

# Prasannakumar Potala

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## Professional Summary

SAP Basis Consultant with **4.6 years** of total IT experience including **4.2 years** in SAP Basis administration. Skilled in SAP system monitoring, transport management, user administration, HANA DB administration, client copy/system refresh, OSS note implementation, and kernel upgrades. Experienced across ECC, S/4 HANA, BI/BW, and Solution Manager environments. Strong Linux system administration and ITIL process knowledge. Hands-on experience with SAP Business Technology Platform (BTP) for integrating, extending, and automating SAP S/4HANA applications. Leveraging cloud services for innovation, integration, and business process automation.

## Professional Experience

### System Engineer / SAP Basis Consultant Present

May 2022 –

Tata Consultancy Services (TCS)

- Daily SAP landscape monitoring across ECC, BI/BW, S/4 HANA, and Solution Manager.
- Scheduling, monitoring, and troubleshooting background jobs.
- Authorization troubleshooting, assigning missing authorizations, role/user comparison.
- SAP client creation, client copy, client exports/imports, and client administration tasks.
- SAP profile parameter management, SAP/HANA restarts, and system maintenance.
- Kernel upgrades, OSS Note implementation, SAP Router setup, and SAP marketplace activities.
- Managed R3 Support, HTTP, and GoAssist connections for SAP incident resolution.
- HANA DB monitoring, services, and administration tasks.
- Unix/Linux administration: LVM disk operations, filesystem extension, LUN addition, user/group fixes.

### SAP Basis Consultant Apr 2022

Jun 2021 –

ALT Dynamics

- Performed SAP system monitoring across ECC, S/4HANA, BI/BW, and SolMan.
- Executed TR/TOC movement and resolved all transport-related issues.
- Local/remote client copies, exports/imports, client creation and deletion.
- Performed SAP system refresh and post-refresh activities.
- SAP user administration including creation, locking, unlocking, and modifications.
- Applied SAP license keys, implemented OSS Notes, and conducted landscape maintenance.
- Worked with cloud connectors and CPI-DS agents.
- HANA DB service monitoring and basic troubleshooting.

## **Technical Skills**

**SAP Technologies:** SAP ECC 6.0 EHP7, S/4 HANA 1909, BI/BW 7.3, Solution Manager 7.2, OpenText, SAP Gateway.

**SAP Basis:** Client Copy, System Refresh, STMS, Background Jobs, Roles & Authorizations, Kernel Upgrade, OSS Notes, SAP Router, License Management.

**Databases:** SAP HANA DB, Oracle 11g.

**Operating Systems:** Linux, Solaris, Windows.

**Tools:** HANA Studio, SAP GUI, Cloud Connector, CPI-DS Agents. Strong conceptual and practical knowledge of database security, backup and recovery strategies, performance tuning, system copy, high availability (HA), and disaster recovery (DR).

## **Education**

**Bachelor of Technology (B.Tech)** — Kakinada Institute of Engineering and Technology CGPA: **7.8**