

# Avinash C

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Contact: +91 9148136199

Location: Bangalore, India

## Education

- **Bachelor of Engineering (BE) in Electronics and Communication**

*Government Engineering College,  
Ramanagaram (VTU)*

- **Diploma in Electronics and Communication**

*SET Polytechnic, Melkote (DTE)*

## Certifications and Training

MCSE Windows Server 2022

Certification ID: C8637-W47E

## Technical Skills

- Active Directory Management
- Group Policy Administration
- DNS, DHCP, FTP, and Web Server Deployment
- File Server Resource Management (FSRM)
- Disaster Recovery and Backup Solutions
- Failover Clustering and Certificate Services

## Declaration

I hereby declare that the above-mentioned details are true to the best of my knowledge.

Place: Bangalore

## Career Objective

IT Professional with **6.6 years of experience** in managing and supporting enterprise IT infrastructure. Skilled in **Windows Server Administration, Active Directory, Group Policy, Office 365, and RingCentral**. Hands-on experience with **VMware virtualization, AWS, and Microsoft Azure cloud services**. Certified **MCSE Windows Server 2022**, with strong expertise in system security, troubleshooting, and end-to-end user support.

## Professional Experience

### System Administrator

**Nobleserve Pvt Ltd. | Aug 2024 – Till Now**

- Managed and maintained the Active Directory infrastructure, including user groups, organizational units, and Group Policy Objects.
- Created, managed shared folders with NTFS permissions to ensure secure access control.
- Hands-on with FSMO role management, including role transfer and seize operations.
- Experienced in Office 365 administration including user and license management, shared mailboxes, distribution lists, and resource mailbox configuration.
- Monitored mail flow, spam, and quarantine reports; configured transport rules and performed message tracing.
- Managed Teams, OneDrive, and SharePoint permissions, resolving collaboration and sync issues.

### IT IS Engineer

**VFI SLK Global Services Pvt. Ltd. | Jul 2020 – Feb 2023**

- Managed and maintained the Active Directory infrastructure for over 3000 user accounts.
- Implemented Fine-grain Password Policies and delegated control.
- Utilized the Recycle Bin feature of Active Directory for disaster management.
- Conducted system state backup of Active Directory with Windows Server Backup tool.
- Created Additional Domain Controller (ADC), Child Domain Controller (CDC), and Read-Only Domain Controller (RODC).
- Gained knowledge of Active Directory database partitions and Global Catalog.
- Implemented trust between forests, DFS Namespace, and replication.
- Created sites and subnets and managed replication between domain controllers.
- Implemented DHCP Server, created scope, and added IP reservations.
- Deployed Failover Cluster and Certificate Services.
- Created FTP Server, Web Server, and performed DNS Round Robin.

### System Engineer

**Infosys (payroll of I-Source Infosystem Pvt. Ltd.) | Aug 2018 – Jul 2020**

- Supported and maintained IT infrastructure, ensuring high availability and performance.
- Troubleshot and resolved hardware and software issues for end-users.
- Managed user accounts and permissions in Active Directory.
- Assisted in the deployment and management of DNS, DHCP, and other network services..

### Desktop Support Engineer

**First Source Solution (payroll of Onward eServices Ltd.) | Sep 2016 – Mar 2018**

- Provided desktop support to end-users, resolving technical issues promptly.
- Installed and configured operating systems and software applications.