

Amazon is offering teams more flexibility on where to work. [Read more](#) from Amazon CEO, Andy Jassy.



Business Analyst II

Job ID: 1756877 | Amazon.com Services LLC

DESCRIPTION

Job summary

Fintech is rapidly growing, and that creates a growing demand for data driven business analysts. Amazon Payments accelerates payments for customers to pay for purchases on Amazon and third party sites with information stored in the Amazon account. Amazon Payments makes it possible for merchants to accept payment easily from Amazon customers and quickly receive those proceeds. The Compliance team implements the regulatory requirements and technology for Amazon Payments in a customer-centric manner.

As a Business Analyst, you will be responsible for analysing terabytes of data to identify specific instances of risk, broader risk trends and points of customer friction, developing scalable solutions for prevention and detection. In addition you will be responsible for building a robust set of programmatic, business, and risk metrics; utilizing metrics to determine improvement opportunities. The Specialist will use data tools such as SQL, Excel, Quicksight and other advanced analytics using Python and/or R to analyse large volumes of data, build and maintain queries, and an effective and efficient approach to technological control implementation. This role will work directly with compliance programs, operations, quality auditors, software development and business intelligence. Ideal candidate must be excited by data-driven decisions, detail-oriented, and able to thrive in an ambiguous environment.

Key job responsibilities

- Own the requirements development and maintenance of new and existing monitoring controls.
- Perform deep dives and generate data driven insights into risk, metrics, and reporting.
- Partner with business teams and data engineers to consult, develop, and implement key risk indicators, models of customer risk, programmatic improvements.
- Perform statistical analysis of transactions, investigation outcomes and behaviors for the purpose of identifying patterns of risk and improving control performance
- Communicate to stakeholders regarding progress and roadblocks.
- Participate in strategic and tactical planning discussions.
- Design, develop and maintain scaled, automated, user-friendly systems, reports, dashboards, etc. that will support our business and risk needs.
- Provide regular coaching and mentoring to grow skillsets and leadership capability of junior teammates and new hires.

A day in the life

The role will support the data needs and analytical requirements of Compliance operations and program teams. This includes performing data extraction, conducting statistical analysis and generating business insights. The role will also support internal customers' recurring data needs through scheduled reports and user friendly dashboard solutions. Additionally there would be focus on exploring new data sets, internal tools and services that can help scale the program, reduce false positives and identify new types of compliance risks

BASIC QUALIFICATIONS

- Bachelor's Degree
- Experience defining requirements and using data and metrics to draw business insights
- 3+ years relevant experience in financial/business analysis
- Experience in SQL
- Bachelor's Degree in any quantitative discipline (such as Statistics, Mathematics, or Operational Research) or in Business, Finance, Computer Science, or Economics or equivalent experience.
- 3+ years of SQL writing and data visualization experience (Tableau/Quicksight or similar tools)
- Excellent verbal and written communication skills and experience interacting with mid senior level stakeholders
- Must be able to work on-site.

PREFERRED QUALIFICATIONS

- 5+ years of relevant experience in a business analyst, data analyst or statistical analyst role.
- Experience in ecommerce, AML, Sanctions, or Fraud Prevention.
- 2+ years experience performing data analytics using R or Python

Amazon is committed to a diverse and inclusive workplace. Amazon is an equal opportunity employer and does not discriminate on the basis of race, national origin, gender, gender identity, sexual orientation, protected veteran status, disability, age, or other legally protected status. For individuals with disabilities who would like to request an accommodation, please visit <https://www.amazon.jobs/en/disability/us>.



Amazon is committed to a diverse and inclusive workplace. Amazon is an equal opportunity employer and does not discriminate on the basis of race, national origin, gender, gender identity, sexual orientation, protected veteran status, disability, age, or other legally protected status.

[Privacy and Data](#) [Impressum](#) © 1996-2021, Amazon.com, Inc. or its affiliates