

Divya Deepthi P

Engineering Manager | CloudOps | DevOps | SRE | Cloud Architect

Bangalore, Karnataka 560078

+918884100612 divyadeepthi.p@gmail.com

LinkedIn: <https://www.linkedin.com/in/divya-p-5156b480/>

Target Roles: Engineering Manager | DevOps Manager | Senior Cloud Architect | Head of SRE

PROFESSIONAL SUMMARY

- Seasoned Engineering Manager with **15+ years** of IT experience driving innovation in **Cloud, DevOps, and SRE** domains. Proven leader in building and mentoring high-performing teams, implementing enterprise-scale **CI/CD pipelines**, and optimizing cloud infrastructure for cost efficiency, performance, and security.
- Deep expertise in **AWS, Azure, OCI, Kubernetes, Terraform, and Jenkins**, with a strong track record of defining and achieving SLOs, SLIs, and error budgets for mission-critical services. Adept at strategic planning, budget management, and stakeholder alignment, ensuring service reliability (**99.99% uptime**) while delivering measurable business outcomes. Recognized for driving **25-30%** cloud cost savings.

CORE COMPETENCIES

Cloud Tech Stack	AWS Cloud, Azure Cloud and Oracle Cloud.
DevOps Tools	Git/GitHub, Jenkins, Dockers and Kubernetes
IAC Tools	Ansible and Terraform
Monitoring Tools	Datadog, AppDynamics, Prometheus and Zabbix
Server Stack	Oracle WebLogic, Apache Tomcat and Nginx
Operating Systems	RHEL, Oracle Linux and Windows 2022

LEADERSHIP & MANAGEMENT SKILLS:

- OKR/KPI Development
- Strategic Planning
- IT Governance & Compliance
- Stakeholder Management
- Team Building, Mentoring & Performance Reviews

SRE & RELIABILITY ENGINEERING SKILLS

- SLI/SLO/SLAs Management
- Error Budget Policy Implementation
- Incident Response & Root Cause Analysis
- Disaster Recovery & High Availability Design

KEY ACHIEVEMENTS

- Multi-Cloud Infrastructure Setup – Deployed hybrid cloud ensuring compliance.
- OCI Migration– Migrated 30+ client environments to OCI with minimal downtime.
- Designed and executed enterprise CI/CD pipelines, reducing deployment cycles from days to hours.

WORK HISTORY

ENGINEERING MANAGER – CLOUDOPS | DEVOPS | SRE

Verint - Bengaluru, India, 08/2024 to Current

- Led a 17-member team across DevOps, and Cloud to deliver scalable platforms on AWS.
- Architected CI/CD using Jenkins and ArgoCD, improving deployment velocity by 40%.
- Deployed infrastructure using Terraform & Helm with IaC best practices.
- Established OKRs and KPIs to track engineering productivity and service uptime.
- Drove cost reduction (~25%) via auto-scaling, instance optimization, and cloud policy tuning.
- Drove cross-team cloud migration initiatives by collaborating with security, development, and business stakeholders to ensure end-to-end compliance, resulting in a **99.99%** platform uptime and exceeding enterprise SLAs for critical applications
- Enhanced overall team productivity with continuous training and mentoring of junior engineers.
- Improved engineering processes by streamlining workflows and implementing efficient project management techniques.
- Identified areas of improvement in existing systems, providing recommendations that resulted in significant cost savings over time.
- Implemented quality control measures to reduce errors, resulting in increased customer satisfaction and repeat business.

ENGINEERING MANAGER - CLOUD ARCHITECT

Oracle - Bengaluru, India, 03/2019 to 07/2023

- Migrated legacy infrastructure to OCI, improving reliability and security.
- Built container-based platforms using Docker and Kubernetes (OKE).
- Implemented CI/CD and IaC to automate deployments, reducing downtime by 50%.
- Drove culture of continuous learning and mentored engineers and conducted brown-bag sessions.
- Defined and implemented SLOs for mission-critical services, aligning with business objectives to maintain **99.99% uptime** across global deployments.
- Optimized AWS resource allocation saving 20-25% of the overall cost.
- Established Service Level Indicators (SLIs) for latency, error rates, and throughput, enabling proactive detection and resolution of performance degradation

SOLUTION ARCHITECT

DXC Technologies - Bengaluru, India, 02/2017 to 04/2019

- Delivered 2nd/3rd level technical support and managed end-to-end infrastructure lifecycle.
- Defined enterprise IT processes and deployment blueprints.
- Led OS/app upgrades, implemented monitoring, and ensured HA systems for clients.

SENIOR SOFTWARE ENGINEER

Oracle - Bengaluru, India, 01/2014 to 01/2017

- Managed critical WebLogic and Tomcat deployments for SaaS applications.
- Implemented performance tuning, patching, and incident response procedures.
- Contributed to capacity planning and production rollout strategies.

SOFTWARE ENGINEER

Tata Consultancy Services – BANGALORE, 01/2011 to 01/2014

- Developed Java-based scalable code, optimized legacy platforms.
- Conducted rigorous testing, debugging, and QA to maintain production stability.
- Collaborated in Agile teams and promoted code reviews and documentation standards.

EDUCATION

- **Chief Technology Officer (CTO) Program – E&ICT Academy, IIT Kanpur** (Expected 2025)
- **Bachelor of Technology – Electronics and Instrumentation – JNTU, Anantapur** (2006 – 2010)

ACCOMPLISHMENTS

- **Verint Q4 Ace Award (2024)**
Recognized for implementing cost saving strategies on Cloud.
- **Oracle Excellence Award (2021)**
For successfully delivering 20+ cloud migration.
- **TCS Rising Star Award (2012)**
For successful upgradation of production servers.

CERTIFICATIONS

- Certified Oracle WebLogic 12c Administrator
- Certified Azure Administrator AZ-104
- Certified Azure DevOps Engineer AZ-400
- Certified AWS Solution Architect Associate