

Medan, March 1, 2021

Number : UM.50/4/17/PTP-21  
Attachment : -  
Regarding : Request for an Extension of Warranty Period

To :  
Managing Director  
Realtime Business Solutions PTY LTD  
Level 5/85 George St, Parramatta NSW 2150, Australia

With references to :

1. Agreement between PT Prima Terminal Petikemas ('PTP') and Realtime Business Solutions Pty Ltd ('RBS'), PT Primus Indonesia ('PRIMUS') Number UM.54/5/13/PTP-18 dated August 3<sup>rd</sup>, 2018 regarding The Procurement of 1 (one) Package Terminal Operating System (TOS) at Belawan Container Terminal Phase 2 and Amendment Agreement Number UM.54/4/23/PTP-19 dated August 14<sup>th</sup>, 2019 ("Agreement");
2. Minutes of First Handover dated March 6<sup>th</sup>, 2020 regarding the Procurement of 1 (one) Package Terminal Operating System (TOS) at Belawan Container Terminal Phase 2.

We would like to inform you that regarding Article 14 of the Agreement, the Warranty Period is specified for 365 (three hundred and sixty-five) calendar days after the execution of Minutes of First Handover which will end on March 5<sup>th</sup>, 2021.

We would like to take this opportunity to thank your kind support during the Warranty Period implementation.

However, as we all know, PTP has not yet carried out Terminal Test Operation using the real Container Vessels so that RBS and PRIMUS only conducted several Simulation Tests at Belawan Container Terminal Phase 2 during the Warranty Period. We need to make sure that TOS will have functioned properly during the operations of the terminal.

Therefore, in consideration of the above circumstance, we would request you to kindly extend the Warranty Period for 1 (one) year as of the date of the signing of Minutes of Second Handover which will be signed on March 12<sup>th</sup>, 2021.

We assure you that the signing of the Minutes of Second Handover will not be withheld due to the request of extending the Warranty Period

Thank you for your kind attention and cooperation.

Yours faithfully,  
PT PRIMA TERMINAL PETIKEMAS

SANDHY WIJAYA  
Managing Director

Medan, 1 Maret 2021

Nomor : UM.50/4/18/PTP-21  
Lampiran : -  
Perihal : Perpanjangan Masa Pemeliharaan

to  
Direktur  
PT Primus Indonesia

di

### **Tempat**

Menunjuk:

1. Perjanjian antara PT Prima Terminal Petikemas dengan Realtime Business Solutions Pty Ltd dan PT Primus Indonesia Nomor UM.54/5/13/PTP-18 tanggal 3 Agustus 2018 tentang Pengadaan 1 (satu) Paket Terminal Operating System (TOS) di Terminal Petikemas Belawan Fase 2 dan Addendum Perjanjian nomor UM.54/4/23/PTP-19 tanggal 14 Agustus 2019;
2. Berita Acara Serah Terima Pertama tanggal 6 Maret 2020 tentang Proyek Pengadaan 1 (satu) Paket Terminal Operating System (TOS) untuk Prima Terminal Petikemas.

Sehubungan dengan hal di atas, dapat kami sampaikan bahwa sesuai dengan Pasal 14 Perjanjian di atas, jangka waktu Masa Pemeliharaan adalah 365 (tiga ratus enam puluh lima) hari kalender setelah penandatanganan Berita Acara Serah Terima Pertama dan akan berakhir pada 05 Maret 2021.

Kami ingin mengucapkan terima kasih atas dukungan Saudara dalam pelaksanaan pekerjaan selama Masa Garansi.

Namun, sampai dengan saat ini PTP belum melaksanakan *Terminal Test* menggunakan Kapal yang sebenarnya sehingga RBS dan PRIMUS hanya melakukan pendampingan terkait kegiatan *Simulation Test* menggunakan data *dummy* di Terminal Petikemas Belawan Fase 2 selama Masa Pemeliharaan. Sedangkan Kami perlu memastikan bahwa TOS berfungsi dengan baik pada saat dilakukan pengoperasian terminal secara (*Terminal Test*).

Oleh karena itu, dengan mempertimbangkan hal di atas, kami mohon agar Masa Pemeliharaan dapat diperpanjang selama 1 (satu) tahun terhitung sejak penandatanganan Berita Acara Serah Terima Kedua yang direncanakan ditandatangani pada tanggal 12 Maret 2021.

Kami menjamin bahwa permintaan perpanjangan Masa Garansi ini tidak akan mempengaruhi proses penandatanganan Berita Acara Serah Terima Kedua.

Demikian disampaikan, atas bantuan dan kerjasamanya diucapkan terima kasih

Hormat Kami,  
PT PRIMA TERMINAL PETIKEMAS

SANDHY WIJAYA  
Direktur Utama