PRATHIMA PATTEM

APPLICATION DEVELOPMENT SPECIALIST

Hyderabad

9160725121

pattemprathima@gmail.com

CORE COMPONENTS

- o   OpenText Blazon
- o   Command Center

CCM tools:

- o   HP Exstream
- o   OpenText Exstream
- o   OpenText Streamserve

ECM tools:

- o   Content Server
- o   Archive Server
- o   OTDS
- o   OTCS

EDUCATION

Bachelor's Degree

In Sree Vidyanikethan Engineering College from

2010 – 2014 with an aggregate of 77%

CERTIFICATION

- o   ITIL Foundation V3

AUTOMATIONS

- o   PowerShell scripting to get Batch Reconciliation report.

- o   CMD jobs to clean up old files/ folder for storage purpose.

- o   VB Script for Automatic restart of stopped/ hanged application services

PROFESSIONAL PROFILE

OpenText resource with overall of 10 years' experience in IT industry. To get associated with an organization which will give me chance for implementation of different creative ideas and provide a healthy environment to work with.

PROFESSIONAL EXPERIENCE

Pennsylvania Power & Light (PPL) – Accenture   JAN 2021- Present

- o   4 years of experience in HP Exstream 9.0, OpenText Exstream 16.6 and 21.3 in Utility domain to build invoices, Summary Bills and Letters forms.
- o   Conducted workshops to gather Business requirements and worked on end-to-end implementation.
- o   Experience with document composition, template design, and data mapping, design layers, sections, delivery, objects, flow frames and targets.
- o   Strong proficiency in Open Text Exstream software suite, including Design Manager, Designer, Output Queues, and Command Center.
- o   Working on input types as .csv, xml and file formats, output types as AFP, PDF.

Duke Energy – Accenture   NOV 2019 - Dec 2021

- o   2 years of experience in OpenText StreamServe 16.0 for Invoice build and batch processing.
- o   Building, configuring, exporting, and deploying Projects for the labels, input and output connections and enhancements of business.
- o   Managing CCE script languages, printers, mails, and Archive functionalities
- o   Building and running the batch files where the documents (AFP & XML) will reach the print vendor, and for Archiving via document pipeline to Content server and Archive Centre.

Merck – Accenture   MAR 2018 - NOV 2019

- o   Enhancement in OpenText Stream Serve 16.0 for Invoice build and delivery.
- o   Building, configuring, exporting, and deploying Projects for the labels, input and output connections and enhancements of business for Spain and Darmstadt.
- o   Managing CCE script languages, printers, Mail, Fax and Archive functionalities including document pipeline in Archiving.

NOKIA – Hewlett - Packard Enterprise   Feb 2015 – Mar 2018
Alcatel–Lucent Enterprise – Primus Global

- o   3 years of experience as admin in OpenText xecm 10.5 and 9.7.1, OTES, OTCS, OTAS.
- o   Provided support to OpenText Livelink 23 workflows, implemented and Configured Open Text Enterprise Scan in more than 10 countries.
- o   Creation of Logical Archives in Archive server and certificate creation and renewal for country flows and handled Search, Indexing and Partitions in Content Server.
- o   Handled Document Pipeline, services and patch installation activities
- o   Configuration of license file and XML Meta data.
- o   Managing and creation of country codes, groups, and user accounts in OTDS and OTCS.

I hereby declare that the information furnished above is true and correct to the best of my knowledge.

Prathima Pattem