

SNEHASREE GATHRAM

Business Analyst

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OBJECTIVE

Dynamic and highly motivated EDI Business Analyst with 2+ years of experience in **Techno-Functional Consulting** and **IT project management**. Expertise in designing and implementing B2B integrations, data mapping, and troubleshooting to ensure smooth operations. Proven ability to work effectively with cross-functional teams and stakeholders to deliver high-quality solutions. Eager to contribute my skills in project management, client engagement, and system optimization to enhance organizational performance and achieve business goals.

EXPERIENCE

Kintetsu Global I.T.,Inc. (KWE) - Business Analyst; Hyderabad, Telangana | June 2023 - Present

Led integration of EDI and XML systems for clients by gathering business and technical requirements, creating test cases, and troubleshooting implementation issues.

- Managed **EDI integration projects**, coordinating with internal teams and external trading partners.
- In-depth experience with EDI document types, **EDI standards**, and EDI formats, ensuring compatibility and compliance across multiple systems and platforms.
- Knowledge of EDI X12, mapping. And also experienced in working on AS2, FTP.
- Translated **business requirements into Functional Specification Documents (FSD)** and ensured clarity through walkthroughs with development and QA teams.
- Gathered business needs and translated them into **structured EDI requirements**.
- Coordinated with **cross-functional teams** to design and validate system enhancements.
- Developed **project plans aligning technical, QA, and business goals**.
- Supported second-tier troubleshooting for EDI transaction failures, performing root cause analysis and implementing corrective actions.
- Ensured **compliance with standards through testing of various EDI document types** (e.g., 210, 310, 110, 214, 315).
- Worked closely with developers and internal teams to design, implement, and test new or modified EDI systems to enhance functionality and improve operational efficiency.
- Facilitated **Agile** ceremonies, maintained **JIRA boards**, and tracked **sprint deliverables** to ensure timely project execution.
- Collaborated closely with **stakeholders to validate project scope**, frozen periods, and deliverables between sprints.
- Maintained effective liaison with external trading partners for requirement gathering and system testing.
- Supported validation of document formats and ensured accurate **communication across B2B systems**.

INTERNSHIP

Venus Informatics - Flutter Application Developer; Daman, Daman | January 2023 - May 2023

- **Maintained and updated** design specifications and source code for new applications, ensuring optimal functionality and seamless integration.
- Conducted **comprehensive testing** to identify and resolve bugs, enhancing the reliability and performance of applications.
- Defined **UI/UX requirements**, created intuitive mock-ups, developed robust APIs, and built **high-performance Flutter applications** to deliver exceptional mobile experiences.

Futurewise Technologies Pvt. Ltd. - Software Developer Intern; Vapi, Gujarat | June 2022 - July 2022

- Utilized Java to analyze, process, code, and compile applications, troubleshooting issues and optimizing performance by identifying areas for improvement.
- Applied Object-Oriented Programming (OOP) principles to design and develop a secure program for effectively managing and verifying user bank account details, ensuring data integrity and security.

EDUCATION

Manipal Academy of Higher Education | PGCP in Business Analysis (Online Mode)

Sep 2025 - Sep 2026

Laxmi Institute of Technology | Bachelor of Engineering | Computer Science and Engineering | Sarigam, Gujarat |

June 2019 - May 2023

CGPA : 9.40/10

Upasana Lions English Medium School | Gujarat Secondary and Higher Secondary Education Board | Maths, Physics, Chemistry | Vapi, Gujarat | June 2017 - May 2019

Percentage: 72%

CERTIFICATIONS

- **Java Explorer** - Oracle University
- **Introduction to HTML5** - Coursera
- **Business Analysis Fundamentals** - Authorized by Microsoft and offered through Coursera
- **Introduction to Flutter Course** - SkillUp

KEY SKILLS

- **Stakeholder Communication:** Ability to manage and communicate effectively with stakeholders
- **Multilingual:** Proficient in speaking multiple languages
- **Software Testing & Logistics:** Strong foundation in software testing processes and the shipping & logistics domain
- **Adaptability:** Interactive and adaptive to dynamic work environments
- **Requirement Lifecycle Management**
- **User Training & Testing Support**
- **Process Improvement & Optimization**

TECHNICAL SKILLS

- **EDI & Integration:** Expertise in EDI transactions (ANSI X12), document types (210, 310, 214, etc.), and XML integrations.
- **B2B Tools:** Hands-on experience with Axway B2Bi and Axway Sentinel for monitoring and integration.
- **Project Management:** Proficient in JIRA and Confluence for Agile project tracking, sprint planning, and collaboration.
- **Database:** Basic proficiency in SQL for data querying and validation; Web Services, REST APIs.
- **Programming Languages:** Familiar with Java, HTML, and CSS – useful for understanding system behavior and frontend/backend flow.
- **Productivity Tools:** Skilled in Microsoft Office Suite (Excel, Word, PowerPoint) for reporting, documentation, and analytics.

PERSONALITY TRAITS

- Strong leadership potential with experience in managing teams
- Problem-solving and critical thinking capabilities to approach challenges with solutions
- Independent and self-motivated in handling assignments
- Effective team-building abilities to foster collaboration and success

INTERESTS

- **Traveling:** Exploring new cultures and environments
- **Volunteering:** Giving back to the community through various causes
- **Creative Arts:** Passionate about dancing and painting