

Rajkumar .S

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Objective

As expertise in system integration, data migration, and process optimization. Skilled in analyzing client requirements, configuring solutions, and ensuring seamless transitions. Seeking to leverage technical proficiency to drive successful implementations and enhance business efficiency.

Working Experience:

- I. Implementation-Conversion Technical Consultant- FIS Global Pvt.Ltd from Jul 2021 to May 2025
- II. Technical Support Engineer- RELX India Pvt.Ltd from Jul 2018 to Jun 2021
- III. Technical Support Engineer- Precision Informatic Pvt.Ltd from Oct 2017 to Jul 2018
- IV. Technical Support Engineer-Wipro Infotech From Oct 2015 to Oct 2017
- V. Technical support Engineer- Nebula computers PVT LTD) From June 2014 to Oct 2015.

Certification :

- Certified as Microsoft Azure Administrator(AZ104) - Associate

Azure:

- Involved in software updates for Azure VMs based on the release and also configured environment variables from the Harness deployment tool.
- Setting up a web application and config for the new environment and deployed code which is located in bitbucket using Terraform and configuring the sites in the IDP tool.
- Monitoring the Azure VM's and SQL DB's using Azure monitor AppInsights ,Azure Log Analytics, and Security Center.
- Working as cloud Administrator on Microsoft azure, involved in configuring a Virtual machine,
- Managing (RBAC) Users Accounts,Service account,device,AD groups,VM's in Azure and on premises Active Directroy. And supporting AD migration tasks.
- Managing windows servers like 2021 working on troubleshooting tickets like CPU, Disk, and Network-related issues
- Upgraded the SQL DB's using Harness tool and supporting DB migration process.
- Update variables and parameters using Visual studio code tool and create PR for bitbucket and deploy it using Jenkins to VM server
- Deploying Updated software version in VM servers eg: (Plugins).supporting DB refresh with test and prod environment.
- Supporting Azure VM's network tasks(port creation,setup IPs)(VNet, NSGs)and create VPN setup between internal and client servers and managing security controls.
- Managing Server and application license coordinating with license team
- Creating new API services using powershell commands and co- ordinate with network/firewall team support network related issues(DNS,DHCP) for newly deployed Azure VM's
- Updating Windows patches for Azure VMs based on Security team request

- Updating Azure VM's site health status code in the application gateway
- Test environment database restores in production and non prod SQL db
- Adding new sites in Azure VMs based on client requests using IIS
- Creating and managing RestApi account for token generation testing

Windows:

- Install, upgrade, support and troubleshoot Windows 10 and Microsoft Office 365 applications like Outlook, Skype for Business, Teams and One Drive for any other authorized desktop as well as Laptop applications. Install, upgrade, support and troubleshoot for printers, computer hardware and any other authorized peripheral equipment
- Excellent interpersonal skills, ability to interact with people at all levels to resolve the query based on requirement.
- Handling routine desktop and laptop support issues, which include installing and re-installing and troubleshooting Operating Systems (Windows10), drivers, applications, configuring devices, MS-Office and other business required applications
- Providing network support which includes configuring IPs, proxy settings and handling of Network ports issue and troubleshooting network connectivity (LAN & WLAN) issues.
- Access to AWS console page to refresh user account for remote & external user.
- Provides support to Zoom meetings and webinars through zoom admin console
- Installed Cisco Meraki wireless devices, In coordination with enterprise Network team and handled the queries/ issues related to the wireless access
- Enterprise team as Migrated the Avaya Telephone systems to MS Team . To handle the calls, installed the SBC system and configured the Polycom VVX and Trio phones for the meeting rooms.
- Removed all the hard phones from the user desk and migrated the telephone number to the user account MS Teams.

- Experienced in supporting, deploying and troubleshooting microsoft Exchange server and Office 365 .

Academic Profile

Course	School/Institution	Board / University	Batch	Percentage/GPA
B.E (CSE)	Paavai College Of Engineering Namakkal	Anna University Chennai	2014	6.58
(HSC)	Vani Vikas Higher Secondary School, Attur	State board	2010	76
(SSLC)	Government Higher Secondary School, Singipuram	State Board	2008	77

ACHIEVEMENTS

Received Best performer award from wipro Infotech

Declaration

I here by declare that all the details given above are true to best of my knowledge and belief.