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Pune, India 411043

https://www.linkedin.com/in/ss1516/

Skills

- Ticketing Tool: JIRA
- Configuration Management and Infrastructure Automation: Terraform
- Cloud Providers: Azure
- Source and Version Control: GitHub
- Operating System: Windows
- Scripting: PowerShell
- CI/CD Tool: Jenkins
- Teamwork and Collaboration

Education

06/2018
Bachelor of Technology:
Electrical Engineering
Dr Babasabheb Ambedkar Technological University
Maharashtra, India

Certifications

- Azure Administrator Associate (AZ-104)
- Azure Fundamentals (AZ-900)
- Kubernetes For Beginners - Udemy

Interests

· Reading · Sketching · Self improvement

Languages

· English · Hindi · Marathi

Shivani Shete

Summary

Highly skilled Cloud Operations Engineer with overall 6 years of experience in IT field and relevant 4 years of experience in Azure cloud administration, operations, development, monitoring, cost optimization and maintenance of server infrastructures. Demonstrated ability to ensure smooth operations and provide exceptional customer support. Willingness to take on added responsibilities to meet team goals.

Experience

Honeywell - Payroll (Mobikode Software Pvt Ltd) - CloudOps Engineer
Pune, India
08/2022 - Current

- Implemented, managed and supported azure cloud-based infrastructures to ensure scalability, security, and high availability.
- Implemented automated processes using Terraform for provisioning resources on azure cloud.
- Create and maintain fully automated CI/CD pipelines for code deployment using Jenkins
- Optimized cloud resource management to reduce costs while maintaining performance
- Optimized system security and performance with proactive changes such as Azure policy compliance, patches and vulnerability management
- Performed Server Hardening using specialized tools to enhance security and ensure compliance with industry standards
- Managed Honeywell Products customers onboarding and offboarding
- Administered and maintained Domains Active Directory (AD), Organizational Units, groups and user accounts
- Experienced in Incident Management, Problem Management, and Change Management processes to ensure seamless IT operations
- Monitored and managed Azure, Grafana and Catchpoint alerts to ensure timely incident resolution

Cotmac Electronics Pvt Ltd - System Engineer
Pune, India
04/2019 - 06/2022

- Configured Azure resources – virtual machines, sql servers, backups, key vaults, storage accounts
- Resource Migration from one RG/Subscription to another RG/Subscription
- Performed operations on Ticketing tools – JIRA
- Live tracking, updating, and monitoring of support tickets for issues
- Time management skills and the ability to establish reasonable and attainable deadlines for resolution