

A COMMUNITY SURVEY ON PULIS KASANGGAYAHAN'S PERFORMANCE IN SORSOGON PROVINCE

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ABSTRACT

Section 5 of Article II, and Section 6 of the General Provisions of the 1987 Philippine Constitution, as well as Republic Acts 8551 and 6975 have provided the legal bases for the formation of the Philippine National Police (PNP) and its mandates as a community- and service-oriented agency responsible for the maintenance of peace and order and public safety. This descriptive-survey research determines the public ratings and feedback of various community sectors on the performance of Pulis Kasanggayahan in Sorsogon Province. The proportionate stratified sampling techniques (based on the voting population prorated per municipality) examine the 400 responses from various sectors, with 5% margin of error. Findings reveal that the public, regardless of the sectors to which they belong, have high respect for police officers because they perform well in the delivery of programs and services in the province, especially in times of emergency. However, in spite of the presence of the Pulis Kasanggayahan in the community, many Sorsogueños especially from the judiciary, elected government officials, the religious sector, media, and government employees sector, still worry about their security and safety. The verbal feedback section of the survey shows that the most critical issues and concerns involve drug abuse, illegal activities, inadequate deployment of police officers, insufficient equipment/training, and community relations.

Keywords: Philippine National Police, performance, community, programs and services, trust ratings, respect, security and safety, feedbacks, descriptive-survey, Sorsogon