

# Mical Neill

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## I WORK HISTORY

### Amazon Automotive – *Data Analyst /Knowledge Engineer*

San Francisco, CA • 11/2013 - Current

- Own all data analysis for Italy launch to find, prioritize and move action items
- Insist on the highest standards with an across locale project to make all Local Search responses grammatically correct
- Personally responsible for the internalization and maintenance of the Local Search project into Italian and Spanish comprised of 1500 lines of code to help customers find restaurants, libraries, etc. near them with Alexa
- Oversaw the internationalization of complex Java based code structures into 3 languages
- Debug Python tools to lower latency in the Natural Language Processing (NLP) systems for Alexa
- Personally built over 60% of the NLP infrastructure in my domain for Italy, the most successful launch thus far for Alexa
- Made in Italy, Selling Artisan Produced Goods to the World
- Amazon in the Community, Clown Therapy for Children

### Regional Comity Of Sardinia, “Coni” - *Teacher/Interpreter/Translator*

Cagliari, Italy • 05/2012 - 10/2013

- Translate and Interpret for international events organized by the Region of Sardinia such as the “Jeux des îles,” a sporting event with over a thousand participants coming from eight countries
- Teach English at community college equivalent focusing on job placement and police officers

### The University Of Cagliari - *Linguistics Expert*

Cagliari, Italy • 09/2010 - 06/2012

- Translate the department website (Italian – English)
- Prepare, Teach and grade classes from freshman to master's level

### CLS Communications - *Localization Project Manager*

Cagliari, Italy • 09/2010 - 05/2012

- Enable journalists and business professionals in their interviews, conferences, and formal communications
- Translate contracts, bond releases, legal documents, etc. for European and American companies

## I SKILLS

- Built out and executed editorial and content strategy for Italian and Spanish Alexa launch
- Formulated NLP, customer facing responses for 3 Alexa locales (Italy, Spain and France)
- Plan and perform research to unpack customer insights and feedback
- Argue on the half of the customer for production and user-friendly change
- Mastery of data extraction, interpretation and visualization (SQL, Python, JavaScript)
- Machine Learning, data maintenance and improvement
- Leader of international projects in diverse fields involving several organizations
- Fluent in English, French, Italian and Spanish

## I EDUCATION

### University Of California, Berkeley

San Francisco, USA • 2019

**Data Analytics Boot Camp:** Six-month intensive program covering all forms of Data Analysis

- Databases (MySQL, ETL, MongoDB), Tableau, Fundamental Statistics (Modeling, Forecasting), Python Programming (NumPy, Pandas, Matplotlib, API Interactions, Social Media Mining), Machine Learning, Hadoop, Front-End Web Visualization

### University Of Paris IV-La Sorbonne

Paris, France • 2009

**Master of Arts:** Linguistics, Romance Languages (Thesis Written In French)

- Program of scientific study with a comparative approach comparing developmental differences between romance languages

**Paris West University Nanterre, Le Pôle Métiers Du Livre - *Master Of Languages***

Paris , France • 09/2008 - 08/2010

- Translate and interpret (French – English) for website and international conferences
- Supervise the organization of conferences between several universities from five EU countries
- Lead student project to create a Lexicon for the publishing world

**University Paris XIII, NORD - *Lecturer***

Paris , France • 01/2006 - 08/2009

- Coordination with MICEFA (a student exchange program organization)
- Tutor students in international job placement and interview skills

**Paris 12 Val De Marne University - *Lecturer***

Paris , France • 01/2007 - 06/2009

- Prepare and teach regular and intensive classes to students studying biology and physics

**The Paris Institute Of Political Studies (Science Po) - *Lecture***

Paris, France • 09/2006 - 01/2009

- Advise students for a year abroad
- Manage and teach classes in English Business Writing

**Lycée Condorcet - *Language Teacher***

Paris, France • 09/2004 - 06/2006

- Participate in this multicultural teacher training program in French high schools

**Working Assets - *Business Account Manager***

San Francisco • 01/2000 - 12/2003

- Resolved business customer issues in this telecommunications company
- Reorganize the system used to handle problem telephone lines by focusing on high impact customers first

**Manpower Inc. - *Temporary Agent***

San Francisco • 02/1997 - 12/1999

- Temporary employee in sixteen Silicon Valley companies

**Inter-cultural Linguistics Association “Interlingua” - *Teacher***

Bogotá, Colombia • 01/1998 - 03/1998

- Participant in training program to teach beginning English classes

**University Of Paris IV-La Sorbonne**

Paris, France • 2007

***Master of Arts:* Spanish Literature**

- Program of study into Peruvian literature and history to identify the origins of Magical Realism in Peru

**San Francisco State University**

San Francisco, CA • 2005

***Bachelor of Arts:* Two Bachelor Of Arts Degrees; One In Comparative Literature And One In Spanish**

Dean's list

- Recipient of The Society for Classical and Comparative Studies Travel Scholarship
- Recipient of The Sara Ruth Prize in Comparative and World Literature
- Participant in two study abroad programs (Santiago, Chile and Paris, France)
- Chair, International Education Exchange -Council (1000+ person student organization)
- Student Representative, All University - - Committee of International Programs

**I | INTERESTS**

- Writer of 4 spy novels and 3 books of poetry
- Spending time with my family
- Linguistics Journals and blogs