

Chaitanya Pudi

EDI Consultant

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PROFILE SUMMARY:

- An experienced EDI Development/Support Engineer with around 4 years of total experience in analysis, design, development, and implementation of different EDI technologies.
- Having Experience in various file formats on ANSI X12, EDIFACT, XML and Sap Idoc.
- Developed new maps and map enhancements for both Inbound/Outbound on various standards and configured the Trading Partner setups.
- Proficient in analysing and translating business requirements to technical requirements.
- Worked on 850,855,856,820 and 997 transactions.
- Created inbound and outbound envelopes in the dashboard.
- Configured communication protocols like FTP, SFTP, HTTP, HTTPS, and AS2.
- Worked as a part of the Support team to monitor the EDI system and take appropriate actions if any unpredictable dissimilar actions were identified.
- Having experience on developing maps based on functional specifications.
- Worked on creating new trading partner agreements for different customers.
- Capable of handling technical and business calls with partners along with the business team as per the requirement
- Able to provide service in the project at peak times and work under different circumstances.
- Experience in testing the maps for various Scenarios to meet the output as client expected.
- Having Good Knowledge on EDIFACT file and formats.
- Capable of rapidly learning new technologies and processes, and successfully applying them to projects and operations.

EDUCATIONAL QUALIFICATIONS:

Completed B. tech from VSM college of Engineering college afflicted to JNTUK.

JOB PROFILE:

- Currently, Working with Cybage Software Private limited since May 2021 to till date.

SKILLSET:

Technologies	EDI (Electronic Data Interchange)
Middleware Tools	Sterling Integrator, DCS bluezone, AXWAY message Tracker, MFT, MWS server, IDX
EDISTandards	ANSIX12
Communication Protocols	AS2, HTTP, FTP, SFTP

PROJECT DETAILS:

PROJECT-1

Client : iTrade Network

Operating System : Windows

Skill Sets : IDX , Jira and Salesforce

Role : Senior Production Support Engineer

Project Description:

iTradeNetwork is a global provider of supply chain management solutions for the food and beverage industry. Their cloud-based software simplifies and streamlines complex supply chains. Leading retailers, operators, grower-shippers, manufacturers, and distributors rely on iTradeNetwork's platform. Every day, more than 8,000 companies log in to manage their supply chain processes.

iTradeNetwork's comprehensive suite of supply chain solutions is designed to address the unique challenges encountered at every stage of the perishable food chain journey, ensuring seamless operations from sourcing to distribution.

Responsibilities:

- Handling the Fatally invalid, Fully invalid and File parsing errors.
- Monitoring File monitoring support mail box and Handling Email requests.
- Monitoring EDI system performance and troubleshooting any issues that arise to minimize downtime and ensure smooth operations.
- Reporting the errors to the distributors with clear error information.
- Monitoring and handling Jira tickets that assigned to me.
- Involved in the daily stand-up meetings.
- Re-drop the corrected files in FTP server in that exact location.
- Checking the invoices in SQL database to determine if they that have been processed successfully or not.
- Monitoring and handling the Salesforce cases that assigned to me.

PROJECT-2

Client	: Tech Data
Operating System	: Windows
Skill Sets	: Sterling Integrator, DCS Bluezone, Easy vista, MWS server
Role	: Production Support Engineer

Project Description:

Tech Data is an American Multinational Distributional company specialising in IT products and services headquartered in Clearwater and Florida. Tech Data provides wide range of product lines, logistics capabilities and value added services that enables technology manufactures and resellers, such as e.t.c; Apple, HPE, IBM, Lenovo, LG etc, to deploy IT solutions.

Tech Data is now one of the world's largest distributors of IT products and services, generating \$ 37.7 billion in net sales for the fiscal year ended January 31 2017.

Responsibilities:

- Understanding scope of B2B and implementing.
- Analysing the customer financial business requirements and creating initial scope documents.
- Worked on different Transaction sets like 850, 855 ,856, 810, 820, 977
- Worked on the tickets which are assigned to me on Easy Vista Tool.
- Involved in Unit testing of the maps during the shift over to the production environment
- Drop the files in inbound delivery folder on Tech Data System to test the file process in Axway.
- Tracking the File status in Axway Message Tracker for the different Trading Partners.
- Error handling for the different Transaction Sets and reporting to the trading partners.
- Involved in daily stand-up meetings.
- Weekly twice involved on the client calls.
- Work for on call support and rectified issues on time
- Used suitable maps to translate messages like EDI, IDOC and XML.
- Tracking the payment status in API SIL
- Monitoring the payment process in Monitoring tab.
- Run the schedulers to process the files at a particular interval of time
- Involved in manual testing of several maps by using various test case scenarios

Declaration:

I hereby declare that the above details furnished by me are true and correct to the best of my knowledge and belief.

Chaitanya Pudi