

Tammy Rogo

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SUMMARY

IT Support Engineer with software engineering training from Per Scholas and current cybersecurity training through The Knowledge House. Experienced in building scalable systems, including a personal home server for secure on-premise data storage and Node clusters using Ubuntu. Created a database showcasing local businesses in the metro Atlanta area. Actively pursuing opportunities across cybersecurity, cloud, and software development where I can apply my technical skills, expand my expertise, and make a meaningful impact in tech.

SKILLS

JavaScript, React, Node.js, Express, MongoDB, HTML5, CSS3, Git
Development Tools: VS Code, GitHub, Heroku, Figma, Chrome DevTools, Linux, Scrum, Active Directory, PMP, Python, AWS, VMWare

EXPERIENCE

Mayo Clinic • Remote
IT Support Engineer

September 2024 - Current

- Resolved technical issues across remote and on-site environments, reducing downtime and boosting user satisfaction.
- Managed user access and security using Active Directory and IAM, improving compliance and system integrity.
- Deployed and maintained virtual machines to support scalable infrastructure and faster provisioning.
- Supported SSO implementation and cloud migrations to AWS and Azure, enhancing system performance and accessibility.
- Maintained network reliability by configuring and troubleshooting Cisco networking equipment.

ReSurge Healthcare • Remote
Help Desk Support

January 2020 - September 2024

- Delivered responsive IT support by diagnosing and resolving system issues, reducing downtime for employees.
- Streamlined onboarding by setting up user accounts and software, ensuring new hires were fully operational on day one.
- Maintained system performance through regular software and driver updates.
- Communicated clearly with employees on request statuses, improving satisfaction and transparency.
- Accurately logged support tickets to track issues and support internal process improvements.

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PROJECTS

Please review my Github for a full list of projects

Anti-Cloud Home Server

May 2025 - June 2025

- Built a secure, self-hosted storage server using Ubuntu, Samba, and SSH to eliminate reliance on third-party cloud services.
- Deployed scalable node clusters with Docker and NFS to improve performance and fault tolerance.
- Automated user access control with OpenLDAP and shell scripts, enhancing system security and manageability.
- Improved remote access speed by 40% through network optimization with pfSense.
- Led the entire project independently, solving hardware and compatibility challenges through hands-on testing

X-Men Active Directory

April 2025

- Automated creation of 70 user accounts in Active Directory using PowerShell, cutting setup time by 80%.
- Applied naming conventions linking real names with X-Men aliases for better organization.
- Ensured accurate role-based access through group and permission assignments in collaboration with the team.
- Improved script reliability by debugging and resolving errors, achieving a 100% success rate.
- Created documentation to streamline process replication and reduce onboarding time by 30%.
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Department of Defense - Cyber Centennial

May 2025

- Applied cybersecurity tools like Wireshark and Nmap to detect and mitigate simulated threats under timed conditions.
- Collaborated with a team to analyze attacks and develop remediation strategies, enhancing problem-solving skills.
- Executed system hardening and breach containment to overcome complex security challenges.
- Demonstrated adaptability and technical proficiency aligned with DoD cybersecurity standards.
- Earned recognition for effective threat mitigation and teamwork during the challenge.

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EDUCATION

The Knowledge House, Bronx, NY
Innovation Fellowship - Cybersecurity Track

Expected Graduation December 2025

- Completed hands-on training in network security, threat analysis, and vulnerability management using industry tools.
- Gained practical experience in penetration testing, ethical hacking, and incident response through real-world simulations.
- Studied and applied security frameworks like NIST and CIS to improve organizational security knowledge.
- Collaborated on team projects to analyze breaches and develop mitigation strategies.
- Received mentorship to prepare for industry certifications and cybersecurity roles.

Per Scholas, Atlanta, Georgia
Software Engineering

January 2024- April 2024

- Mastered JavaScript, Python, and SQL to develop full-stack applications.
- Built projects using React and Node.js, improving front-end and back-end skills.
- Worked in agile teams using Git for version control and collaboration.
- Enhanced problem-solving through coding challenges and real-world projects.

CERTIFICATES

AWS Cloud Practitioner	May 2025 - May 2027
Certified Scrum Master	January 2025 -January 2027
Project Management Professional	January 2025- January 2027