

PRIYA JINDAL

(Technology Specialist, Coforge Ltd.)

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Professional Objective:

To seek a challenging opportunity as an OpenText Exstream Developer, where I can use my logical skills and serve the organization to the best of my potential and play a key role in ensuring the Quality of Software System.

Professional Summary:

- 13 Years of experience in IT including:
 - 12 Years 9 Months Experience as an OpenText Exstream Developer and 5 Months as Messagepoint Developer.
 - Currently working on Exstream Cloud and SaaS version 24.1
 - 3 Months of ILP Training in TCS as part of TCS Learning program for freshers.
- Interacted with testers for efficient testing and resolving issues.
- Ability to understand Functional Requirements and Design Documents.
- Flexible and Versatile to adapt to new environment.
- Possess good communication, interpersonal, logical, problem solving and organizational skills.

Coforge Ltd.

10th Oct 2018 to 9th May 2025

Project Details:

❖ **Customer – Aflac**

Program/Project Name: Group Products, Adhoc Mailout Requests, EOS

- **Period:** Oct 2018 to May 2025
- **Roles and Responsibilities:**
 - Coordinating with the team in the module to decide on the schedules for design, development and delivery of the code and other deliverables
 - Coordinating with client for requirement and high level estimation
 - Analysis and development of Templates according to requirement
 - Worked on Jcl, proc and control card for Exstream engine jobs
 - Performing peer review for templates designed by other team members
 - Fixing of defect caught in SIT testing
 - Use of different library objects such as Application, Document, Page, Messages, Templates, Sections, Paragraphs, Content frame etc
 - Coded rules based on business rules provided by customers
 - Packaging the application without any errors and warnings and elevated the package on mainframe through endover
 - Regression testing before releasing the applications
 - Analyzing solutions for critical issues.

- **Technology/Tools Involved** - OpenText Exstream with input Columnar data file, HP ALM(Quality Center), Mainframe,, Version One (Agility), Planet Press, JIRA, ServiceNow
- **Description :**

Project group Products : An Insurance Project which requires designing the Master Policy, Certificates, Riders, premium benefits and Schedule premium for different category of Customers buying different products. and sending customer the end communication . Handling entire 2 system as input stream and sending hard prints through print services. We were also responsible for making issue notices and privacy notices and sending them into Promise packets as scheduled.

Project Adhoc Mailout Requests: Its an Insurance Project which requires monthly generation of on demand letter for special purpose sending change in policies and advisories for any premium and benefits. It went to live with no testing and have direct impact on production.

Project EOS (Electronic Output Services): Generate correspondence for Policyholders / Payroll Group / Agents / Health providers that provide them with the information they need regarding Aflac Policies, meeting the needs of Business Units within Aflac as well as Outside customers.

Capgemini India Pvt.Ltd.

10th Jan 2017 to 04th Oct 2018

Project Details:

❖ **Customer – HSBC**

Program/Project Name: JOE, Earth & Moon, ESIS

- **Period:** Apr 2017 to Sep 2018
- **Roles and Responsibilities:**
 - Coordinating with the team in the module to decide on the schedules for design, development and delivery of the code and other deliverables.
 - Development of Templates according to the requirements
 - Guiding Team in providing solutions for Complex scenarios
 - Creation of input files in mainframe environment to perform unit testing
 - Creation of Parameters for template requirement.
 - Updating development checklist and unit test templates
 - Performing peer review for templates designed by other team members
 - Fixing of defect caught in SIT testing
 - Use of different library objects such as Application, Document, Page, Messages, Templates, Sections, Paragraphs, Content frame, Named Section, Conditional Color, Flow frame, flow target, Formula Variables, Built in Functions, Complex tables, Flow Target
 - Coded rules based on business rules provided by customer.

- Packaging the application without any errors and warnings and deploying the pub in linux environment to perform unit testing.
- Regression testing before releasing the applications
- Analyzing solution for critical issues.
- **Technology Involved** - OpenText Exstream with input Columnar data file, HP ALM(Quality Center), Control-M, Mainframe Basics, BMM, Eclipse for creating XML script against XSD.
- **Description :** HSBC Bank plc is one of the largest banking and financial services organisations in the world. HSBC's international network comprises around 7,500 offices in over 80 countries and territories in Europe, the Asia-Pacific region, the Americas, the Middle East and Africa.

Espire infolabs

27th June 2016 to 23rd Dec 2016

Project Details:

❖ Customer – Williams Lea

Program/Project Name: RSA Galaxy Rapport

- **Period:** June 2016 to Dec 2016
- **Roles and Responsibilities:**
 - Coordinating with the team in the module to decide on the schedules for design, development and delivery of the code and other deliverables.
 - Design and Development of Claim Services for three departments (Forms & Correspondance, AutoComm and Remittance Advice).
 - Design and development of Smart text, messages, variants and touchpoint in Prinova tool Messagepoint.
 - Involved in training and mentoring the team on Exstream.
- **Modules used in Exstream:**
 - Used Placeholder concept to pick dynamic PDF generated in Archival for resend request.
 - Used Placeholder concept to pick jpeg images from repository.
 - Worked with complex formula variables to get the content from Messagepoint to OpenText exstream variables.
 - Created xml file in **HTML format** to get the desired HTML output in Exstream from Messagepoint zone variables.
 - Worked on Container Design
 - Use of different library objects such as Application, Document, Page, Messages, Templates, Style sheets, tag sets etc in OpenText Exstream
- Coded rules based on business rules provided by customer.
- Packaging the application without any errors and warnings and integrating Messagepoint and Exstream.
- Testing (Unit testing).
- Approval Mechanism, locales.
- Investigation and root cause analysis of bugs.

- **Technology Involved** - Opentext Exstream with input XML data file, Prinova tool messagepoint.
- **Description :** Williams Lea is a global company that offers business to large companies. Founded in 1820 as a company providing printing services to the financial industry, Williams Lea went through a number of changes to its business model and now provides services including mail processing, bulk mailing, printing, and page layout.

Mphasis

12th March 2015 to 20th June 2016

Project Details:

❖ Customer – CalWIN

Program/Project Name: CalWIN

- **Period:** March 2012 to May 2016
- **Roles and Responsibilities:**
 - Coordinating with the team in the module to decide on the schedules for design, development and delivery of the code and other deliverables.
 - Design and Development of forms in **13 different languages**.
 - Design and Development of forms in right to left manner for Farsi and Arabic layers.
 - Involved in training and mentoring the team on OpenText Exstream.
 - Use of different library objects such as Application, Document, Page, Messages, Templates, Style sheets, Sections & Paragraphs etc.
 - Coded rules based on business rules provided by customer.
 - Packaging the application without any errors and warnings.
 - Testing (Unit testing).
 - Approval Mechanism, locales.
 - Investigation and root cause analysis of bugs.
- **Technology Involved** – OpenText Exstream with input XML data file.
- **Description :** CalWIN is an online, real-time computer program that supports the administration of public assistance programs in California. These include CalWORKs, Food Stamps, Medi-Cal, General Assistance, Foster Care, and case management functions for Employment Services. It facilitates accounting and management reports, interfaces with the Government of California, and satisfies the US federal mandate for SAWS (Statewide Automated Welfare System). It was originally developed by Deloitte Consulting. CalWIN has been used in 18 California counties since 2005. It replaced a legacy system, CDS, which lacked sufficient automation to support tracking of time-on-aid federal requirements.

Tata Consultancy Services

26th December 2011 to 16th Feb 2015

Project Details:

❖ **Insurance Customer – Aviva Canada**

Program/Project Name: Calligo System Replacement

- **Period:** July 2012 to Feb 2015
- **Roles and Responsibilities:**
 - Coordinating with the team in the module to decide on the schedules for design, development and delivery of the code and other deliverables.
 - Created templates for unit testing and DIT.
 - Design and Development of letters in two different languages.
 - Running different job definition in Command Centre
 - Involved in training and mentoring the team on Exstream.
 - Involved in analysis of requirement.
 - Design and Development of the forms like Endorsements, Letters and Statements.
 - Use of different library concepts such as Application, Document, Page, Messages, Templates, Style sheets, Sections & Paragraphs, Banner pages, Flow frames, Flow target, Design layers, Control file, language layers, Formula variable, Function, Sorting and Bundling.
 - Having experience of working with delimited and xml data file.
 - Aware of basic concepts for Live/Interactive, Container design.
 - Base build activities like mapping data file.
 - Coded rules based on business rules provided by customer.
 - Packaging the application without any errors and warnings.
 - Testing (Unit testing, DIT).
 - Approval Mechanism, locales.
 - Deploying the pub file into different environments(DEVL,ACPT,QA) for testing.
 - Investigation and root cause analysis of production bugs.
- **Technology Involved** - OpenText Exstream with input tab delimited/XML data file, HP Command Center, HP Quality Center, SQL Server Management
- **Description :** The primary purpose of the project is to replace the Calligo Publisher with Exstream. Under Calligo System Replacement (CSR) program, Aviva Canada intends to replace its existing Calligo Publishing system, which has become obsolete as the support is terminated by the vendor, with Exstream Publisher. This will enable Aviva Canada to create a policy document from Exstream Publisher that is sent to Symcor, a third party printing house, for printing and posting the documents to policy holders, brokers and branch.

Training:

- TCS Common ILP and Stream training (Dec-2011 to Mar-2012).

Educational Summary:

Krishna Institute of Engineering & Technology, Ghaziabad, U.P.
Aggregate Score – 78.64%

May 2007 : **Pre-University College – Science**
A.S. Inter College, Mawana(Meerut), U.P.
Score – 76.66%

May 2005 : **Secondary School**
A.S. Inter College, Mawana(Meerut), U.P.
Score – 67.6%

Tools/Skill Set

Tools used for development : OpenText Extream **V8,V9, V16**, HP Command Centre, HP Quality Centre (ALM), SQL Server Management , Messagepoint, Mainframe,, Control-M, BMM, Planet Press, JIRA, Service Now

Contributions/Achievements

- Received “**Customer Delight**” award in Capgemini.
- Was awarded **TCS Gems** for effectively fixing the defects and providing quick solutions.
- Received appreciations from Clients for successful completion of the projects as a team.
- Received TCS ‘**On the Spot Award**’ on project success and for being a good example for others in the team.
- Received Mphasis **Monthly Summit Award** for the month of **July 2015**.
- Received **Mphasis Apex Award** as a team for the Quarterly month of September 2015.

Personal Details

Date of Birth : 4th December 1991
Nationality : Indian
Gender : Female
Languages known : English, Hindi
Marital Status : Single

I hereby declare the above mentioned information is true to the best of my knowledge.

Date: 22-02-2025

Place: Noida

(Priya Jindal)