

ARROJU SHIVA

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Career Profile

Developer with 6+ years of experience, working on Opentext Exstream 16.6.2& OpenText Exstream 21.2 CCM Tools. Roles and Responsibilities includes Design, Upgrade , Development and Support.

Work Experience

Company Name	Knot Solutions Private Limited
Experience	3 Years
Position	Associate (Developer)
Projects	Exstream Development/Support & Upgrade Projects
Duration	16-05-2019 to 20-05-2022
Job Location	Hyderabad, Telangana

Company Name	Accenture
Experience	3+ Years
Position	Custom software engineer
Projects	Exstream Development
Duration	23-05-2022 to Present
Job Location	Hyderabad, Telangana

Technical Skills

- CCM Tools:**
 1. OpenText Exstream 16.6.2 (Communication Builder, Control Center)
 2. OpenText Exstream 22.3(Design manager and Designer, Communication Builder, Control Center, OTDS, Describer, Workshop, Supervisor)
- Tools:** SqlPlus, Opentext core Share, BSCS Billing System, Winscp, Putty ,GDMS.
- Programming Languages:** Exstream Scripting, SQL, Python, XPath (XML).
- Database:** Oracle 12c, Oracle 19c, ,PostgreSQL.
- Operating Systems:** Windows 10, RedHat Linux 7.
- Project management tools:** ADO, Jira and Confluence

Projects Experience:

Worked on creating applications, documents, pages with layouts, data maps, components, frames, sections, messages, templates, tag sets, output queues with ease using the Design manager and Designer of the Exstream tool.

Roles & Responsibilities

- Analyse the Requirement report from the Client and understand the changes requested in the Project
- Attending sprint planning meetings and grooming calls for better understanding of requirements
- Implementing the changes in the Projects
- Deploying the changes non-prod environments using workshop web application.
- Supporting functionals in End to End testing
- UAT bug Fixing
- Production bug Fixing
- Raise Tickets to OpenText for Product Issues, Technical Issues and follow up with them for solution
- Archiving files
- Monitoring Production logs in supervisor web Application
- Preparing Technical Documents and Unit test Documents

Awards & Achievements

- . Appreciation by Knot Solutions for performance in Exstream 16.6.2 Upgrade project as an Associate.
- . Received Inspiring Innovator Award in Accenture.

Education Qualification:

Bachelor of Technology in Electronics and communication Engineering, JB institute of Technology, JNTUH Hyderabad, India, 2018.

Personal Details

Date of Birth	18 th Feb,1997
Gender	Male
Languages Known	English, Hindi, Telugu.
Permanent Address	H. No: 10-4-146/2/a, Nasarpura, Siddipet Telangana, 502103.
Hobbies	Watching technical news, Playing cricket

Declaration:

All information in this resume is true and correct to the best of my knowledge and belief.

Date:

Place:Hyderabad

Shiva Arroju