

# MADASAMY PANDIAN

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**Open Text Exstream, KOFAX ITP, Mainframe (Forms Design), Manual Testing, Automation Testing (QTP, UFT) and SQL** acknowledged for technologically intuitive, capability to handle precarious situations, provide efficient solutions, process dedication and execute actions on time.

Experienced in functional support and maintenance of application systems. Good skills and proven track record in analysis and problem solving.

## PROFESSIONAL STRENGTHS

- ☐ Committed to excellent performance at individual and group level
- ☐ Very good problem solving and analytical skills
- ☐ Effective communication skills
- ☐ Quality consciousness
- ☐ Values for human value system in any kind of work culture
- ☐ Ability to learn quickly

## HP EXTREME DIALOGUE SKILLS

- ☐ Data File – Reference, Initialisation, Report and Customer Driver File
- ☐ Page Template Creation
- ☐ Tables – User Table & Simple Table
- ☐ Frame Creation
- ☐ Rules
- ☐ Flow Page Creation
- ☐ Report File
- ☐ Banner Page
- ☐ Place holder (pdf pass though, Jpeg)
- ☐ Barcodes
- ☐ Security setup for documents
- ☐ Mapping (Manual & Auto mapping) (XML, Columnar & Delimited)
- ☐ Jenkins
- ☐ Git hub
- ☐ IDE Eclipse
- ☐ ORACLE SQL

## KOFAX ITP SKILLS

- ☐ Text Blocks
- ☐ Page Style
- ☐ Dynamic Tables
- ☐ Characteristic setup
- ☐ ITP Programming language
- ☐ Field Sets
- ☐ Include Files

- ☐ Style Sheet
- ☐ DID (Data Interface Definition)
- ☐ Content Wizard
- ☐ Data Backbone

**GENIUS SKILLS**

- ☐ Policy Creation
- ☐ Policy Transactions (New, Endorsement, Cancellation, Temporary reinstatement, Reinstatement, Renewal)
- ☐ Thenon
- ☐ SQL Query
- ☐ Newly implemented Macros

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**TECHNOLOGY SNAPSHOT**

<b>HARDWARE &amp; OS</b>	WINDOWS 2000/NT/XP
<b>PROGRAMMING LANGUAGES</b>	C, C++, MAINFRAME & GENIUS (AS 400)
<b>DATABASE</b>	ORACLE
<b>TOOL</b>	QTP, UWD (UNDERWRITER DESKTOP), IBM DOORS, QC (ALM) & JIIRA
<b>EXPOSURE AREA</b>	Open Text Exstream, Kofax ITP, Guide wire Billing Center & Claim Center & MAINFRAME forms design, SQL, Manual Testing

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**EMPLOYMENT SUMMARY**

<b>TATA CONSULATANCY SERVICES</b> Chennai, India. Assistant Consultant	(October 2018 – September 2025)
<b>COGNIZANT TECHNOLOGIES</b> Chennai, India. Associate	(April 2015 – September 2018)
<b>HCL TECHNOLOGIES</b> Chennai, India. Senior Software Engineer	(August 2008 – April 2015)

Total Work Experience: **17 years** (HCL – 6 years 8 months, COGNIZANT – 3 years 5 months, TCS – 6 years 11 months)  
Work Experience in **Open Text Exstream/Mainframe**: 6 years 8 months  
Work Experience in **KOFAX ITP/GENIUS (AS-400)**: 5 years 4 months  
Work Experience in Testing: **2 Years**  
Work Experience in IT: **14 Years**  
Work Experience in Non-IT: **3 Years**

EDUCATION

**BACHELOR OF SCIENCE (CHEMISTRY)**  
Guru Nanak College – Madras University, Tamil Nadu, India.

ACADEMICS

Qualification	College	Board/University	Marks	Year of Passing
S.S.L.C (10 <sup>th</sup> )	SKM HR Sec School	Board Of Secondary Education, Chennai	68.5%	2003
Pre-University (12 <sup>th</sup> )	SKM HR Sec School	Board Of Higher Secondary Education, Chennai	72%	2005
Bsc., (Chemistry)	Guru Nanak College	Madras University	71.5%	2008
M.C.A	Madras University	Madras University	71.3%	2013

TRAININGS AND CERTIFICATIONS

- ☐ Got trained in HP Exstream Dialogue
- ☐ Got trained in Manual Testing and QTP
- ☐ Got trained in KOFAX ITP
- ☐ **ISTQB-ISEB** certified in Testing from UK board
- ☐ AWS Solution Architect certified
- ☐ Azure Fundamentals certified

- ☐ Azure Data Fundamentals certified
- ☐ Azure Power BI certified

PROJECTS HIGHLIGHTS

Project 1	INSURANCE FORMS – KOFAX ITP (Intelligence Text Processing - Cognizant
Project Description	<p>XL CATLIN Insurance uses GENIUS as an underwriting system to write and manage their Policies/Claims. ITP (Intelligent Text Processing) – this is the third-party software’ s used for code development in document production. ITP in XL CATLIN are used to create documents generated from Genius.</p> <p>ITP has its own repository and programming language. The documents are designed and the values to be displayed are derived from the Genius database and through the XML field mapping.</p> <p><b>Commercial Auto:</b> In this project we have designed for 998 forms in ITP by using TB Migrate and created many variables and placed into the variable forms. These variables values will be retrieved from the Genius. Based on the business rules we have handled the code in ITP like regsite forms effective and expiry date, state approvals, policy level forms, mandatory, optional &amp; Coverage forms. We have introduced characteristics setup for this project and achieved successfully.</p> <p><b>Genius:</b> We have created many policies to test this project based on the business rules in genius.</p> <ul style="list-style-type: none"><li>● Based on states we have created the policies.</li><li>● Based on sections we have created the policies.</li><li>● Based on policy inception date we have created the policies.</li><li>● Based on option forms wordings we have created the policies.</li><li>● Based on flag we have created the policies to display the declaration forms.</li></ul> <p><b>Macro:</b> We have implemented the below listed macros for this project to reduce our effort hours.</p> <ul style="list-style-type: none"><li>● We have implemented a macro to create the policies in Thenon.</li><li>● We have implemented a macro to attach the optional wordings to the policy.</li><li>● We have implemented a policy predictor spreadsheet to the client which will help them for testing purpose to reduce their effort.</li></ul> <p><b>Thenon:</b> For optional forms we have created the wording code in Thenon.</p> <p><b>SQL Query:</b> Based on the condition (policy, section, Products), we do query in genius to retrieve the same.</p> <p>This project was estimated for one year and went this production successfully.</p> <p><b>BAU Tickets:</b></p>

	<p>After the commercial Auto project, I have started to work on the BAU Tickets.</p> <ul style="list-style-type: none"><li>• Logo change</li><li>• Commercial Auto additional forms</li><li>• Changes in Invoice Layout</li><li>• Footer Change</li></ul>
<b>Role</b>	Associate
<b>Responsibilities</b>	<ul style="list-style-type: none"><li>▶ Plan, develop and test proposed developments and enhancements with client interaction for verification.</li><li>▶ Develop the application for generating the templates.</li><li>▶ Preparing Quality Documents like Technical Specification, Code Review Checklists, Unit test Plans &amp; System Testing Plans.</li><li>▶ Conduct internal reviews among the peers.</li><li>▶ Maintaining <b>Leave Tracker</b> for internal purpose and this will be shared to the onsite coordinator.</li><li>▶ Preparing <b>Weekly Status Report</b> for the TFS items for my team members.</li><li>▶ Assigning the tickets to the team members based on the priority of the tickets.</li><li>▶ Preparing the <b>SLA Document on monthly</b> basis.</li><li>▶ Preparing the <b>UK Governance deck</b> on monthly basis.</li><li>▶ Preparing the <b>Invoices</b> on monthly basis.</li><li>▶ Maintaining <b>Knowledge Management database</b> (Whoever finds the solution to the new issues they put it in the KMD).</li><li>▶ Involving into the <b>code promotion</b>.</li><li>▶ <b>Audit Signoff</b> for the TFS items.</li><li>▶ Involving into the <b>CCB meeting</b> – Uploading the TFS detail report and upcoming BSD (which they have created newly incident) to the share point. After they looking into the BSD, if it really requires for them, then they will approve it. Based on that we will start to work on the tickets.</li></ul>
<b>Environment</b>	ITP V 4.2.3, 5 & 6 & Genius (AS 400) & JIIRA

<b>Project 2</b>	<b>INSURANCE FORMS – Open Text Exstream(Development)</b>
<b>Project Description</b>	In this project we generate insurance documents in different format with cover letters. For this purpose we are using columnar files with different page indicators. The data file is used in Exstream Dialogue as the input file. The input file is in print format for this project with different data section. Separate section mapping is given for different data sections present in the print file. We generate pdf outputs using output queues.
<b>Role</b>	Senior Developer
<b>Responsibilities</b>	<ul style="list-style-type: none"><li>▶ Plan, develop and test proposed developments and enhancements with client interaction for verification.</li><li>▶ Develop the application for generating the templates.</li><li>▶ Prepare Quality Documents like Technical Specification, Code Review Checklists, Unit test Plans, Weekly Status Report.</li><li>▶ Unit test and Integration test rules.</li><li>▶ Conduct internal reviews among the peers.</li><li>▶ Maintaining <b>Leave Tracker</b> for internal purpose and this will be shared to the onsite coordinator.</li><li>▶ Preparing <b>Weekly Status Report</b> for the TFS items for my team members.</li><li>▶ Assigning the tickets to the team members based on the priority of the tickets.</li><li>▶ Preparing the <b>SLA Document on monthly</b> basis.</li><li>▶ Preparing the <b>UK Governance deck</b> on monthly basis.</li><li>▶ Preparing the <b>Invoices</b> on monthly basis.</li><li>▶ Maintaining <b>Knowledge Management database</b> (Whoever finds the solution to the new issues they put it in the KMD).</li><li>▶ Involved into code migration</li><li>▶ Involved into Deployment call in PROD region to valid</li><li>▶ Have involved in Version upgrade</li><li>▶ Used to create jobs in command centre</li></ul>
<b>Environment</b>	HP Ex stream Dialogue V 8.0, 16, 20.2, MS SQL Server, Jenkins, IDE Eclipse, Oracle, Git hub, Command center & JIIRA

<b>Project 3</b>	<b>Mainframe (Forms Design)</b>
<b>Project Description</b>	In this project we used to design the insurance forms in Mainframe. As per client requirement we used to design the forms with the help of TSOP. After form building we used to send those forms to client for Approval. Once we get the approval from client and we used to do the testing. For those forms we used to do Gtam entries in UPMS & TPMS Screen. After that we will move those forms to EDL (Electronic Data Library). From there client will get all required forms.
<b>Role</b>	Software Engineer
<b>Responsibilities</b>	<ul style="list-style-type: none"><li>▶ Plan, develop and test proposed developments and enhancements with client interaction for verification.</li><li>▶ Used to build the forms with the help of TSOP screen.</li><li>▶ Once we completed the form building, we used to start the testing.</li><li>▶ For testing we used to do with the help of UPMS &amp; TPMS Screen</li><li>▶ Prepare Quality Documents like Technical Specification, Code Review Checklists, Unit test Plans, Weekly Status Report.</li><li>▶ Quality Check of the designed forms.</li><li>▶ Conduct internal reviews among the peers.</li><li>▶ Mentor and guide the team members.</li><li>▶ Interact with Onsite to update the status and get the Issues and Doubts clarified.</li></ul>
<b>Environment</b>	Mainframe (Cobol, JCL)

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Project 4	Manual & Automation Testing
Project Description	<b>Commercial Auto:</b> Coverage for all types of vehicles used in a broad range of businesses; customized insurance products also available for various transportation operations, including buses, trucks and recreational vehicles, and specialized products and services <b>Guidewire Billing Center:</b> This application covers about the insured premium details. <b>Equine Mortality:</b> This application covers about the animal insurance.
Role	Senior Test Engineer
Responsibilities	<ul style="list-style-type: none"><li>▶ Involved in study/analysis of business functional specifications document.</li><li>▶ Prepare and review of test cases to test the functionality of the application.</li><li>▶ Performed tests such as Integration test, Manual test and Regression Test for application verification and debugging.</li><li>▶ Reporting and tracking bugs in ALM. Inter action with Business to discuss</li><li>▶ Regression testing done after bug fixes and after each system enhancement</li></ul>
Tools	ALM, IBM Doors & QTP 11

Project: 5	User Access Verification (Citrix)
Project Description	Receiving Employee Details from the client and analyse the data through as per (UAV) User Access Verification and make sure those employees are currently active in the company.
Project Domain	Banking Domain
Onsite/Offshore/Both	Offshore
Team Size	7
Role in the Project	Customer Service Executive
Responsibilities	<ul style="list-style-type: none"><li>▶ Quality Check of the User Details Spreadsheet.</li><li>▶ Interact with Onsite to update the status and get the Issues and Doubts clarified.</li></ul>
Technologies Used	Citrix, VB Macro, MS - Office
Tools Used	HP QC10.0

Project: 6	
Project Description	Receiving scanned copy of pharmaceutical documents from the client and verify the type of documents. That information's are captured in Spreadsheet.
Project Domain	Clinical Domain
Onsite/Offshore/Both	Offshore
Team Size	15
Role in the Project	Senior Customer Service Executive
Responsibilities	<ul style="list-style-type: none"><li>▶ Quality Check of the User Details Spreadsheet.</li><li>▶ Interact with Onsite to update the status and get the Issues and Doubts clarified.</li></ul>
Technologies Used	MS - Office

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PERSONAL SYNOPSIS

FATHER' S NAME	M PANDIAN
MARITAL STATUS	MARRIED
LANGUAGES KNOWN	ENGLISH, TAMIL
NATIONALITY	INDIAN
PASSPORT NUMBER	H2901642
PERMANENT ADDRESS	NO.127, 2 <sup>ND</sup> BLCOK, PUGALENTHI SALAI, MOGAPPAIR EAST, CHENNAI - 600037
HOBBIES	OUTDOOR AND INDOOR GAMES

DECLARATION

I hereby declare that the above provided information is correct at the best of my knowledge.

MADASAMY PANDIAN