

ASHOK KUMAR P

To pursue a challenging career and be a part of progressive organization that gives a scope to enhance my knowledge and utilizing my skills towards the growth of the organization.

✉: ashokash246.ak@gmail.com

📞 : 8778411950

EDUCATION

B.E – Mechanical Engineering

PERI Institute of Technology, Chennai 65%

HSC

Everwin matric. Hr. sec. school, Chennai 71%

SSLC

Everwin matric. Hr. sec. school, Chennai 78%

WORK HISTORY

Technical Support Executive

HI-Focus Electronics India Private Limited

July 2023 to May 2025

- Install, configure, and maintain CCTV systems, including IP and analog cameras, DVRs/NVRs, and related hardware.
- Install and configure Wi-Fi / 4G cameras.
- Configure and troubleshooting LTE routers and point to point CPE devices.
- Provide technical support and troubleshooting for CCTV systems, both onsite and remotely.
- Diagnose and resolve hardware, software, and network-related issues affecting video surveillance systems.
- Assist in designing CCTV layouts and suggesting appropriate camera placement for optimal coverage.
- Configure and maintain surveillance network infrastructure, including switches, routers, and PoE systems.
- Monitor video feeds and perform data retrieval or backup as required for incident investigation.
- Train end-users or clients on proper system operation and basic troubleshooting techniques.

IT Executive

Hotel JayaPushpam Private Limited

May 2022 to June 2023

- Installation of Client Operating Systems - Windows 7, Windows 8, Windows 10.
- Configuring Email Clients - MS Outlook 2007 and 2010.
- PC Assembling and troubleshooting hardware issues.
- Maintain and manage computer peripherals like printers, scanners.
- Installing and updating Antivirus.
- Troubleshooting LAN issues, coordinating with Internet service providers for Internet related issues.
- Coordinated with vendors for hardware replacement and warranty related issues..
- Crimping RJ45, RJ11 and I/O ports.
- Troubleshooting and Installation of CCTV.
- Troubleshooting various issues in landline phones and in Krone module.

Process Executive

Infosearch BPO services Private Limited

Apr 2018 to Feb 2020

TRAINING AND CERTIFICATIONS

- Completed Hardware & Networking and Cisco CCNA switching and routing training.

PERSONAL DETAILS

Father Name	:	Mr.K.Palani
Language Known	:	Tamil, English
Date of Birth	:	24.03.1996
Marital status	:	Married
Permanent Address	:	No.15/2, Valarmathi Nagar, 3 rd Street, Kolathur, Chennai - 600099.

DECLARATION

I do hereby declare that the particulars of information and facts stated herein above are true, correct and complete to the best of my knowledge and belief.

Yours sincerely,

Ashok Kumar P

Place : Chennai