# SYED AZHAR FAROOQ

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## PROFILE

**Software Development Engineer in Test** with over **13 years of experience in developing and refining automated testing protocols**. History of identifying software defects and debugging complex systems effectively. **Proficient in multiple programming languages** and **experienced in all phases of the software testing lifecycle.** Enhanced system performance through rigorous quality assurance practices. Good exposure to **QA ops integrating CI/CD pipelines** using tools such as Azure DevOps, Jenkins, and GitLab.

## SKILLS

- Decision making
- Time management
- Leadership
- Programming expertise in Java, Python, and JavaScript
- Project management
- API and web automation
- Framework development
- Resource estimation and management
- CI/CD integration
- Stakeholder communication
- QA Ops

## EXPERIENCE

**SENIOR CONSULTANT**, 01/2021 - Current
*Deloitte*, Bengaluru, India

- Built **robust API automation frameworks** using Rest Assured with **TestNG/JUnit** for validating RESTful services.
- **Automated end-to-end API test suites**, covering authentication (OAuth2, JWT), CRUD operations, and schema validation.
- **Implemented data-driven testing** by integrating Rest Assured with Excel, JSON, and YAML sources.
- **Validated response payloads, headers, cookies, and status codes** using Hamcrest/JsonPath assertions.
- **Conducted regular meetings** to discuss **progress, challenges, and solutions** collaboratively.
- **Identified and resolved issues** or conflicts to maintain team harmony.
- **Motivated team members**, empowering them to reach **peak performance.**
- **Prepared test strategy document** for functional and automation testing phases.
- **Analyzed user stories**, providing estimates using methodologies like **three-point estimation.**
- Designed and implemented **end-to-end automation frameworks** in Cypress (JavaScript/TypeScript) for UI validations, enabling **faster regression cycles**.
- **Integrated Cypress tests with CI/CD pipelines (GitLab CI)**, ensuring automated builds

and deployments.

- Developed custom **Cypress commands and reusable page objects** to improve maintainability and reduce code duplication.
- **Automated cross-browser testing** (Chrome, Edge, Electron) is **integrated with cloud platforms** like Elements34 (SeleniumBox).
- **Configured reporting with Mochawesome and Allure Reports**.
- Guided teams in **adopting a shift-left testing strategy** by embedding API tests early in the pipelines.

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**LEAD CONSULTANT**, 09/2017 - 12/2020

*ITC Infotech India LTD*, Bengaluru, India

- **Create and maintain a comprehensive testing plan** that covers all aspects of our software development life cycle.
- **Develop and maintain automated test scripts** that cover both functional and non-functional aspects of our software.
- **Collaborate with the development team** to ensure that testing is integrated into our software development process.
- **Define and maintain testing standards and best practices** across the organization.
- **Evaluate and recommend new testing technologies and methodologies** that can improve the efficiency and effectiveness of our testing process.
- **Communicate testing results and issues to stakeholders**, including business leaders, and development team members.
- **Developing and maintaining Selenium tests using the Cucumber framework, and creating API test cases using the Karate framework.**
- **Created a test strategy document as part of sprint 0 activity**, and got the sign-off from the BA and PM.
- **Handling a team of four**, including manual QA and automation resources.
- **Implemented the pipeline for smoke test execution using GitLab.**
- **Created HTML customized reports** with reusable library files.
- **Involved in revamping the hybrid framework to a new approach**, which benefited the maintenance of the framework.
- Expertise: Programming languages: **Java, VBScript, and Python**.

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**SENIOR TEST ENGINEER**, 01/2015 - 09/2017

*HCL Technology LTD*, Bengaluru, India

- **Developed Vbscripts to automate applications across Unix, Mainframe, and Windows** platforms using UFT 12.54.
- **Revamped hybrid framework** components to enhance report flow of test cases.
- Created reusable Vbscript library files for **increased efficiency**.
- **Captured responses and downloaded logs from UNIX server during runtime**, validating logs against received responses.
- Created batch file to transfer log files from Unix box to Windows using WinSCP commands.
- **Designed Webservice Framework for SoapUI utilizing Groovy Scripting** Language.
- **Constructed test cases for Wasrdcqa web application and Unix box using Selenium Webdriver with Python** TestComplete framework.

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**SOFTWARE ENGINEER**, 09/2011 - 01/2015

*Mphasis LTD*, Bengaluru, India

- **Led offshore CAFE team as primary point of contact** for Mangalore location.
- **Assigned daily tasks to team members** to ensure efficient workflow.
- **Reviewed all deliverables and work products from team members** for quality assurance.
- **Created test data, conditions, and cases,** identified candidates for automation in regression testing.
- **Automated test cases using HP QTP 11.0/9.2 with VBScript**, user-defined functions, and SQL queries.
- Executed automated regression tests by **creating and managing regression test suites**.
- **Developed automated test script review checklist** alongside guidelines and standards.
- **Managed defect reporting, logging, and tracking** through daily review meetings.

## EDUCATION

*The National Institute Of Engineering*, Mysore, 01/2011
**Bachelor of Engineering**: **Information Science**
GPA: CGPA 8.014

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*St Philomena's PU College*, Mysore, 01/2007
**PU College**

## CERTIFICATIONS

- **Certified Tester Foundation Level (CTFL)**, Indian Testing Board
- **CU Certified Cloud Test Practitioner (CTP),** Brightest
- **Working with Clients - Level B2**, British Council

## LANGUAGES

- English, Highly proficient
- Kannada, Very good command
- Hindi, Highly proficient
- Urdu, Highly proficient