

GANESHKUMAR.E

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Objective

Highly motivated quick learner, team player and success oriented professional seeking a challenging position to contribute my skills and knowledge in advanced technologies.

ACADAMIC PROFILE

- ❑ B.Tech Part Time in Electical and Electronics Engineering From **PRIST UNIVERSITY– Pondicherry** in the Acadamic year (AUG2013-Nov2016) with 7.93
- ❑ Diploma in Electrical and Electronic Engineering from **SWAMY ABEDHANANDHAPOLYTECHNIC COLLEGE, Thellar** under DOTE (Directorate Of Technical Education) in the Academic year (2009-2011) with 86%
- ❑ 12th From **Aruna Hr Sec School, Erayur** In The Academic year (2009) with 66%
- ❑ 10th From **Baby Matric Hr Sec School, Pennadam** in the academic year (2007) with 65%

Experience

- ❑ Sales And Customer Support Executive- **Vijay Soft Solutions pvt ltd-chennai**-(Feb 2024 _still working on).
- ❑ Customer Support Executive and Lead sales -**Digicompass informatics india ltd-chennai**, (Aug-2022-jan 2024).
- ❑ Pneumatic testing engineer & Bolt torque –**WINTech HYDRAULICS PVT LTD-CHENNAI**-(CLIENT: L&T Hydro Carbon Engeering Ltd,(MFFK)-(Aug-2020-june 2022).
- ❑ PIPING FABRICATION SUPERVISOR: **ASIA METAL FAB** (CLIENT: EMERSON PROCESS MANAGEMENT SYSTEM PVT LIMITED,kellkatalai Chennai. (From november 2017 To april2020.).
- ❑ From 2015 September To October 2017 – Service Engineer – Solar - **COSMIC POWER SOLUTION** – (Authorised for Anu solar power pvt.ltd)-Chennai.
- ❑ From 2012 24August To 2014 July as an trainer -Board Of Technical Apprentice Trainees (Alternator Product Unit)**LUCAS TVS Ltd** – Padi-Chennai.

Skill Summary

- ❑ Responsible for interacting with the client and solving their quires.
- ❑ Maintaining the records of customer interaction and follow up with the customers.

- ☐ Quality checking and lead sales to service provider and customer support.
- ☐ Good technical understanding and ability to explain to customer.
- ☐ Updating reports , documentation, schedule, take off time table. Presented said reports.

Job Responsibilities

- ☐ handled escalated and upset calls, maintained and updated the outbound call report.
- ☐ Service customers by selling products and meeting customers needs.
- ☐ Contributes to team efforts by accomplishing related results as needed.
- ☐ production operation and maintenance.

Extra Qualification

- ☐ SAP Material Management -2020
- ☐ Diploma in fire & safety - 2012

Personal Strength:

- ☐ Confident, Optimistic, Friendly, Managing power,
- ☐ Problem solving, product knowledge,
- ☐ Positive attitude, confidence,
- ☐ Good team player, Leadership quality, Punctual.

Personal Details:

Name : Ganeshkumar .E
Date of birth : 15.11.1991
Sex : Male
Nationality : Indian
Father's Name : Mr.SElangovan
Marital Status : married
Languages Known : Tamil and English

Declaration

I hereby declare that the details furnished above are correct to best of my knowledge. I assure that I would perform to the best of my abilities, awaiting a positive response.

Place:
Date:

yours sincerely

(E.GANESH KUMAR)