

Ramya Christy R E

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Personal Profile Summary

- Seasoned Software Tester with 11 years of experience, which includes 5+ years of experience in Manual and 6 years with Tosca Automation testing.
- Expertise in Retail – Digital Banking and Workday Core HCM and Payroll Module.
- Specialized in QA software testing, UAT, and Agile methodology and SAP GUI.
- Proficient in Tosca Test Suite and Selenium, with a strong track record in test case design, defect management, and effective stakeholder collaboration.
- Effective leader with excellent communication and relationship building skills.

Skills Summary

Technical Skills:

Tosca Test Suite Automation | Selenium (TestNG Framework) | Manual Testing | Automated Testing | UAT | Regression Testing | Perfecto Mobile Testing | SOAP UI | Postman API Testing | ALM QC | Version One | Azure DevOps | Scrum | Sprint Planning | Product Backlog | Retail - Digital Banking | Consumer Banking | Workday Core HCM | Workday Payroll | CI/CD Pipeline | SAP GUI | PECL Validation | Integration Testing

Soft Skills:

Leadership | Problem-solving | Effective communication | Agile | Mentoring | Time management | Continuous improvement | Critical Thinking | Conflict Resolution

Work Experience

Accenture Services Pvt.Ltd

Apr 2014 - Present

Quality Engineering Team Lead | Workday (Core HCM, Payroll) | Dec 2021-Present

- Led a team of 15 resources automation and manual testers, managing all stages of the project.
- Provided automation ideas that reduced effort and testing time by up to 70% compared to manual testing.
- Created and presented the Kickoff, Project/Team Strategy Deck and Closure reports for each project release to the stakeholders and the management.
- Developed test strategies and executed automated testing processes using Tosca Test Suite for almost 80% of the test cases.
- Spearheaded test plan creation and automation script development for sprint and regression testing.
- Collaborated with SMEs/Business, leads, and development teams for requirement gathering and defect resolutions.
- Directed end-to-end testing and regression cycles, maintaining high quality and efficiency.
- Actively participated in backlog meetings, release planning, and agile ceremonies.
- Played an active role in resource management and led interviews to recruit talent for both team and the company.
- Enhanced team collaboration and fostered a cohesive working environment by organizing engaging activities.
- Played a key role during the testing timeline from E2E on WD – PECL – Vendor Payroll system like ADP.

Quality Engineering Senior Analyst | Workday (Core HCM) | Nov 2019- Nov 2021

- Created scenario analysis and test case creation for various business processes using the requirement documents.
- Developed and executed automation test scripts for sprint and regression testing.
- Managed offshore QA resources to ensure timely project delivery.
- Conducted peer reviews of test cases and scripts.

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- Proactively tested edge cases and worked together with SMEs, PODs, Leads, and Development teams for requirement validation and defect testing.
- Participated in product backlog meetings, release planning, and strategic decision-making.
- Developed reusable modules, libraries, and assets to streamline test script creation.
- Mentored offshore teams, driving standards and test architecture.
- Led and tested the End-to-End and Regression testing effort on WD and downstream applications such as SAP GUI and MRDR

Test Engineering Analyst | PNC Bank | July 2016 – October 2019

- Created and carried out manual test cases execution for online banking applications in the Retail Digital domain.
- Conducted mobile application testing with Perfecto and performed feasibility analysis for automation.
- Managed defect tracking and resolution using Version One.
- Conducted in-sprint testing, regression testing, and UAT demonstrations for each sprint and release.
- Engaged in sprint grooming, planning, and agile ceremonies to improve project outcomes.
- Developed basic automation scripts in Selenium with TestNG frameworks.

Test Engineering Associate | BOFA | Apr 2014 – June 2016

- Created test plans, strategies, and high-level test scenarios from business requirements.
- Managed test sets, performed execution of test cases, logged defects, and provided reports to stakeholders.
- Contributed to scrum meetings to communicate risks and teamed up with UAT and development teams.
- Performed regression testing, ad-hoc testing, and SIT/CIT for L3 tickets and release initiatives.
- Delivered independent and integrated releases while mentoring new team members.
- Presented demo to stakeholders and seek release sign-off.

Certifications

- Tosca Certified by Tricentis Solutions
- ISTQB Foundation
- CCB - Credit Card for Bankers – IIFB
- Digital Banking
- AZ-900: Microsoft Azure Fundamentals – Microsoft
- ISEB-Business Analysis (Foundation) – ISEB

Accomplishments

- Received 12 Quarterly awards for excellence in delivery in the projects.
- Received 7 ACE awards -An honorary award as Accenture Celebrates Excellence.
- Received awards for being excellent in extracurricular activities.
- Been part of Project related news editorial board.

Education

2013 - Bachelor of Computer Applications (BCA)

M. N. Degree College, Bengaluru – 86.66%