- Measures taken to establish patient rapport
- Dose, route, and number of doses of pharmacologic management medications administered
- Clinical response to pharmacologic management medications
- Number and physical sites of placement of physical management devices
- Duration of placement of physical management devices
- Repeated assessment of airway patency
- Repeated assessment of respiratory rate, effort, pulse oximetry/capnography
- Repeated assessment of circulatory status with blood pressure, capillary refill, cardiac monitoring
- Repeated assessment of mental status and trends in the level of patient cooperation
- Repeated assessment of capillary refill in patient with extremity securing devices
- Communications with EMS medical direction
- Initiation and duration of engagement with law enforcement

**Performance Measures**

- Incidence of injuries to patient, EMS personnel, or others on scene
- Incidence of injuries to patient, EMS personnel, or others during transport
- Medical or physical complications (including sudden death) in patients
- Advance informational communication of EMS protocols for the management of agitated and violent patients to others within the emergency care system and law enforcement
- Initiation and engagement with EMS medical direction
- Initiation and duration of engagement with law enforcement
- ***National EMS Quality Alliance (NEMSQA) Performance Measures*** *(for additional information, see www.nemsqa.org)*
    - *Pediatrics—03: Documentation of Estimated Weight in Kilograms*

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