

NAME: MAMIDALA GANESH
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PROFESSIONAL SUMMARY:

- 5.5 Years of Experience in EDI Standards like ANSI X12, EDIFACT Developing Map Transaction Sets for B2B integration using EDI technologies in Retail & Logistics domains.
- Experienced in EDI Transactions 810, 832, 850, 855, 856, 204, 210, 214 & 997, 940, 943, 180, 860, 865 and Data formats like EDI to positional, positional to EDI, EDI to EDI, EDI to XML and XML to EDI.
- Involving/Handling the supporting issues.
- Extensive mapping and configuration experience in EDI using Sterling Integrator &
- ExIzpeMriAePnPceERin. Sterling Integrator Map Editor, BIZ Manager and Trading partner Setups.
- Worked on communication setup's FTP/FTPS, HTTP/s & SFTP and AS2 Setup.
- Having experience and knowledge in Business Process Development using Business Process Modeling Language (BPML) in GPM.
- Having knowledge on Process Data Performed technical support and troubleshooting activities including customer problem tickets and related to development and production instances of Sterling Integrator (SI) & Biz Mapper.
- Testing of various EDI maps both Inbound & Outbound and Validating according to EDI Trading Partner Specification/Requirements.
- Work experience on Beyond Compare and SNOW (Service Now Tool)
- Involved in Client calls, arranging the meetings within the team to organize and work on daily activities.
- Good Team Player with excellent communication and interpersonal skills, very good client-facing skills.
- Involving in Production Support with P1, P2, P3 and P4 issues.
- Working into Production Support issues with 24X7.

WORK EXPERIENCE:

- Worked as an EDI consultant with Infusion Labs India Pvt Ltd Hyderabad from 23rd, Aug - 2024 to 24th Feb 2025.
- Worked as an EDI consultant with Experis Bangalore, from 14th, Sep - 2023 to 31st, July - 2024.
- Worked as an EDI consultant with Microline Information Systems Pvt Ltd from 5th - Aug - 2019 to 23rd - Aug - 2023

EDUCATIONAL BACKGROUND:

- MCA from Jawaharlal Nehru Technological University, Hyderabad

TECHNICAL SKILLS:

EDI Software: Gentran Integration Suite 4.2, Sterling Integrator (SI) 5.2.6, SNOW and Beyond Compare Biz mapper 3.12.0.17 (Build 20210126)

EDI Transaction sets: 850, 855, 810, 820, 832, 856, 204, 210, 214, 990, 997, DESADV, CONTROL, INVOIC, ORDERS.

Mapping tools: SIMap Editor 8.0.3, Biz mapper 3.12.0.17

Industry Standards: ANSI X12, EDIFACT, XML

Communication Protocols: AS2, FTP, SFTP, HTTP, HTTPS, FTPS

Operating Systems: Windows & Unix

PROJECT DETAILS:

PROJECT#: 1

Project Name: Polycom EDI

Client: Polycom., US

Role: EDI Support

Team Size: 12

Duration: Nov' 2021 to 2022

Transaction Sets: 810, 850, 855, 820, 856, 832, 210, 204, 214 and 997

EDI Messages Protocols: ORDERS, DESADV, INVOIC etc., SFTP, SFTP, HTTPS, HTTP, AS2

Environment: IBM Sterling Integrator, ANSI X12, EDIFACT, Map Editor, Sterling File Gateway, Beyond Company, File Zilla, SNOW

PROJECT DESCRIPTION:

Polycom is one of the Leading Teleconference, Telecommunications, Tele presence and Infrastructure equipment Manufacture companies across the globe. To process their purchase orders from different customers this

application is specifically for. Application is totally developed on SAP as back end an open system windows-based EDI. We generally process the Purchase orders (Inbound/outbound) on standards X12 based PO (850), POA (855), POC (860), POCA (865), ASN (856), FA (997), INVOICES (810), RA (820), 812 (CD), 846 (IA) etc for customers on board like IBM, McAfee, Juniper, HP, Cisco and many customers of Elsevier across the globe.

Roles & Responsibilities:

- Provided L1/L2/L3 production support for EDI transactions using Axway B2Bi/Axway Integrator /Axway SecureTransport (ST).
- Lead a team of mappers supporting various IBM Sterling Maps
- Create maps (850, 856, 832, 810, 855, 204,210,214,997 etc...) of ANSI x12 and EDIFACT standards for new and old partners.
- Mentoring the team members Generate monthly metrics for the management
- Ensure timely delivery of support issues to meet the SLA (Service Level Agreement) Manage resource requirement within the team Worked on maps in IBM Sterling Integrator. Trading Partner setups are done from Sterling Integrator & Sterling File Gateway.
- Responsible to send files from SFG to Sterling Integrator.
- Work closely with onsite team leads and internal teams for analysis of issues and take appropriate actions.
- Make changes to ANSI x12 and EDIFACT maps. Done ANSI X12 and EDIFACT Scratch maps.
- Work closely with the development team to get proper handover after Go- Live Closely monitored the month end processes and resolve any issues on a high priority.
- Involved into UAT testing.
- Involved Business Process Project when requirement comes from client. Having experience on Services, Adapters, Process Data, BPML, GPM. Hands-on experience in IBM Sterling B2B Integrator for managing EDI transactions, trading partner onboarding, and integration flows.
- Worked on partner Sterling File Gateway (SFG) for secure file transfers, communication, and monitoring file exchanges.

PROJECT #: 2

Client: Danaher Corporation

Project Name: Danaher Corporation., US EDI Support

Role: IBM Sterling Integrator

Team Size: 12

Duration: May' 2022 to 2023

Environment:

EDI Messages, ANSI X12, EDIFACT, Map Editor, Sterling File Gateway, Beyond Company, File Zilla, SNOW 810, 850, 855, 820, 856, 832,210,204,214 and 997

12 ORDERS, DESADV, INVOIC etc., SFTP, SFTP, HTTPs, HTTP, AS2

PROJECT DESCRIPTION:

The Danaher Corporation is a large global company headquartered in Washington, D.C., United States. Its products are concentrated in the fields of design, manufacture, and marketing of industrial and consumer products. It operates in four segments: Professional Instrumentation, Medical Technologies, Industrial Technologies, and Tools & Components.

Responsibilities:

- Supported upgrades, patches, and migration projects within Axway EDI systems.
- Converting Business Requirements into Technical Requirements for respective Transactions Analysis of Requirement Specifications
- Created Map Transaction Sets like 850,855,810,214,856,832 and 997 Created Maps using the Mapping instruction documents Coding (mapping) as per specification
- As per Client requirement Specification has been created.
- Document search – missing/incorrect ASN's, Invoices, PO, and FA etc. for the time intervals
- Analyze/extract source data from server archive, EDI data as needed;
- conduct research on behalf of business request for root cause, to trouble shoot issues/Bugs
- Involved into Business Process projects.
- Daily interacting with the clients.
- Developed, configured, and supported Business Processes (BPML) in Sterling B2B Integrator to automate transaction workflows.
- Provided Production Support by monitoring system health, troubleshooting failures, and ensuring SLA adherence.

PROJECT #: 3

Project Name: New Avaya Common Gateway Development \

Role: Avaya Consultant

PROJECT DESCRIPTION:

Avaya Inc. is a US-based telecommunications company that specializes in performing partner onboarding and configuration in Axway B2Bi, including setting up profiles, certificates, connections, and routing rules. providing communication solutions, including voice, messaging, and video conferencing, to businesses globally. It is a telecom networking company, which supplies goods and deals with transactions and payments.

RESPONSIBILITIES:

EDI

- Monitor EDI transactions for failures. Reprocessing failed transactions in B2B. Adding new trading partners in B2B.
- New interface (like 810, 820, 850, 855, 856, Nacha) development for existing EDI B2B trading partners.
- Applying Mapping changes to the interfaces as per the trading partner requirement.
- Documentation of every development.
- Handled P1/P2 incidents, performed root cause analysis, and provided timely resolution to minimize business impact.
- Experience in Managed File Transfer (MFT) solutions for secure data transmission across multiple trading partners.
- Worked on Incident Tickets using ITSM tools Cherwell service management and HPSM for tracking, prioritizing, and resolving production issues.

Gateways

- Developing APIs and testing them using Postman. API Documentation and documenting request and response of API in Apiary.