

# Priyanka Prusty – OpenText Exstream Consultant

## Senior Associate - Projects

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**Location:** Bangalore

## ABOUT:

Goal-oriented Software professional with a strong programming background, having 7+ Years of experience in Energy and Utilities domain and Insurance domain related work in IT industry, including 4 years of experience in Cognizant. Working as a OpenText Exstream Developer having experience in Customer Communication Management Tool along with have substantial experience working on a variety of projects involving Mainframe, Control-M, SAP, WinScp Technologies and Tools.

Involved in all aspects of OpenText Exstream Software implementation, from Initial POC's, project implementation & design, project execution, application maintenance, training, and knowledge transfer.

- Possess good Knowledge & experience in requirement gathering, analysis, estimation, design/development of letters and statements.
- Associated with long term projects, across lines of business.
- Daily interaction with Business for Requirement gathering and query clarification.

## PROFESSIONAL SUMMARY:

- Good Working experience in Open Text Exstream (Ver 23.2 and Ver 21.2) and been part of all the phases like designing, coding, testing in the project.
- During this tenure used several OpenText Exstream components like Open Text design manager, designer, Orchestration.
- Analyse XML and Print Minor data input files, map data for different types of files like columnar, XML and created formulas and functions, generate output, create variable in Exstream Design Manager. Defining Output queues for PDF, AFP and PS.
- Setting up the flow in orchestration using flow context and flow model.
- Willingness to work with distributed teams.
- Effectively identified problem using troubleshooting skills.
- Worked with advanced concepts like complex tables, sections/paragraph, page templates, Output Queues, Functions, Rules, etc.
- Worked on different kinds of driver files, reference files, initialization files and report files.
- Worked on generating PDF, AFP and text file outputs and creating placeholder.
- Involving in team to resolve functional and technical issues.
- Also have some working experience in Open Text Exstream (StreamServe) Ver 16.3). Components used were Communication builder, Control centre, Storyteller and Web Applications – Workshop, Supervisor.
- Have showcased consistent performance in on-time delivery of business needs with quality.
- Effective team player with good communication and interpersonal skills.
- Committed to stay in touch with current innovations in technology. A fast learner with a positive attitude and able to develop ideas into workable plans.

## **PROFESSIONAL EXPERIENCE:-**

### **Project #1**

Project Name: RLUS Print Application Support(Exstream 23.2)

Client: Resolution Life US

Role: OpenText Exstream Senior Developer (SME)

Project Type: Application Support and Maintenance

Duration: Sept 2023 to Mar 2024

### **Project Description:**

RLUS Print Application Support – Maintenance and Support of all printing applications covered under RLUS Print Migration using OpenText Exstream version 23.2 with orchestration module and Amazon workspace.

### **Responsibilities:-**

- Working on the enhancement requests and PROD issues. Working on the new requirements and updating the code accordingly
- Deployment of the code changes from development to all higher region including PROD & Verify the post implementation checks
- Analysing the Incidents received and assign to respective Teams.
- If any tickets received for Troubleshooting find out the issues and fix them.
- Provide continues support for daily batch jobs and weekend deployments for production releases.
- Find out the issue origin and resolve it where fixes need, if it's not relevant then escalate it to respective team.
- Interacting with business, attending meeting with them as well as other teams to understand the requirement/scenarios of the issues and work on the fixes accordingly.
- Once completed development from development teams then we have to deploy production deployment.
- Managing the entire team and ensuring all the tasks are completed on time.
- Managing the tickets on Jira board and ensuring the status and comments are updated correctly.

### **Project #2**

Project Name: RLUS Print Dashboard (Exstream 21.2 & Exstream 23.2)

Client: Resolution Life US

Role: OpenText Exstream Lead

Project Type: Configuration of Dashboard for already Live applications

Duration: Sept 2024 to Feb 2025

### **Project Description:**

RLUS Print Dashboard – Configuration of a Print Dashboard which will show all the data for the daily batch jobs, which will be used to ensure the daily batch job files are processed successfully and are printed on daily basis. It was in collaboration with QuickSight (used for the view of the dashboard) and Python(used to updated the database tables)

### **Responsibilities:-**

- Played a key role in deciding the view of the dashboard.
- Created report files for multiple applications covered under 15 main admin systems alone using OpenText Exstream version 21.2 and 23.3

- Created report files using Orchestration for the sorted and bundled files so that the exact count of customer sent and received matches.
- Made sure correct information is fed on to the database tables. Worked with python developer and made him understand which value must be fed in which table.
- Decided the comparison logics and the status updates that should be updated on the Dashboard as per the success and failure scenarios.
- Performing Unit testing and coordinating with testers for QA and UAT testing.
- Performing end to end testing and debugging issues if any in AWS S3 during set up.
- Deployment of code fixes to various environments till Production.

#### Project #3

Project Name: RLUS FNWL Print Migration (Exstream 21.2)

Client: Resolution Life US

Role: OpenText Exstream Senior Developer

Project Type: Development, Migration

Duration: Apr 2024 to Aug 2024

#### **Project Description:**

RLUS FNWL Print Migration – Migrating all printing applications from other composition tools like Documerge to single platform as OpenText Exstream version 23.2 with Orchestration module and Amazon work space

#### **Responsibilities:-**

- End to end set up and development of several applications as well as reports.
- Orchestration set up including creating flow context and flow model for multiple applications.
- Setting up the flow of the file in orchestration through S3 buckets.
- Debugging Exstream issues related to Orchestration set up, config file as well as in Design manager.
- Performing Unit testing.
- Performing end to end testing and debugging issues if any in AWS S3 during set up.
- Creating various reports which were to be sent along with the output files
- Deployment of code fixes to various environments.
- Daily Interaction with On shore
- Direct point of contact for on shore co-ordinator as well as QA and Upstream team regarding Exstream related issues and discussion.

#### Project #4

Project Name: RLUS Print Migration (Exstream 21.2)

Client: Resolution Life US

Role: OpenText Exstream Developer/Consultant

Project Type: Development, Migration

Duration: May 2021 to Aug 2023

#### **Project Description:**

RLUS Print Migration – Migrating all printing applications from other composition tools like Documerge, SAR and Control-D to single platform as OpenText Exstream version 21.2 with Orchestration module and Amazon work space

**Responsibilities: -**

- End to end set up and development of several applications as well as reports.
- Orchestration set up including creating flow context and flow model for multiple applications.
- Debugging Exstream issues related to Orchestration set up, config file as well as in Design manager.
- Code fixing for resolving various defects and CRs.
- Performing Unit testing.
- Performing end to end testing and debugging issues if any in AWS S3 during set up.
- Deployment of code fixes to various environments.
- Daily Interaction with On shore
- Direct point of contact for on shore co-ordinator as well as QA and Upstream team regarding Exstream related issues and discussion.

**Project #5**

Project Name: CxP (Exstream 16.3)

Client: Sydney Water Corporation

Role: OpenText Streamserve Developer/Consultant

Project Type: Development, Maintenance, Enhancement

Duration: April 2018 to Jan 2021

**Project Description:**

Sydney Water - transforming interaction using SAP-Exstream Integration, with Customers, providing integrated end to end automated and ad-hoc communication be it ad-hoc letters, invoices, Live letters.

**Responsibilities:-**

- End to end development of several Live letters as well as Adhoc letters.
- Daily Batch Monitoring
- Resolving issues related to Post-processing.
- Code fixing for resolving various defects and CRs.
- Performing Unit testing.
- DR Management activity for Streamserve and Archive Server.
- Deployment of code fixes to various environments till Production, through CAS migration.
- Daily Interaction with On shore
- Direct point of contact for on shore people regarding Stream serve related issues and discussion

**ACADEMIC SUMMARY:**

Course	School/College/Institute	Board/ University	Year of passing	Percentage
BSc CS	Dharanidhar Autonomous College, Keonjhar	North Odisha University	2017	83%
12th	St. Joseph's Convent School, Rourkela	ICSE BOARD	2014	81%
10 <sup>th</sup>	St. Mary's Convent School, Birmitrapur	ICSE BOARD	2012	89%

**Certification : OpenText Exstream Design and Production Analyst Certification Exam**  
**Award : Appreciations from Client and Home manager & points**

**PERSONAL PROFILE:-**

- Good communication skills, optimistic and positive attitude
- Demonstrated leadership skills, decision-making skills and Ability to motivate and inspire.
- Ability to work well under pressure, priorities and effectively manage multiple tasks, meet scheduled deliverable dates.
- Excellent organization and time management skills, Good team player.
- Strong analytical skills with the ability to recommend solutions.
- Passion for learning new things and personal growth.
- Highly proactive and adaptable to different working conditions/environments.
- Comprehensive technical, oral, written and communicational skills.
- Strong with relational database design concepts.
- Team player, Motivated, able to grasp things quickly with analytical and problem-solving skills.

**PERSONAL DETAILS:**

<b>Date of Birth:</b>	13 JAN 1997
<b>Gender:</b>	Female
<b>Father's Name:</b>	Manoj Kumar Prusty
<b>Nationality:</b>	Indian
<b>Marital Status</b>	Married
<b>Languages</b>	English, Hindi, Odia, Bengali

**DECLARATION:**

I hereby declare that the above statements made are complete and true to best of my knowledge and belief.

**Place** : Bangalore  
**Date** : 30-10-2025  
**(Priyanka Prusty)**