency, and profitability while considering state level regulatory compliance.
- Collaborate with other cross functional organizations across the company in support of multiple company initiatives.

You Must:

- Possess excellent oral and written communication skills and strong quantitative, analytical and interpersonal skills.
- Have ability to generate quality work product under tight deadlines in a dynamic, fast-paced environment
- Be willing to embrace change and show flexibility in assignments and the work environment
- Demonstrate problem-solving skills
- Have moderate Excel skills and experience in relational databases

About You:

- BA/BS in Math, Statistics, Economics, or related field
- 1+ years of Property and Casualty experience a plus
- Strong Excel and SQL skills
- Experience with Snowflake, Tableau, or Python/R a plus

What's in it for you

- Competitive salary
- Equity awards available
- Excellent benefits package (health, dental, vision, 401K with match)
- Well-being reimbursement, includes home office equipment
- Flexible paid vacation program
- Flexible scheduling/hours
- Remote work options
- 13 paid holidays - 2 of which are flex
- 12 paid weeks of leave for child birth/adoption
- Annual anniversary gifts (5 yr. - 6 week paid sabbatical)

If you got to this point, we hope you're feeling excited about the role. Even if you don't feel that you meet every single requirement, we still encourage you to apply. We're eager to meet people that believe in Metromile's mission and can contribute to our team in a variety of ways – candidates who check all the boxes.

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Metromile is committed to building a diverse, inclusive and equitable culture at all levels. We nurture a sense of community by investing in one another’s unique backgrounds and experiences to drive business success and positively influence our services and products.

Metromile is proud to be an equal opportunity employer. We will not discriminate against any applicant or employee on the basis of age, race, color, ethnicity, national origin, citizenship, religion, creed, sex, sexual orientation, gender, gender identity, or expression (including against any individual that is transitioning, has transitioned, or is perceived to be transitioning), marital status or civil partnership/union status, physical or mental disability, medical condition, pregnancy, childbirth, genetic information, military, and veteran status, or any other basis prohibited by applicable federal, state or local law.

Pursuant to the San Francisco Fair Chance Ordinance, we will consider for employment qualified applicants with arrest and conviction records.

Apply for this Job

* Required

Your full LinkedIn profile
will be shared. [Learn More](#)

Apply with LinkedIn

First Name *

Last Name *

Email *

Phone

Resume/CV

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Cover Letter

LinkedIn Profile

Website

U.S. Equal Opportunity Employment Information (Completion is voluntary)

Individuals seeking employment at Metromile are considered without regards to race, color, religion, national origin, age, sex, marital status, ancestry, physical or mental disability, veteran status, gender identity, or sexual orientation. You are being given the opportunity to provide the following information in order to help us comply with federal and state Equal Employment Opportunity/Affirmative Action record keeping, reporting, and other legal requirements.

Completion of the form is entirely **voluntary**. Whatever your decision, it will not be considered in the hiring process or thereafter. Any information that you do provide will be recorded and maintained in a confidential file.

Gender

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Please select

Are you Hispanic/Latino?

Please select

Race & Ethnicity Definitions

If you believe you belong to any of the categories of protected veterans listed below, please indicate by making the appropriate selection. As a government contractor subject to Vietnam Era Veterans Readjustment Assistance Act (VEVRRA), we request this information in order to measure the effectiveness of the outreach and positive recruitment efforts we undertake pursuant to VEVRRA. Classification of protected categories is as follows:

A "disabled veteran" is one of the following: a veteran of the U.S. military, ground, naval or air service who is entitled to compensation (or who but for the receipt of military retired pay would be entitled to compensation) under laws administered by the Secretary of Veterans Affairs; or a person who was discharged or released from active duty because of a service-connected disability.

A "recently separated veteran" means any veteran during the three-year period beginning on the date of such veteran's discharge or release from active duty in the U.S. military, ground, naval, or air service.

An "active duty wartime or campaign badge veteran" means a veteran who served on active duty in the U.S. military, ground, naval or air service during a war, or in a campaign or expedition for which a campaign badge has been authorized under the laws administered by the Department of Defense.

An "Armed forces service medal veteran" means a veteran who, while serving on active duty in the U.S. military, ground, naval or air service, participated in a United States military operation for which an Armed Forces service medal was awarded pursuant to Executive Order 12985.

Veteran Status

Please select

Form CC-305
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Voluntary Self-Identification of Disability

Why are you being asked to complete this form?

We are a federal contractor or subcontractor required by law to provide equal employment opportunity to qualified people with disabilities. We are also required to measure our progress toward having at least 7% of our workforce be individuals with disabilities. To do this, we ask applicants and employees if they have a disability or have ever had a disability. Because a person may become disabled at any time, we ask all of our employees to update their information at least every five years.

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Identifying yourself as an individual with a disability is voluntary, and we hope that you will choose to do so. Your answer will be maintained confidentially and not be seen by selecting officials or anyone else involved in making personnel decisions. Completing the form will not negatively impact you in any way, regardless of whether you have self-identified in the past. For more information about this form or the equal employment obligations of federal contractors under Section 503 of the Rehabilitation Act, visit the U.S. Department of Labor's Office of Federal Contract Compliance Programs (OFCCP) website at www.dol.gov/ofccp.

How do you know if you have a disability?

You are considered to have a disability if you have a physical or mental impairment or medical condition that substantially limits a major life activity, or if you have a history or record of such an impairment or medical condition.

Disabilities include, but are not limited to:

- Autism
- Autoimmune disorder, for example, lupus, fibromyalgia, rheumatoid arthritis, or HIV/AIDS
- Blind or low vision
- Cancer
- Cardiovascular or heart disease
- Celiac disease
- Cerebral palsy
- Deaf or hard of hearing
- Depression or anxiety
- Diabetes
- Epilepsy
- Gastrointestinal disorders, for example, Crohn's Disease, or irritable bowel syndrome
- Intellectual disability
- Missing limbs or partially missing limbs
- Nervous system condition for example, migraine headaches, Parkinson's disease, or Multiple sclerosis (MS)
- Psychiatric condition, for example, bipolar disorder, schizophrenia, PTSD, or major depression

Disability Status

Please select

¹Section 503 of the Rehabilitation Act of 1973, as amended. For more information about this form or the equal employment obligations of Federal contractors, visit the U.S. Department of Labor's Office of Federal Contract Compliance Programs (OFCCP) website at www.dol.gov/ofccp.

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