Payal Kusum

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Skills

Languages/Tools: Python, Selenium, Pytest, MySQL, Postman

Testing: Manual Testing, Automation Testing, API Testing, Database Testing

Frameworks: Pytest (UI & API automation)

Version Control: Git, GitHub

Agile & Collaboration: JIRA, Agile/Scrum

Platforms: Windows

Education

B. Tech
Rajasthan College of Engineering for Womens Jaipur (RTU), Kota | May 2018
GPA: 66%

Skilled **QA Automation Tester** with experience in **manual and automation testing** of web applications across domains like **insurance, procurement, and e-commerce**. Proficient in **Python, Selenium, Pytest**, and **API testing** using Postman. Strong in **functional, regression, and database testing**, with a good understanding of **Agile methodologies**. Known for identifying critical bugs, improving product quality, and collaborating effectively with cross-functional teams.

Work History

QA Automation Engineer
Altezzasys Systems, Bangalore | August 2024 - Current
Project: PMS - Procurement Management System
Description:
A procurement platform integrated with ERP to automate supplier selection and quotation requests, offering search, comparison, and feedback features for efficient purchasing.
Role: QA Automation Tester
Responsibilities:

- **Designed and implemented automated test scripts** for validating procurement workflows using **Python and Selenium**.
- **Created end-to-end test scenarios** for PR approval, supplier matching, and RFQ generation.
- **Performed API testing** to validate backend services for supplier reconciliation and quotations.
- **Automated UI test cases** for product search, supplier comparison, and RFP triggers.
- **Executed regression and smoke tests** for every release to ensure application stability.
- **Worked closely with developers and business analysts** to understand and validate business requirements.
- **Logged and managed defects in JIRA**, ensuring quick turnaround on issue resolution.
- **Generated test reports and metrics** to track automation coverage and test effectiveness.

QA Analyst
BDO India LLP, Noida | November 2021 - November 2023
Project : SFarmsIndia – Digital Agri Land Marketplace
Description:
An online platform to buy and sell agricultural lands across various categories with advanced search, user authentication, and service listings.
Role: QA Tester
Responsibilities:

- **Understood requirements and functional specs** to design effective manual and automated test scenarios.
- **Performed Functional, Integration, Regression, GUI, and Compatibility testing** across multiple browsers and mobile devices.
- **Executed database validations** for the website and admin panel to ensure data integrity.

- **Conducted API testing using Postman** for backend validations.
- **Collaborated with developers and test leads** to track and resolve bugs efficiently.
- **Prepared and reviewed test cases**, incorporating review feedback and ensuring coverage.
- **Logged and verified defects** using the bug tracking tool and coordinated on resolution.
- **Validated UI consistency** and performed re-testing for defect fixes.

QA Manual Tester

Artech Infosystems, Noida | December 2019 - October 2020
Project: Institutional Income Annuities (Insurance Domain) – MetLife
Description:
A platform for managing annuity policies, including premium calculation, policy creation, and document generation.
Role: QA Automation Tester
Responsibilities:

- **Designed and executed test cases** for policy creation, premium calculation, and claims processing.
- **Performed functional, integration, and regression testing.**
- **Validated insurance certificates and IIA welcome letters** based on selected annuity types.
- **Collaborated with stakeholders** to define test plans and ensure requirement coverage.
- **Documented test results** and supported issue resolution with developers and BAs.

Intern

Pyramid IT Consulting, Delhi, India | April 2018 - October 2019
Intern – QA Tester
Company: [Global Digital Transformation Provider]
Highlights:

- **Assisted development teams** in identifying and resolving critical bugs, resulting in a **50% reduction in post-release issues**.
- **Identified and reported 20+ high-impact defects** in a web application, contributing to a **20% decrease in production defects**.
- **Recognized as an 'Excellent Performer'** on the **HomeServe USA Project** for exceptional commitment and learning during the internship.

Disclaimer

I hereby declare that the above furnished information is true to the best of my knowledge. (PAYAL KUSUM)