

Date

Objective

A hard working individual looking for a challenging position where I can showcase my skills and contribute to the growth of the organization. I would like to enhance my technical and soft skills by taking up challenging assignments and expanding my knowledge.

Experience

Kapil Metal Processing Industry Pvt Ltd

Quality Control

02-04-2021 - PRESENT

1-Handled quality-related emails and ensured proper documentation of inspection processes.

2-Investigated customer complaints by identifying root causes and implementing corrective actions.

3-Maintained inspection reports and daily logbooks with accurate records of quality checks.

4-Coordinated with production and customer teams to resolve quality issues promptly.

5-Responsible for quality control, customer handling, issue resolution, and continuous improvement in the department.

Education

Madras University

2024

MBA(Human Resources Management) -

Thiruthangal Nadar college

2020

B.COM(Corporate Secratrship) -

St.Joesph Matric Higher Sec School

2017

HSC - 64%

cyber soft solutions

2015

Diplomo in computer application - 77%

Skills

1. Problem-solving and Analytical Skills:

problem-solving skills with a logical approach to troubleshooting Ability to analyze complex technical issues and devise effective solutions.

2. Communication and Collaboration:

Excellent verbal and written communication skills to work effectively in a team environment and collaborate with cross-functional teams.

Language

- ENGLISH(Read and Write)
- TAMIL (Read and Write)
- TELUGU (Conversational)
- HINDI (Conversational)

Strength

- Ability to adapt to challenging environment
- Interest in observing and learning new things
- Seeking perfection in the work committed capable to work in team
- Adjustable to new situations

Declaration

I hereby declare that all the information provided in this resume is true and accurate to the best of my knowledge.

Signature:



S.Bala krishnan