

# **Citizen AI Project - Detailed Documentation**

## **City Analysis & Citizen Services AI**

### **Project Report**

### **Project Team Members**

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### **1. Introduction**

#### **1.1 Project Title: Citizen AI - City Analysis & Citizen Services**

#### **1.2 Background:**

In modern smart cities, citizens require real-time access to safety information, public services, and

government policies. At the same time, officials need tools to process, summarize, and analyze large

volumes of data. Citizen AI aims to bridge this gap.

#### **1.3 Objectives:**

- Provide city safety insights (crime and

accident data).

- Act as a government assistant for policy-related queries.
- Ensure easy accessibility through a user-friendly interface.

## **2. Project Overview**

### **2.1 Purpose:**

The purpose of the Citizen AI project is to empower cities and residents with an AI-powered assistant capable of providing real-time safety assessments and responding to citizen queries.

### **2.2 Features:**

- Conversational Interface: Natural language interaction.
- City Analysis: Provides statistics about crime index, accident rates, and safety.
- Policy Summarization: Summarizes long policy documents.
- Citizen Query Response: Answers questions about services and civic issues.
- User-Friendly Interface: Uses Gradio for dashboards.

### **3. Architecture**

3.1 Frontend (Gradio): Provides interactive web-based UI with tabs.

3.2 Backend (Hugging Face Transformers + PyTorch): Runs AI model for responses.

3.3 Model Integration: IBM Granite model is used for text generation and analysis.

#### **3.4 Functions:**

- generate\_response: Generates AI responses.
- city\_analysis: Provides city safety analysis.
- citizen\_interaction: Responds to citizen queries.

### **4. Setup Instructions**

#### **4.1 Prerequisites:**

- Python 3.8 or later
- Google Colab (T4 GPU preferred)
- Libraries: transformers, torch, gradio

#### **4.2 Installation Process:**

1. Open Google Colab.
2. Change runtime to GPU (T4 preferred).
3. Install libraries with `!pip install`

transformers torch gradio -q.

4. Paste the project code into Colab.

5. Run all cells to launch.

6. Access the public link for interaction.

## **5. Folder Structure**

app/ – Backend logic

app/api/ – API routes

ui/ – Frontend components

smart\_dashboard.py – Entry script

granite\_llm.py – Model integration

document\_embedder.py – Document embeddings

## **6. Running the Application**

### **6.1 Steps to Run:**

- Launch Colab notebook.
- Run installation and model setup.
- Start Gradio interface.
- Use City Analysis tab for safety data.
- Use Citizen Services tab for queries.

## **7. API Documentation**

### **7.1 Available Functions:**

generate\_response(prompt)

city\_analysis(city\_name)

citizen\_interaction(query)

## **8. Authentication & Security**

Future deployments can include:

- Token-based authentication (JWT, API Keys).
- OAuth2 integration.
- Role-based access control (Admin, Citizen, Researcher).

## **9. User Interface**

9.1 City Analysis Tab: Input city name → Safety insights.

9.2 Citizen Services Tab: Input query → Government response.

9.3 Output: Clear textboxes with results.

## **10. Testing**

10.1 Unit Testing: Functions tested independently.

10.2 API Testing: Using test inputs.

10.3 Manual Testing: Validating analysis and queries.

10.4 Edge Case Handling: Empty queries, invalid city names.

## **11. Screenshots**

[Placeholder for Gradio interface



screenshots]

## **12. Known Issues**

- Requires stable internet connection.
- AI-generated outputs may vary.
- Limited accuracy without real-time datasets.

## **13. Future Enhancements**

- Integration with real-time city data.
- Advanced analytics and forecasting.
- Multilingual support.
- Mobile app interface.

## **14. Conclusion**

The Citizen AI Project demonstrates how AI models and user-friendly interfaces can support citizens

and officials in decision-making, safety monitoring, and public service management. It lays the

foundation for future smart city applications.