

Kenneth Robinson-Neal

AI Trainer & Software Developer | github.com/principerayquez21-stack

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Professional Summary

Results-oriented professional with strong leadership and management skills, motivated to drive operational success. Adept at applying problem-solving strategies and leveraging Artificial

Intelligence (AI) tools to enhance efficiency and decision-making. Experienced in training teams and utilizing AI-driven productivity software alongside MS Word, Excel, and PowerPoint to streamline documentation and reporting. Possesses entry-level negotiation skills with a proven ability to provide exceptional service and handle sensitive information with the highest level of confidentiality and discretion.

Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

AI Code Quality Analyst

Alignerr-Remote

February 2026 to Present

- **Agentic Workflow Analysis:** Evaluate complex transcripts of AI agents attempting multi-step coding tasks, assessing the logic, planning, and execution of autonomous code generation.
- **Technical Code Review:** Validate the accuracy, syntax, and efficiency of AI-generated code snippets (primarily in Python) to ensure they run correctly and meet user requirements.
- **Error Diagnosis:** Identify and categorize failures in agent reasoning, such as hallucinated libraries, logic loops, or syntax errors, to improve model reliability.
- **Quality Assurance:** Provide detailed, structured feedback on "Agentic" behaviors, ensuring the AI correctly interprets user intent and executes safe, functional code.

AI Trainer

Outlier AI-Remote

December 2025 to Present

- Evaluate and rank the quality of AI-generated responses from Large Language Models (LLMs) based on strict criteria including accuracy, helpfulness, and safety.
- Draft high-quality, "gold-standard" responses to complex prompts to serve as training data (Ground Truth) for generative AI models.
- Conduct rigorous fact-checking and research to identify and correct AI "hallucinations" and factual inconsistencies.
- Apply Reinforcement Learning from Human Feedback (RLHF) methodologies to improve model reasoning and conversational tone.
- Adhere to complex, evolving project guidelines to ensure high-quality data throughput and accuracy

Armed Driver

Loomis Armored US, LLC-Durham, NC

October 2024 to May 2025

- Responsible for the safe and secure transportation of cash, coin, and valuables, driving armored vehicles and maintaining strict custody protocols.
- Worked collaboratively with a team to ensure successful, timely pickups and deliveries while performing regular vehicle inspections.
- Maintained situational awareness to carry a firearm and serve as a guard/driver, ensuring the protection of assets.

Security Officer

GRL Management Group-Raleigh, NC
July 2023 to October 2024

- Supervised the site and utilized observational skills to report unsafe conditions or suspicious activities to authorities immediately.
- Prevented illegal or inappropriate actions by maintaining a high-visibility presence and patrolling buildings, facilities, and perimeters.
- Investigated disturbances and performed regular foot and vehicle patrols to ensure facility security.

Correctional Officer II

NC Department of Adult Corrections-Macon County, NC
August 2020 to April 2023

- Supervised and directed inmates during work assignments, maintaining strict order and security protocols.
- Conducted behavioral analysis by observing inmate conduct and noting significant patterns to prevent disturbances, violence, or crises.
- Demonstrated crisis management skills by proactively identifying risks to prevent escapes or self-harm incidents.

Clerk

Capstone Logistics, LLC-Oxford, NC
November 2019 to August 2020

- Administrative Efficiency: Prepared electronic correspondence, bills, checks, and statements, leveraging digital tools for accuracy and speed.
- Data & Financial Management: Collected payments from customers and created accurate invoices and receipts using digital tracking methods.
- Customer Relations: Handled customer inquiries, complaints, and billing questions with a focus on problem resolution and negotiation.
- Documentation: Maintained critical documents, filing them efficiently via both paper and electronic systems for easy retrieval.

Education

Computer Science ((Bachelor of science))

Maestro Ai University-Remote
December 2025 to Present

High school Diploma

Paintsville Independent High School-Prestonsburg, KY
September 2009 to December 2011

Upper secondary education

Skills

- Safety & Compliance: Extensive experience in fire watch, weapon safety, and secure transportation.
- Writing skills
- Teamwork
- Data warehouse
- HTML
- Productivity software
- customer service skills
- Customer service
- Electrical experience
- Client interaction via phone calls
- Software testing
- Proactive
- Power tools
- Technical report writing
- SQL
- Microsoft Outlook
- Deal closing
- Operational Security: Expert in handling sensitive information and maintaining high-level security clearances.
- Problem Solving: Proven ability to apply experience to solve operational challenges.
- Microsoft PowerPoint
- Vehicle maintenance
- Heavy lifting
- Time management
- AP style
- English
- Attention to detail
- Filing
- Customer acquisition
- Basic math
- Digital marketing
- Prompt engineering
- Route driving
- Web applications
- Organizational Skills
- Cash Handling
- Loading

- CRM system proficiency
- Leadership
- Surveillance
- GPS
- Phone etiquette
- Hand tools
- Grammar experience
- Distribution center
- Management
- Technical Proficiency
- Front-end development
- Driving
- Zoom
- Mobile devices
- data entry
- AI applications
- Python
- Empathy
- Games (software applications)
- Version control
- C#
- Materials handling
- Google Workspace
- Newspapers
- Shipping & receiving
- Delivery driver experience
- Word
- Market Research
- Word processing
- Marketing
- Computer operation
- Microsoft Excel
- Communication skills
- Total sales (success metric)
- Ladder use
- Mobile applications
- Box truck
- Computer skills
- AWS
- Professionalism

- CSS
- Microsoft Word
- Efficiency analysis (operations management method)
- Closing sales
- Typing
- Sales
- Decision making
- Training & development
- AI
- Clerical experience
- Active listening
- Azure
- Stocking
- Forklift
- excel
- Mechanical Knowledge
- Entrepreneurship
- Data management
- Windows
- Detail oriented
- Climbing
- Report writing
- Correctional experience
- Problem Solving
- Supervising experience
- Staff development
- Weight lifting capacity
- Customer support
- AI powered marketing

Languages

- English

Certifications and Licenses

AI powered marketing

August 2025 to August 2026

Armed Security License

April 2026