

## Head of Finance Shared Service (Global Business Services / Global Capability Center) Profile

**Signature Skills:** Strategic Transformation Leadership | Innovation & Technology Enablement | Finance Process | Operations Excellence

### Summary

Strategic finance transformation and seasoned GBS/GCC leader with over 14 years of insightful experience in setting up, scaling and transforming shared services centers across Finance and procurement domains. Proven track record in leading global transformation initiatives, digital automation and driving operational excellence across multi-regional teams. Trusted advisor to CXOs with strong governance, change management and stakeholder engagement skills.

Leveraged Lean methodologies, RPA solutions, and KPI driven performance management to optimize service delivery, enhance compliance with IND AS & IFRS, and significantly improve SLAs and payment performance.

Developed global service delivery model, building future ready GBS/GCCs, leading global transitions, and driving end to end process excellence across finance operations (RTR, PTP, OTC and FP&A).

Trusted business partner with strong stakeholder management skills and a track record of driving finance transformation, talent development, and continuous improvement in complex, multi-entity environments.

Known for a strong work ethic and emotional intelligence, with exceptional communication, active listening, analytical thinking, and problem-solving abilities, enabling sound decision-making and effective collaboration across global teams.

An MBA Finance and CMA Final\* (ICMAI) professional, backed by a strong academic foundation in finance. **Seeking senior leadership roles such as Head of GBS, Head of GCC, or Head of Finance SSC to drive enterprise-wide impact through innovation, governance, and digital enablement.**

### Core Competencies

- GBS/GCC Strategy and Setup
- FP&A, RTR, PTP and OTC Optimization,
- Finance Transformation & Digitalization
- Global Operating Model Design
- SLAs, KPI, & Performance Framework
- Finance System & Solutions
- Finance Process Automation/Transitions
- Global Capability Center Establishment
- Talent Strategy & Capability Building
- Performance Management & KPI Alignment
- Data Analytics (Power-BI)
- Internal Audits & Compliance
- ERP Implementation (SAP ECC, Tally)
- Best Practices Sharing
- Stakeholder and Governance Management
- Leadership & Team Development

Applications: SAP, COUPA, SAP BW, MAGNITUDE, ECM, BLACKLINE, CONCUR and NAVAN.

### Professional Experience & Accomplishments

Technicolor India Pvt Ltd., Bangalore

Director Global Business Services, Jun 2023-present

- Set-up and scaled a 120+ FTE GBS/GCC from scratch supporting Finance functions for global operations across 18+ countries across the regions, optimizing workflow efficiency and improving cross-functional collaboration between global teams.
- **Strategy & Vision** Defined GBS vision, Target operating model, Governance Structure and service delivery framework in line with group objectives. Drive expansion of operations and technology innovations.
- **Launched, a digital finance transformation**, introducing KPI based performance metrics and internal quality audits, resulting in improvement in process accuracy and stakeholder satisfaction.
- **Spearheaded end-to-end F&A operations** across Record to Report, Procure to Pay, Order to Cash, Financial planning, Budgeting and Cost Controlling, delivering consistent compliance with IAS and IFRS and achieving on-time financial closings.
- **Ensured seamless transition completion and achieved stabilization targets** by stepping in to manage operations after two process leads withdrew during the critical setup phase of shared services.
- **Digitalization of vendor invoice processing, resulting in improved invoice processing SLAs from 5 to 3 days**, EDI based invoice processing, increased on-time payments and self-service portal. Reduction in 10FTEs and cost of operations by 20%.
- Implemented advanced RPA solutions and Power BI dashboards streamlining cash forecast with automation in input from

collections and payable ledger, automation of IFRS 16 lease posting and lease cashouts forecasts.

- **Streamlined & automated Intercompany end to end processes:** Automated intercompany billing on seller and buyer side and automatic reconciliation resulting in reduction of inter-company accruals by 30%, reducing disputes by 40% and accelerating month-end closure timelines and enhanced SLA adherence.
- **Collaborated with HR to develop succession and talent development plans,** including customized technical and leadership training programs, reducing attrition and boosting internal promotion rates.

#### Finance Process and Quality Manager, Global Business Services (Jan 2021 – May 2023)

- **Led internal control enhancements and periodic process audits,** identifying key risk areas and implementing automation solutions that reduce manual errors.
- **Designed and executed seamless transition plans,** including structured knowledge transfer (KT) schedules, ensuring 100% compliance with GBS standards and zero post-transition escalations.
- **Developed and presented process KPIs and actionable insights to GBS leadership and the CFO,** driving an increase in overall process efficiency through targeted performance improvements

#### Assistant Manager, Global Business Service (Aug 2018 – Dec 2020)

- **Ensured accurate financial reporting** through effective management of month-end close, expense accruals, prepaid amortizations, and IFRS16 postings.
- **Streamlined complex accounting processes** by simplifying the accounting of invoices and co-ordinate with vendor to consolidated billing resulting in a 100% increase in invoice volume handling and reducing manpower needs by 2 FTEs, enhancing operational efficiency.
- **Oversaw fixed asset management,** Inter-company and balance sheet reconciliations, and maintained compliance and audit readiness.
- **Prepared financial statements in compliance in IND AS and financial reporting in Magnitude** and coordinated audit schedules, facilitating timely audit completion.
- **Managed end-to-end functions entailed in revenue recognition, project costing, and profitability analysis,** improving financial insight for project management decisions.

#### TopSource Infotech Solutions Pvt. Ltd., Pune

##### Deputy Manager – Finance & Accounting, Oct 2015 – July 2018

- **Established a Center of Excellence team that standardized processes, significantly decreasing full-time equivalent positions from 12 to 10, enhancing operational efficiency and cost-effectiveness by 16.7%.**
- Delivered end-to-end F&A operations including RTR, PTP, OTC, Controlling, Budgeting, and Forecasting.
- Managed month-end reporting, fixed asset management, intercompany processes, P&L variance analysis, and supported audits. Planned and stabilized the transition of accounting operations across diverse industries and systems.
- Implemented new process KPIs to enhance finance process performance, resulting in improved SLAs and unlocking opportunities for cross-functional team utilization, boosting department efficiency.

#### Maersk Global Shared Services Center, Pune

##### Team Leader, Jan 2012 – Oct 2015

- Managed month-end close processes and prepared financial statements using the Hyperion Financial Management tool.
- Prepared audit schedules and effectively responded to the auditor's queries.
- **Automated MT940 bank statement posting and host-to-host vendor payments, reducing manual processes and achieving a 100% reduction of 2 FTEs** in reconciliation and payment tasks.
- Oversaw Procure to Pay (PTP), treasury, banking activities, and in-house bank (IHB) reconciliations.
- Handled supplier payments, key supplier account reconciliations, and resolved supplier inquiries promptly.

#### Academics

- CMA, Cost and Management Accounting, Group IV, ICMAI, Bangalore, 2025\*
- PGDM (MBA), Specialization Finance & HR, MITSOB, Pune, AICTE, 2012
- Bachelor's degree in management studies (BMS/BBA), Finance, Mumbai University, 2010

Certifications: Training On India GST By Optitax Consulting Firm, Experts In Indirect Taxes