

OBJECTIVE

Looking for a challenging role in a reputable organization to utilize my technical, Content management skills for the growth of the organization as well as to enhance my knowledge about new and emerging trends in the IT sector.

PROFESSIONAL OVERVIEW

- 7 years experience in Insurance Domain.
 - Experience in handling clients from onshore [USA] and offshore.
 - Worked on two projects: one with a 8-member team focused on development using OpenText Exstream, and another with an 4-member team involving both development and application support, leveraging OpenText Exstream concepts.
 - Good experience in Software Design, Requirement Analysis, Development and implementation.
 - Good knowledge about developing templates, and stylesheets.
 - Experience in analyzing the Business requirement document and developing applications accordingly.
 - Effective Unit testing knowledge after developing applications and handling the exceptions.
 - Experience and Knowledge on “Agile Methodology” and Scrum.
 - Good Experience in Project Execution and Leadership.
 - Ability to manage project initiatives independently as well as in team.
 - Experience in Defect tracking HP tool.
 - Certified on TCS internal Agile E1 level and OpenText extreme.
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EXPERIENCE

IT Analyst – TCS

Nov 2018 – Present

TECHNICAL SKILLS

Tools : OpenText Exstream Design Manager, Jira, Jenkin, CA WorkStation, Mainframe, Soap
Methods : Agile Methodology
Domain Experience : Retail, Health-care, Insurance
Skills : JavaScript, Unix, SQL, Python script

PROJECTS

Aviva Life Insurance

Client : Aviva
Team Size : 8 Members
Role : OpenText Exstream Developer

Tools : OpenText Exstream Design Manager

Description:

Aviva insurance is an insurance provider for various customers across UK providing different insurance policy letters as per the customer needs. The team I worked is responsible for developing letters which will be sent to the customers having information about their policy details. Letters specific to different applications are developed using OpenText Exstream Design Manager tool.

Responsibilities:

- Received business requirements via Jira, analyzed them, and reviewed detailed specification documents for implementation.
- Involved in developing letters using OpenText Exstream Design Manager.
- Involved in creating variables and mapping them to data files.
- Involved in creating output queue and assigning to the application as per the business requirement.
- Involved in providing datafile properties to match the system and assign mapping datasets.
- Involved in creating new pages/messages to new documents to the new application, Also provided overflow pages which meet overall document needs.
- Worked on both simplex and duplex pages as per business needs.
- Involved in creating advanced tables/charts, outputs, business rules/functions, placeholders.
- Provided triggering logics as per requirements at document, page and content level.
- Involved in creating stylesets, stylesheets, templates (Page, Message) at Global level of the project.
- Involved in working on postprocessing steps and scripts.
- Involved in Scrum calls in updating the task completion status and clarifications in-case required.
- Have involved in unit testing of code and creating document for the same as reference.
- Responsible for deploying code through the mainframe environment as part of the application release process.
- Involved in batch monitoring on the mainframe and worked on both online and batch applications.
- Prepared implementation plans and submitted ServiceNow change requests for production deployment.

New York Life Insurance

Client : NYL
Team Size : 4 Members
Role : OpenText Exstream Developer
Tools : OpenText Exstream Design Manager

Description:

NewYork Life insurance is an insurance provider for various customers across USA providing different insurance policy letters as per the customer needs. The team i worked is responsible for developing letters which will be sent to the customers having information about their premium notices,surrender,maturity details. Letters specific to different applications are developed using OpenText Exstream Design Manager tool.

Responsibilities:

- Business Requirement Document study and analysis on developing letters.
- Involved in developing letters using OpenText Exstream Design Manager.

- Responsible for modifying existing page documents and updating passthrough PDFs as per business requirements.
 - Provided triggering logics as per requirements at document, page and content level.
 - Identified production issues and provided permanent fixes to ensure application stability.
 - Involved in working on postprocessing steps and scripts.
 - Involved in Scrum calls in updating the task completion status and clarifications in-case required.
 - Have involved in unit testing of code and creating document for the same as reference.
 - Involved in moving the code to model via TFS(Team Foundation Server) and deploy the code through command center.
 - Provided support for the applications deployed in production using JENKIN.
 - Worked on production fixes and redeployed the code post fix through TFS and maintained all version codes under TFS.
 - Worked extensively on command center in running jobs and deploying scripts, package and reference files.
 - Have very good understanding of CA workstation of schedule procedures.
 - Have involved in continuous improvements for the project which would reduce tasks and effort of individuals.
 - Have undertaken the lead position and learnt managerial activities and attended several audit works and leadership trainings.
 - Trained new associates about OpenText Exstream Design Manager.
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CERTIFICATIONS

- Agile way of working foundation (TCS Internal Curriculum)
 - Star team award
 - Special initiative award
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EDUCATIONAL QUALIFICATIONS

- Bachelor of Engineering (BE) in Electronics & Communication (ECE)