

OBJECTIVE

- To be engaged in a demanding environment in Correspondence & Content management and therefore explore and enhance my knowledge.
- To work in an organization where professionalism and enthusiasm is recognized.
- To work continuously towards increasing my technical skills and professional expertise.

EDUCATION QUALIFICATION

- 2013 – B.Tech in Mechanical Engineering from Vignan's Institute of Engineering and Technology with 73.5%.

PROFESSIONAL EXPERIENCE

- 8 Years of Relevant Experience in HP/OpenText Exstream V8, V9 & V16.
 - Senior Software Developer at **Wipro** from April '24 – Present
 - Delv Senior Software Engineer at **Mphasis** from Sept '21 – April '24
 - Software Engineer at **Value Momentum Software Services Pvt Ltd** from Jan '20 – Sept '21
 - Software Engineer at **HCL Technologies** Chennai from (Aug '17 - Jan '20)
 - Entry level IT Trainee at **HCL TSS** Manesar for 9 months (Oct '16 – July '17)
- My responsibilities are:
 1. Understanding the existing system and gaining business knowledge.
 2. Requirement gathering, analysis and functional design creation.
 3. Designing and coding based on functional specifications in Open Text Exstream and GMC Inspire.
 4. Working on different objects as per the requirement.
 5. Preparing design documents, test results and performing unit testing.
 6. Participating in quality control and production deployment activities.

TECHNICAL EXPERTISE

- Tools : HP/OpenText Exstream, Communication Builder, Control Center, Empower and OpenText Output Transformation. Basic knowledge on Content Author and GMC Inspire.
- Others : MS Office, Adobe Acrobat reader, Streamdiff comparator, Putty, JIRA, WinSCP and Azure.

TECHNICAL SKILLSET

- Work experience in different Data files creations, their File Formats (XML, Print File, Delimited and Columnar Files) and their Mapping.
- Accessing data with Reference, Initialization files and DDA connector.
- Work experience Report Files, Output Queues, Messages (Text and graphics), Rules, Flow frames, Variables, Components, Page Templates, Data sections, Campaigns, Tagsets, Inserters, Graphs, PDF Pass-through, Style sheet and Empower.
- Work experience in creating tags for the statements for the visually impaired customers using OpenText Output Transformation tool.
- Worked on setting up the Communication Builder Workflow and Control Center deployment.
- Hands on experience on Empower module.
- Hands-on experience on Migrating the tool from one server to another server and DB maintenance activity.
- Hands-on experience on Integration of Exstream with Salesforce.
- Basic knowledge on Content Author and Workshop.

FUNCTIONAL SKILLSET

- Involved in the complete life cycle of development projects including analysis of the client requirements, requirements development, testing, delivery, support and documentation.
- Maintaining high coding standards and practices and exercising quality control on all aspects of software development.
- Ensuring clients requirements promptly addressed documented, resolving in a timely & professional manner.
- Interacting with the management, team and associates to facilitate smooth communication to understand, analyzing the requirements, and identifying appropriate solutions for problems, if any.
- Used to Interact with the product team for any support queries.
- Worked in Agile & Waterfall model.

PROJECT DETAILS

Wipro

Project Title : Quote2Cash

Project Description : Philips is a one of the topmost providers in the health care industry. This project involves in creating quotes related to the medical equipment's for the customers using OpenText Exstream.

Mphasis

Project Title : Retail Deposits Monthly Messages

Project Description : JP Morgan Chase is an international provider of financial services technology and investment banking. Retail Banking Business is a very dynamic channel where there were constant updates and business needs to get the Business as usual up and running. This project involves in generating marketing messages using OpenText Exstream.

Project Title : Small work requests (Enhancements)

Project Description : Urgent business needs such as Compliance, Legal, Tax & Adhocs that would give too less time space to run it as project. This project involves in generating letters using GMC Inspire.

Value Momentum Software Services Pvt Ltd.

Project Title : Print Miner Applications

Project Description : Fidelity National Information Services is an international provider of financial services technology and outsourcing services. The company provides payment processing and banking software, services and outsourcing of associated technology. This project involves in generating various loan notices, statements and Legal notices to the customers for various banks in USA.

Project Title : Entergy

Project Description : Entergy is an integrated energy company engaged in electric power production, transmission and retail distribution operations. This project involves in redesign of the Residential bills with the existing setup.

HCL Technologies

Project Title : Small work requests

Project Description : Retail Banking Business is a very dynamic channel where there were constant updates and business needs to get the Business as usual up and running. Apart from the Project world, which dedicatedly serves a planned aim, Small work, requests world handles the emergency changes, Urgent business needs such as Compliance, Legal & regular Marketing campaigns that would give too less time space to run it as project. The area is very interesting and challenging.

Project Title : ALFA BOS

Project Description : The project aimed to create a new on demand application for the processing of ALFA documents using Exstream Dialogue of various complex letters.

ACHIEVEMENTS

- Got good appreciations for the effective delivery of projects from the client on multiple occasions.
- Received "Live Wire" award for the excellent performance in HCL.

PERSONAL PROFILE

Full Name	: Gokavarapu Naga Sai Pavan Rahul
Date of Birth	: 26 May 1992
Gender	: Male
Marital Status	: Married
Nationality	: Indian
Languages known	: Telugu, English and Hindi

DECLARATION

I hereby declare that the above details furnished are true to the best of my knowledge and belief.

(G N S P Rahul)