



## AMARESH THIMMAIAH

### DETAILS

#### ADDRESS

# 1090,8 th Main Road,BDA  
LayoutHoskerhalli, B.S.K 3 rd Stage,  
Bangalore – 560085.

#### PHONE

+91 8867510897

#### E-MAIL

acheshamaresh@gmail.com

#### NATIONALITY

Indian

#### DATE / Place Of Birth

11 - 06 - 1996  
Bengaluru

### SKILLS

Ability to Work Under  
Pressure

● ● ● ● ● ○

Customer Service

● ● ● ● ● ○

Leadership Skills

● ● ● ● ● ○

Coummanication skills

● ● ● ● ● ○

Operating Systems:  
Windows, Mac OS,

● ● ● ● ● ○

Highly Responsibly  
and reliabel

● ● ● ● ● ○

### Education

#### S.S.L.C. ST'Anns High School

State Board(Karnataka)

#### ITI MCE( Mechanic Consumer Electronic)

GOVT-University

### LANGUAGES

Kannada

English

Hindi

Tamil

Telugu

### HOBBIES

Running

Hiking

Traveling

Sports

### PROFILE

- System Administrator with over 8 years of experience in managing, maintaining, and optimizing IT infrastructures
- Expertise in configuring, troubleshooting, and supporting operating systems (Windows, Mac)
- 2 years of experience in procurement management,
- Proven track record of managing the complete IT Infrastructure Setup and Management.
- Extensive background in both corporate and (NGO) sectors, Intend to build my career in a leading organization to explore my potential.

### EMPLOYMENT HISTORY

#### • Enable India, IT Senior Executive

(Sep2022 -Dec2024)

- Responsibility Proficient in configuring, troubleshooting, and supporting operating systems (Windows, Mac),Strong at problem-solving skills and a proactive approach to identifying and resolving system issues,

#### Roles and Responsibilities

- IT check List
- Server & Network Administration
- System Monitoring & Performance Optimization
- Printer installation on both Local and Network Printers
- Outlook 365 configuration, Distribution list User Account and Access Management
- JAWs and NVDA screen reader software configuration for visually impeded person for windows system
- Hardware replacement like SSD hard drive and Ram
- Provided IT services to external partners and stakeholders on remote support.
- Audio and video conference meeting both online and offline on Zoom, Google meet, Microsoft teams.
- CCTV maintains
- Working on ticketing tool
- Data Backup
- Ensuring smooth working of systems in training labs
- Maintenance of the organizations hardware and software assets

#### Procurement management

- On boarding vendors
- vendor management
- Cost Control and Budgeting
- Strong negotiation and communication skills.
- Knowledge of IT systems, hardware, and software.
- Familiarity with procurement best practices and supply chain management.
- Analytical skills to evaluate costs and manage budgets effectively.
- Understanding of contracts, legal requirements, and vendor management.

#### Events management:

- Strong project management and organizational skills.
- Proficiency in using event management software and virtual event platforms ( Zoom, Microsoft Teams, Google meet.).
- Understanding of IT infrastructure, audiovisual technologies, and other tools that enhance event experiences.
- Excellent communication and negotiation skills for vendor and stakeholder management.
- Problem-solving abilities to quickly address any technical issues that arise during events.

#### • Synersoft Technologies Pvt Ltd, Installation and Support Engineer

(Apr 2022 - Sep 2022)

#### • L&T Finance Pvt. Ltd – Bangalore Coustomer support Engineer on behalf of MICRO POINTComputer's Private Ltd

( Apr 2019 - Apr 2022)

#### • AMBA organization, System Administrator

(Jun 2016 - Feb 2019)

#### • IT-Care Solutions, Service Engineer

(Mar 2015 -Dec 2015 )