Tripti Singh

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Profile

Accomplished Associate with 3 years of SAP Basis HANA administration experience, specializing in system refresh, upgrades (ABAP and Java), and 24x7 client system support. At Infosys Limited, I collaborated with teams of 100+ members to ensure system quality, availability, and client satisfaction, contributing to successful SAP projects. Infosys Limited (March 2021 – Till date)

Experience

SAP Basis and HANA Consultant, Infosys – Bangalore, India   March 2021 – Present

- Administered SAP systems, including performing weekly maintenance downtime activities such as system restarts for ABAP, JAVA HANA Database to ensure uninterrupted operations.
- SAP Kernel Upgrade.
- Patching ST-PI and ST-A/PI in the ECC Landscape.
- SAP System Refresh and Client Copy.
- Diagnosed and resolved performance issues related to memory, CPU utilization, and overall system efficiency.
- SAP License Implementation.
- Renewed SAP SSL certificates and updated them in SAP Web Dispatcher to maintain secure communication.
- SAP Note implementation.
- Administered and troubleshot background jobs, including job creation, modification, and issue resolution.
- Troubleshot transport issues and retrofitted transports monthly to ensure smooth system updates and deployments.
- Performance tuning and optimization.
- Daily monitoring of SAP systems, system health checks.
- Maintained SAP profile parameters in RZ10, RZ11, and OS levels to optimize system performance and stability.
- Installation, administration, support, and license installation.
- Managed output devices using SPAD and resolved printer-related issues, ensuring reliable printing functionality.
- User Administration and User Master Maintenance.
- Administration of roles, profiles, and authorization objects.
- Troubleshooting security issues using SU53.
- Handling issues in SAP ABAP and Java systems.
- Change Management.
- Monitoring SAP HANA Landscape.
- HANA Studio Installation.
- Starting and stopping of SAP HANA systems of a single tenant database.
- Proficient in using the Linux operating system.
- Collaborated with functional teams on daily SAP Basis operations.

- Supported clients in creating business continuity plans to minimize disruptions during crises.

Projects

- Currently working as an SAP Basis Administrator and HANA Consultant on the Alcon project at Infosys (March 2021 to present).

Skills

- Security Administration
- Identity Access Management
- SAP System Administration
- SAP HANA
- Database Administration
- System Monitoring
- Performance Tuning
- Kernel Upgrades
- System Refreshes
- User Management
- Technical Troubleshooting
- Incident Management
- License Management
- Job Scheduling
- SLA Management
- ServiceNow Monitoring
- Client Administration
- Team Collaboration

Education

Bachelor of Technology from Rajiv Gandhi Proudyogiki Vishwavidyalaya, Information Technology   2016-2020

- CGPA: 7.4/10

Achievements

- Recognized for ensuring on-time delivery and meeting project deadlines.
- Commended for delivering excellent work and maintaining high-quality standards.
- Recognized for expertise in SAP security management and implementation.

Certifications

- Infosys certified SAP BASIS administrator
- SAP BASIS Administration - Udemy (SAPBuddy)
- SAP HANA Administration - Udemy (SAPBuddy)

Additional Information

Languages: English, Hindi