

Aprajita Sharma



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PROFESSIONAL SUMMARY

- Results-driven total IT experience with **6+ years**, including **3+ years in Microsoft Azure and Azure DevOps**.
- Proven expertise in cloud infrastructure, automation, and CI/CD pipelines with strong knowledge of IaaS, PaaS and AI services.
- Skilled at delivering scalable, secure, and cost-optimized cloud solutions, reducing downtime, and accelerating software delivery.

KEY SKILLS

- Cloud Services: Azure AD, Data Factory, Databricks, Web Apps, Blob Storage, VNets, Azure Monitor, App Insights, Azure OpenAI, Cognitive Services, Computer Vision
- DevOps/Automation: CI/CD (Azure Pipelines, Git), Infrastructure as Code (Terraform), Agile (Azure Boards)
- Cloud Management: Resource provisioning, backup/recovery, access management, compliance
- Tools & Processes: ServiceNow, Drice SX, BigFix, ITIL processes
- OS Platforms: Windows & Linux

PROFESSIONAL EXPERIENCE

Azure Admin Specialist | HCL Technologies, Noida | Dec 2019 – Present

- Designed & optimized CI/CD pipelines in Azure DevOps
- Provisioned and managed Azure resources (VMs, VNets, Data Factory, Databricks, Web Apps, Azure OpenAI) improving scalability and efficiency
- Implemented Terraform-based IaC to automate provisioning
- Configured monitoring & alerts (Azure Monitor, App Insights), enabling proactive issue detection
- Collaborated with Agile teams via Azure Boards for sprint planning, bug tracking, and faster releases
- Administered Azure AD (users, groups, RBAC policies), ensuring secure identity management

Analyst | Collabera Technologies (Client: HCLTech), Noida | Feb 2019 – Dec 2019

- Resolved Azure support tickets with 95% SLA compliance, ensuring minimal downtime
- Performed device backups and streamlined branching & group permissions

CERTIFICATIONS

- Microsoft Certified: Azure Administrator (AZ-104)
- Azure AI-900 (AI Fundamentals) training completion
- L2 Academy AZ-104 (HCL Technologies)

EDUCATION

B. Tech in Electrical Engineering | Women Institute of Technology, Dehradun (Uttarakhand)

