

Ranjith Narayan Kharvi

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Languages: English(fluent), Hindi, Kannada, Konkani.

Experience Summary

StreamServe/Exstream Developer with 3.3 years of experience in designing, developing, and maintaining customer communication management (CCM) solutions for the gas and electric service domain. Strong expertise in OpenText Exstream 16.6 and StreamServe 5.6.2, with a proven track record of optimizing document workflows, batch processing, and email automation. Adept at client interaction, problem-solving, and performance optimization.

KEY SKILLS:

- Functional: Team Building, Good Communication and Interpretation skills, Teamwork and good coordination while working, Problem Solving, Self-motivated team player.
- Technical: JavaScript, Stream Serve 5.6.2, Opentext Exstream.

Experience

Type of Industry

Gas and Electric.

Project

Description: The Project includes providing the client with day to day updates about premiums, Insurances.

Role/Title:

Technical Developer and works in Application Maintenance activities too.

Duration:

2021 – till date.

Summary:

- Currently working with Deloitte USI as Stream serve Developer for USA regions.
- Working as a technical developer to optimize how a specific solution should collect, transform and deliver data.
- Extensive onsite exposure,solo developer responsible for handling Client requirements.
- Involved in enhancement and debugging procedure.
- Working as a maintenance resource and also balancing the development activities.
- Good knowledge in batch processing and Doc broker plus.
- Experience in configuration and development using various components like Control Center, Communication Builder and Stream Studio.

- Worked on Storyteller, Design Centre, Control Centre.
- Developed and configured drivers for PDF and unpaginated HTML formats.
- Managed and implemented email configuration using StreamServe.
- Multitasking, able to meet deadlines, team player and result-oriented.
- Attended training of Opentext Exstream.

Operating Systems: Windows

Competency:

- Programming Languages – JavaScript
- Operating System - Windows
- Tools – StreamServe- 5.6.2v, Exstream16.6

Achievements:

- Has been recognized as best performer with Spotlight award and Applause award at Deloitte USI.

Certification:

- Exstream Communications Server Administrator Certification Exam

Employment

Analyst

Deloitte USI

Jan 2021 - Present

Project: UGI Corporation

Description: UGI Corporation is an American energy distribution company headquartered in King of Prussia, Pennsylvania. The company operates in three main business segments: AmeriGas Propane, UGI International, and UGI Utilities. UGI Utilities is a natural gas and electric utility serving over 700,000 customers in Pennsylvania, Maryland, and New York. The company provides gas and electric service to both residential and commercial customers, and also operates natural gas storage and pipeline facilities.

Roles and Responsibilities :

- Collaborated closely with clients and business stakeholders to gather requirements, understand business processes, and translate them into technical specifications for StreamServe solutions.
- Responsible for the entire cycle of application development as per the client requirement from feasibility test, analysis with providing estimates, designing using Streamserve, unit test and UAT support.
- Conducted code reviews and implemented best practices to ensure code quality, maintainability, and performance optimization of StreamServe solutions.
- Collaborated with QA teams to conduct rigorous testing on StreamServe applications, identifying and resolving issues, and ensuring the delivery of high-quality solutions.
- Designed and developed dynamic document templates, layouts, and data models using StreamServe Design Center and Composition Center to create personalized and branded customer communications.
- Worked on the end-to-end implementation of StreamServe projects, from initial design and development to testing, deployment, and ongoing support.
- Provided technical support to clients, addressing inquiries, troubleshooting issues,

- and implementing enhancements to meet evolving business needs.
- Participated actively in client meetings and project status updates, presenting technical progress, addressing concerns, and managing expectations throughout the project lifecycle.

Education

Canara College of Engineering - BE in ECE.