Anurag Bansal   **+91-8802874889**

10.6 years of IT Experience   anurag.anchor@gmail.com

PROFILE SUMMARY

I have **10.6 years** in Software Development with experience in CCM Technologies **(OpenText Exstream and OpenText Streamserve)** in domains of Insurance, Banking Industry Utility and Logistics. Work includes Requirements Gathering, Technical Design, Development, Code Review, Testing, Documentation, Implementation and Production Support.

EXPERIENCE SUMMARY

Sl. No.	Name of the Organization	Designation	Joining Date	Relieving Date
1	Espire Infolabs	Software Engineer	15th July 2015	31st Aug 2018
2	HCL Technologies	Lead Engineer	3rd Sep 2018	31st July 2020
3	Espire Infolabs	Lead Engineer	5th Aug 2020	30th Jun 2021
4	Capgemini India Ltd.	Senior Consultant	2nd July 2021	3rd Aug 2022
5	IBM India Pvt Ltd.	Senior Engineer	4th Aug 2022	10th July 2023
6	Tata Consultancy Service	Assistant Consultant	12th July 2023	Till Date

PROFESSIONAL EXPERIENCE

- Developing Various Applications using **OpenText Exstream (v8.3, 9.5, 16.2, 21.3, 23.2.1 and 25.2.0)** . Experience in all stages of Software Development Life Cycle. Analysis design development and testing of new documents for different systems in dialogue.

- Developing Various Applications using **OpenText Streamserve (v5.6.2 and 16.4 and 21.3)**. Experience in Analysis design development and testing of applications. Designed & developed simple to complex documents in High Volume.

- Experience in Analysis, Estimation, Design, Development, testing, support efficient, and implementing a cost-effective software solution using OpenText Exstream and OpenText Streamserve on various platforms.

- Well versed with different modules of OpenText Exstream such as Designer, Design Manager, Batch, Interactive, and Template design, Outputs, Testing etc.

- Well versed with different modules of Streamserve such as Story Teller, Runtime, Platform, Message, XML, StreamIn, Workshop and Describer.

- Highly Skilled around Dialogue Data Mapping, Page Designs, Output Queues, Flow Tables, Barcodes, Inserters, Search Keys, Campaigns & Messages & Advanced concepts. Dynamic Import of Resources into Document.

- Worked with various data file formats such as Columnar, XML, delimited including their Mapping. Also, worked on Outputs formats such as PDF, AFP different environment objects and image files formats such as TIFF, JPEG, PNG.

- Worked with Dollar Universe tool to schedule the jobs.

- Having experience in interaction with UK and US clients.

- Guiding and mentoring new resources on Exstream Dialogue, Document Presentment and Document Presentment Live.

Responsibilities undertaken:

- Development/Testing of Interfaces/legal changes.

- Project Implementation from scratch.

- Resolving complex issues raised by Client.

- Reviewing critical deliverables from offshore.

- Testing – Unit, System, Integration, User Acceptance.

- Production Support.

SKILLS SUMMARY

Primary Skill	OpenText Exstream, OpenText Streamserve
S/W models	Agile Methodology (Scrum Method), Water Fall Model
Operating Systems	Windows, Linux
Database	DB2, Oracle SQL
Framework	Dollar Universe, Workshop, S4 Hana, C4C, Describer, WMS Dispatcher
Domain	Insurance, Financial Services, Utility, Logistics
Project Management Tools	FogBugz, Global Service Now, Replicon, Axon, JIRA, Orchestra, Change Point

PROJECTS UNDERTAKEN

1. Williams Lea Project

Project Description: It was a private company until German postal and logistics company Deutsche Post, parent company of DHL, acquired a majority stake in 2006. This project aims at providing banking statements which will be generated in the AFP as per the requirement of client. Banking statement includes credit card, debit card, personal statement and other offers for end customers.

Client	**NAGE (National Australia Group of Banks)**
Environment	**OpenText Exstream**
Role	Application Developer
Responsibilities	**OpenText Exstream** and worked on development of documents for client. - Team works in Agile Manner and use Scrum methodology for executing projects. - Change Request handling. - Worked on various types of tables, automated tables. - Training of new team members - Co-ordination between onsite and offshore. - Involved in High Level Designing, coding of program, functions Debugging, and Unit Testing in Reports - Got appreciation for design and no major defect were found as part of designs for Development projects. **Achievements:** Team received appreciation from Clients and internal management for showing technical expertise and functional know how of Client System in a short span of time.

2. Legacy to Prodigy

Project Description: This project aims at providing banking statements which will be generated in the AFP as per the requirement of client. Banking statement includes credit card, debit card, personal statement and other offers for end customers.

Client	Car Phone Letters
Environment	**Open Text Exstream and Streamserve**
Role	Application Developer
Responsibilities	- Created Mapping to resolve the various issues. - Created Session, Workflow to load the data. - Perform Testing as per the UTC and write a test case for the Mapping. - Perform tuning to optimize the Mapping, Session and Workflow. - Involve in Documentation of the Project and review of PEER code. - Attend Client meeting to understand the business requirement. - Team works in Agile Manner and use Scrum methodology for executing projects. **Achievements:** - Received appreciation from internal management for showing technical expertise and functional know how of Client System in a short span of time.

3. California Southern Re-Platform(CSRP)

Project Description: Southern California Edison (or SCE Corp), the largest subsidiary of Edison International, is the primary electricity supply company for much of Southern California. It provides 14 million people with electricity across a service territory of approximately 50,000 square miles. The northern part of the state is generally served by the Pacific Gas & Electric Company of San Francisco.

Client	**Southern California Edison**
Environment	**Open Text Exstream and Streamserve**
Role	Senior Developer

Responsibilities	- Created New Correspondence Application from scratch using Streamserve and Billing Application in Exstream. - Created Resource Set, Message, Platform, Runtime & Designing of letters using Storyteller for Correspondence Project. - Created Data Mapping, Templates, Page Designs, Output Queues, Flow Tables, Barcodes, Search Keys, Design Layers using Designer for Billing Project. - Worked on the Streamserve Functionality i.e. XMLIN, XMLOUT, StoryTeller, Common Asset Service(CAS), Repeaters, Barcodes, Dynamic Content, Transaction Tables, Platform & Runtime Settings, AFP/PDF/Email/HTML Output Type. - Output Handling of Different Fonts i.e. Cambodian, Chinese, Korean, Vietnamese, Spanish. - Created themes for the integration of DP in Workshop with keys from describer to generate Live functionality. - Generate Live Letters using C4C which has a functionality to edit the variables in run time and generate the letter. - Perform Unit Testing as per the test case to check the End to End results. - Created Documentation of the Project. - Attend Client meetings on daily basis to understand the business requirement (Scrum method). **Achievements:** - Received appreciation from client for showing technical expertise and functional knowledge to handle the implementation project.

4. CEVA Logistics

Project Description: CEVA Logistics is part of the CMA CGM Group, a world leader in shipping and logistics and they provide unrivalled end to end supply chain services and solutions. CEVA specializes in seamlessly designing end-to-end customized solutions to meet complex and rapidly evolving supply chain needs, operating from 1,000 facilities in more than 160 countries.

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Client	CEVA Logistics
Duration	Aug 2020 – June 2021
Environment	**Open Text Streamserve**
Role	Senior Developer
Responsibilities	- Upgraded 5.6.2 Streamserve application into OpenText Exstream 16.4. - Updated the I/P and O/P connectors settings for new Exstream version. - Worked on the Streamserve Functionality i.e. StreamIn, XMLOUT, StoryTeller, PageOut, CAS, Repeaters, Barcodes, Dynamic Content, Transaction Tables, Platform & Runtime Settings, AFP/PDF/Email Output Types. - Output handling of different Languages using translation file concept. - Perform Unit Testing as per the test case to check the End to End results. - Daily Scrum Meetings, Development, Documentation and Deployment into Prod. **Achievements:** - Received appreciation from client for showing technical expertise and functional knowledge to handle the implementation project.

5. EY Mercury Project

Project Description: EY provides consulting, assurance, tax and transaction services that help solve our client's toughest challenges and build a better working world for all.

Client	**AMS Mercury**
Environment	**Open Text Streamserve**
Role	Senior Developer
Responsibilities	- Installation of Streamserve 21.3 using Bootstrap method. - Updated all applications from 16.4 version to 21.3 version. - Created Control center nodes and deployed applications. - Perform Unit Testing as per the test case to check the End-to-End results. - Daily Scrum Meetings, Deployment and Documentation. **Achievements:** - All applications are working correctly, and desired output is processed.

6. Symcor Project

Project Description: Symcor provides consulting for banking solutions in Canada.

Client	Symcor
Environment	**Open Text Exstream**
Role	Senior Developer

Responsibilities	• Upgrade of Exstream version from v9 to v25.2.
	• Upgrade of Exstream version from 16.6 to 25.2.
	• Worked on daily CR activities.
	• Worked on Tables, components, multi language output, search keys, PDF, AFP and PS outputs.
	• Worked on DB Admin tool, SQl database, ODBC connection.
	Achievements:
	• Upgraded applications are working fine in production.

ACADEMIC QUALIFICATION

Degree	College /University	Year
Bachelor of Engineering (Computer Science)	GGSIP University, New Delhi	2014
Intermediate (10+2)	CBSE	2009
High School (10th)	CBSE	2007

CERTIFICATIONS AND ACHIEVEMENTS

- OpenText Certification for "**Exstream 16.6 Developer Certification**".
- Nominated and won the HCL 'Delivery R&R of the Quarter' award for Jan 2019.
- Nominated and won the Espire Infolabs 'Employee of the Month' award for Nov 2016 & 2017.
- Active volunteer for HR Activities.

DECLARATION

I hereby declare that the information stated above is true to the best of my knowledge.

Anurag Bansal