

**First Name:** Mahender Goud

**Last Name:** Ashanolla

**Email:** mahenderashanolla@gmail.com

**Mobile:** 7755915583

**Career summary:**

- Overall experience of 14 years in IT Industry
- Strong Knowledge in CCM platforms(Open Text Exstream, Command center, XpertDoc & Insurity-FAT, FIT and Policy Decisions)
- Having knowledge on Communication Builder, Control center, Workshop, Common asset services and AWS.
- I can apply the skill in the development of applications well before the specified timeline, can analyze the existing application code and make changes to the application.
- Proficient in translating the business requirements to technical requirements, as I develop the application.
- Exposure to Insurance domain – Personal and Commercial lines. I have good knowledge services offered by Insurance companies for the Line of Business like General, Auto Insurance, Inland Marine, Property etc.,
- Experienced in working with teams spread throughout the globe and with people from various cultures, which helps me to interact with any type of customers throughout the world
- Have ability to logically solve diverse and complex technology related problems.
- Have very good Client interacting skills and have performed roles where I have to interact with Clients directly and understand their requirements
- Hands on experience in projects using multiple versions of OpenText Exstream Software in Mainframes (JCL, COBOL, DB2), Linux and Windows surrounding systems and testing in a SDLC and agile model development environment.

**Educational Qualifications:**

- 2010 B. TECH (Electrical and Electronics Engineering) from Bandari Srinivas Institute of Technology, Hyderabad. Jawaharlal Nehru Technological University. Andhra Pradesh. Secured 71.9%
- 2006 12th from Vivekananda Junior College, affiliated to Board of Intermediate Education. Andhra Pradesh. Secured 84.50%

- 2004 10th from Siddhartha High School (ZPHS), Board of Secondary School Education, Andhra Pradesh. Secured 54.33%

**Technical skills:**

**Language(s):** JCL, COBOL, C

**Database:** VSAM, DB2, SQL Server

**OLTP:** CICS

**Tools and Utilities:** TSO ISPF, ENDEVOR, SPUFI, PUTTY, WINSCP

**Operating Systems:** ZOS (Mainframe OS), Microsoft Windows (95/98 / 200 / XP / 7,10), Linux

**Others:** HP Quality Centre (QC), Jira, Git Hub

**Tools:** RDZ, Open Text Exstream 5, 7, 8, 9, 16.6, 21, Command Center, Empower Editor, Communication Builder, control center, Workshop, Xpertdoc & Insurity

**Professional experience:**

**VIRTUSA CONSULTING SERVICES PRIVATE LIMITED**

**Sep 2022 – Present**

**Client:** HSBC

**Designation:** Senior Lead Software Engineer

**Project name:** HFC Credit Card to Power Card Migration -HSBC(OpenText Exstream)

Customer is engaging to Migrate HFC Credit Card to Power Card Letters. One of the Migrations that is due to take place is HFC & Legacy, to enable non supported platform to be closed by migrating all the product letters.

- Requirement gathering
- Direct interaction with client
- Code, design changes, unit testing and QA testing Support
- Delivering templates with stipulated period
- Involved In training resources in OpenText Exstream
- Completed involvement in building a team at client side
- Performed defect management activities
- Making sure the project is delivered on time so that the business continues to function without any delays

**Client:** Protective Insurance

**Designation:** Lead Consultant-Technology

**Project name:** OpenText Exstream Upgrade of V5, V8 &V16 to V21

Project -Exstream upgrade of V5, V8 & V16 data base to V21database.

- Need to package V5, V8 & V16 and test all the outputs
- Migrate the database V5, V8 & V16 to V21
- Generate all outputs in V21
- Compare the both the outputs and fix the issues
- Creating UTP, UTR for respective versions, also doing peer reviews.

### **Responsibilities**

- Flexibility of adapting any of work Environment.
- Interacting with clients and team to understand product requirement.
- Flexible in working under challenging task and changing accordingly work Strategies.
- Coordinates with teams to complete the project on time.

**NTT Data Global Delivery Services**

**Jan 2016 – Sep 2022**

**Designation:** System Integration Senior specialist

**Client:** HP Enterprise (HPE)

**Project name:** RCRB Compliance project -Change Requests for the existing Invoice. The complex Templates (Page/Document/Table triggering multiple times) are part of each project requirements.

- Client interactions, onsite-offshore coordination, requirement gathering and analysis, planning, estimations, code review, doing Proof of concepts for HPE project.
- Preparing the Understanding Document, Tech Spec, Requirement Traceability Matrix, Coding Skeleton.
- Driven in the Agile methodologies and ability to perform at a high level, meet deadlines, adaptable to ever-changing priorities, requests, and environments.
- If required coordinate with other dependent teams to get the production issues fixed
- Creation of different types of Objects (like Documents, Pages, Templates, Flow Pages, Output Queues, Recipient Profiles, Sections and Paragraphs, Message Types, Components, Tables etc.) and Variables (User, File and Formula variables).
- Developed dynamic document solutions that are complex in nature, cross-organizational in scope, and of significant importance to the organization's commitment to enhancing the consumer experience and comply with standard security practices.).
- Acting as a Team Lead , Groomed junior resources by providing technical training. Making sure the project is delivered on time so that the business continues to function without any delays
- Involved in all phases of the project like Design, Coding, Testing and Production Developments

**Client: Hanover Insurance**

**Project name: Change Requests for the existing coverage's/LOBs. The complex forms (Page/Document/Table triggering multiple times) are part of each project requirements.**

- Joining the walkthrough meeting conducted by BAs before any new project kicks off.
- Preparing the Understanding Document, Tech Spec, Requirement Traceability Matrix, Coding Skeleton.
- Interacting with the other dependent teams (Web Service, UI, Rating) to be in sync for better coordination.
- Communicating with onsite operations team and escalating critical issues to subject matter experts and work in tandem with them to fix the issue.
- If required coordinate with other dependent teams to get the production issues fixed
- Making sure the project is delivered on time so that the business continues to function without any delays

**Friends Color Images Pvt. Ltd**

**Apr 2015 – Jan 2016**

**Client: Future Generali**

**Project name: Upgrade of V8 to V9**

Project was upgrade of V8 data base to V9database.

- Need to packageV8 and test all the outputs
- Migrate the database V8 to V9
- Generate all outputs in V9
- Compare the both the outputs and fix the issues
- Creating UTP, UTR for both versions, also doing peer reviews.

**Syntel Ltd**

**Dec 2014 – Mar2015**

**Designation: Business Dev Specialist (HP Exstream)**

**Client: Top insurance Client in US**

**Project name: DCDC**

Basically, project was migration of documents from Documerge Legacy Tool to HP Exstream V8.

- Development on HP Exstream V8 following waterfall SDLC model.
- Working on importing PDFs & RTFs.
- Working on complex coding of functions and formulas.
- Creating driver files and mapping the records and variables.

- Creating Design Documents, UTP, UTR for different releases, also doing peer reviews.

**Gowdanar Technologies Pvt. Ltd**

**May 2011 to Dec 2014**

**Client :HSBC GLT**

**Project Name: HP Exstream to Linux**

**Designation: Developer**

HP Exstream is a statement and document formatting package used by HSBC to generate customer letters in the DPS systems. The current version of HP-Exstream used by HSBC is v7. There is group wide decision to migrate HP Exstream from mainframe to Linux platform as there is considerable reduction in licensing and operational running costs. This project will migrate existing correspondence elements from mainframe platform to Linux platform. It will also aim to migrate correspondence elements from V7 to V8. Currently DPS Links into HP Exstream on the mainframe via GSI/R2ds and MQ's infrastructure. This project will aim to replace all legacy and none standardized queues with a common repeatable call via newer R2ds calls to MQ and replied to by HP Exstream Engines via a common response MQ.

**Project Name: MOS (Migration of online statements)**

**Designation: Developer**

HSBC UK Bank currently produces millions of paper statements per year. In order to reduce production costs and align with 'Green' initiatives, statement delivery preferences was introduced to HSBC, M&S and first direct to allow customers to choose to receive their statements in an electronic format only. The electronic statements available to customers are not in the demand 'durable format' and therefore marketing opportunities have been restricted and the number of customers signing up to demise their paper statements has been less than anticipated. To address this, the MOS project will look at introducing durable format statements (PDF's) for selected products across the three brands. Doing this will allow for electronic statements benefits to be promoted more strategically to aide an increase in customer take up and flow for paper statement production costs to be reduced.

**Project Name: PDF Remediation**

PDF Remediation is an evergreen project targeting ever greening of PDF view and Download Services supported for commercial cards (BIB), Personal internet Banking. The ever greening is achieved by moving the PDF View and Download functions from the old image server. Old image server uses unsupported platform software, while the My Docs server uses R2 Green platform software.

## **Project Name: FSA Transition to FCA**

### **Designation: Developer and Tester**

This Statement of Work details the DPS system changes that are required to support the implementation of the 'FSA transition to FCA' project. FSA Transition to FCA – UK Retail (RBWM and CMB) project will change all instances of "FSA" and "Financial Services Authority" on DPS systems to the name of one (Sole regulated) governing body or both (Dual regulated) governing bodies.

### **Responsibilities**

- Working as an HP Exstream Dialogue developer.
- Analyzing, building and amending simple to complex type of letters, forms, Electronic message, SMS etc.
- Working on Mainframe, running different jobs (JCLs), using DB2 tables, CICS region, analyzing COBOL code whenever required.
- Performing unit testing, Regression testing, also helping and coordinating in SIT (System Integration Testing) while Release of the project.
- Coordinating with Business Analyst whenever needed.
- Setting up the parameters on Mainframe.
- Using PuTTY for UNIX commands.
- Using XML.
- Performing Peer Review.

## **Project Name: GRACE – Collection System**

**Language/Platform: JCL, VSAM, MVS**

### **Role: Developer**

**GRACE: GRACE** (Gowdanar Receivables and Collections Engine) – A integrated software products that provide a total management system for retail, Bankcard and private label credit processing Collection System: The Collections system is a product application which is designed to categorize and treat accounts that need special handling, primarily to handle past-due accounts, it can be used to track and analyze other groups of accounts that may or may not need actual treatment. These groups may include VIPs, lost or stolen cards, over limit accounts, and bankruptcy cases. Collection system offers flexible collection strategies based on how customer sets the control record parameters.

### **My Roles and Responsibilities:**

- As a Developer, doing COBOL coding and unit testing.
- Providing System test for the modules designed and developed by team.
- Following Implementation procedures and back out procedures for implementations.

- Preparing support hand over documents to provide support until warranty period completes.
- Managing through the SDLC of the project as it progresses towards implementation and remediating issues if any.

**Personal details:**

Father's Name: Anjaiah Goud Ashanolla

Date of Birth: 30th November 1988

PAN: BZIPM1143C

Conversant in: Hindi, English, Telugu

**Declaration:**

I hereby declare that the above-mentioned details are true to best of my knowledge.

Place: Hyderabad

Date:

**(Mahender Goud Ashanolla)**