

# What Happens When Patients Have Access to Their Own Electronic Records?

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Vice Chair, Finance

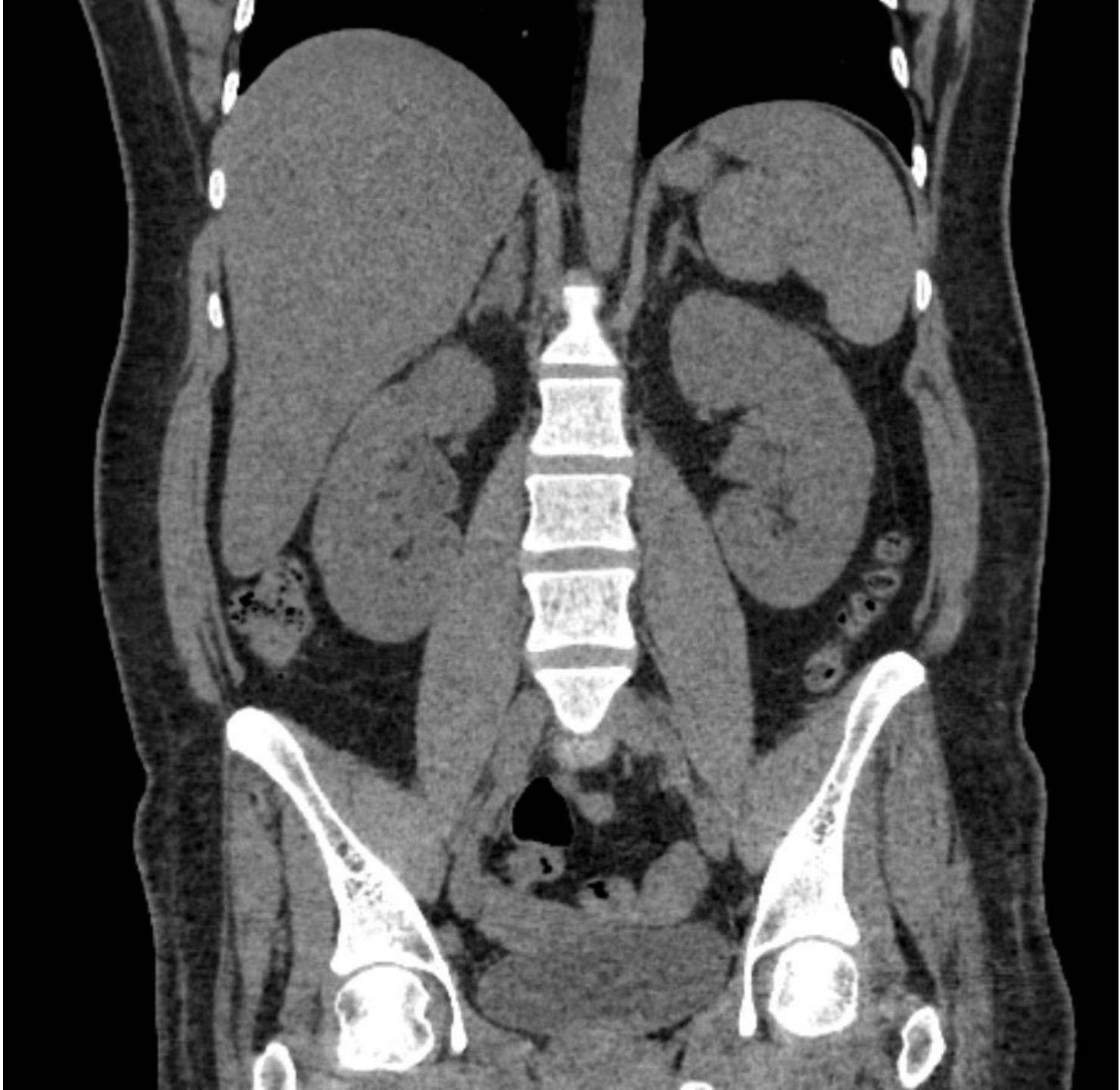
Department of Radiology

Section Head, Nuclear Medicine and Molecular Imaging

Department of Radiology

Director, Translational Imaging Shared Resource

NCI-Designated Comprehensive Cancer Center





Indeterminate small right **adrenal nodule**. Recommend  
adrenal protocol CT to rule out **malignancy**.

## **Coronary Artery Calcification**

1.5cm Iliac Artery **Aneurysm**

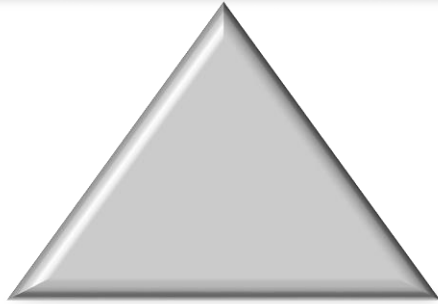


## Pros

- Transparency
- Patient  
Centered Care
- Patient  
Accountability
- Customer  
Satisfaction

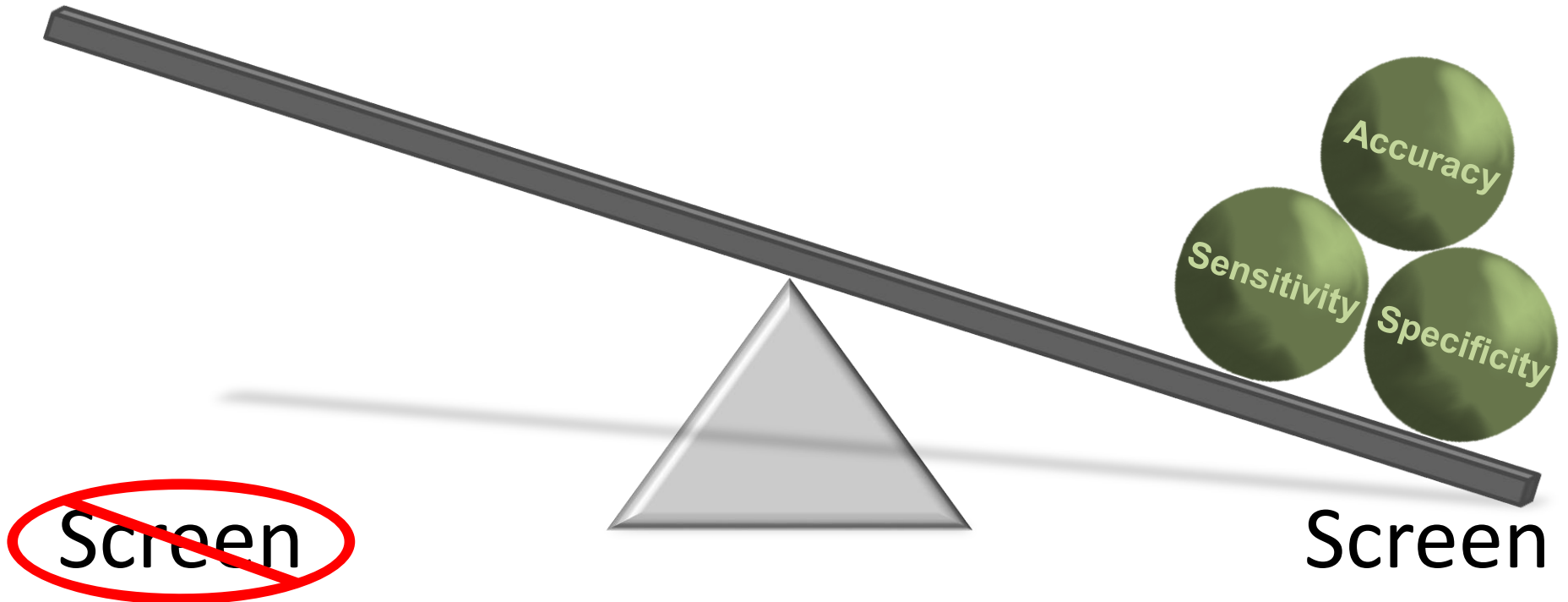
## Cons

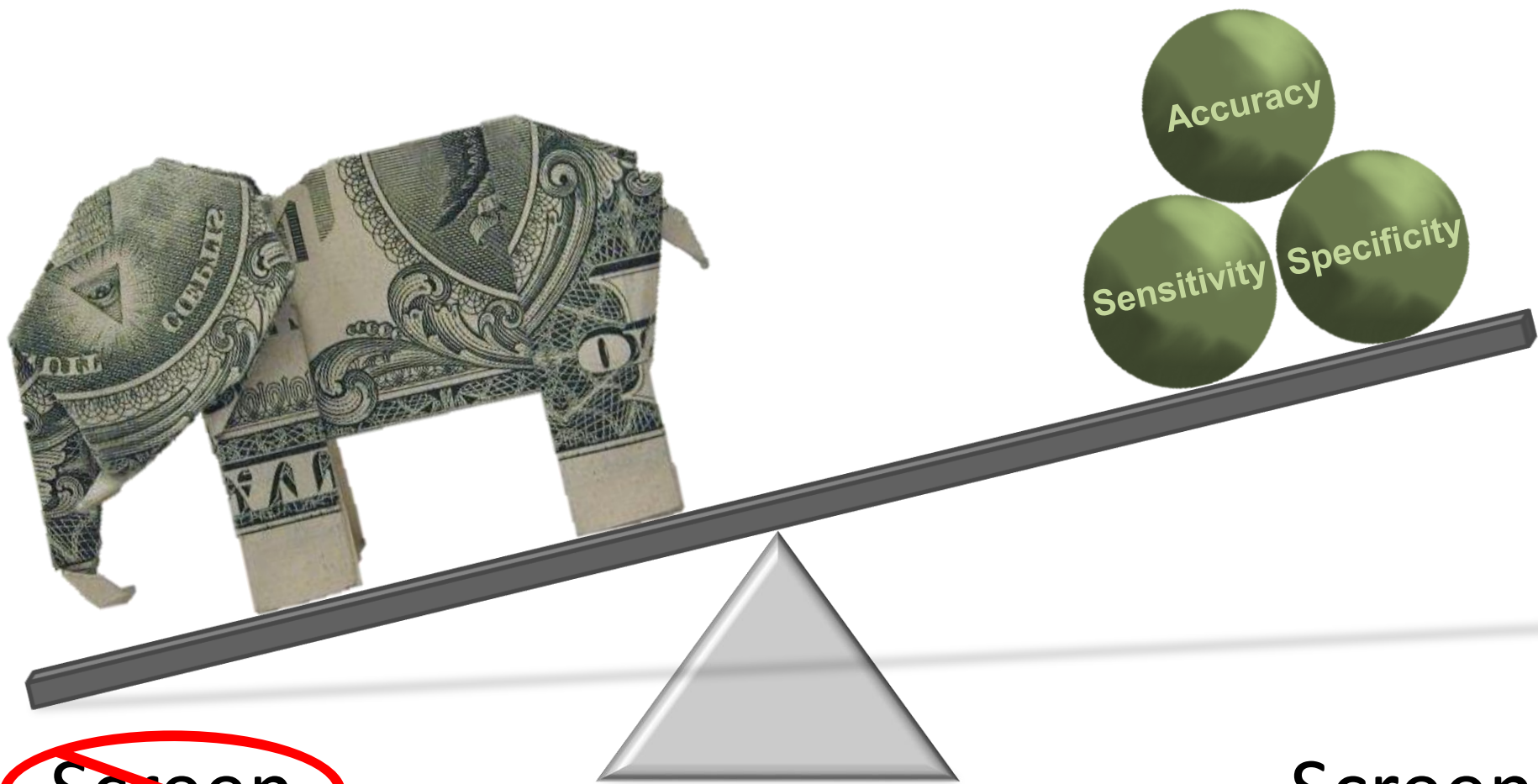
- Provider  
Confidentiality
- Anxiety
- Cost?



~~Screen~~

Screen





~~Screen~~

Screen



## InformationWeek Healthcare

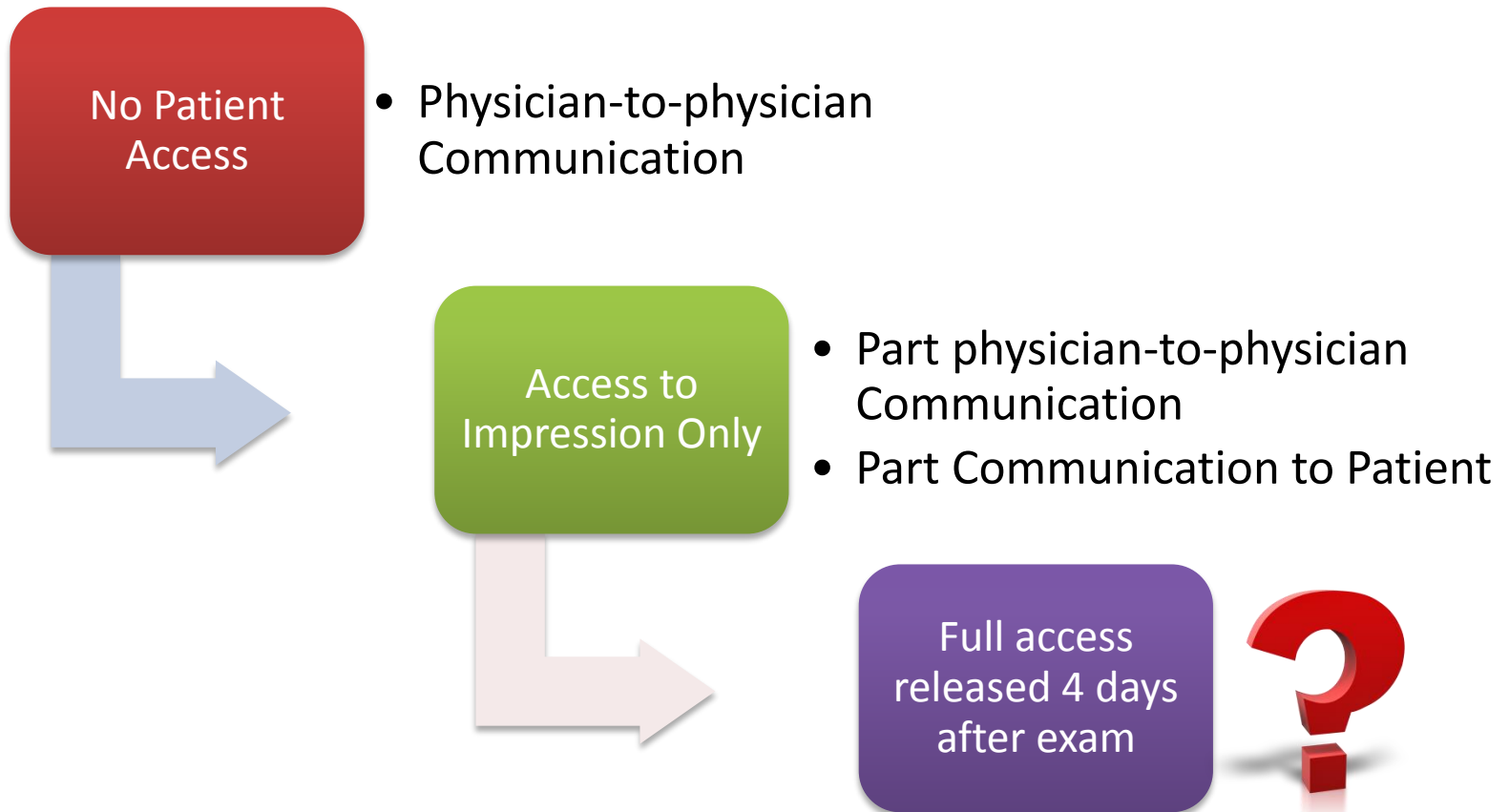
### Do Patient Portals Ramp Up Cost Of Healthcare?

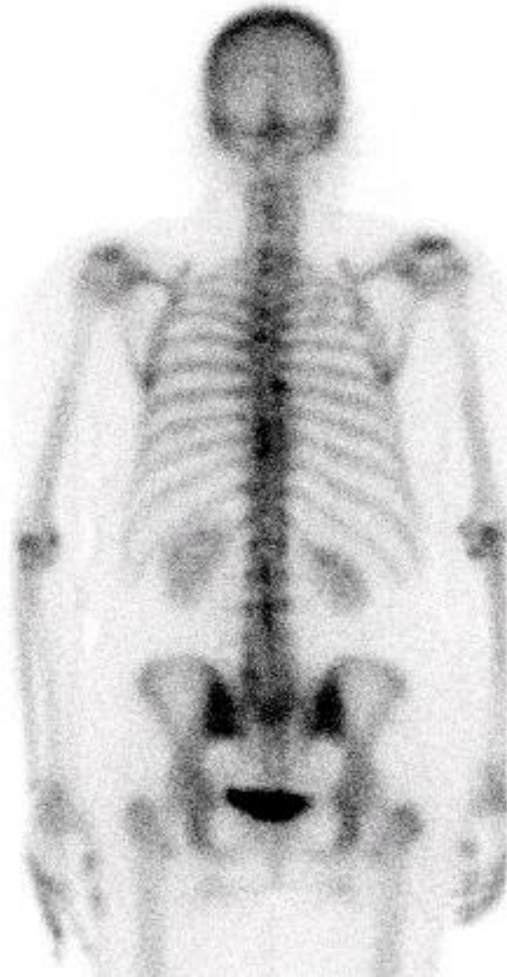
Kaiser study finds patients who use portals more likely to use healthcare system, but long-term health benefits could outweigh greater use of services.

Ken Terry  
11/29/2012



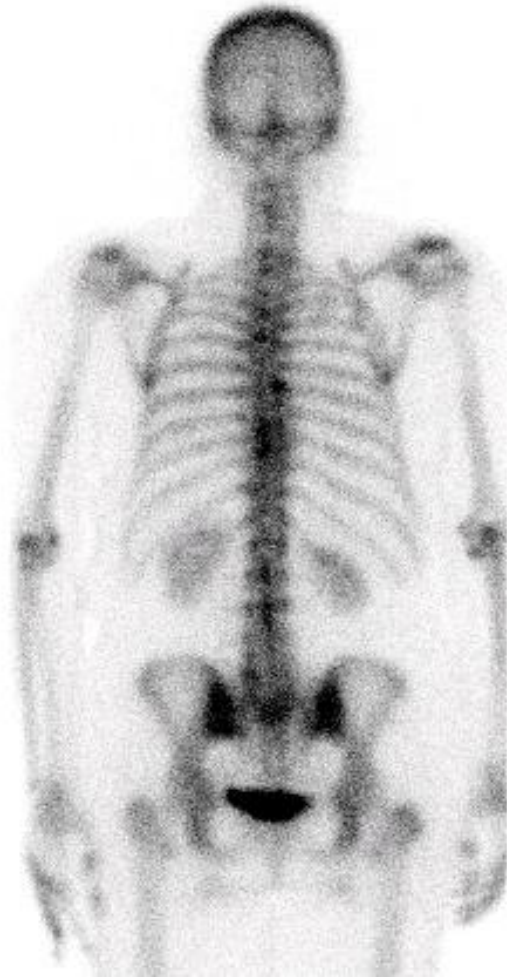
# Automatic Patient Report Access: My Journey





## **Old days**

Focus of activity in the mid thoracic spine, likely degenerative change. Correlate with CT or short term follow-up to rule out malignancy



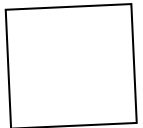
## **Now**

Focus of activity in the mid thoracic spine, likely degenerative change. ~~Correlate with CT or short term follow-up to rule out malignancy~~



Dear Mrs. Smith,

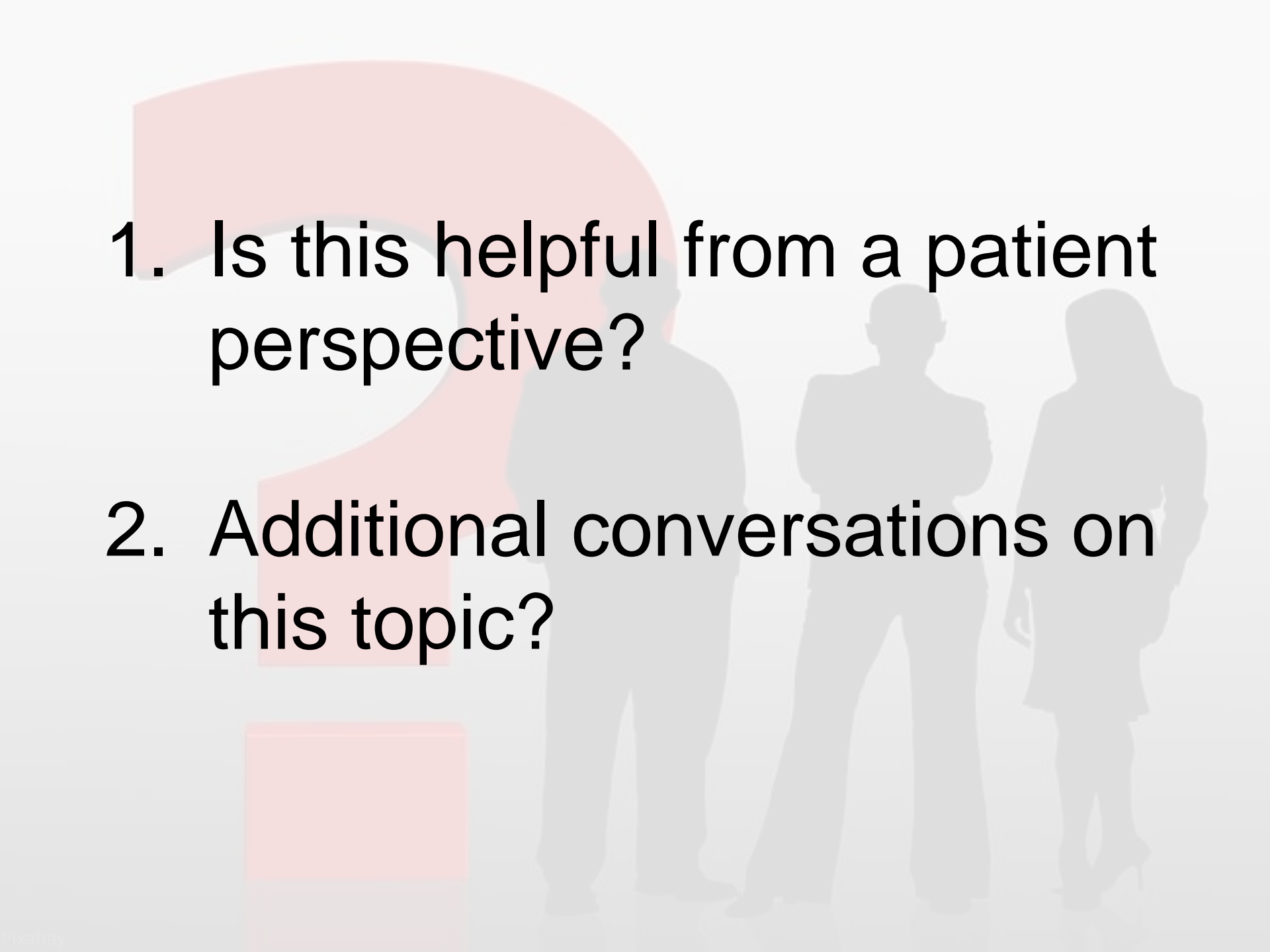
Thank you for visiting our clinic today. **I am pleased to inform you that your exam did not show evidence of cancer.** Your spine did show degenerative changes ("arthritis"), which is a very common occurrence for somebody in your age range. We may decide to do additional scans, such as a CT scan or another bone scan, to verify these results.






1. Is this helpful from a patient perspective?



- 
- The background of the slide features a large, faint, light red question mark on the left side. To the right of the question mark, there are three grey silhouettes of people standing in a line, facing right. The first silhouette is a man in a suit, the second is a man in a suit, and the third is a woman in a dress. The overall background is a light grey gradient.
1. Is this helpful from a patient perspective?
  2. Additional conversations on this topic?



- 
1. Is this helpful from a patient perspective?
2. Additional conversations on this topic?

*Thank you*