



JAYANTA BISWAS

Mobile: +91- 9153375056

Email: jbiswas365@gmail.com

LinkedIn: www.linkedin.com/in/jayanta-biswas-7540b719a

Objectives

Being a committed team player, want to be a part of a renowned organization, to contribute towards the growth of the Organization, based on my expertise and to further my personal capabilities by learning from the new exposure within the structured framework of the organization.

Skills

Active Directory, Windows Server, DNS, DHCP, ServiceNow Admin,
Azure Cloud AZ-104, ITIL (2025). Networking Support, CCNA.

Employments

Wipro Technology Services Limited (Bangalore)

(Feb 2020-Jun 2025)

Responsibilities:

IT'S Management Group

- Installing and configuring computer hardware operating systems and application.
- Working on Active directory windows system machine.
- Ticketing tools with ServiceNow Portal, Check SLAs and providing solution to the user.
- Configuring, troubleshooting and take date backup from Office 365, Office 2016, and share point.
- Installing and testing computers related Network, VPN, and DNS in LAN /WAN environment.
- Checking McAfee, SCCM, CyberArk and Zscaler related issue.

BM Tax Solution (Kolkata)

(Dec 2017-Jan 2020)

Responsibilities:

Hardware & networking support

- Instating and configure Windows operating system in laptop.
- Monitoring Dialer (VoIP) and Server related issue.
- Uploading leads in server and Taking care of DATA.
- Monitoring of system activity and networking issue.

Professional Skills

Azure Cloud Administration AZ-104

Taken Training in CCNA (Brainware)

Windows administration, IT services and support. Server administration, VoIP support.

Education

Post Graduate Diploma in Hardware & Networking (Brainware, 2018, Jadavpur University)

Graduation (B.A. Gobardanga Hindu Collage, 2014, West Bengal State University)

Higher Secondary, (Jhowdanga Sammilani High School, 2009, W.B.C.H.S.E)

Madhyamik, (Jhowdanga Sammilani High School, 2007, W.B.B.S.E)

Personal Information

Father's Name: Shanti Ranjan Biswas

Nationality: Indian

DOB: 27/10/1990

Civil Status: Single

Reference: Available on request.

Current Address: Site No. 507, Flat No 8, 9th Cross Road, Neeladri Nagar, Electronic City phase 1, Bangalore- 560100.

Permanent Address: Noradaha, Jhowdanga, Gaighata, North 24 Parganas, WB- 743245.

Date:

Jayanta Biswas

Signature