

# Namitha Paul

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## Profile

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Experienced Odoo Developer with experience in developing, customizing, and integrating Odoo ERP solutions. Skilled in Python programming and proficient in the Odoo framework, module development. Proven track record of successfully implementing and supporting Odoo solutions in various domains, including accounting, sales, inventory, and CRM. Strong problem solving skills and ability to translate business requirements into technical solutions, ensuring streamlined workflows and increased business efficiency. Excellent communicator with a collaborative mindset and commitment to delivering high-quality software solutions.

## Experience

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### Abrus Networks, Python/Odoo Developer

Ernakulam, India

Jan 2021 – present

- Worked on modules like Sales, Accounting, Website, Purchase, Reporting, Helpdesk, Human Resources, etc.
- Design, development, and testing of Odoo add-ons, projects, and interfaces.
- Develop and customize Odoo modules according to business requirements.
- Customize existing Odoo modules based on client needs and provide technical support for existing implementations.
- Develop new and update existing Odoo modules to enhance business functionality and efficiency.
- Debug, troubleshoot, and resolve bugs or issues in the Odoo environment.

## Projects

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### Hanifa Engineering

Provided targeted support for various technical needs, ensuring the smooth functioning of systems and addressing minor issues promptly.

- Developed and delivered custom reports, offering valuable insight that helped the company monitor performance and make data-driven decisions.
- Assisted in small-scale development tasks, contributing to the continuous improvement of the company's operational processes.
- Collaborated with the team to address ad hoc requests, demonstrating flexibility.

### Glassco Glass Company

Developed customized modules that extended Odoo's default functionalities, specifically creating a tailored flow from sales to invoicing that aligned with the company's unique operational needs.

- Modules worked - purchase, inventory, accounting, sales.
- Collaborated with cross-functional teams, including sales, procurement, and finance, to ensure the successful implementation and adoption of the newly developed features and processes.
- Adapted to complex requirements and provided solutions that enhanced overall system functionality, leading to more streamlined workflows and better resource management.

### RER (Real Estate Registration-Saudi Arabia)

Provided comprehensive support for the Real Estate Registration project, ensuring the smooth operation of daily activities and addressing issues promptly to minimize downtime.

- Assisted in the creation and management of daily tickets, facilitating efficient resolution of technical and operational challenges, improving the overall reliability of the system.
- Developed and implemented key modules based on client specifications, contributing to the enhancement of the system's functionality and aligning it with the evolving needs of the real estate industry.

- Collaborated closely with stakeholders and team members, ensuring that the solutions provided were effective, timely, and met the project objectives.
- Adapted to the evolving project requirements, demonstrating flexibility and problem-solving skills to deliver high-quality support and development work under tight deadlines.

#### **MOH (Ministry of Health-Saudi Arabia)**

Developed and enhanced the Helpdesk system for the Ministry of Health project. Implemented custom functionalities and modules tailored to meet client specifications and collaborated closely with stakeholders to effectively understand and fulfill project requirements.

- Led the development of custom ticket report generation modules, enabling detailed analytics and efficient tracking of issue resolution, which significantly improved response times and resource allocation.
- Designed and implemented a custom SLA management module, ensuring adherence to service level agreements and automating escalation processes, thereby enhancing overall service delivery and compliance.
- Developed and optimized the portal forms, improving user experience and streamlining the ticket submission process, resulting in higher user satisfaction and reduced submission errors.
- Conducted extensive customization and enhancements to the existing system workflows, aligning them with the unique operational needs of the Ministry, which led to more efficient processes and better stakeholder alignment.
- Collaborated with cross-functional teams, including developers, QA, and business analysts, to ensure seamless integration and deployment of new features and improvements.
- Provided ongoing support and training, empowering MOH staff to effectively utilize the enhanced Helpdesk system and ensuring the sustainability of implemented solutions.

## **Education**

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B Tech	<b>APJ Abdul Kalam Technological University</b>	2016 – 2022
	• Bachelor Of Engineering in Computer Science	
Class XII	<b>State Board of Secondary Education</b>	2015 - 2016
Class X	<b>Indian Certificate of Secondary Education</b>	2013 - 2014

## **Technologies**

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**Skills:** Python, JavaScript, HTML, CSS, XML, PSQL, GitHub