



## 2013 *Dialogue for Action* on Cancer Screening



# Policy Becoming Practice: How Community Health Centers Will Ensure Access and Quality for Medically Underserved Communities

March 21, 2013

Seiji Hayashi, MD, MPH, FAAFP  
Chief Medical Officer  
U.S. Department of Health and Human Services  
Health Resources and Services Administration  
Bureau of Primary Health Care

# Overview

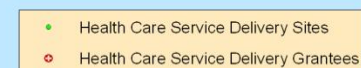
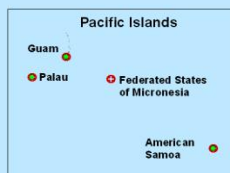
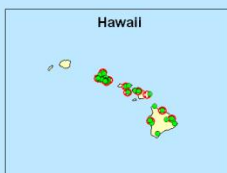
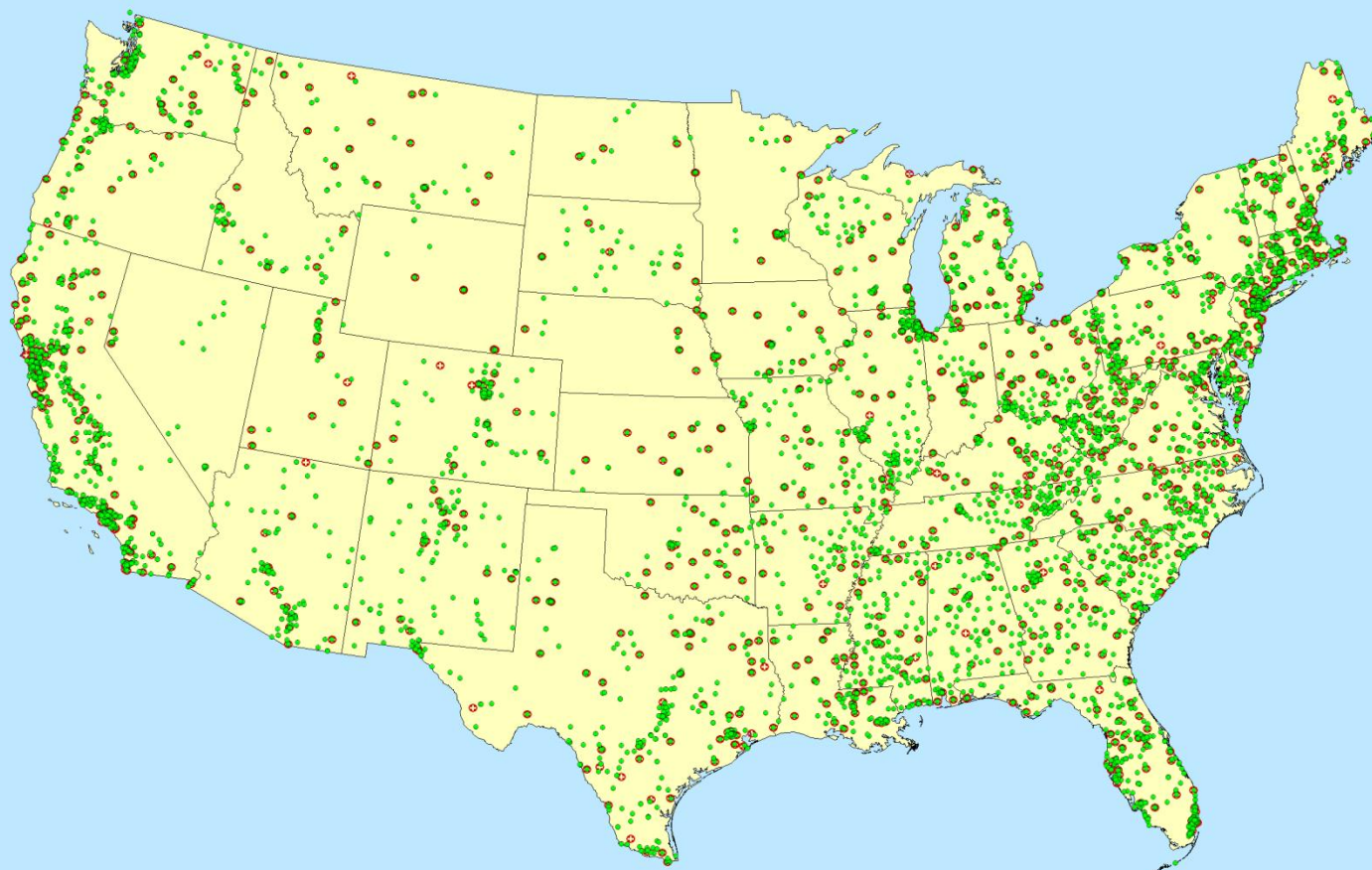
- Current status of Health Center Program
- QI Strategy and Priorities
- Future Directions: Challenges and Opportunities

*Improve the health of the Nation's underserved communities and vulnerable populations by assuring access to comprehensive, culturally competent, quality primary health care services*



# Health Center Program National Presence

## Health Centers and Sites

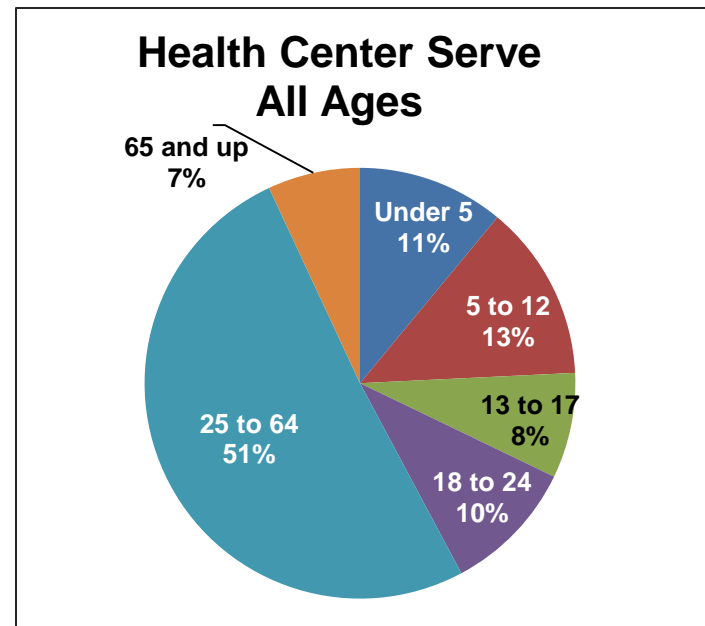
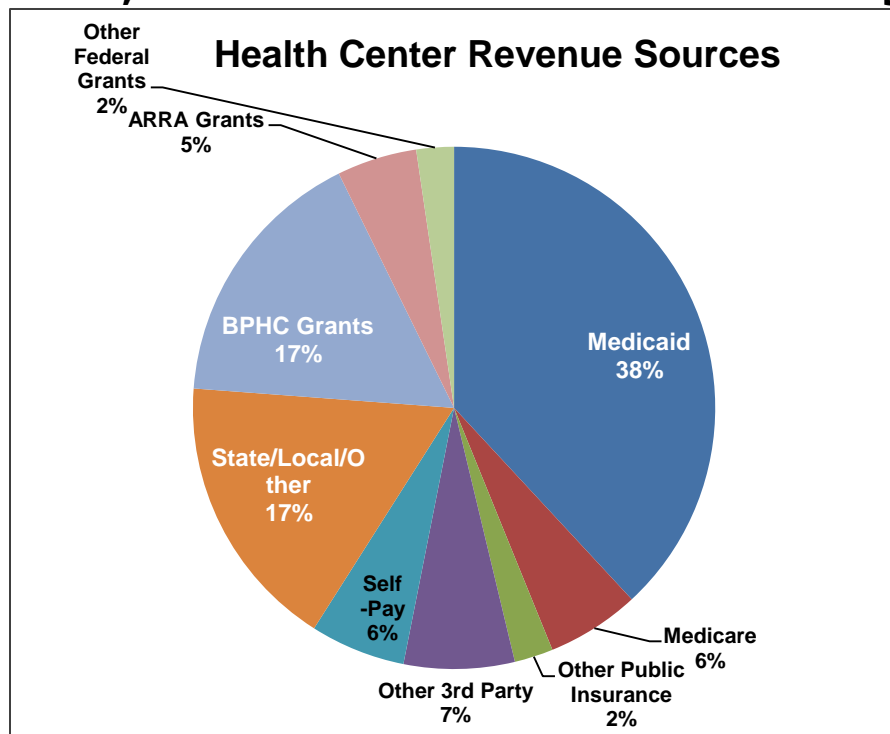


# Health Center Program Overview

## Calendar Year 2011

### 20.2 Million Patients

- 93% Below 200% Poverty
- 36% Uninsured
- 62% Racial/Ethnic Minorities
- 1,087,000 Homeless Individuals
- 863,000 Farmworkers
- 188,000 Residents of Public Housing



### 80 Million Patient Visits

- 1,128 Grantees
- 8,500+ Service Sites

### Over 138,000 Staff

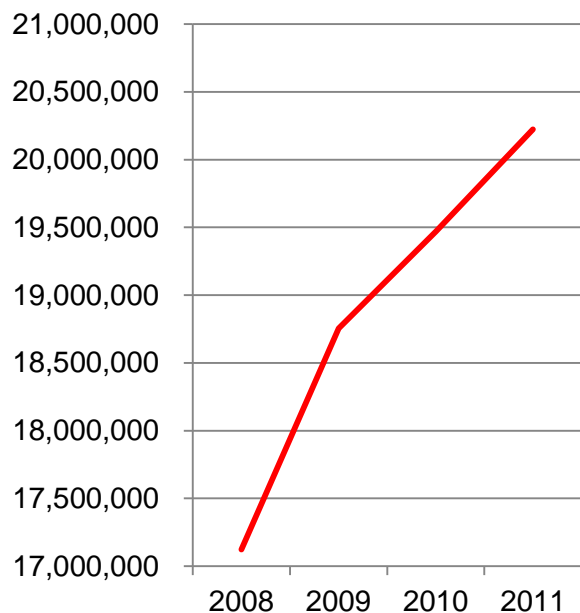
- 9,937 Physicians
- 6,934 NPs, PA, & CNMs



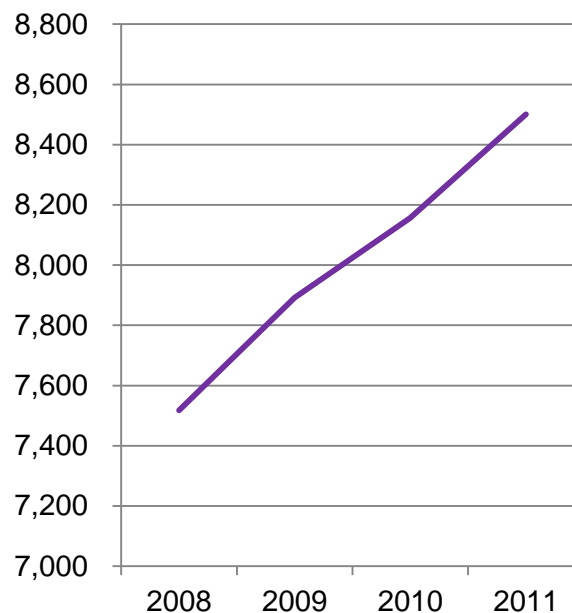
# Health Center Program Growth: National Impact 2008 - 2011



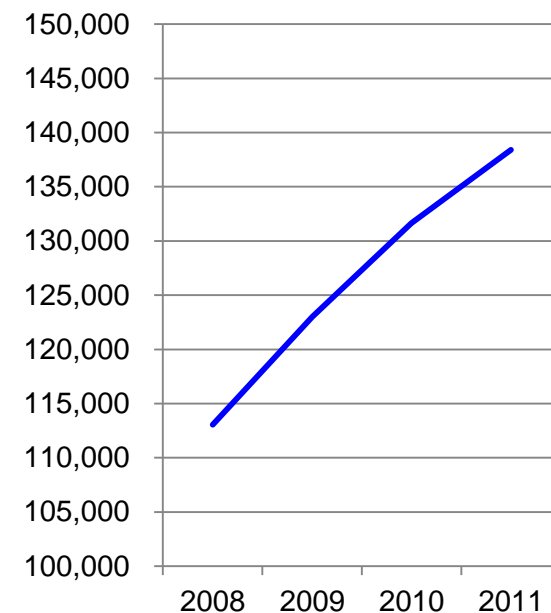
**Patients**



**Sites**



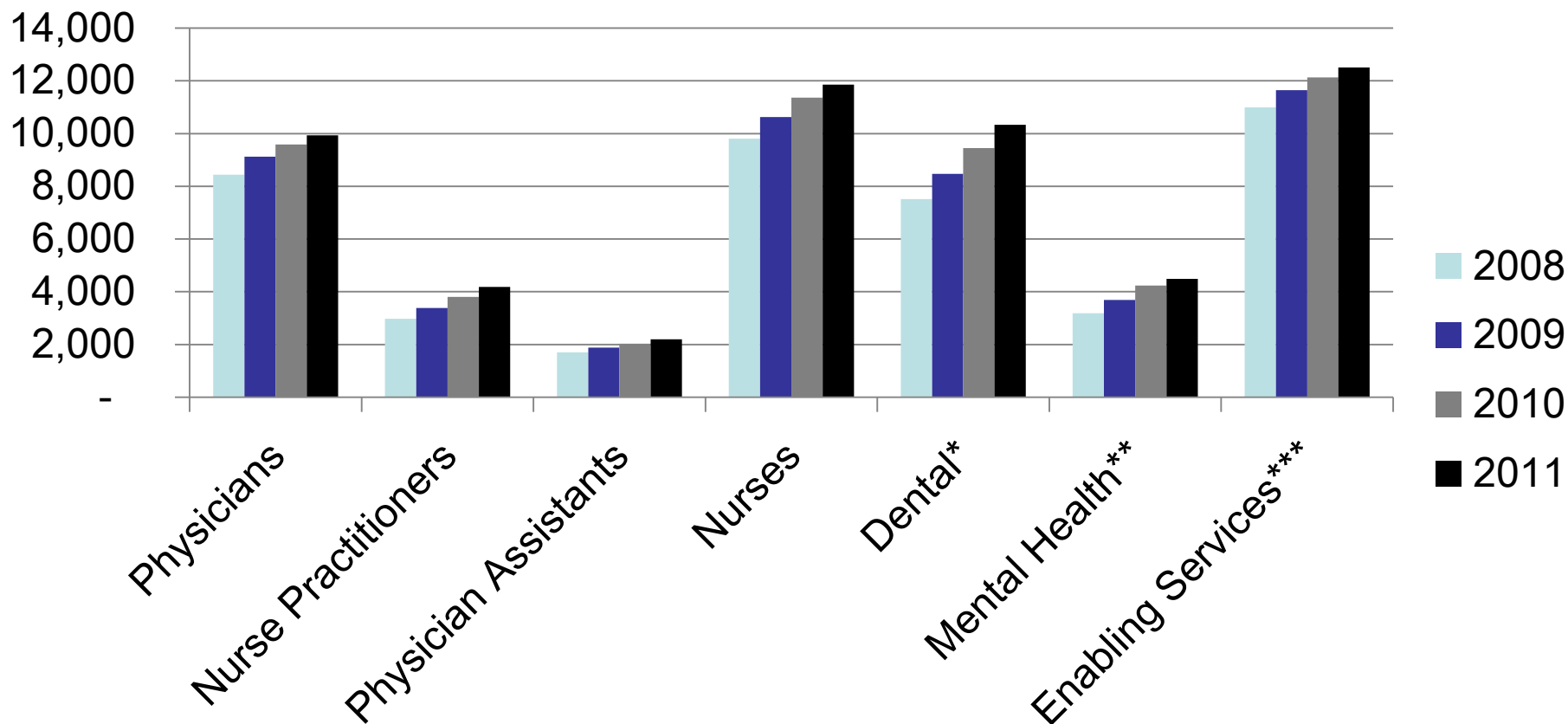
**Jobs**



|                 | 2008       | 2009       | 2010       | 2011       | Growth from 2008-2011<br>(% Increase) |
|-----------------|------------|------------|------------|------------|---------------------------------------|
| <b>Patients</b> | 17,122,535 | 18,753,858 | 19,469,467 | 20,224,757 | 3,102,222 (18.1%)                     |
| <b>Sites</b>    | 7,518      | 7,892      | 8,156      | 8,501      | 983 (13.1%)                           |
| <b>Jobs</b>     | 113,059    | 123,012    | 131,660    | 138,403    | 25,344 (22.4%)                        |



# Health Center Program Workforce Key Trends 2008 - 2011



Source: Uniform Data System 2008-2010.

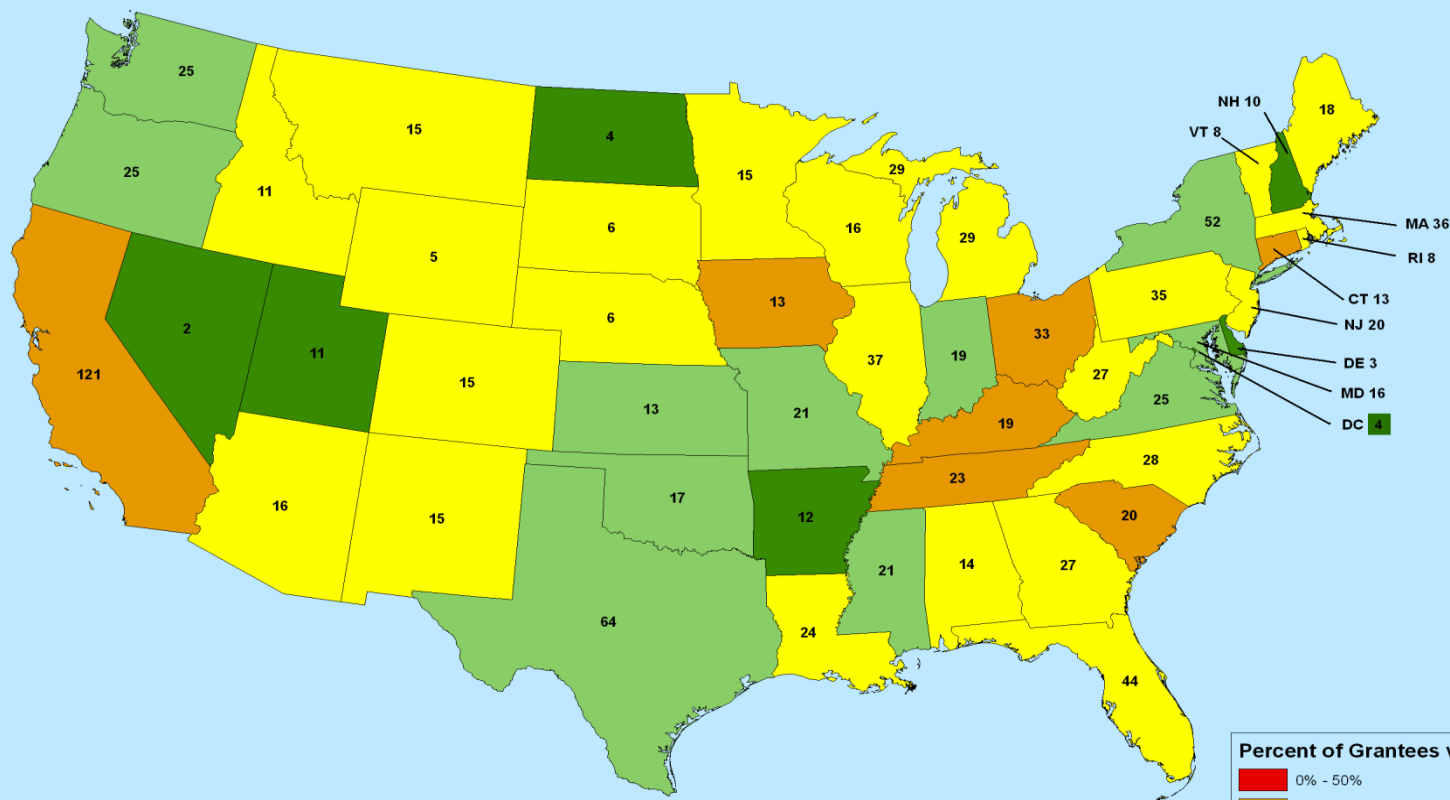
\* Dental includes Dentists, Dental Hygienists, and Dental Assistants

\*\* Mental Health includes Psychiatrists, Clinical Psychologists, Clinical Social Workers, and Other Licensed/Non-licensed Mental Health providers.

\*\*\* Enabling Services includes Case Managers, Health Education, Outreach, Transportation, etc.

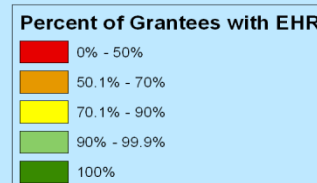
# Percentage of EHR Adoption by State 2011

## EHR Adoption at Some or All Sites: 2011 UDS



### Pacific Islands

|                   |   |
|-------------------|---|
| American Samoa    | 1 |
| Guam              | 1 |
| Marshall Islands  | 1 |
| Micronesia        | 2 |
| Republic of Palau | 1 |



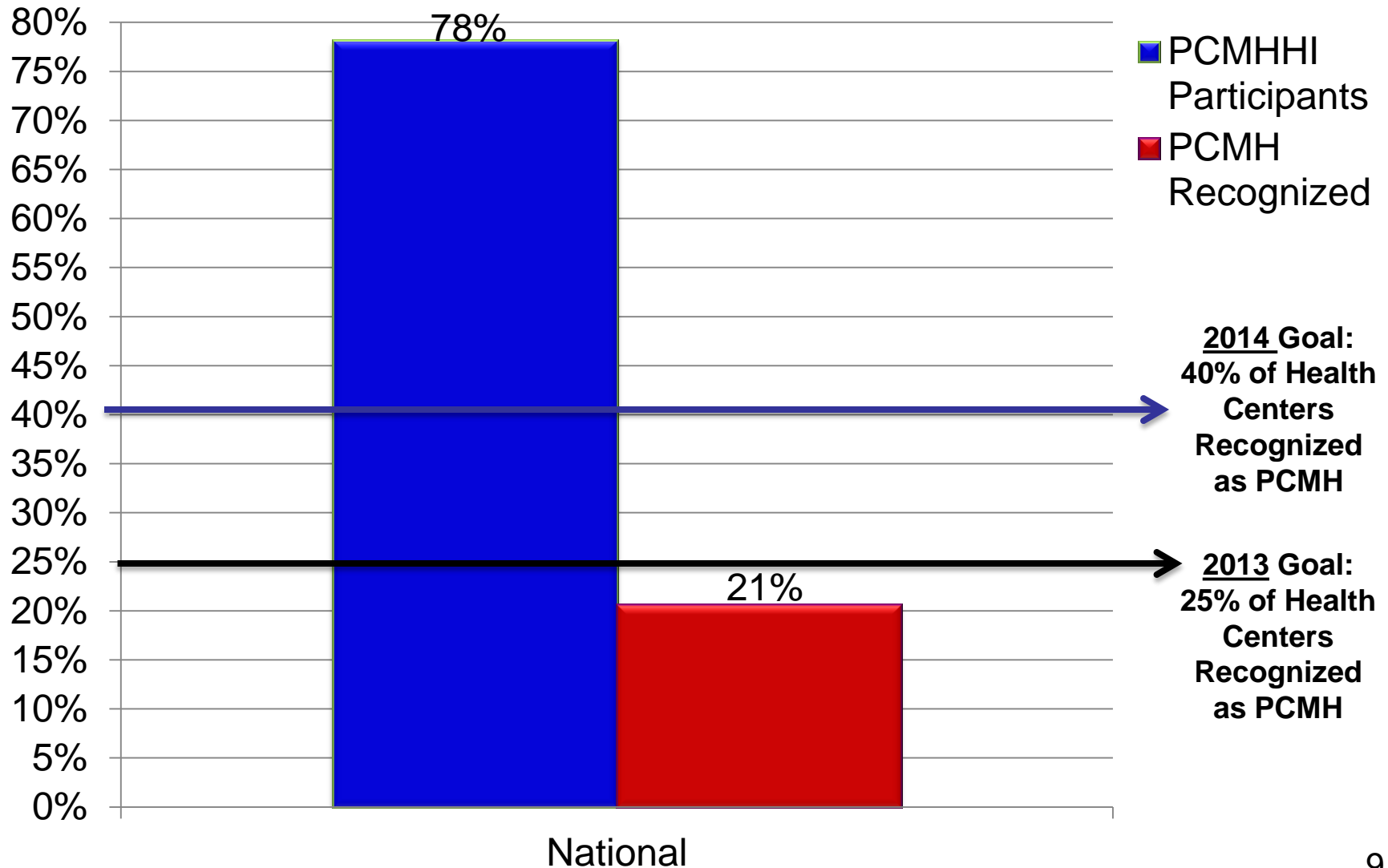
(Numbers on the map represent the number of grantees in states)

Data Source: UDS 2011  
Created by: HRSA Bureau of Primary Health Care  
Date: April 2012





# 2012 Health Center Patient Centered Medical Home (PCMH) Recognition





# Primary Health Care Our Focus



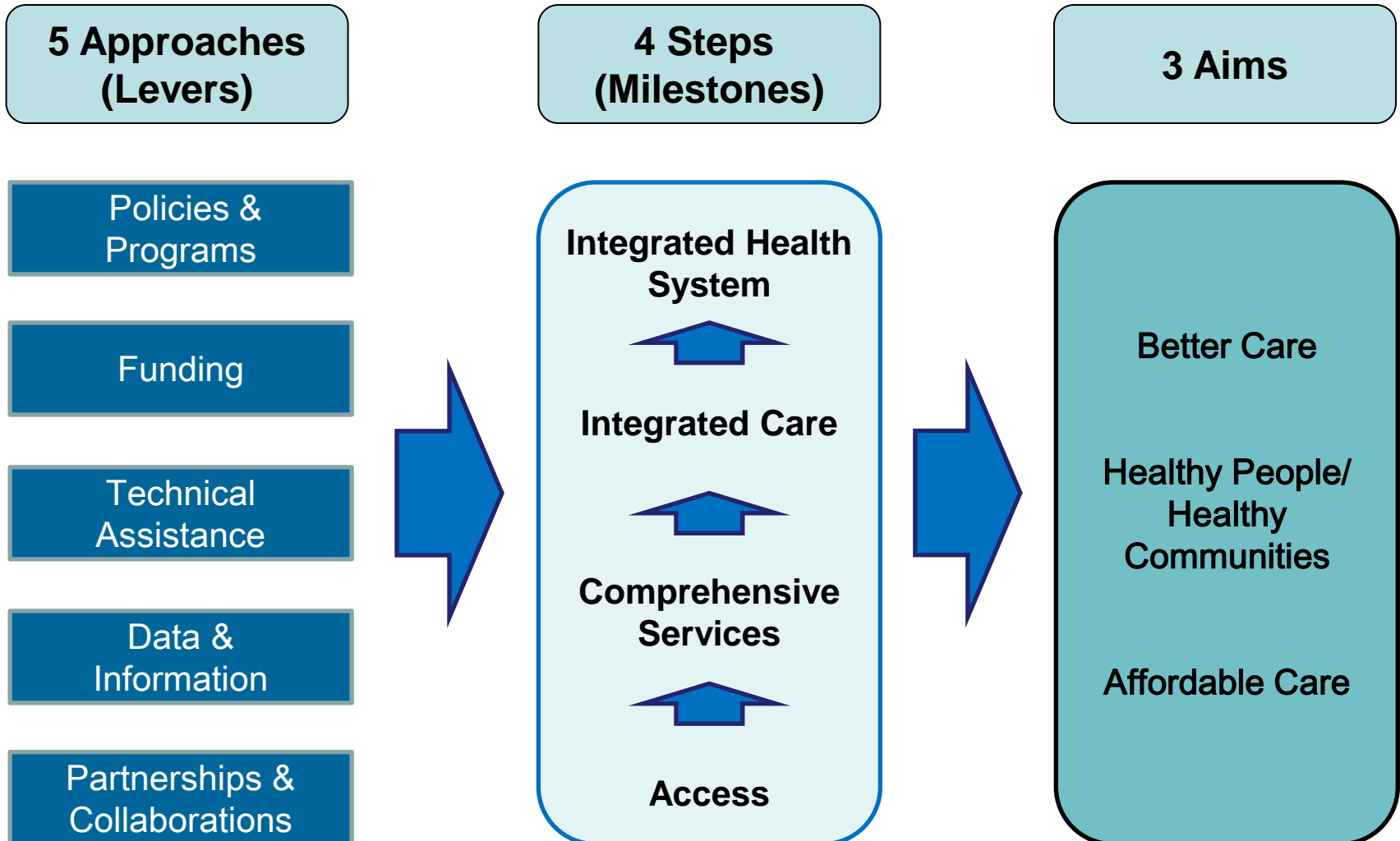
**Primary  
Health  
Care/  
Public Health  
Leadership**

**Performance Improvement:**

- Outreach/Quality of Care
- Health Outcomes/Disparities
- Cost/Financial Viability

**Program Requirements:**

- Need
- Services
- Management and Finance
- Governance





# Strategic Approaches



Policy

Funding

TA

Data &  
Info.

Partner/  
Collab.

Integrated  
Health System



Integrated Care



Comprehensive  
Services



Access

- PCMH Recognition
- Quality Improvement System
- Governance
- Sliding Fee Discounts
- Financial Recovery Plans
- Sub-Contracts



# Strategic Approaches



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Integrated  
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Integrated Care



Comprehensive  
Services



Access

- \$19 million to approximately 25 New Access Points
- \$20 million for more than 30 Health Center Controlled Networks
- \$80 million to 150 School-Based Health Center capital projects
- \$44 Million for PCMH and Cervical Cancer Screening



# Strategic Approaches



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Integrated  
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Integrated Care



Comprehensive  
Services



Access

- BPHC Office of Training and TA Coordination (OTTAC)
- National Cooperative Agreements
- Primary Care Associations
- Health Center Controlled Networks

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Integrated Care



Comprehensive  
Services



Access

- UDS Measures (Pap, CRC)
- SAC, BPR, PAR, Quarterly calls
- Patient Survey (2014)
- Site Visits (also TA)
- Data sharing and transparency
  - Grantee Profiles
  - Grantee Spotlight



# Strategic Approaches



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Comprehensive  
Services



Access

- ACOs and “Medical Neighborhoods”
- Other HHS & Federal Agencies
- State & Local Health Departments
- Other Service Providers
- Foundations and Stakeholders





# Strategic Priorities



Policy

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Collab.

Integrated  
Health System



Integrated Care



Comprehensive  
Services



Access

## 1. Implementation of QA/QI Systems

*Health Centers fully implement their QA/QI plans*

## 2. Adoption and Meaningful Use of EHRs

*Health Centers implement EHRs across all sites & providers*

## 3. Patient Centered Medical Home Recognition

*Health Centers receive PCMH recognition*

## 4. Improving Clinical Outcomes

*Health Centers meet/exceed HP2020 goals on at least one UDS clinical measure*

## 5. Workforce/Team-Based Care

*Health Centers are employers/providers of choice and support team-based care*



# The Future?

# Summary

- We've accomplished a lot
- We still have more to do
- We're committed to working together with you



# Thank You!



Seiji Hayashi, MD, MPH, FAAFP  
Chief Medical Officer  
U.S. Department of Health and Human Services  
Health Resources and Services Administration  
Bureau of Primary Health Care  
5600 Fishers Lane Rm. 17-105  
Rockville, MD 20857  
Telephone: 301.594.4110  
Email: [shayashi@hrsa.gov](mailto:shayashi@hrsa.gov)