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**SYSTEM ADMINISTRATOR in Linux and Windows.**

**PROFILE SUMMARY**

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I am an system administrator with 10+ years of diversified experience in Industrial automation and IT sector. Looking for a challenging career in IT Administrator which demands the best of my professional ability in terms of technical, analytical skills and helps me in broadening & enhancing my current skill and knowledge and also logical thinker who exercises independent judgment and decision-making ensuring adherence.

**Skills:**

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- Operating Systems: Linux, Ubuntu and cent OS.
- Windows server: ADDC, WSUS, DHCP, DNS, SCCM.
- Microsoft Office 365, MS office-standalone 2010 to 2013, MS teams, MS Lync.
- Manage Engine Patch Manager Plus, McAfee Endpoint Security, Okta.
- Virtualization: MS Hyper-V, VM's, Oracle Virtual Box.
- BACKUP and RECOVERY.
- Patch management and update deployment.
- RDP, Teamviewer, any desk, VNC, Dame Ware.

**EXPERIENCE DETAILS:**

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**System Administrator Zeomega InfoTech Pvt Ltd, Bangalore, Karnataka    Oct - 2022 to Oct-2024**

- Onboard and trained all incoming junior tech support specialist.
- Installation and configure server 2019, 2022.
- Administered Active Directory, Group Policy, and user account management across enterprise environments.
- Configured and maintained Windows Server roles including DHCP, DNS, WSUS, and File Services.
- Automated routine tasks using Power Shell scripts, improving operational efficiency.
- Managed patch deployment and system updates using WSUS and SCCM.
- Implemented and monitored backup solutions using Windows Server Backup and Veeam.
- Resolved Tier 2 support tickets with a 95% resolution rate within SLA.
- Performed system hardening and applied security policies to comply with company standards.
- Experience on Ubuntu, CentOS and Windows Administration, Installation, configuration and Maintenance.
- Installed, configured, and maintained Ubuntu servers for web hosting, file sharing, and internal tools.
- Automated server provisioning and updates using Bash scripts and cron jobs.
- Managed user permissions, groups, and sudo access to enforce security protocols.

- Created and maintained custom shell scripts to streamline administrative tasks.
- Deployed and monitored services like Apache/Nginx, MySQL, and Open-ssh.
- Performed system performance tuning and log analysis using top, htop, journalctl, and syslog.
- Created and maintained custom shell scripts to streamline administrative tasks.
- Supported virtualization and containerization using KVM, LXC on windows and Docker on Ubuntu.
- Configuring Windows, CentOS and Ubuntu Operating Systems.
- Hyper-V Virtualization Cluster Configuration and Troubleshooting.
- User provisioning and de-provisioning in on-boarding.
- Installation and configure office 365 in End user systems.
- Installation and configure Teams in End users systems.
- Resolving the user application issue and systems setting issue through VNC remote application.
- Integration of various network related services like NFS, TCP/IP, SSH.
- Setting up cron jobs.
- Management of user accounts, system security, change management and performance tuning.
- Software package and patch administration, involving adding and removing software and updating patches through Manage Engine Patch Manager Plus.
- Technical background in Storage, Disk Management, Logical Volume Management (LVM) and logical partitioning.
- Inventory Management.
- Support, troubleshoot and resolve software and hardware technical issues.
- Analyzed performance, supported, and detected issues for system architecture. Provide basic to complex technical troubleshooting, including support with software and PC computers.
- Attending the incidents and issue through karmic ticketing tool.
- Performed pre-configured installation of windows and Linux packages on new and re-assigned computer systems.
- Onboard and trained all incoming junior tech support specialist.
- Administered, managed, and installed Windows and Ubuntu OS and prerequisite Software.
- Performed administrative tasks such as system startup/shutdown, backups, printing and configurations.
- Administered and Managed Manage Engine Patch Manager plus for windows and Linux Security patches.

**Support Engineer Mullen Lowe Lintas, Bangalore, Karnataka - Sept - 2021 to Oct-2022**

- Co-ordination with L 1 technical support specialist to take over calls outside their level support.
- Assisted customer with more difficult technical issues requiring a greater level of personalized care and in greater length.
- Provide basic to complex technical troubleshooting, including support with software and PC computers.
- Onboard and trained all incoming junior tech support specialist.

**Asst. System Administrator - Yokogawa India Ltd , Bangalore, Karnataka Jun- 2015 to Mar-2020**

- Maintained 800+ Windows computers and peripherals, including all configuring and monitoring.
- Analyzed performance, supported, and detected issues for system architecture.
- Installation configure Windows platform Computers.
- Installation configure office 2013, office 365 in End user systems.
- Teams installation and configure in End user systems.
- Support, troubleshoot and resolve software and hardware technical issues.
- Perform password resets and unlocks.
- Provide basic to complex technical troubleshooting, including support with software and PC computers.
- Performed pre-configured installation of windows 7 packages on new and re-assigned computer systems.
- Administered, managed, and installed Windows.

**IT Executive - Computer Science Corporation, Bangalore, Karnataka Jan -2014 to Oct-2014**

- Maintained 150+ Windows computers and peripherals, including all configuring and monitoring.
- Support, troubleshoot and resolve software and hardware technical issues.
- Worked on flexible hours for production, backup and on-call support for 24/7 environments.
- Attending the issue through the Remedy ticketing tool.
- Performed administrative tasks such as system startup/shutdown, backups, printing and configurations.
- Ability to effectively communicate details of complex issues to Technical Engineers.
- Troubleshooting and Configuring the Servers, Desktops and Laptops.

**EDUCATION:**

CCNA	Certified	2019	CISCO ID: CSC013499603
AWS and DEVOPS	Apponix training center	2023	Completed
PUC	Mothi veerappa collage	2008	52%
Diploma in CS	Adichunchanagiri Polytechnic	2011	71%

**PERSONAL DETAILS:**

DOB : 26 APR 1987.

Address : chowdeshwari colony, Tarikere. Chikkamagaluru - 577228.

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I hereby declare that all the details mentioned above are my own and are true to the best of my knowledge.

Chandrashekara T D