

# Kavitha Baganipalli

## OpenText Exstream Developer

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## Professional Summary

- A result-oriented professional with 6+ years of experience in the design & development of Tax Forms, Cards, Letters, Statements and Checks in the domain of Healthcare, Banking and Financial Services.
- Expertise in OpenText Exstream Dialogue. Have worked on complex letters, statements, flow frames, dynamic images, sections, paragraphs, messages, campaigns, levels, output queues, barcodes, tables, formula, functions etc.
- In depth knowledge and providing extensive expertise for preparing detailed technical design document, resolving technical issues, coding, testing, reviews, allotment of tasks to team members and communication with clients.
- Managed technical aspects to deliver high quality of performance, security to the applications. Specifically, have done Requirements & Impact Analysis, Functional and Technical Design, Development, Implementation and testing.
- Expertise in creating different outputs like AFP, PDF and reports.
- Expertise in full project life cycle development from estimation to post implementation support.

## Technical Skills

- **Technical Skills:** OpenText Exstream, Empower and Perl Scripting.
- **Tools:** WinSCP, Perforce, ESP, IBM Cloud Autosys, Visual Studio, Putty, Global ECS.
- **Domain knowledge:** Banking, Healthcare and Financial.

## Experience

### Value Labs (Client: **Shutterfly**)

#### Project Description:

The Shutterfly family of brands together make up a leading e-commerce company purpose-built for personalized products and custom design.

#### Roles and Responsibilities (March 2025 – Present)

- Involved in analyzing existing system design and implementing enhancements based on client-provided SRD.
- Developed and maintained a fulfillment application to generate real-time outputs.
- Proficient in designing applications and managing inputs and outputs as per client requirements.

### IBM (Client: **CIBC-Canadian Imperial Bank of Commerce**)

#### Project Description:

CIBC is Canadian multinational banking and financial services corporation offering wide variety ranges of products like cards, statements, letters, taxes etc.

#### Roles and Responsibilities (July 2023 – Feb 2025)

- Involved in understanding the existing design and developing the new requirements by client provided SRD.
- Worked on fulfillment application where we create the required outputs in real-time.
- Ability to create application, input and output as per the client requirements.
- Overall responsibility for production testing and signoff for production.

## BROADRIDGE FINANCIAL SOLUTIONS

### Project Description:

TAX 3.0 is internal project. It is common solution for all BR tax clients.

### Roles and Responsibilities (May 2022 – June 2023)

- Designed and enhanced tax forms used across multiple BR tax clients.
- Worked with OpenText Exstream to build reusable components and scalable templates.
- Working closely with Business Analysts and QA teams to ensure requirement traceability and defect resolution.

## BROADRIDGE FINANCIAL SOLUTIONS (*Client: TMS-The Money Source*)

### Project Description:

TMS is a Financial related project which mainly deals with taxes, mortgages and checks.

### Roles and Responsibilities (Dec 2018 – Apr 2022)

- Involved in development Planning by Analyzing business requirements.
- Involved extensively in analyzing the Design and the results.
- Worked on design using OpenText Exstream as per the Software requirement document (SRD). Actively involved in meetings with clients.
- Ability to create, review, execute, analyze and report on various unit test cases and scenarios for complex business and system requirements.
- Working closely with Business Analysts regarding Technical issues and open defects through calls.
- Overall responsibility for production testing and signoff for production.

## Achievements:

- Received “**STAR PERFORMER**” Award 2023 for showcasing excellent technical and business skills resulting in cost savings for the organization.
- Received “**SPOT Award**” for on-time deliverables with zero-escalations.

## Academic Career:

- **B. Tech – Information Technology** - 2014-2018  
Sree Vidyanikethan Engineering College, AP (67%)
- **Intermediate** - 2012-2014  
Sri Chaithanya Junior College, AP (95.3%)
- **S.S.C** - 2012  
Z.P High School, AP (88%)