

# RESUME

SANTOSH REDDY  
**(HP/OPENTEXT EXSTREAM DEVELOPER)**

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## **PROFESSIONAL OBJECTIVE:**

To seek a challenging opportunity as an HP Exstream Dialogue Developer, where I can use logical skills and serve the organization to the best of my potential and play a key role in ensuring the quality of the software system.

## **PROFESSIONAL SUMMARY:**

- 7.8 Years of professional experience in the IT Industry.
- A Competent professional with 7+ years of experience in Software Development in **HP/OPENTEXT Exstream Dialogue Tool (CCM)**.
- Experience in Analysis, Estimation, Design, Development, testing, support efficient, configuration and implementation of a cost-effective software solution using OpenText Exstream on various platforms.
- Designed and developed simple to complex documents in OpenText Exstream (Dialogue) for High Volume, Interactive and real-time applications.
- Expertise in Planning, Implementing, Upgrading and Migrating to OpenText Exstream. Well versed with all modules of OpenText Exstream such as Designer, Design Manager, Batch, template design, complex documents design, High Volume, Outputs, and Testing etc.
- Ability to build and deploy document applications using OpenText Exstream.
- Experience in version upgrade and CCM platform migration from legacy to Exstream.
- Extensive experience in creating data files along with data mapping, creating output & output queues, creating documents, pages, messages and sections along with designing, creating page templates, adding fonts, creating reports, which can be altogether summarized as creating an application from scratch.
- Extensive experience in creation of Datafiles and mapping of Data for different file formats like **XML, Columnar and Delimited data files**.
- Hands on creating different Data files, **Customer Driver data file, Reference data file, and Report data file**.
- Used the **placeholder variable** to import the PDF and Images.
- Ability to create different types of **Tables** and make use of its components.
- Experienced working with **Barcodes, Inserters and Data Dictionary**.
- I have a good knowledge about Output file format handling – PS files, AFP files, and generating PDF.
- Ability to create **Banners and Multiple ups**.
- Experienced in working on **Paragraphs, Sections, Messages, and Campaigns**.
- Experience working on Designed Layers.
- Experience working with SDLC process models.
- Understanding user requirements and the high-level design (mock-up).

- Interacting with end business users and resolving day-to-day issues.
- Basic Knowledge in core Java and SQL.
- Ability to adapt quickly to the latest technologies.

## **Working Experience:**

- Currently working as Senior lead software engineer at **Virtusa Consulting service private limited** from Nov 2020 to Till Date.
- Previously worked as Software Engineer at **BancTec TPS India Pvt. Ltd.** from July 3, 2019, to Nov 18, 2020.
- Previously worked as Associate Consultant at **Atos-Syntel Limited Pune** from December 2017 to June 28, 2019
- Previously worked as Assistant Professor in SSPM's JCEM, Karad from 2013 to 2017

## **EDUCATIONAL QUALIFICATIONS:**

- M.Tech from G.I.T College Belagaum, Karnataka..
- B.E (Information Science and Engineering) from Basavakalyan Engineering college Basavakalyan, Karnataka.

## **TECHNICAL SKILLS:**

<b>Document Composition Tool</b>	: HP/ OPENTEXT Exstream Dialogue 8.0, 8 .0.309, 8.5, 9.0.107, 9.5.12, 16
<b>Operating Systems</b>	: windows 2000, windows XP, windows 7 and Unix
<b>Mainframe</b>	: COBOL, JCL, DB2, CICS, VSAM, TSO/ISPF, SPUFI
<b>Tools</b>	: Jenkins, JIRA, Confluence, GitHub, TWS (Batch Scheduling)
<b>IDE</b>	: SQL Developer, SQL*PLUS, Toad, Sql*loader.
<b>Database</b>	: Oracle 10g/11g
<b>Languages</b>	: Core Java, PL/SQL
<b>Web Technologies</b>	: HTML, XML

## **KEY ACHIEVEMENTS**

- Delivered end-to-end Online, FVQ and Print API solutions from scratch for critical projects.
- Recognized for Working on multiple critical project development and delivery work.
- Consistently appreciated on-time delivery with minimal defects.
- Played a key role in system migrations and modernization.

## **PROJECT EXPERIENCE:**

### **HSBC – Best Place to Bank Project**

- Handled change requests from UK clients and the entire assignment From the requirement phase to the deployment in production.
- Conducted testing across unit, integrated, functional, regression, communisis, parameter, batch, online, FVQ and MYDOCS.
- Created SPUFI data sets for manipulating records on both test and production environment.
- Worked on hopper schedules and inserts using IBM mainframes and third-party Paragon.
- Expertise in documentation, design, development and mapping data across opentext exstream and IBM mainframe as well as XML scripts.
- Managed sortcode access provided to each branch for triggering particular sets of communications for specific products and offers exclusive to the sortcodes on mainframes.
- Proficient in working with variables, rules, barcodes, signature templates, pages, documents, applications, design layer, placeholders, tables, rows.
- Developed batch and online letters and managed corresponding data backend using IBM mainframes,
- Worked as both technical and business analyst for the team and managing the associates for projects.
- Managed critical deadlines for regulatory projects during Brexit changes which included rate changes and policies.

## **HSBC – Mortgage Regulatory**

- Worked on regulatory projects, for UK customers and clients who have changed their mortgage rates and offer.
- Assisted in migrating from hardcopy communication to digitization of the communications sent across multiple branches.
- Deployed in digitization by upgrading the digital prints to audio and braille for specially abled customers.
- Managed parameters for triggering different signatories and branding for RFB, NRFB customers.

### **# Project: 1**

Project Name	: Collection and Recovery
Client	: HSBC, UK
Technology	: HP/ OPENTEXT Exstream, Mainframe, Control-m
Role	: HP/ OPENTEXT Exstream developer.

### **Description :**

Collection and Recovery project has some regulatory changes in existing letters as well as introducing some new letters as per bank standard. This project has PLM as source team send the columnar formatted data for both Batch and Online input file Main frame by using auto triggered jobs by control – m it will run few jobs which pick up the input data from the data set using package file from server path run the engine to generate a required pdf. As per customer preferences Batch and FVQ it will deliver customer either by paper copy or loaded into FVQ.

### **Responsibilities:**

- Perform analysis of client requirements.

- Involved in Design, build and parameter setup.
- Suggesting that the business team best use Exstream technology to fulfil business requirements.
- Worked with client architects to set up a real-time setup for the Exstream environment.
- Worked in a Control - m for real-time application and real-time jobs creation.
- Has worked on shell scripts for unix environment to execute process steps and used those scripts in command center.
- Worked on section paragraphs for designing letters.
- Created and applied stylesheets.
- Used Base64 encoded XMLs for data requests.
- Worked on REST and SOAP requests.
- Used almost all Exstream objects that were part of the project.
- Established process for team to deliver less defect code. For four times in a row, we delivered zero defect deliverables.
- Worked on deployment with the support of the Unix team. To provide them with artifacts, we were using TFS.

## # Project: 2

Project Name : NYLD-Print Policy Modernization  
 Client : New York Life Insurance, USA  
 Technology : HP/ OPENTEXT Exstream.  
 Role : HP/ OPENTEXT Exstream developer.

### Description :

Migration of Policy documents from legacy system to Exstream real time system using command center and Exstream. The ‘NYL New Business & Underwriting Direct Correspondence Modernization’ is a strategic project which is helping New York Life Direct move from legacy document management system. This project processes policy information in real-time and provides policy information through two channels. First is real time response in the form of PDF and printable format AFP is sent to FISERV. Policy information enclosed within the envelope is then delivered to the customer based in the US.

### Responsibilities:

- Perform analysis of client requirements.
- Involved in Design and Build.
- Suggesting that the business team best use Exstream technology to fulfil business requirements.
- Worked with client architects to set up a real-time setup for the Exstream environment.
- Worked in a command center for real-time application and real-time jobs creation.
- Experience in creating engines and data channels in command centers.
- Has worked on shell scripts for unix environment to execute process steps and used those scripts in command center.
- Worked on section paragraphs for designing letters.
- Created and applied stylesheets.
- Used Base64 encoded XMLs for data requests.
- Worked on REST and SOAP requests.
- Used almost all Exstream objects that were part of the project.
- Established process for team to deliver less defect code. For four times in a row, we delivered zero defect deliverables.
- Worked on deployment with the support of the Unix team. To provide them with artifacts, we were using TFS.

### # Project: 3

Project Name	: NYL-Print Policy Modernization
Client	: New York Life Insurance, USA
Duration	: Dec 2017 - April 2018
Technology	: HP/ OPENTEXT Exstream.
Role	: HP/ OPENTEXT Exstream developer.

### Description :

Bank of Queensland, trading bank based in Brisbane. The purpose of the project is to replace Legacy systems including xPression and other bespoke document tools with the HP Exstream. Personalize is a web application for BOQ and accessed directly from CRM and internal Bank systems. When the user chooses required documents from the list of documents in personalize screen, the exstream engine is triggered and the generated PDF docs will be delivered directly to shared drive. The required input XML data is provided by BizTalk. The initial phase of the project was Commercial Loan phase and as part of this Various Loan documents, Mortgage documents and different letters were created through HP Exstream.

### Responsibilities:

- Requirement Gathering for different LOBs
- Data mapping of variables in customer driver file as per the specification document
- Creating different types of DataFiles.
- Configuring different output queues based on different output formats.
- Development of messages, campaigns, Sections, Paragraphs, Document, Pages.
- Creating variables and Maping of data files with variables.
- Optimize the design of forms using template, library components, placeholder, Barcode and design layer
- Developing templates for diffeernt pages.
- Creation of different types of Tables.
- Application packaging, maintaining and deployment.
- SIT/UAT support

### PERSONAL QUALITIES:

- Analyze myself in every aspect and ensure to have leadership skills hard working.
- Ability to learn quickly and adopt any Environments.
- Enjoy working in a different work culture environment.
- Positive attitude and confidence.
- I am interested in solving typical problems
- Ability to handle pressure situations.

### PERSONAL PROFILE:

Father's name	:	Ram Reddy
Marital status	:	Single
Nationality	:	Indian
Languages	:	English, Hindi, Kannada, Marathi & Telugu.

Hobbies : Listening music, playing batminton.  
Current Address : HNo-110, Shree Guru Manik Nilaya, Near Manik Public  
school Manikanagar, Humnabad, Dist Bidar Karnataka  
Permanent Address : HNo-110, Shree Guru Manik Nilaya, Near Manik Public  
school Manikanagar, Humnabad, Dist Bidar Karnataka

**DECLARATION:**

I hereby declare that the above-mentioned information is correct to my knowledge, and I bear the responsibility for the correctness of the above-mentioned particulars.

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**(SANTOSH REDDY)**