Model 8220 AEROTRAK[™] Handheld Optical Particle Counter

Operation and Service Manual

1980543, Revision A October 2006





Model 8220 AEROTRAK[™] Handheld Optical Particle Counter

Operation and Service Manual

1980543, Revision A October 2006

SHIP TO/MAIL TO:

TSI Incorporated 500 Cardigan Road Shoreview, MN 55126-3996 USA

U.S.

Technical Support:

(800) 874-2811/(651) 490-2811

Fax:

(651) 490-3824

E-mail address: answers@tsi.com

Website:

http://www.tsi.com

INTERNATIONAL

Technical Support: (001 651) 490-2811

Fax:

(001 651) 490-3824





Copyright ©

TSI Incorporated / 2006/ All rights reserved.

Address

TSI Incorporated / 500 Cardigan Road / Shoreview, MN 55126 / USA

Fax No.

(651) 490-3824

LIMITATION OF WARRANTY AND LIABILITY (effective July 2000)

Seller warrants the goods sold hereunder, under normal use and service as described in the operator's manual, shall be free from defects in workmanship and material for thirty-six (36) months, or the length of time specified in the operator's manual, from the date of shipment to the customer. This warranty period is inclusive of any statutory warranty. This limited warranty is subject to the following exclusions:

- Hot-wire or hot-film sensors used with research anemometers, and certain other components when indicated in specifications, are warranted for 90 days from the date of shipment.
- b. Parts repaired or replaced as a result of repair services are warranted to be free from defects in workmanship and material, under normal use, for 90 days from the date of shipment.
- c. Seller does not provide any warranty on finished goods manufactured by others or on any fuses, batteries or other consumable materials. Only the original manufacturer's warranty applies.
- d. Unless specifically authorized in a separate writing by Seller, Seller makes no warranty with respect to, and shall have no liability in connection with, goods which are incorporated into other products or equipment, or which are modified by any person other than Seller.

The foregoing is IN LIEU OF all other warranties and is subject to the LIMITATIONS stated herein. NO OTHER EXPRESS OR IMPLIED WARRANTY OF FITNESS FOR PARTICULAR PURPOSE OR MERCHANTABILITY IS MADE.

TO THE EXTENT PERMITTED BY LAW, THE EXCLUSIVE REMEDY OF THE USER OR BUYER, AND THE LIMIT OF SELLER'S LIABILITY FOR ANY AND ALL LOSSES, INJURIES, OR DAMAGES CONCERNING THE GOODS (INCLUDING CLAIMS BASED ON CONTRACT, NEGLIGENCE, TORT, STRICT LIABILITY OR OTHERWISE) SHALL BE THE RETURN OF GOODS TO SELLER AND THE REFUND OF THE PURCHASE PRICE, OR, AT THE OPTION OF SELLER, THE REPAIR OR REPLACEMENT OF THE GOODS. IN NO EVENT SHALL SELLER BE LIABLE FOR ANY SPECIAL, CONSEQUENTIAL OR INCIDENTAL DAMAGES. SELLER SHALL NOT BE RESPONSIBLE FOR INSTALLATION, DISMANTLING OR REINSTALLATION COSTS OR CHARGES. No Action, regardless of form, may be brought against Seller more than 12 months after a cause of action has accrued. The goods returned under warranty to Seller's factory shall be at Buyer's risk of loss, and will be returned, if at all, at Seller's risk of loss.

Buyer and all users are deemed to have accepted this LIMITATION OF WARRANTY AND LIABILITY, which contains the complete and exclusive limited warranty of Seller. This LIMITATION OF WARRANTY AND LIABILITY may not be amended, modified or its terms waived, except by writing signed by an Officer of Seller.

Service Policy

Knowing that inoperative or defective instruments are as detrimental to TSI as they are to our customers, our service policy is designed to give prompt attention to any problems. If any malfunction is discovered, please contact your nearest sales office or representative, or call TSI at (800) 874-2811 (USA) or (001 651) 490-2811 (International).

CONTENTS

SAFETY INFORMATION	V
Laser Safety	V
Labels	v i
Description of Caution/Warning Symbols	v i
Caution and Warning Symbols	
CHAPTER 1 UNPACKING AND PARTS IDENTIFICATION	1
Unpacking the AEROTRAK Handheld Optical Particle Counter	1
Optional Accessories	3
CHAPTER 2 SET UP	5
Supplying Power to the AEROTRAK TM Optical Particle Counter	5
Daily Zero Check	
Using the Isokinetic Probe	
Optional Thermal Printer	8
Optional Temperature/Relative Humidity Probe	
Integral Instrument Stand	
Stylus	
USB Computer Communication	11
CHAPTER 3 OPERATION	13
Screen Layout and Functionality	14
CHAPTER 4 COMMUNICATION	29
Setting Parameters using TRAKPRO Software	29
Downloading Data Using TRAKPRO Software	
Bulk Data Storage Capability	
Accessing the Data in the File Viewer Window	
Data Folders	
Viewing Folder Contents	36
CHAPTER 5 MAINTENANCE	37
Maintenance Schedule	37
Daily Zero Check	
Cleaning the Instrument Enclosure	37
CHAPTER 6 TROUBLESHOOTING	39
APPENDIX A SPECIFICATIONS	43
Temperature/RH Probe Specifications	

Safety Information

IMPORTANT

There are no user serviceable parts inside the instrument. Refer all repair and maintenance to a qualified factory-authorized technician. All maintenance and repair information in this manual is included for use by a qualified factory-authorized technician.

Laser Safety

- The Model 8220 Handheld Optical Particle Counter is a Class I laserbased instrument
- During normal operation, you will *not* be exposed to laser radiation
- Precaution should be taken to avoid exposure to hazardous radiation in the form of intense, focused, visible light
- Exposure to this light may cause blindness

Take these precautions:

- **DO NOT** remove any parts from the OPC unless you are specifically told to do so in this manual
- **DO NOT** remove the housing or covers. There are no serviceable components inside the housing



WARNING

The use of controls, adjustments, or procedures other than those specified in this manual may result in exposure to hazardous optical radiation.

Labels

Advisory labels and identification labels are attached to the outside of the OPC housing and to the optics housing on the inside of the instrument.

1. Serial Number Label (back panel)	Model 8220 OPC S/N 1608051 MFD: Aug. 2006 TSI Inc. Storeukw, MN Made is USA Complies with 21 CFR 1040.10 and 1040.11
2. Laser Radiation Label (internal)	DANGER! VISIBLE LASER RADIATION WHEN OPEN. AVOID DIRECT EXPOSURE TO BEAM WARNING: NO USER SERVICABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED PERSONNEL
3. European symbol for non-disposable item. Item must be recycled.	X

Description of Caution/Warning Symbols

Appropriate caution/warning statements are used throughout the manual and on the instrument that require you to take cautionary measures when working with the instrument.

Caution



Caution

Failure to follow the procedures prescribed in this manual might result in irreparable equipment damage. Important information about the operation and maintenance of this instrument is included in this manual.

Warning



WARNING

Warning means that unsafe use of the instrument could result in serious injury to you or cause damage to the instrument. Follow the procedures prescribed.

Caution and Warning Symbols

The following symbols may accompany cautions and warnings to indicate the nature and consequences of hazards:

<u></u>	Warns that uninsulated voltages within the instrument may have sufficient magnitude to cause electrical shock.
*	Warns that the instrument contains a laser and that important information about its safe operation and maintenance is included in the manual.
	Warns that the instrument is susceptible to electro-static discharge (ESD) and ESD protection should be followed to avoid damage.
	Indicates the connector is connected to earth ground and cabinet ground.

Safety vii

Chapter 1

Unpacking and Parts Identification

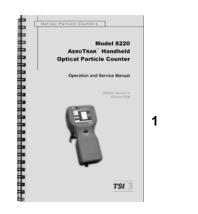
Unpacking the AeroTrak Handheld Optical Particle Counter

Carefully unpack the AEROTRAK Optical Particle Counter from the shipping container.



Model 8220 AEROTRAK Optical Particle Counter

Qty.	Item Description	Part/Model	Ref.
1	AEROTRAK Optical Particle Counter	8220	1
1	AC power adapter and power cord	2613239	2
1	Rechargeable lithium ion battery	1208058	3
1	Isokinetic probe, Model 8220	1300084	4
2	Stylus	N/A	5
1	Carrying case	1310060	6
1	Computer cable, USB	1303740	7
1	HEPA zero filter	1300089	8





Service Manual, Certificate, and TRAKPRO Software

Qty.	Item Description	Part/Model	Ref.
1	Operation and Service Manual	1980543	1
1	Calibration Certificate	N/A	2
1	TrakPro Software	1090014	3

Optional Accessories



Accessories

Item Description	Part/Model	Ref.
External battery charger with AC adapter and power cord	2610113	1
Temperature/humidity probe	1300102	2
Thermal printer with AC adapter and instrument interface cable	8930	3
Printer paper (5 rolls, not shown)	80211	

Chapter 2

Set Up

Supplying Power to the AEROTRAK[™] Optical Particle Counter

Installing the Battery

The Model 8220 AEROTRAK Optical Particle Counter (OPC) may be powered in two ways:

- Rechargeable lithium-ion battery
- AC power cord



Installing the Battery

To install the battery:

- 1. Remove the battery cover on the back of the instrument by lightly depressing the textured tab on the cover located on the lower left while looking at the back of the unit
- 2. Place the battery into the slot and slide it toward the top of the unit, pressing until it locks into place
- 3. Slide the battery cover closed until a click is heard.



WARNING

The battery supplied by TSI (PN 1208058) has built in protection against explosion and fire hazard. Do **not** use a substitute.



WARNING

Do **not** use non-rechargeable batteries in this instrument. Fire, explosions, or other hazards may result.

Using AC Power

- When using the AC power, the battery (if installed) charges while the instrument is on, but not while actively sampling
- The AEROTRAK Optical Particle Counter has an internal, non-user accessible battery to maintain settings and save logged data
- Removing/changing the lithium-ion battery or disconnecting AC power does not cause the loss of data
- TSI will install a new internal battery as part of routine service, as necessary

Daily Zero Check

A zero check should be performed at least once a day and before conducting any important testing or certification.



Attaching Zero Filter Assembly

- 1. Turn on the instrument and wait until the main menu is displayed
- 2. Remove the Isokinetic probe if attached
- Attach the supplied zero filter to the inlet nozzle located on the top of the instrument
- 4. Allow the instrument to purge for 2 minutes
- After the purge cycle, continue to sample. In accordance with JIS standards, there should be no more than 1 particle counted at any size in 5 minutes
- 6. Remove the zero filter; the instrument is now ready for operation *Notes*:
 - 1 If the instrument does not go to zero, refer to Chapter 6, <u>Troubleshooting</u>, for additional information.
 - 2. The daily zero check cannot be performed when the isokinetic probe is attached to the instrument.

Using the Isokinetic Probe

The Isokinetic probe smoothly accelerates air into the inlet of the instrument. The inlet diameter of the conical shaped probe is matched to a 90 ft/min flow rate, which is typical for many HEPA filters.



Sampling with Isokinetic Probe Assembly

• The Isokinetic probe may be pushed directly onto the inlet nozzle

Set Up 7

Optional Thermal Printer

- A hard copy of a sample set or statistics can be printed from the instrument using an optional thermal printer
- The AEROTRAK OPC is equipped with an automatic print feature to print automatically after each test is completed that can be enabled under the "Settings" menu
- Printer paper has a colored strip printed on the last few feet of each roll to indicate time to change the paper roll



Optional Thermal Printer

Optional Temperature/Relative Humidity Probe

To install the optional temperature/relative humidity probe:

- Align the small red dot at the base of the probe to the front of the OPC
- Press the probe into the socket until it clicks
- Temperature and relative humidity automatically display
- The probe can be removed by pulling straight up



Temperature/Relative Humidity Probe

Set Up 9

Integral Instrument Stand



• The Model 8220 handheld optical particle counter is equipped with an integral instrument support stand which pivots out and can be snapped back into place when not in use

Stylus



- The Model 8220 is equipped with a plastic stylus for use with the touch screen interface
- The stylus locks into place in the case near the top of the unit when not in use

USB Computer Communication



- The unit is equipped with a USB compatible cable for uploading and downloading information to a PC
- The cable plugs into the right side of the instrument

Set Up 11

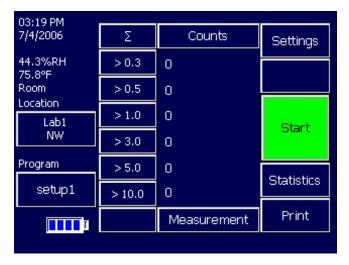
Chapter 3

Operation

- Press and hold the ON/OFF switch (located in the center of the front of the instrument) for a couple seconds to turn on the AEROTRAK OPC
- A brief start-up sequence which takes about 15 seconds, begins
- A splash screen displays a TSI logo
- When the main menu appears, the instrument is ready for operation

Main Menu

The AEROTRAK Optical Particle Counter is controlled using a touch screen display. Use a plastic stylus or finger tip. **DO NOT** use sharp objects that may damage the screen overlay.

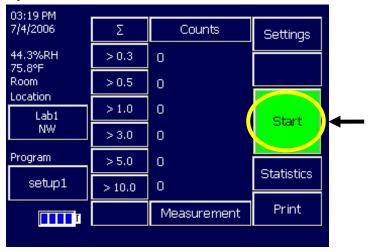


Main Menu

Screen Layout and Functionality

The following explains the functions of the various touch screen commands.

Start/Stop

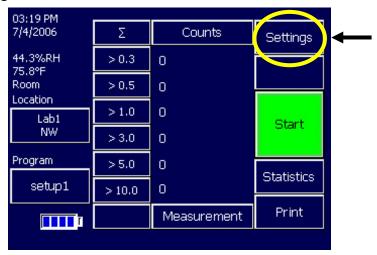


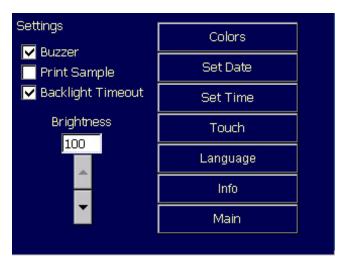
- Start—(green background) begin a sample test
- **Stop**—(red background) end a sample test

Notes:

- 1. Data will not be saved if a test is interrupted
- 2. The blue triangular button above the ON/OFF button may also be used to start and stop a test sample

Settings





- Colors—screen colors are user selectable for background, buttons and text
- Set Date—date should be entered as MM/DD/YYYY using a popup keypad (not shown) and selecting the MM/DD/YYYY or DD/MM/YYYY format
- **Set Time**—pop-up keypad (not shown) for setting the time format to AM/PM or 24 hour
- **Touch calibration**—set screen touch locations
- **Language**—select language on the display

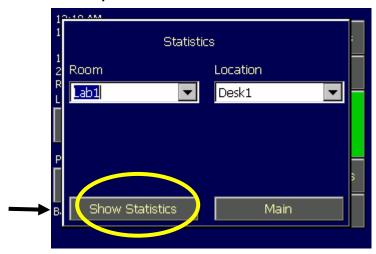
Operation 15

- **Information**—unit serial number, model number, firmware version, and the last calibration date
- **Brightness**—user adjustable from 0 to 100
- **Main**—return to the Main Menu

Statistics



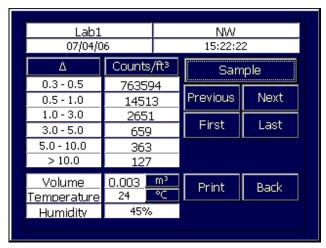
Statistics Set-up Screen



- **Room**—select a room from a drop down menu
- Location—select a location
- Show Statistics—display summary information

Main—return to the Main Menu

Show Statistics

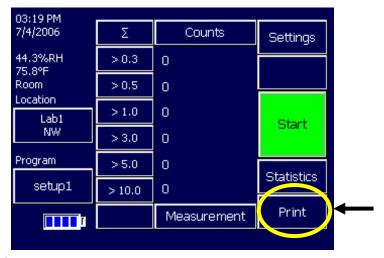


Information at the top of the screen shows data selected on the statistics setup screen including room, location selected, date and time.

- **Count mode**—toggle between summary (Σ) or differential (Δ) count
- **Counts**—toggle between actual count, count/ft³ or count/m³
- **Sample**—toggle between individual sample or an average of samples
- **Previous**—go to the previously saved test
- **Next**—go to the next saved test
- **First**—go to the first saved test
- **Last**—go to the last test saved
- **Print**—print the information displayed on the optional thermal printer
- **Back**—return to the statistics set-up screen

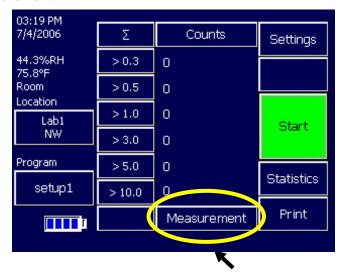
Operation 17

Print

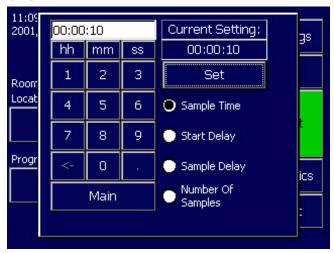


• **Print**—print the information displayed using the optional thermal printer

Measurement



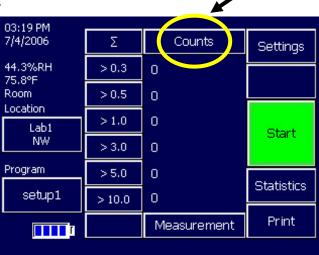
Measurement



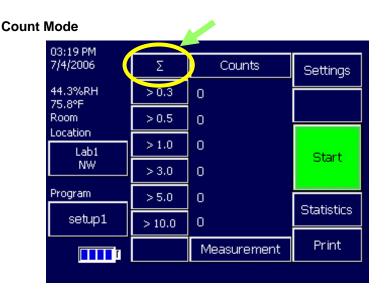
- **Sample Time**—set length of time to be sampled in hours, minutes, seconds
- **Start Delay**—set time before test sample begins from 10 seconds to 24 hours
- **Sample Delay**—set time between multiple tests from 10 seconds to 24 hours
- **Number of Samples**—set number of tests to be repeated with the same parameters up to 999 tests
- **Temperature**—select between °F or °C
- **Set**—save a given parameter selected
- **Main**—return to the Main Menu

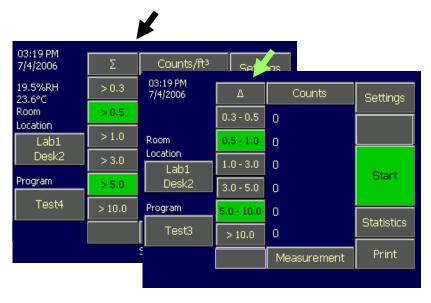
Operation 19

Counts



- Counts is a toggle key to show units between:
 - Actual number count for a given time or volume sample or
 - Counts/ft³ (projected if volume sampled is less than 1 cubic foot)
 - Counts/m³ (projected if volume sampled is less than 1 cubic meter)





- **Count Mode**—a toggle key to select between:
 - Total or summary count mode (Σ) appears as ">0.3 μ m" and all particles 0.3 μ m and greater are counted and displayed in that channel or bin
 - Differential count mode (Δ) appears as "0.3–0.5 μm" and only particles between 0.3 and 0.5 μm are counted and displayed

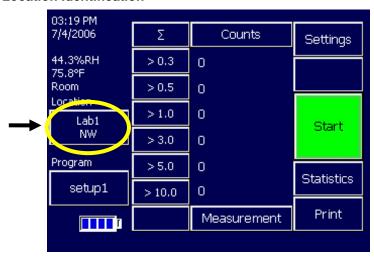
Operation 21

Conditions



- **Time**—user selectable format in "Settings"
- **Date**—user selectable format in "Settings"
- **Flow rate**—Shows the actual flow rate of the sample during a test; the average flow rate of the sample is saved
- **Temperature/humidity**—displayed when the optional probe is attached

Location Identification



Location Identification to Save Data



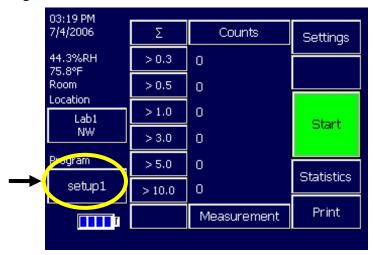
- Add Room—name a room using a pop-up keypad (not shown), eightcharacter limit
- Add Location—name a specific location within a room using the popup keypad, eight-character limit

IMPORTANT: To save a data set, a room and location must be selected either from memory or created

- **Delete Room**—remove the room name from memory
- **Delete Location**—remove the location name from memory
- **Delete Room Data**—remove the data set from a selected room name from memory
- **Delete Location Data**—remove the data set from a selected location name from memory
- **Enabled**—sets the room and location information shown as the location where sample data is logged and saved
- Disabled—turns the room and location information off, no data will be saved

Operation 23

Program



Setting Test Criteria

- The initial Program screen allows the selection of previously saved test criteria using a drop-down menu
- Test criteria can be created on the screen using other keys such as:
 - Number of samples
 - Sample volume
 - Start and sample delays
 - Count format
 - Bins on/off, size selected, alarm on/off and alarm set points
- This information can now be named and saved using a pop-up keyboard screen (not shown)

Select Program



- **Select Program**—a drop-down menu appears and a previously saved test program can be selected
- **OK**—enables the selected test program using saved criteria
- **Cancel**—disables the program
- **Save**—allows criteria selected from the main menu to be saved for future reference. A pop-up keyboard (not shown) allows naming the test program

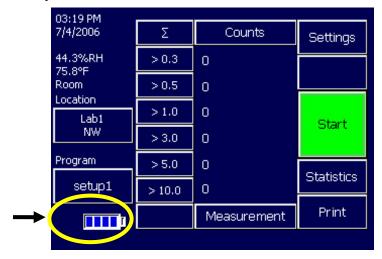
Details

progr	am 1	L.prg					
	Sar	mple			De	lay	Format
Numi	oer	Tir	ne	Start	t	Sample	Σ
12	?	00:0	0:10	00:00:	10	00:00:10	Counts
Bin	Ena	bled	Siz	eµm		Alarm	
1		Х	0	.30 150			
2		Х	0	.50 Off			
3		Х	1	.00		Off	
4		Х	3	.00 Off		Back	
5		Х	5	.00 Off			
6		Х	10	0.00		Off	

Operation 25

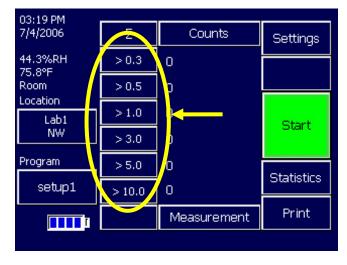
• This screen shows criteria selected for a given test or program

Battery

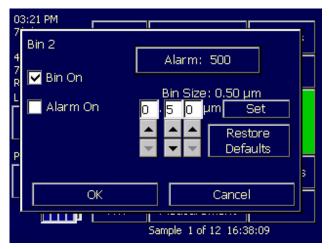


Battery indicator—shows remaining charge expressed in a bar graph

Bin or Channel Characteristics



Example—Bin 2



- **Bin ON/OFF**—determine which bins are displayed; data for all six bins is collected and saved
- Alarm ON/OFF—user selectable for one or more bin sizes
- Alarm limits—can be set on the numeric pop-up screen (not shown)
- Adjusting bin sizes—use the up/down arrows to change bin size ranges in 0.01 micron increments
 - Size selected determines the lower limit of a given channel or bin
 - Sizes selected may not overlap or cross into another channel or bin size
 - Cannot go below 0.3 microns or above 10 microns
 - Whatever value is selected for Bin 6, Bin 6 will then count particles at that size and larger. It is recommended that channel sizes be selected from smallest to largest.
- **Example**—Changing bin lower limits to 0.4, 0.6, 2.0, 3.5, 6.0 and 9.0 would result in:

Differential Counts	Summary Counts
0.4-0.6	>0.4
0.6–2.0	>0.6
2.0-3.5	>2.0
3.5-6.0	>3.5
6.0–9.0	>6.0
>9.0	>9.0

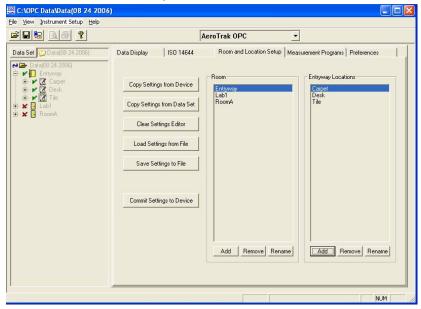
Operation 27

- **Set**—retain settings selected
- **Restore Defaults**—return to factory settings of 0.3, 0.5, 1.0, 3.0, 5.0 and 10 microns in optical diameter

Communication

Setting Parameters using TRAKPRO Software

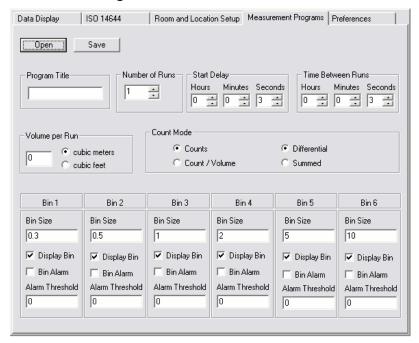
Room and Location Setup



Room and Location Setup

- Settings for rooms and locations can be created or edited, then saved to the computer or uploaded to the instrument
- There is an eight-character limit for room and location names

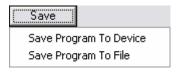
Measurement Programs



Measurement Programs

- Program for sampling criteria can be created or edited and then saved or uploaded to the OPC
- There is an eight-character limit for program names
- Number of test samples with identical criteria to be run consecutively from 1 to 999
- Start delay and time between samples can be set from 10 seconds to 24 hours
- Bin size may be adjusted between 0.3 and 10.0 microns in 0.01 increments. Bin size selected determines the lower limit of a given channel or bin and affects the adjacent bin. Bin sizes **may not overlap** or cross into another channel or bin size. The value selected for Bin 6 or the largest bin will count particles at that size and larger.

Saving Programs



• A program can be saved internally to the AEROTRAK OPC or to a file on a computer via the USB connection for future reference

Opening Program

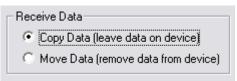


 A program can be opened from those saved in the AEROTRAK OPC or from a saved file on a computer via the USB connection and loaded into the program settings editor

Downloading Data Using TRAKPRO Software

Use TRAKPRO to transfer data from an instrument to a computer via the USB connection for further analysis and report generation.

Copy/Move Data



- Choose either Copy Data or Move Data under the Preferences tab
- To begin data transfer, select **Receive** from the **File** menu or press the receive button on the menu bar. If TRAKPRO finds an attached AEROTRAK OPC instrument, a dialog appears prompting you to select the folder to save the data

Communication 31



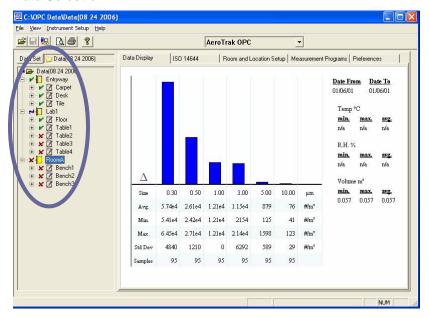
- To cancel the data transfer, select **Cancel**
- To accept data transfer, select **OK**
- The data folder is named "Data Date and Time", the date and time will be the time at which the data transfer occurred expressed in Coordinated Universal Time (UTC), not local time
- After transfer, the data set opens

Opening Saved Data

Select **Open** from the **File** menu or Press on the menu bar or Data Set

 An open data browser appears and the desired data set can be selected

Data Selection



- Use the data tree to select the samples to include in the display or calculation
- Files that are not selected have a red * next to them
- Within a set, if some samples are selected and others not, a blue appears

Data Display

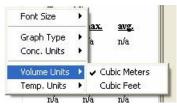
- When samples have been selected, information appears in the Data Display window. Select the **Data Display** tab
- To choose between a summed or differential histogram, right-click on the data display and select **Graph Type**

NOTE: Due to the lower flow rate, the Model 8220 handheld OPC is not recommended for ISO 14644 certification testing

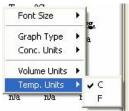
• When the differential graph type is selected, each bin size value represents the lower size boundary for that bin and the width of the bin is determined by the lower boundary of the next larger bin. For example, the 0.3 μm bin contains particles from 0.3 μm up to 0.5 μm; the 0.5 μm bin contains data for particles from 05 μm up to 1.0 μm, etc.

Communication 33

- When the summed graph type is selected, each bin size value represents the lower boundary and all larger particles
- The Data Table shows a summary for the selected data. The table has six rows: size, average, minimum, maximum, standard deviation, and samples
- The units for the average, minimum, maximum, and standard deviation can be expressed as #/cm³, #/m³, #/ft³ the total count for a given sample volume
- To change the units, right-click on the Data Display and select the desired units from the Conc. Units submenu.
- The final section of the Data Display contains measurement details, a summary of the test conditions including date and volume statistics.
 Temperature and humidity statistics are also shown if the optional temperature/humidity probe is used
- To change the volume units, right-click on the Data Display, select **Volume Units**, and then choose the desired units



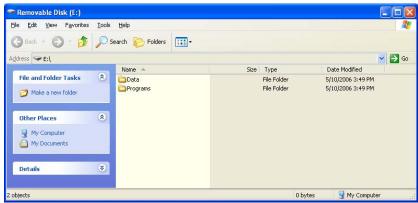
• To change the temperature units, right-click on the Data Display, select **Temp. Units**



Bulk Data Storage Capability

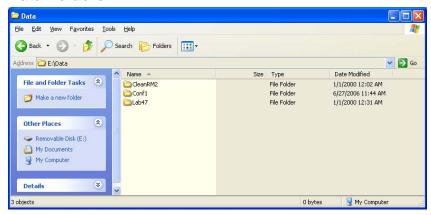
• When connected via the USB cable to a computer, the AEROTRAK appears as an external drive to the computer and data can be removed from the instrument using drag and drop from the Windows Explorer file management program. This feature does not require TRAKPRO to be installed or used and works with Windows XP/2000 computers

Accessing the Data in the File Viewer Window



 Two folders will appear in the File Explorer window, the data folder holds all data saved to the instrument and the program folder holds settings or test criteria

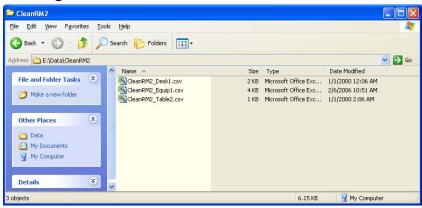
Data Folders



• The data folder has subfolders that correspond to the "rooms" that were entered into the instrument

Communication 35

Viewing Folder Contents



- Each room folder has specific sample location files
- Double-click on a folder to view its contents
- The data is stored in CSV format and can be read by Microsoft Excel®

Maintenance

Note

There are no user-serviceable parts inside this instrument. Opening the instrument case may void the warranty. TSI recommends that you return the AEROTRAK Optical Particle Counter to the factory for any required maintenance or service not described in this manual.

Maintenance Schedule

TSI recommends annual factory cleaning and calibration for the AEROTRAK OPC

Recommended Field Maintenance Schedule

Item	Frequency
Daily zero check	Daily (or before each use)
Factory cleaning and calibration	Annually
Wipe down instrument enclosure	As needed or per testing protocol prescribed

Daily Zero Check

 The daily zero check ensures that the instrument is properly assembled and free from leaks, residual particles and electronic noise. Please see Chapter 2, "Set Up" for detailed instructions on performing the zero check

Cleaning the Instrument Enclosure

 To clean the enclosure, dampen a lint-free cloth and gently wipe the surface until surface contamination is removed

Troubleshooting

Symptom	Possible Cause	Corrective Action
Counts are too low	Instrument is being operated outside temperature or relative humidity specifications	Operate instrument within specifications
	Internal parts have been damaged because instrument was stored at a temperature greater than 122°F (50°C)	Return to factory for service
	Instrument has contamination on the optics due to condensation or excessive loading	Return to factory for service
	Laser or pump control is damaged	Return to factory for service
	Unit is due for calibration	Return to factory for service
Instrument does not turn on	On/off switch is not being pressed properly	Press and hold on/off switch for one second
	Battery is dead	Recharge battery or connect to AC power
	AC cord is not plugged into unit	Connect AC cord

Symptom	Possible Cause	Corrective Action
Instrument does not meet zero count specification (<1 particle/5 mins)	HEPA filter is not connected properly and room air is leaking into the HEPA filter assembly	Check that the HEPA filter has been tightly connected to the inlet. Check that rubber Orings (black) in the aluminum connector are in place and have not become dislodged
	Residual particles from previous samples are shedding off internal parts and into the optics	Purge instrument by running the instrument for 10–15 minutes before attempting zero count test
	An internal component has been damaged due to operation outside of temperature specifications or one ore more excessive bumps or jolts, and electronic noise is inducing false counts	Return to factory for service
	A leak has developed in the aerosol flow path	Return to factory for service
	Internal optics have become dirty	Return to factory for service
Battery does not charge	The unit must be turned on but not in sampling mode for the battery to charge	Turn on unit.
LOW BATTERY ERROR	Low battery	Recharge battery or connect AC cord
PHOTODETECTOR ERROR	Direct light is entering the aerosol inlet	Remove instrument from direct light
	Laser has become misaligned due to excessive bumps or jolts	Return to factory for service
	Internal optics have become dirty	Return to factory for service

Symptom	Possible Cause	Corrective Action
SYSTEM ERROR	Information is not being read properly by microprocessor	Restart instrument. If problem persists, contact TSI technical support
TEMPERATURE HUMIDITY PROBE ERROR	Temperature/RH probe was not recognized	Detach and reconnect probe. If problem persists, contact TSI technical support
FLOW ERROR	Instrument was unable to control flow rate (if any tubing is connected to OPC)	Restart measurement
	Pressure drop across inlet may be too large	Lessen pressure drop across inlet by using larger diameter tubing, less tubing, and/or adding a bleed valve
	Inlet not at ambient pressure	Do not subject the unit to other than ambient pressure conditions
LASER POWER WARNING	Laser power has fallen outside of specification	Return to factory for service
Instrument will not store data file.	OPC storage capacity (128 MB) has been reached	Remove files from OPC memory

Troubleshooting 41

Appendix A

Specifications

All specifications meet or exceed JIS B 9921 and are subject to change without notice.

Particle Size Range	0.3 to 10.0 μm
Number of Bins	6
Default Bin Cutpoints	
Default Thresholds	0.3, 0.5, 1.0, 3.0, 5.0, and 10.0 μm
Cutpoint Accuracy	50% ±10%
Variable Bin Cutpoints	
Thresholds	user defined, between 0.3 and 10.0 @ 0.01 μm
Cutaciat Accuracy	increments 50% ± 20%
Cutpoint Accuracy	30% ± 20%
Maximum Concentration	2,000,000 #/ft ³ (5% coincidence loss)
	·
Counting Efficiency	50% ±10% @ 0.3 μm
	100% ±10% @ 0.45 μm and greater
Zero Count	<1 count in 5 minutes
Laser	660 nm 50 mW laser diode
Pump Flow Rate	0.1 cfm (2.83 lpm) ±5%
Pressure Correction	Performed by internal pressure transducer
Sample Output	HEPA filtered for zero emissions
Operating Environment	
Temperature	41 to 95°F (5 to 35°C)
Relative Humidity	10 to 90 % RH, noncondensing
Storage Environment	
Temperature	32 to 122 °F (0 to 50 °C)
Relative Humidity	0 to 90% RH, noncondensing
Display	3.7" (9.4 cm) color LCD with touch screen,
	320 x 240
Memory	128 MB (over 100,000 sample sets)
Communication	USB
Software	TrakPro™ Data Analysis Software

Computer Requirements	PC with Microsoft Windows® 2000 or XP; Windows-compatible printer; 5 MB hard disk space; and available USB serial port (for downloading)
Battery Battery type	Rechargeable Lithium Ion Battery Pack, 6600 mA-hrs
Battery life	8 hrs, typical use @ 70°F (21°C)
Power	100 to 240 VAC, 50 to 60 Hz
Fuse	250V, 1 AMP, TYPE "T", 5 mm x 20 mm
Dimensions (Instrument)	10 in. x 4.5 in. x 3 in. (25.4 cm x 11.4 cm x 7.6 cm)
Instrument Weight with battery	2.2 lbs (1.0 kg)
Calibration	NIST traceable (included)
Factory Service Interval	Annual service recommended
Warranty	Three years on workmanship and material

Temperature/RH Probe Specifications

(Optional Accessory)

(a paramai / tababaa. j /	
Temperature	
Range	32 to 95°F (0 to 35°C)
Accuracy	±2°F (±1°C)
Relative Humidity	
Range	10 to 90% RH
Accuracy	±5% RH

44 Appendix A



TSI Incorporated

Headquarters—Tel: +1 651 490 2811 Toll Free: 1 800 874 2811

E-mail: answers@tsi.com

 UK
 Tel: +44 1494 459200
 E-mail: tsiuk@tsi.com

 France
 Tel: +33 491 95 21 90
 E-mail: tsifrance@tsi.com

 Germany
 Tel: +49 241 523030
 E-mail: tsigmbh@tsi.com

 Sweden
 Tel: +46 8 595 13230
 E-mail: tsiab@tsi.com

 India
 Tel: +91 80 41132470
 E-mail: tsi-india@tsi.com

 China
 Tel: +86 10 8260 1595
 E-mail: tsibeijing@tsi.com

