

Your utilities bill

Statement Date April 6, 2023

AHMED, TAREK

Your account number 34441357
For service at 306-9329 104 AVE NW
EDMONTON AB

? Questions?

Epcor.com 24/7

310-4300 or 1-800-667-2345

Monday to Friday 8 am - 7 pm,

Saturday 8 am - 4:30 pm,

Closed Sundays and stat. holidays

! Utility Repair / Emergency Calls Only

Power, Water & Drainage 780-412-4500

Natural Gas 1-800-511-3447

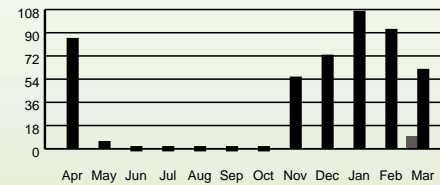
Here's what you owe *For details, please turn over*

Amount of your last bill	\$59.62 CR
Payments we processed	0.00
Amount outstanding	59.62 CR
New charges	16.91
Adjustments	0.96 CR
Electric energy	15.88
GST	1.99
CREDIT BALANCE - DO NOT PAY	\$42.71 CR



YOUR ELECTRICITY USE AT A GLANCE

kwh



2021/2022 2022/2023

Tear off here

Turn over for details of your bill

34441357000000427J3

Payment return slip

Please complete and return this slip with your payment. Make your cheque or money order payable to EPCOR. For other payment options, please turn over.

Your account number **Credit Balance**
34441357 **\$42.71 CR** \$0.00

EPCOR

W 1 000001 20230406

\$ DO NOT PAY

AHMED, TAREK
10020 103 AVE NW
EDMONTON AB T5J 0G8

EPCOR
PO BOX 500
EDMONTON AB T5J 3Y3

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Details of your previous payments

Amount of your last bill	\$59.62	CR
Amount overdue from your last bill	\$59.62	CR

Details of your adjustments

Paperless Option Credit	0.96	CR
Paperless Option Credit GST	0.05	CR
Your total adjustments	\$1.01	CR

Details of your new charges



ELECTRICITY

Service 1

Site: 0030400099652 - RESIDENTIAL RRO
Billing period: Feb 25 to Mar 14, 2023
Meter Readings by EPCOR Dist. & Trans.

Meter: 62212	
Reading on Mar 14 (End)	16233.00
Reading on Feb 28 (Actual)	16195.00
Reading on Feb 24 (Actual)	16184.00
Amount of electric energy you used	49.00 kWh

Electric Energy Charges

Provided by EPCOR Energy Alberta GP Inc.
New charges based on 49.00 kWh

Feb 25-Mar 14	49.00 kWh at 13.5¢ / kWh	\$6.62
Administration Charge		3.70
Subtotal of Electric Energy Charges		\$10.32

Delivery Charges

Provided by EPCOR Dist. & Trans. 1-780-412-4500
Consumption: 49.00 kWh

New Charges:

Distribution Charge	12.86
Transmission Charge	1.88
Balancing Pool Allocation Rider	0.12
Transmission Charge Deferral Account True-Up Rider	0.68
Transmission True-Up Rider	0.03
Local Access Fee Edmonton	0.52
GOA Utility Commodity Rebate	25.00
Subtotal of Delivery Charges	\$8.91

GST (reg. 837273630RT) at 5% on \$26.41	1.32
Total for Service 1	\$2.73



ELECTRICITY



Service 2

Site: 0030400099652 - GUARANTEED RATE POWER (5YR)
Billing period: Mar 15 to Mar 27, 2023
Meter Readings by EPCOR Dist. & Trans.

Meter: 62212	
Reading on Mar 27 (Actual)	16246.00
Reading on Mar 15 (Start)	16233.00
Amount of electric energy you used	13.00 kWh

Electric Energy Charges

Provided by Encor by EPCOR 310-4300
New charges based on 13.00 kWh

Mar 15-Mar 27	13.00 kWh at 12.79¢ / kWh	\$1.66
Administration Charge		3.03
Subtotal of Electric Energy Charges		\$4.69

Delivery Charges

Provided by EPCOR Dist. & Trans. 1-780-412-4500
Consumption: 13.00 kWh
New Charges:

Distribution Charge	8.92
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Understanding your bill:

- Electric Energy Charges: The cost of electric energy consumed in a billing period and the retail costs for billing and customer services.
- Delivery Charges: Wires Owner costs of delivering electricity to customers. This includes meter reading and the costs of building, operating and maintaining the local distribution system and the provincial transmission system.
- Detailed line item information is available on epcor.com or call us to talk to a customer service consultant.

BANK STAMP

Bill payment options:

- Visit epcor.com/MyAccount to set up Automatic Withdrawals via your bank account or credit card
- Through your bank: in person, by telephone banking or online banking
- Make a one-time credit card payment online by visiting epcor.com/MyAccount or by calling 310-4300
- By mail to PO Box 500 Edmonton AB T5J 3Y3

Please allow three business days for your payment to be posted to your account.
If your payment is returned because of insufficient funds, a service charge will be added to your account.

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Transmission Charge	0.50
Balancing Pool Allocation Rider	0.03
Transmission True-Up Rider	0.01
Transmission Charge Deferral Account True-Up Rider	0.18
Local Access Fee Edmonton	0.14
Subtotal of Delivery Charges	\$9.78
GST (reg. 845992171RT) at 5% on \$14.47	0.72
Total for Service 2	\$15.19
Your total electricity charges	\$17.92

- I For more information on the RRO rate please visit: epcor.com/understand-bill
- I Effective October 13, 2020, our Terms and Conditions for Automatic Withdrawal and Equal Payment Plan are updated. Please check epcor.com/aw-epp-updates for more information.

\$ TOTAL NEW CHARGES \$17.92

For your information

PLEASE ALLOW THREE TO FIVE BUSINESS DAYS NOTICE FOR CLOSING ACCOUNTS

The customer in account is responsible for all charges until service is formally disconnected.

- I Please be advised your communication with EPCOR may be monitored for quality Customer Service.
- I Customers are free to purchase natural gas services or electricity services from a retailer of their choice. For a list of retailers, visit ucahelps.alberta.ca or call 310-4822 (toll free in Alberta).
- I Current and historical regulated rates may be viewed at epcor.com/customers.
- I Encor by EPCOR is provided by 1772387 Alberta Limited Partnership, who is the EPCOR competitive retailer providing natural gas and power energy plans through contracts.
- I EPCOR Energy Alberta GP Inc. is acting as the general partner of EPCOR Energy Alberta Limited Partnership, a limited partnership organized under the laws of Alberta.
- I EPCOR is committed to protecting your personal information. By establishing or maintaining an account, you consent to the collection, use and disclosure of personal information only for the purpose of providing ongoing utility service and support, unless you indicate otherwise to us in writing. Details of EPCOR's privacy policy are available online at epcor.com, or in printed form by request.
- I The Alberta Government is providing eligible customers with a GOA Utility Commodity Rebate and the rebate appears on your bill if you are eligible. The GOA has defined that eligible customers include residential, farm, irrigation and commercial electricity sites consuming less than 250 MW hours per year.
- I **LATE PAYMENT CHARGE**
We charge a one-time late payment charge of 2.5% on amounts outstanding after the due date shown.
- I **Your billing and payment dates may change to line up with your new meter reading date.**