Chiranjeevi M   Workday Consultant

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CAREER OBJECTIVE:

Seeking a challenging and rewarding opportunity with an organization of repute which recognizes and utilizes my true potential while nurturing analytical and technical skills.

SUMMARY:

➢ Having 5+ years of Professional Experience on IT, 4+ Years of Experience into Workday and remaining into PeopleSoft.

➢ Expertise in **Workday Integrations**, including **EIB (Enterprise Interface Builder), Workday Studio, Core Connectors, Web Services (REST), and PECI/PICOF for payroll integrations**.

➢ Manage inbound and outbound integrations in Workday for HCM & Payroll.

➢ Created Supervisory Organizations, Cost Centers, Location and its hierarchies. Configured and Tested Business Process like Hire, Job Change, and Termination.

➢ Hands on experience in inbound/ outbound integrations Using Core Connector, managing business processes, working with **EIB, Report Writer,** Creating **Workday Calculated Fields** and **Custom Reports.**

➢ Worked with creation of **Supervisory Organizations, Reorganizations, Subordinate Supervisory Orgs** and **Organizational Hierarchies**.

➢ Configuring Compensation Eligibility Rules, Grades, Package & Mapping with Job Profile.

➢ Responsible for the end-to-end life cycle of HR system interfaces/integrations.

➢ Proficient in **Workday Security Configuration**, managing **Role-Based, User-Based, and Domain Security Policies** to ensure data protection.

➢ Hands-on experience in **Workday Business Process (BP) Configuration and Optimization**, including approvals, notifications, validations, and custom conditions.

➢ Expertise in transforming data using **XSLT** and Workday-specific **XML** for custom integration development.

➢ Experience in **Workday Data Migration**, using **EIB, iLoad's, and Custom Reports** for mass data uploads and corrections.

➢ Worked on different types of reports like Advanced, Matrix, trending and Composite reports.

➢ Experience in designing Workday integrations and build the custom reports.

➢ Monitoring the production issues daily basis.

➢ Expertise in developing Payroll interfaces using PICOF with the help of Workday Studio and Document Transformation to meet client's complex payroll requirements.

➢ Created Testing strategy, test plans, documentation for Business Process testing and Integration testing.

➢ Good knowledge on JIRA and Service Now Tool for the ticket flow.

➢ Acted as primary authority on Workday security configurations; combining expert-level proficiency in Workday with the ability to communicate clearly to project team/stakeholders.

➢ Problem solving and troubleshooting related to security configurations.

➢ Experience in all phases of the Workday implementation lifecycle namely Requirement gathering, Analysis, Design, Development and Testing.

TECHNICAL SKILLS:

Cloud Technologies	Workday HCM
Tools	Core Connectors, EIB, DT, Payroll, PECI, Picof, Studio,
Development Tools	Integrations, Custom reports, Calculated Fields and Business Process, Security.
Reporting Tools	Report Writer, Calculated Fields, Alerts, Dashboards.

EDUCATIONAL CREDENTIALS:

- Post-Graduation - MSC from Acharya Nagarjuna University in 2014.

PROFESSIONAL EXPERIENCE:

- Working as Workday Consultant at **Ericsson Global India PVT LTD** from April 2022 to Till Date.
- Worked as Workday Support Consultant at **Globestar Software Limited** from May 2021 to April 2022.
- Worked as **PeopleSoft Technical Support** at **Globestar Software Limited** from November 2019 to April 2021.

PROJECT EXPERIENCE:

Project: 3 - Ericsson Global India PVT LTD

Company : **FOX**
Roles : **Workday Consultant**
Project : **Support and Development**
Duration : **April 2022 to Till Date.**

ROLES & RESPONSIBILITIES:

- Configuring Outbound/Inbound Integration with different application interfaces according to the requirements. Managing Data conversions, HR and Compensation related Custom Reports, Security Management, Business Process configuration.

- Consulting with clients on a variety of data integrity issues to identify/resolve all issues that could impact project scope and/or timeframe

- Configuring Workday system to meet each client's unique business requirements. Also developed test scripts for other outside systems that interface with Workday.

- Building Studio and Cloud connect Integration to output data from workday into external systems through Studio, core connector and EIB

- Supporting Existing Integration and building new integration based on the client requirements.

- Managing Custom Reports, Security Management, Business Process configuration and configuring the application according to customer requirements and developing system interface**.**

- Configuring compensation element like Allowances/Bonus/Merit Plans.

- Configuring Compensation Eligibility Rules, Grades, Package & Mapping with Job Profile.

- Develop testing strategies and verification scenarios along with project Scope and Requirements documents.

- Created and modified Components, Pages, Records, Sub records, Fields, Process Definitions and registering Components in Portal, Menu and Permission Lists**.**

- Work on Workday conversion processes and tools like EIB, Connectors and Workday Studio etc.

- Integrated Workday with external vendor software and across multiple third parties and clients.

- Involved in online changes to the delivered pages, components, menus and translate values and prompt table.

Project: 2 – Globestar Software Limited

Client   **: Thermo fisher Scientific India Pvt Ltd**
Roles   **: Workday Support Consultant**
Project   **: Implementation, Testing, Support**
Duration   **: May 2021 to April 2022.**

Role and Responsibilities:

➢ Understanding the Business Requirements by studying the Functional Documents.

➢ Business Process issues (Like Hire stuck with Un-assigned step, Approval reassigned to another HR's, start date change.

➢ Delegation request (Workday Inbox delegation, Delegation in progress issues)

➢ Foundational data change cost center/ location.

➢ Mass uploads like (Bonus plan, OTP , Allowances changes, Salary plan changes, Annual total compensation changes, Cost center changes, Email changes.

➢ Transfers, Promotions, Job changes issues.

➢ Worked in creating reports & scheduling like Advance, Matrix, Head count, termination, new hires, location wise, and compensation reports.

➢ Used EIB (Enterprise Interface Builder) for integrating location of employees, Performance ratings, assigning organizations and updating payroll IDs.

➢ Worked on CCW, DT to send the Worker changes files to end point system.

➢ Day to day support of Workday HCM, Security, Compensation and Reporting issues.

➢ Involved In the on-call process on weekly basis.

➢ Having good experience on the Migration with using Object transporter and Solution.

➢ Supporting on the daily issues which is related to Payroll and CCW.

➢ Creating the Custom Dashboards.

➢ Created and modified Components, Pages, Records, Sub records, Fields, Process Definitions and registering Components in Portal, Menu and Permission Lists**.**

➢ Tweak existing Workday integrations for new enhancement and Bug Fixes.

➢ Monitoring the production issues daily basis.

➢ Worked closely with **functional consultants, business users, and Workday support teams** to troubleshoot issues and optimize system performance.

➢ Ability to create **detailed technical documentation, integration design documents, and support guides** for Workday solutions.

➢ Involved in **Workday Change Management and Post-Production Support**, ensuring smooth system transitions and continuous improvements.

Project: 1 - Globestar Software Limited

Client : **Thermo fisher Scientific India Pvt Ltd**
Roles : **Consultant**
Project : **Peoplesoft Technical Support**
Duration : **November 2019 to April 2021.**

➢ Involved in design and customization of tables and panels and adding new option using People Tools.

➢ Generated reports using SQR and Crystal.

➢ Responsible for Test Plan, Defect Report Status, and Knowledge Transfer Documents.

➢ Uploading the test scripts from MS Excel to Test Director.

➢ Developed and executed the SQL queries to fetch the data from PeopleSoft HRMS (Oracle).

➢ The fetched data has to be analyzed against the bridge database and it should be reported if there is any deviation.

➢ Integrated third party hiring application with PeopleSoft System using Component Interface program and loaded data into PS tables.

➢ Unit tested the developed application and created test scripts and test cases for the Unit Testing and System Testing.

➢ Developed technical specifications for customization issues/resolutions and for custom reports and interfaces explaining the process flow.

➢ Closely worked with the functional team to resolve the defects created during the UAT (User Acceptance Test).

➢ Performed troubleshooting the problem areas in setting up HR tables that serve as the foundation of HR system and in producing HR reports.

➢ Fine-tuned the long running batch process by efficiently tuning the SQL's and bringing down the running time.

➢ Developed and modified several SQR.