

# PRINCY

Coonoor, The Nilgiris • 84-89-713823 • princyelliza@gmail.com

[Linkedin-Profile](#)

---

## PROFESSIONAL SUMMARY

Proficient "Cloud infrastructure and Data engineer" with over 7 years of experience and specialization in administration, problem solving, planning, data solutions and leadership. Known for increasing productivity, developing software for infrastructure automation and monitoring, building and migrating applications, troubleshooting production issues. Proven efficiency with an ability to quickly learn and upskill new technologies and navigate azure cloud services, expertise in messaging platforms like Exchange On-prem/online and O365.

---

## WORK EXPERIENCE

### Cloud Infrastructure Manager, Capgemini

Aug 2021 - Present

- Adminstrating queries related to Azure and windows AD resources along with handling O365 troubleshooting and production issues with incident management tools like Service now, RAVE and JIRA.
- Using Azure Databrick and synapse analytics for scalable data integration in cloud application and deployment .
- Handling virtualization, storage and database. Using applications build on python and SQL in azure cloud platform.
- Using docker hand in hand for containerization of app deployments and using it for migration around different environments in hybrid, public and on-prem.
- Building & managing data pipelines for consolidating data in integration for business and cost cutting using Databricks.
- Develop, maintain and implement infrastructure as code (IaC) in scripts using tools like Terraform & ARM templates.
- Deploy and manage cloud infrastructure virtual network and monitor performances through reports and logs analysis.

### Lead Operations, Concentrix

Feb 2020 - Aug 2021

- Managing administrative task, queries and changes in Azure AD, Windows AD and O365 in portals and PowerShell scripting and azure CLI.
- Installation and Upgrading of patches on servers, cloud applications with documents and KB track up-to-date.
- Performing Migrations on servers, databases, applications, security updates based on business requirements.
- Troubleshooting production issues in azure resources and O365 resources like mailbox queries, access and group based assignments in Exchange, OneDrive, SharePoint admin, PowerApps and providing business updates.
- Data integration and automations on cloud apps using azure synapse analytics, CI/D pipelines and power automate.
- Providing Scalable & cost effective business solutions in azure, Exchange and O365 cloud platforms for hybrid cloud

### Technical Process Executive, Infosys Limited

May 2018 - Sep 2019

- Managing Database(Recovery/Restore/Troubleshoot), Managing virtual Machines, ETL/ELT data extraction in cloud, Deploying and configuring cloud applications in Hybrid cloud.
- Administering windows AD, server backup, restoration, Server migrations and configuring group policy.
- Maintaining, deploying and configuring hybrid(Exchange On-prem& O365), RBAC roles and cloud resources.
- Troubleshooting Client Access Connectivity (CAS), IIS authentication Methods, Autodiscover issues, Analyzing logs from RCA, Fiddler, Event Viewer, HTTPERR, HTTP PROXY, ActiveSync, EWS, NDR's, and FSMO roles.

---

## EDUCATION

### Post-Graduation Diploma in IT Management

Wellingkar Insitutue of Management

June 2019 - Sep 2021

CGPA : 8.0

### Bachelor of Computer Applications

Bharathiyar University, Coimbatore

Aug 2015 - Aug 2019

CGPA : 7.8

---

## TECHNICAL SKILLS

- **Technical Skills:** Exchange On-prem/ O365 Online, Server & database migration, Windows AD & Azure AD, Azure Databricks, DataFactory, Terraform CI/CD, PowerAutomate, SharePoint admin, Data integration and Warehousing, Virtualization, RBAC, Security & compliance, Networking, Containerization, IAC for IAAS.
- **Scripting Skills:** Azure SQL, Python, BASH, Azure CLI, PowerShell, YAML.
- **Certifications:** AZ-900, AZ-104(yet to renew), ADCA trainer certified.

---

## ADDITIONAL INFORMATION

- **Languages:** English, Tamil, Hindi, Malayam.
- **Hobbies:** Lead Band singer, Novelist, Program Host and Stage Speaker.