RAM M   **Email: ram9.wd9@gmail.com**
WORKDAY TESTER   **Contact : 8688765242**

Experience Summary

- Professional experience of approx 6 years as a QA Engineer in IT industry.
- 4+ years of Experience in Workday as a Workday Tester.
- Good Knowledge in all phases of Software Development and Testing Life Cycle.
- Developed and executed detailed test plans and test cases for Workday HCM applications.
- Identify document and track defects through resolution and
- Evaluating workday release impacts and collaborating with cross-functional teams (business analysts, developers, functional consultants) to analyze requirements, identify gaps, and ensure adherence to configuration best practices.
- Provide training and support on testing processes and documentation standards.
- Ensure that testing aligns with system performance standards and business requirements.
- Designing and executing test cases—functional, regression after system updates/new features, integration—and creating/managing test data conversions, year-end activities etc.
- Using test management and defect tracking tools such as JIRA, HP ALM (or equivalent) to monitor test progress, log defects, verify fixes, maintain traceability, and report status.
- Performed Functionality, System Integration Testing (SIT), User Acceptance Testing (UAT), Re and Regression testing, End to End Testing (E-to-E/E2E).
- Performing role-based security testing, business process validations, and ensuring security roles and supervisors/org structure are configured correctly.
- Working in Agile/Scrum environments, participating in sprint planning, kick off, test estimation, reviews, execution, and retrospectives.
- Good exposure in working on business improvements and process activities.
- Exceptional ability in understanding the business needs and improving the process.
- Excellent communication skills and proven experience in working independently as well as in a team.
- Worked on Complete Tenant Level testing like Supervisory Organizations, Roles, Compensation and Business Processes.
- Tested Compensation (salary plans based on different grades, grade profiles and allowances), Security and Business Processes.
- Undergone User Acceptance Testing UAT with end users and stakeholders.
- Knowledge on Workday Standard Reports and Custom Reports, Calculated Fields.
- Knowledge on Staffing Models, Job profiles, Positions.
- Experience on business process, security policies and security groups.
- Good knowledge on Payroll and Technical areas like Reports, Integrations, Inbound EIB's.

Work Experience

- ❖ Worked as a Senior Software Test Engineer in Infinite Computer Solutions Pvt. Ltd. from 19th Aug 2024 to 05th Mar 2025.
- ❖ Worked as Software Engineer in Espirit Technologies Pvt. Ltd. from 08th July 2019 to 14th Aug 2024.

Software Skills	
Operating Systems	Windows, Mac OS
Languages & Software	Workday & Java
Domains	H.R, Finance, Advertising and Marketing, Healthcare & Banking.
Methodologies	Agile
Testing Concepts	STLC, Testing Levels, Testing Types, Test Management
Defect Tracking Tools	JIRA
Project Management Tools	JIRA, SharePoint, Smart Sheet, WTF

Professional Experience

Project #3:

Project Name: Workday P3 End to End Testing

Duration: 6 Months

Client: Inter Public Group (IPG) USA Inc.

Team Size: 8

Role: Senior Workday Tester

Environment: Workday HCM, Absence, Compensation, Benefits, JIRA, SharePoint and Agile Methodologies

RESPONSIBILITIES:

- Tested Workday HCM functional modules like Core HCM, Recruitment & Time & Absence module and data staged for Inbound Integrations for several vendors.
- Good testing experience on transactions like Job requisition, create position, Hire, Rehire, Termination, Transfer, Compensation etc. transactions with effective current, past and future dated pay periods.
- Tested Compensation related transactions like flexible work arrangements, allowances, benefits etc.… with payroll lock in / lock out period.
- Tested International transfers like from one country to another with changing attributes like within the same/outside supervisory organization, another company, another department, business mail, business unit, cost center etc.
- Change Job with promotion, demotion, data change, and location change and no-show transactions.
- Tested time off, Leave of absence, leave balances, accrual, validations, eligibility criteria etc. for a worker.
- Handled JIRA project management tool, Share point.

Project #2:

Project Name: Workday QA Testing

Duration: 2 Years

Client: Imperial Brands

Team Size: 13

Role: Workday Tester

Environment: Workday HCM, Absence, Compensation, Benefits**,** Payroll, Recruitment, Workday Test Framework (WTF), Smart Sheet and Agile methodologies.

RESPONSIBILITIES:

- Design, develop, and execute test plans, test cases, and test scripts for Workday modules (HCM, Payroll, Benefits, Financials, Recruiting, etc.).
- Validated system functionality, integrations, reports, and security roles.
- Perform end-to-end testing (unit, integration, regression, and user acceptance).
- Coordinate with functional teams, developers, and business users to identify defects and ensure timely resolution.
- Maintain test documentation and track test metrics and outcomes.
- Support go-live readiness and post-production validation.
- Moving candidate from one state like review, screen, assessment, interview, HR check, agreement, ready for Hire
- Good testing experience in technical like workday reports, like advanced reports and matrix reports. Data Staging done for inbound and outbound Integrations.
- Good knowledge in inbound EIBs like create position, assign roles etc.
- Involved in System integration testing, regression testing UAT testing and in software testing life cycle.
- Documenting the Functional Specifications of Enhancement requirements/Reports
- Interacting with project manager on daily and weekly basis and submitting status report.
- Preparing Daily status, Weekly status and Project closure reports

Project #1:

Project Name: Workday Functional Testing
Duration: 2.2 Years
Client: Velux
Team Size: 8
Role: Workday Testing Specialist
Environment:
Environment: Workday HCM, Absence, Compensation, Benefits, Recruitment, Payroll, JIRA, SharePoint Agile methodologies.

RESPONSIBILITIES:

- Responsible for gathering and documenting client's requirements, designing, tracking, reporting and analyzing key organizational and operational reports.
- Developing comprehensive Test Plans, Creating detailed Test cases and Test executions through testing of workday modules like Core HCM, Recruitment, Time and Absence, Benefits majorly.
- Also involved in requirement's gathering, functional testing, defect tracking, defect resolution and documentation.
- Communicating with the implementers for any clarification on the testing activities.
- Tested and validated creating supervisory Organizations, creating sub ordinates, assign superior, Move workers, Creating Locations.
- Attending the Daily Stand-up calls, Defect/triage calls discussing on the defects.