

# LINGARAJ CHOUDHARY

OpenText Exstream Developer

## CONTACT

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## PROFILE SUMMARY

Results-driven Exstream Developer with 4 years of experience in design and development using OpenText Exstream (versions 16.5, 21.5, CE 23.4). Skilled in creating dynamic documents, integrating multichannel communications, and working within Agile environments. Proven ability to improve customer engagement through customized communication solutions.

# EDUCATION

2017 - 2021  
KIIT UNIVERSITY

- B.Tech in Electronics and Electrical Engg.

2015 - 2017  
PRE - UNIVERSITY

- PCMC

## SKILLS

- Exstream Dialogue
  - Design Manager
  - Designer
  - Communication Builder
  - Control Center
  - Live Editor
  - Smart-Communication
  - Quadient Inspire
  - GitHub-Copilot

## LANGUAGES

- English: Fluent
  - Odia: Fluent
  - Hindi: Fluent
  - Bengali: Intermediate

# WORK EXPERIENCE

Cognizant Technology Solutions

2021 - PRESENT

- Designed and developed over 500+ customer communication documents (forms, letters, etc.) using **OpenText Exstream**, improving document accuracy and reducing manual intervention by 30%.
  - Built and maintained applications using **Design Manager and Designer Dialogue**, including pages, data mapping, components, sections, paragraphs, tables, business rules/functions, placeholders, page templates, outputs, and output queues.
  - Managed and optimized file types (**input, output, reference, initialization, debug, report**), streamlining document processing and reducing errors by 20%.
  - Implemented targeted messaging logic, increasing personalization which led to a boost in customer engagement.
  - Utilized **Content Asset Services (CAS) Images and Workshop platform** to enhance visual content and streamline image workflows, contributing to a reduction in processing time.
  - Developed and deployed **Email and SMS templates**, increasing in a 25% customer interaction rates across campaigns.
  - Performed unit testing and validation using **PDF Compare, Beyond Compare, Postman, and AFP Viewer**, achieving 94% accuracy in document output validation.
  - Leveraged **Communication Builder and Control Center** to deploy and monitor communication workflows, reducing deployment time.
  - Collaborated with cross-functional Agile teams, ensuring on-time delivery of sprint goals and enhancing team productivity.

# HACKATHONS AND INNOVATION

- Participated in **CxInnovate Hackathon**, contributing to innovative solutions aligned with Cognizant's digital transformation goals.
  - Engaged in **Omni-gen Hackathon**, focusing on omni-channel customer experience enhancements through cutting edge technology.
  - Competed in **Sparckathon**, showcasing creative problem-solving and collaboration in a fast-paced innovation environment.
  - Initiated and led the **Bluebolt Initiative**, aimed at driving internal innovation and process optimization within the organization.