PRIYANKA UKANDE

12, Brayford Square, Shadwell, London E1 0SG

+447767929945   prianka.ukande@gmail.com   in/priyanka-ukande

PROFILE

Experienced Packaged Application Business Analyst with over 3 years of dedicated service in software development analysis and post-go-live support. Demonstrates expertise in efficient task management, handling confidential documentation, and fostering effective communication with both internal and external stakeholders. Excel in both team environments and independent work, demonstrating strong analytical and problem-solving skills.

EDUCATION

2023-2024, MSc in Business Analytics and Decision Sciences, University of Leeds, UK

- This masters degree has offered courses like effective and advanced decision science, techniques of influence, evidence-based consultancy, which has helped to upskill my business acumen with the utilization of data analytics using visualisation, RStudio, PowerBI
- Grade: Distinction (Predicted).
- ECAs: GOGA Activist, Residence Life Social Committee (Board Member).

2017 - 2021, Bachelor of Technology, Sagar Institute of Research & Technology, Bhopal, India

- Grade: First Class Honours.
- ECAS: Part of the ACM team and built a stock market trend analysis project using Python and Jupyter.

TECHNICAL SKILL

- SAP.
- PowerBI, R, Tableau, RStudio.
- JIRA, MS Excel, MS PowerPoint, SharePoint.
- SQL.
- MS Office 365

PROFESSIONAL SKILL

- Analytical Problem-Solving.
- Attention to Detail.
- Lifecycle Management.
- Project Management.
- Product Management.

PROFESSIONAL AND LEADERSHIP EXPERIENCE

Business Consultant Intern   **June 2024- September 2024**

Blackmont Consulting, London, UK

- Devise a comprehensive plan to monitor & manage project risk mitigation strategy, reducing overall risks by 50%.
- Developed and maintained positive working relationships with project stakeholders, including clients, consultant.
- Provide recommendations for financial restructuring, cost management, and profitability enhancement increasing profit margins by 20%
- Evaluate and optimize business processes to improve efficiency, reduce costs, and enhance performance.
- Implement and monitor performance metrics to ensure alignment with strategic objectives and continuous improvement.
- Developed data-driven reports and presentations, translating complex analyses into actionable insights to support strategic decision-making, resulting in improved project outcomes
- Applied business process modelling techniques to streamline workflows, utilizing gap analysis and improvement methodologies to align processes with strategic objectives.
- Implemented comprehensive market analysis projects, leveraging advanced statistical software to execute quantitative data evaluations, resulting in a 15% improvement in client market strategy effectiveness

Packaged Application Business Analyst   **August 2021 - August 2023**
Accenture

- Collaborated with an 8-member multicultural team to develop and deliver an innovative product ahead of schedule.
- Optimized requirements for 10 enterprise applications, aligning system capabilities with business needs, leading to a 20% faster project delivery and a 15% boost in client satisfaction
- Strong understanding of Software Development Life Cycle (SDLC) with hands-on experience in Agile methodologies, including iterative development, sprint planning, and cross-functional collaboration to deliver high-quality solutions efficiently.
- Produced high-quality technical documentation for internal and client use, ensuring clear communication of complex software processes supporting business acceptance testing phases, validating that IT and business changes met agreed-upon outcomes and ensuring smooth project transitions.
- Converted business cases into precise technical specifications (AS-IS to TO-BE) and developed 5 comprehensive business documents, enhancing project clarity and accelerating the implementation process.
- Defined and validated business requirements across IT projects, ensuring traceability and alignment with strategic objectives through comprehensive documentation and stakeholder reviews.
- Efficiently delivered 10 applications through SIT, UAT, production, and post-go-live support, reducing post-launch defects and ensuring on-time delivery. Implemented and integrated plans using the stage gate method.
- Performed gap analysis to propose improvements for smoother operations.
- Coordinated with Project Managers and senior principals to ensure successful service delivery and smooth transition to support teams.

Product Analyst   **August, 2021 - August, 2023**
Tagbin, India

- Conducted root cause analysis to diagnose and address business issues within complex IT environments, enhancing operational efficiency by identifying and implementing strategic solutions.
- Participated in decision-making processes for feature inclusion and product enhancements Coordinated weekly meetings with stakeholders to track project progress and metrics, leading to an on-time completion rate of 95%.
- Liaised effectively with consultants to ensure project were being carried out accordingly.
- Analysed and synthesized large datasets to generate actionable insights, leading to a 15% increase in user engagement within six months using SQL and Python.

CERTIFICATIONS

- Microsoft Office Specialist – Associate Microsoft 365 Apps.
- Microsoft Office Certified Excel Associate.
- Microsoft Office Certified PowerPoint Associate.
- Microsoft Office Certified Word Associate.
- Microsoft Office Certified Power Fundamentals.
- IBM Data Science Foundation.
- IBM Big Data Foundation Level 1.
- IBM Big Data Foundations Level 2.
- AWS Cloud Practitioner – Cloud technology.

ACHIEVEMENTS

- Recognized for 'Respect for the Individual' at Accenture India (February 2022, July 2022).
- Awarded 'Collaborating Effectively' at Accenture India (December 2022).
- Honoured for 'Committing Acts of Courage and Kindness' at Accenture India (December 2022).
- District level basketball player, Khel Maha Kumbh, Gujarat, India.

REFERENCES

References available on request.