

Prince H. Pastakiya

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OBJECTIVE

Analytical and results-driven Data Analyst with a B.S. in Computer and Information Sciences (GPA: 3.3), skilled in SQL, Python, Tableau, and Databricks. Eager to turn complex data into actionable insights and support business decision-making in a growth-focused organization.

EDUCATION

Troy University | Troy, AL

Jan 2020 – Dec 2024

Bachelor of Science in Computer & Information Sciences

SKILLS

- **Programming:** Python, R, C, C++, HTML, CSS, SAS, SQL
- **Data Visualization/Engineering:** Tableau, PowerBI
- **Databases:** MySQL, PostgreSQL, Oracle, MS SQL Server
- **Other Tools & Technologies:** MS Excel (VLOOKUP, Pivot, VBA), Hadoop, Confluence, MS Project, Visual Studio, Bloomberg
- **Certifications:** AWS Certified Solutions Architect – Associate | Amazon Web Services
- **Libraries:** NumPy, Pandas, TensorFlow, Matplotlib, Seaborn, CNN, OpenCV, BeautifulSoup

PROFESSIONAL EXPERIENCE

Data Analyst | Verizon, USA

Feb 2025 – Current

- Designed and developed Consumer 360 dashboards in Databricks by leveraging PySpark, Delta Lake, and SQL to integrate structured and unstructured data from survey platforms and CRM systems, enabling a unified view of customer behavior and engagement.
- Performed data cleaning, transformation, and analysis on large-scale survey datasets using Python (Pandas, NumPy) and PySpark, generating insights on customer satisfaction, churn likelihood, and behavioral patterns.
- Implemented automated ETL pipelines in Databricks to ingest survey responses via REST APIs and cloud sources such as AWS S3, streamlining data flow into Power BI and Tableau for real-time dashboard updates.
- Created interactive visualizations and KPI reports using Power BI and Tableau, providing business stakeholders with actionable insights into customer segmentation, sentiment analysis, and campaign performance.

Data Analyst | Flexera, USA

Jan 2024 – Dec 2024

- Developed scalable data pipelines using Databricks and PySpark, processing datasets exceeding 100 million records to support advanced analytics initiatives.

- Created interactive Tableau dashboards that provided real-time insights into key performance indicators, enhancing stakeholder decision-making processes.
- Optimized complex SQL queries and workflows, reducing data retrieval times by 40% and improving overall system efficiency.
- Automated data ingestion and transformation processes, eliminating manual tasks and decreasing data processing time.
- Collaborated with cross-functional teams to integrate Databricks workflows with existing data infrastructure, ensuring seamless data flow and consistency.

ACADEMIC PROJECTS

Uber Data Analytics Dashboard & Insights

- Developed a comprehensive Power BI dashboard to analyze Uber ride data, providing insights into ride patterns, customer behavior, and operational efficiency.
- Utilized SQL to extract and aggregate data, enabling detailed analysis of ride volumes, booking statuses, and revenue distributions.
- Implemented data cleaning and transformation processes to ensure data accuracy and consistency across multiple datasets.

CERTIFICATIONS

[AWS Certified Solutions Architect](#) – Associate | Amazon Web Services

07/2024