

SUMMARY

- Vast experience as a CCM Consultant in HP Exstream Dialogue product, Project Consultant with expertise in all aspects of the software development life cycle, including requirements analysis, design, development and production support.
- Passionate about new technologies, innovations happening around. Constantly upgrades knowledge on latest technologies and standards
- Advanced knowledge using OpenText Exstream to design, deliver and support applications. Extensive knowledge about Variables, Data Mapping, Documents, Pages, Paragraphs & Sections. In-depth knowledge about handling page components; Text Boxes, Advanced Tables, Flow Frames, Logos, Pictures, Relative Positioning, Headers and Flow Headers
- 9 years of experience in **OpenText (HP) Exstream** with a good command in financial domain.
- Good knowledge in Coding, Designing and Debugging of Forms, Pages and Documents using OpenText (HP) Exstream Application.
- Having good hands-on Layout design using **Designer** and **Storyteller**.
- Having good hands-on Centralized monitoring and management tool in **Control Center**.
- Design logic and processing workflows for document generation in **Communication Builder**.
- 5 years of experience in **Metavante Custom Statement formatter (CSF)** tool.
- Proactive, confident and with a positive "can-do" attitude.
- Good communication and time management skills with problem solving and decision-making capability
- Good Understanding of both business processes and technical development.
- Flexible and comfortable in working as Team as well as individual.
- Having overall **14+** years of IT experience, mostly on CCM.

Key Accomplishment

- Presently a Technical Lead/Developer at HTC Global Services, managing ECM support team.
- Executed ECM projects in Capgemini for the client AXA Group, Paris as Technical Lead/Developer.
- Instrumental in increasing the offshore program for Enterprise Content Management solutions from Paris to Bangalore
- Developed, presented and implemented processes for incident management and Quality Control. An impressive growth percentage has been recorded year over year.
- Developed and presented plan to key executives for migration of Metavante Custom Statement formatter (CSF) framework to OpenText Exstream.
- Worked on Live forms using V8.X of HP Exstream.

Skills

OpenText Exstream

Having immense experience in OpenText Exstream Dialogue.
Have worked on varied industry specific documents that range from average to highly complex templates.
Worked on migration project from CSF to HPD. Lead a core team for end-to-end migration phasing through Segregation, Analysis, technical documentation, development, Data Conversion, DDL to XML, Testing, deployment. Have worked on Live forms and Empower editor.

Application Programming

Very comprehensive programming ability in various languages in both sequential & object oriented Worked on Python and Cobol etc

CSF

Having experience in working on Metavante Custom Statement formatter tool.
Have detailed knowledge on integration of systems with document composition tools like CSF legacy and CSF Designer. Have worked on varied industry specific documents that range from average to highly complex templates
End to end working knowledge on maintenance of DDL, ROC etc.
Analysis and creation of detailed technical documents like project technical Specification and other SDLC standard documentation.
Have been part of complete project cycles, right from requirements analysis, Technical Design, build, testing, Implementation and Post Production support.

CSF Designer	Have been trained by Metavante. Worked on various projects in financial domain. Have worked on simple to average complexity projects.
ISIS Papyrus	Got professionally trained on ISIS Papyrus. Have basic knowledge on development.
StreamServe	Got professionally trained on Streamserve. Experience of complex design and development of Letters, Document, Invoices. Good knowledge on Communication Builder, Control Centre, StoryTeller and etc.
Mainframe	Have working Knowledge on COBOL, JCL, VSAM. This is in regard to CSF.

Work experience

HTC Global Services: State Farm Nov 2021 to Till now

Developer

Project Description:

- Created multiple applications with Letters, Claims and Legal documents.
- As part of development, we have used objects like Pages, Components, Rule components, Data Files, Reference files, Initialization files, Output, Output queues, Language settings, Search keys etc... Driver files like XML, Columnar and Delimited driver files are used as input. AFP, PDF, Email and DOCX Outputs are used.

Responsibilities:

- Understanding the requirements from Functional Specification (FS) sent by onsite team. Co-ordinate with off - shore team lead to work on Functional Specification.
- Developing the design and implement code changes to achieve desired functionality.
- Contributing in appropriate, timely and unambiguous communication among team members.
- Developing the assigned objects as per the Functional Specification, requirements.
- Doing unit testing. Preparing necessary documents like Technical Specification (TS), Unit Test Document,
- Discussion with functional and technical team leads on enhancements, documenting, developing, and delivering them.
- End to end portal environment setup & readiness for major releases. Testing end-to-end portal applications during patch upgrade activities. Giving support to basis team for any portal related queries.
- Responding to technical queries / requests from team members and customers.
- Guiding and mentoring junior members in the team.
- Doing bug fixing.
- Given knowledge transfer to other team member and newly joined team member.

Environment: OpenText Exstream Version 22.3

Capgemini: ZURICH/Farmers Insurance

Apr 2018 to Sep 2019

Developer

Project Description:

- Create Markup, Forms, Dec Page, footers.
- Create common Templates.
- Create Id cards, Cover letters.
- Creating Outputs using control files.

Responsibilities:

- Understanding the requirements from Functional Specification (FS) sent by onsite team. Co-ordinate with off - shore team lead to work on Functional Specification.
- Developing the design and implement code changes to achieve desired functionality.
- Contributing in appropriate, timely and unambiguous communication among team members.
- Developing the assigned objects as per the Functional Specification, requirements.
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- Guiding and mentoring junior members in the team.
- Doing bug fixing.
- Given knowledge transfer to other team member and newly joined team member.

Environment: OpenText Exstream Version 9.X

AXA Technologies Shared Services/ Capgemini

Apr 2014 to Feb 2018

AXA Corporate Solutions France

Developer, Project Planning

This huge project which will generate different types of letters and statements for the Insurance domain business in five countries. These insurance documents mainly deal with airports, museums, marines etc. accross Europe which includes Spain, Germany, UK, Italy, France.

- Project analysis, estimation and planning using MPP. Leading and guiding the team in technical issues.
- Resource allocation for the project. Preparing Documents like Technical Specification, Code Review Checklists, Weekly Status Report. Review the Low Level Design document, Code, Unit Test Plan. Data File mapping for the new application. · Creating a Pub file and deploying it in PRE-PROD.

Environment: Enterprise content Management and Delivery--Dialogue V8

AXA Technologies Shared Services: GPS

Jan 2013 to Feb 2014

Technical Project Lead –AGSF

This project which will generate different types of letters, statements, inserts and offers for the General Insurance business documents which will be reviewed every year to stay above in the competition. This insurance mainly deals with corporate buildings, house and LIFE insurance. We have worked and deployed for three consecutive years for this project.

- Project analysis, estimation and planning using MPP. Leading the team and guide them in technical issues.
- Resource allocation for the project. Preparing documents like Technical Specification, Code Review Checklists, Weekly Status Report. Review the Low Level Design document, Code, Unit Test Plan. Data File mapping for the new application. Creating a Pub file and deploying it in PRE-PROD.

Environment: Enterprise content Management and Delivery--Dialogue V8

AXA Group Solutions: NEUFLIZE

Jan 2011 to Nov 2012

Developer, Project Planning

This Project involves the migration from CSF document to HPD.

- Analyze and discuss the business requirements with the AGS team in Paris.
- Take the production output of CSF templates replicate the objects & conditions in HPD
- Create the XML for HPD report while maintaining the same structure as used for CSF report.
- Create Variables, Map the Data, design business logic rules and functions as per CSF report.
- Create components, reference files for images, footers.
- Use HP LIVE to create the check boxes and make editable paragraphs for users.

Environment: Enterprise content Management and Delivery--Dialogue V8

AXA Business Services: RELANCE DNA

Apr 2007 to Dec 2010

Developer

CSF is an enterprise software platform that complements core business systems by managing simple to complex, event-driven document. Developed insurance documents using CSF tool. Created NOP (Non-Printable Object), test files, ROC. executed the same using JCL in mainframes.

- Analyzed & discussed the business requirements with the onsite business analysts team.
- Managed estimation for the project and later for Change Request(s).
- Designed the template (letters to AXA clients), NOP, test file, ROC.
- Generated and verified the output in mainframes followed by bug-fixing (if required).
- Provided daily status updates of the Project development to the onsite lead daily through mails and teleconference.

Environment: Enterprise content Management and Delivery--CSF

2005 Freelancing

NONE

Worked as a freelance software developer; the area of work was primarily on building accounting and inventory management software's. My clients during this phase were small scale businesses like pharmaceutical warehouses, petrol banks and textile wholesalers.

Worked using various primitive programming languages like FoxBASE, clipper, lotus etc. as sometimes had to build on existing software. Great expertise attained as I extensively used Visual Basic, SQL Server, Access, Lotus and even Clipper

Education

Jun 2002 – Jul 2005 V.B.S. Purvanchal University, Jaunpur, U.P.