

GANESHKUMAR.E

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Objective

Highly motivated quick learner, team player and success oriented professional seeking a challenging position to contribute my skills and knowledge in advanced technologies.

ACADAMIC PROFILE

- B.Tech Part Time in Electrical and Electronics Engineering From **PRIST UNIVERSITY-Pondicherry** in the Academic year (AUG2013-Nov2016) with 7.93
- Diploma in Electrical and Electronic Engineering from **SWAMY ABEDHANANDHA POLYTECHNIC COLLEGE, Thellar** under DOTE (Directorate Of Technical Education) in the Academic year (2009-2011) with 86%
- 12th From **Aruna Hr Sec School, Erayur** In The Academic year (2009) with 66%
- 10th From **Baby Matric Hr Sec School, Pennadam** in the academic year (2007) with 65%

Experience

- Sales And Customer Support Executive- **Vijay Soft Solutions pvt ltd-chennai**-(Feb 2024_still working on).
- Customer Support Executive and Lead sales -**Digicompass informatics india ltd-chennai**, (Aug-2022-jan 2024).
- Pneumatic testing engineer & Bolt torque –**WINTECH HYDRAULICS PVT LTD-CHENNAI**-(CLIENT: L&T Hydro Carbon Engeering Ltd,(MFFK)-(Aug-2020-june 2022).
- PIPING FABRICATION SUPERVISOR: **ASIA METAL FAB** (CLIENT: EMERSON PROCESS MANAGEMENT SYSTEM PVT LIMITED,kellkatalai Chennai. (From november 2017 To april2020.).
- From 2015 September To October 2017 – Service Engineer – Solar - **COSMIC POWER SOLUTION** – (Authorised for Anu solar power pvt.ltd)-Chennai.
- From 2012 24August To 2014 July as an trainer -Board Of Technical Apprentice Trainees (Alternator Product Unit)**LUCAS TVS Ltd** – Padi-Chennai.

Skill Summary

- Responsible for interacting with the client and solving their quires.
- Maintaining the records of customer interaction and follow up with the customers.

- ❑ Quality checking and lead sales to service provider and customer support.
- ❑ Good technical understanding and ability to explain to customer.
- ❑ Updating reports , documentation, schedule, take off time table. Presented said reports.

Job Responsibilities

- ❑ handled escalated and upset calls, maintained and updated the outbound call report.
- ❑ Service customers by selling products and meeting customers needs.
- ❑ Contributes to team efforts by accomplishing related results as needed.
- ❑ production operation and maintenance.

Extra Qualification

- ❑ SAP Material Management -2020
- ❑ Diploma in fire & safety - 2012

Personal Strength:

- ❑ Confident, Optimistic, Friendly, Managing power,
- ❑ Problem solving, product knowledge,
- ❑ Positive attitude,confidence,
- ❑ Good team player, Leadership quality, Punctual.

Personal Details:

Name	:	Ganeshkumar .E
Date of birth	:	15.11.1991
Sex	:	Male
Nationality	:	Indian
Father's Name	:	Mr.SElangovan
Marital Status	:	married
Languages Known	:	Tamil and English

Declaration

I hereby declare that the details furnished above are correct to best of my knowledge. I assure that I would perform to the best of my abilities, awaiting a positive response.

Place:

Date:

yours sincerely

(E.GANESH KUMAR)