

# GARAGE MANAGEMENT SYSTEM

**COLLEGE NAME :** St.Joseph's College For Women, Tirupur

**COLLEGE CODE :** bru4i

**TEAM ID:** NM2025TMID22099

## **TEAM MEMBERS:**

**Team Leader :** Catherine Princiya.J

Email : [princiya424@gmail.com](mailto:princiya424@gmail.com)

**Team Member1 :** Dharshini.M

Email : [msdharshini007@gmail.com](mailto:msdharshini007@gmail.com)

**Team Member2 :** Reshma.A

Email : [banuresh560@gmail.com](mailto:banuresh560@gmail.com)

**Team Member3 :** Miruthika.K

Email : [miruthikakumar86@gmail.com](mailto:miruthikakumar86@gmail.com)

## **1.INTRODUCTION :**

### **1.1 Project Overview**

The Garage Management System on Salesforce manages customers, vehicles, and service requests using custom objects. It automates task assignment and service scheduling with Salesforce Flow and Lightning components. Inventory and parts tracking are handled integrate with Salesforce's invoicing tools. This solution centralizes garage operations, improves efficiency, and enhances customer service.

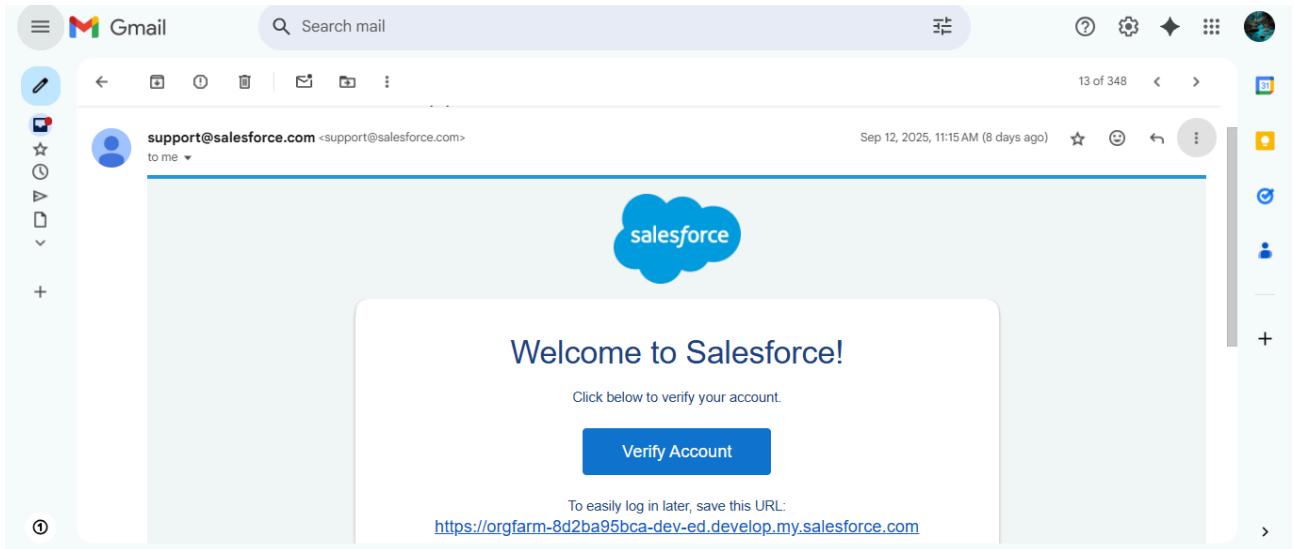
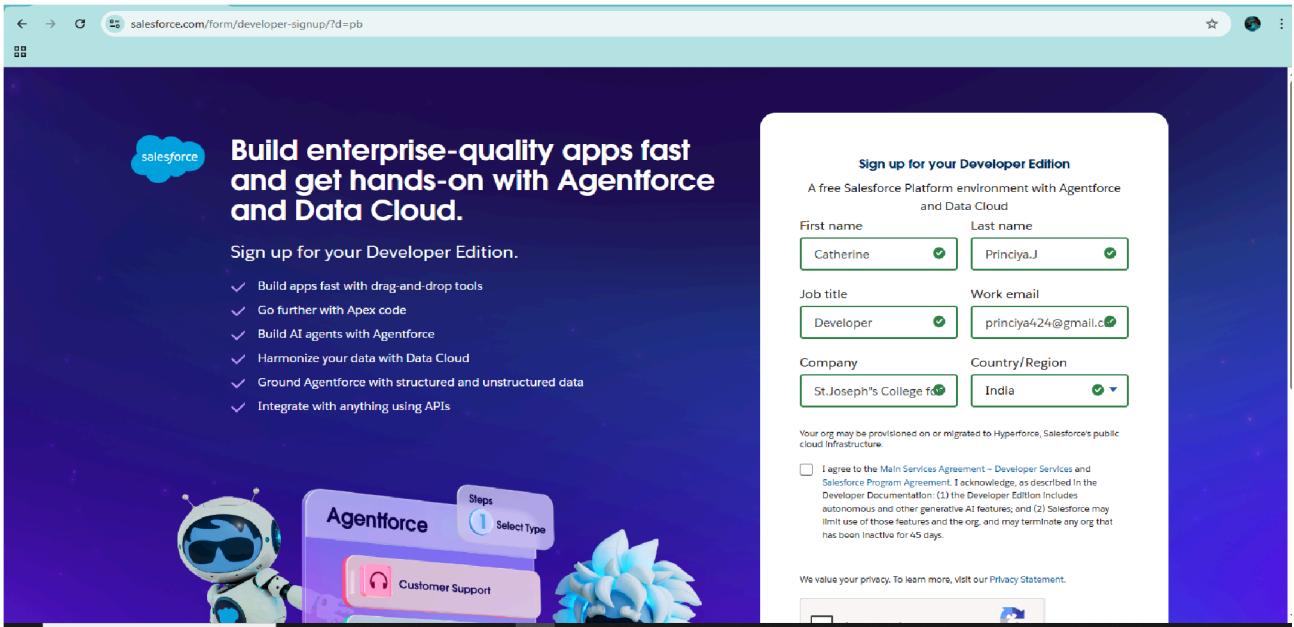
### **1.2 Purpose**

A Garage Management System is designed to automate and streamline the daily operations of a vehicle repair or service garage. It helps manage customer vehicles, services provided, inventory of spare parts, staff assignments, and billing.

## **DEVELOPMENT PHASE :**

Creating Developer Account :

By using this URL - <https://www.salesforce.com/form/developer-signup/?d=pb>



- **Created Object** : Customer Details,Appointment Object,Service Record Object,Billing Details and Feedback Object

The screenshot shows the Salesforce Setup interface with the URL <https://orgfarm-8d2ba95bca-dev-ed.lightning.force.com/lightning/setup/ObjectManager/01lgK000002BTWz/Details/view>. The page title is "Customer Details". The left sidebar lists various configuration tabs: Details, Fields & Relationships, Page Layouts, Lightning Record Pages, Buttons, Links, and Actions, Compact Layouts, Field Sets, Object Limits, Record Types, Related Lookup Filters, Search Layouts, List View Button Layout, Restriction Rules, and Scoping Rules. The main content area displays the "Details" tab for the "Customer Details" object. It includes fields for Description, API Name (Customer\_Details\_\_c), Custom (✓), Singular Label (Customer Details), Plural Label (Customer Details), and several checkboxes for reporting and tracking.

The screenshot shows the Salesforce Setup interface with the URL <https://orgfarm-8d2ba95bca-dev-ed.lightning.force.com/lightning/setup/ObjectManager/01lgK000002BOP5/Details/view>. The page title is "Appointment". The left sidebar lists various configuration tabs: Details, Fields & Relationships, Page Layouts, Lightning Record Pages, Buttons, Links, and Actions, Compact Layouts, Field Sets, Object Limits, Record Types, Related Lookup Filters, Search Layouts, List View Button Layout, Restriction Rules, and Scoping Rules. The main content area displays the "Details" tab for the "Appointment" object. It includes fields for Description, API Name (Appointment\_\_c), Custom (✓), Singular Label (Appointment), Plural Label (Appointments), and several checkboxes for reporting and tracking.

orgfarm-8d2ba95bca-dev-ed.lightning.force.com/lightning/setup/ObjectManager/01lgK000002BPpy/Details/view

The screenshot shows the Salesforce Object Manager interface for the 'Service records' object. The left sidebar contains navigation links for Details, Fields & Relationships, Page Layouts, Lightning Record Pages, Buttons, Links, and Actions, Compact Layouts, Field Sets, Object Limits, Record Types, Related Lookup Filters, Search Layouts, List View Button Layout, Restriction Rules, and Scoping Rules. The main details pane shows the following configuration:

Description	
API Name	Service_records_c
Custom	✓
Singular Label	Service records
Plural Label	Service records
Enable Reports	✓
Track Activities	
Track Field History	✓
Deployment Status	Deployed
Help Settings	Standard salesforce.com Help Window

Buttons at the top right of the details pane include 'Edit' and 'Delete'.

orgfarm-8d2ba95bca-dev-ed.lightning.force.com/lightning/setup/ObjectManager/01lgK000002BSz8/Details/view

The screenshot shows the Salesforce Object Manager interface for the 'Billing details and feedback' object. The left sidebar contains the same navigation links as the previous screenshot. The main details pane shows the following configuration:

Description	
API Name	Billing_details_and_feedback_c
Custom	✓
Singular Label	Billing details and feedback
Plural Label	Billing details and feedback
Enable Reports	✓
Track Activities	
Track Field History	✓
Deployment Status	Deployed
Help Settings	Standard salesforce.com Help Window

Buttons at the top right of the details pane include 'Edit' and 'Delete'.

- **Tabs** : Creating a customer tabs and other remaining tabs

Custom Object Tabs

Action	Label	Tab Style	Description
Edit   Del	Appointments		
Edit   Del	Billing details and feedback		
Edit   Del	Customer Details		
Edit   Del	Service records		

Web Tabs

No Web Tabs have been defined.

Visualforce Tabs

No Visualforce Tabs have been defined.

Lightning Component Tabs

New | What Is This?

Didn't find what you're looking for? Try using Global Search.

https://orionfarm-8d2ba55bca-dev-ed.lightning.force.com/lightning/setup/CustomTabs/home

- **The Lightning App** : Create a lightning app

App Settings

App Details & Branding

App Options

Utility Items (Desktop Only)

Navigation Items

User Profiles

App Details

\* App Name

Garage Management Application

\* Developer Name

Garage\_Management\_Application

Description

Enter a description...

App Branding

Image

Upload

Primary Color Hex Value

#0070D2

Org Theme Options

Use the app's image and color instead of the org's custom theme

App Launcher Preview

GM Garage Management Appli...

- **Field :** Creation of Fields for the Customer Details Object,Creation of Lookup Fields,Creation of Checkbox Fields, Creation of date Fields,Creation of Currency Fields,Creation of Text Fields,Creating Formula Field in Service Records Object

The screenshot shows the Salesforce Setup interface with the 'Object Manager' selected. The left sidebar shows navigation options like 'Details', 'Fields & Relationships', 'Page Layouts', etc. The main content area displays the 'Customer Details' object's fields. The table has columns for FIELD LABEL, FIELD NAME, DATA TYPE, CONTROLLING FIELD, and INDEXED.

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Created By	CreatedById	Lookup(User)		
Customer Details	Customer_Details__c	Lookup(Customer Details)		✓
Customer Details Name	Name	Text(80)		✓
Gmail	Gmail__c	Email		
Last Modified By	LastModifiedById	Lookup(User)		
Owner	OwnerId	Lookup(User,Group)		✓
Phone number	Phone_number__c	Phone		

The screenshot shows the Salesforce Setup interface with the 'Object Manager' selected. The left sidebar shows navigation options like 'Details', 'Fields & Relationships', 'Page Layouts', etc. The main content area displays the 'Appointment' object's fields. The table has columns for FIELD LABEL, FIELD NAME, DATA TYPE, CONTROLLING FIELD, and INDEXED.

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Appointment Date	Appointment_Date__c	Date		
Appointment Name	Appointment_Name__c	Date		
Appointment Name	Name	Auto Number		✓
Created By	CreatedById	Lookup(User)		
Customer Details	Customer_Details__c	Lookup(Customer Details)		✓
Last Modified By	LastModifiedById	Lookup(User)		
Maintenance service	Maintenance_service__c	Checkbox		
Owner	OwnerId	Lookup(User,Group)		✓
Phone number	Phone_number__c	Phone		

SETUP > OBJECT MANAGER

## Appointment

**Maintenance service**

Custom Field Definition Detail

Field Label	Maintenance service	Object Name	Appointment
Field Name	Maintenance_service	Data Type	Checkbox
API Name	Maintenance_service__c		
Description			
Help Text			
Data Owner			
Field Usage			
Data Sensitivity Level			
Compliance Categorization			
Created By	Catherine Princila, 9/11/2025, 11:38 PM	Modified By	Catherine Princila, 9/11/2025, 11:38 PM

General Options

Default Value	Unchecked
---------------	-----------

Field Dependencies

No dependencies defined.

SETUP > OBJECT MANAGER

## Appointment

**Fields & Relationships**

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Repairs	Repairs__c	Checkbox		
Replacement Parts	Replacement_Parts__c	Checkbox		

Setup > Object Manager

## Appointment

Details

**Fields & Relationships**

2 Items, Sorted by Field Label

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Maintenance service	Maintenance_service__c	Checkbox		
Service Amount	Service_Amount__c	Currency(18, 0)		

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Related Lookup Filters

Search Layouts

List View Button Layout

Restriction Rules

Setup > Object Manager

## Appointment

Details

**Fields & Relationships**

1 Items, Sorted by Field Label

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Vehicle number plate	Vehicle_number_plate__c	Text(10) (Unique Case Insensitive)		✓

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Related Lookup Filters

Search Layouts

List View Button Layout

Restriction Rules

Setup Home Object Manager

SETUP > OBJECT MANAGER  
**Service records**

Details

**Fields & Relationships**  
3 Items, Sorted by Field Label

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
service date	service_date_c	Formula (Date)		▼
Service records Name	Name	Auto Number		✓
Service Status	Service_Status__c	Picklist		▼

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Related Lookup Filters

Search Layouts

List View Button Layout

Restriction Rules

Setup Home Object Manager

SETUP > OBJECT MANAGER  
**Billing details and feedback**

Details

**Fields & Relationships**  
2 Items, Sorted by Field Label

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Payment Paid	Payment_Paid__c	Currency(10, 2)		▼
Payment Status	Payment_Status__c	Picklist		▼

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

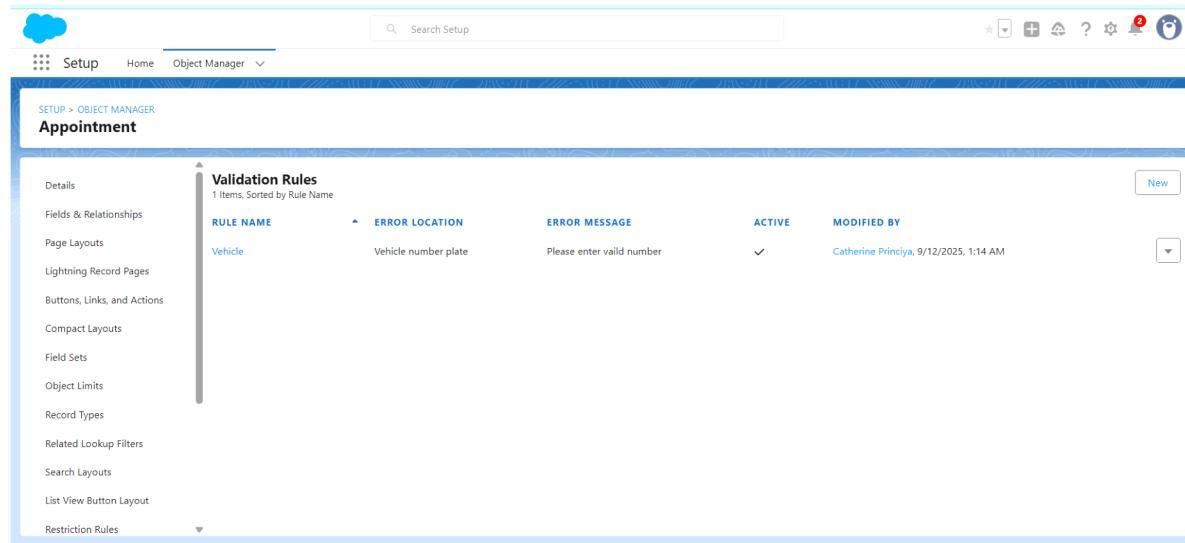
Related Lookup Filters

Search Layouts

List View Button Layout

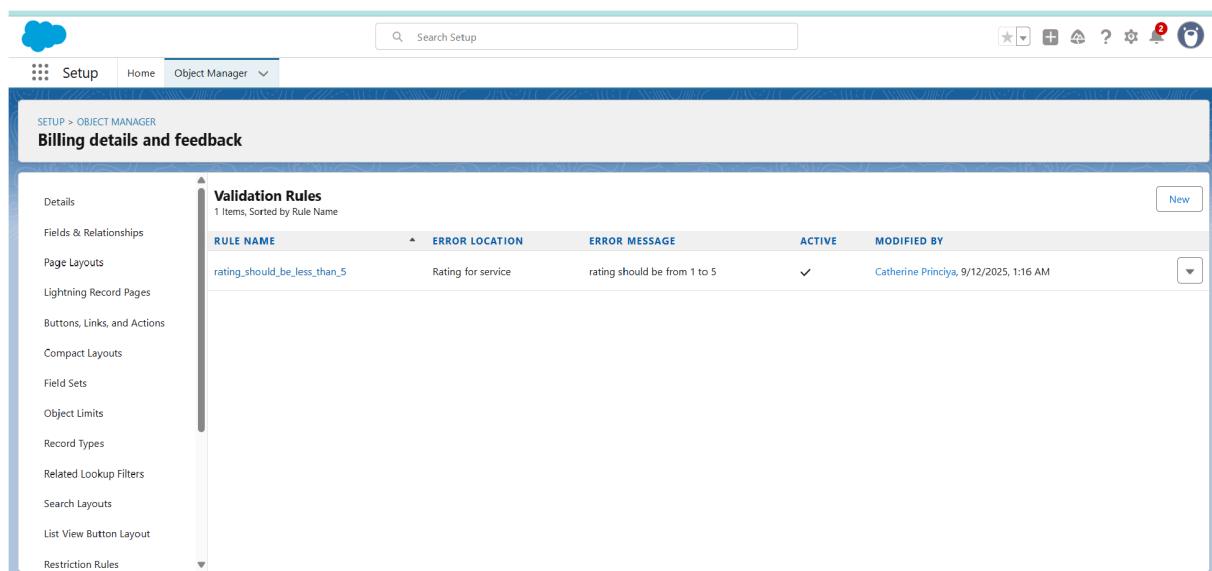
Restriction Rules

- **Validation Rules :** To create a validation rule to an Appointment Object, To create a validation rule to an Billing details and feedback Object



The screenshot shows the Salesforce Setup interface for the Appointment object. The left sidebar lists various setup options like Details, Fields & Relationships, Page Layouts, etc. The main content area is titled "Validation Rules" and shows one item: "Vehicle". The table columns are RULE NAME, ERROR LOCATION, ERROR MESSAGE, ACTIVE, and MODIFIED BY. The entry for "Vehicle" has "Vehicle" under RULE NAME, "Vehicle number plate" under ERROR LOCATION, "Please enter valid number" under ERROR MESSAGE, and "Catherine Princiya, 9/12/2025, 1:14 AM" under MODIFIED BY.

RULE NAME	ERROR LOCATION	ERROR MESSAGE	ACTIVE	MODIFIED BY
Vehicle	Vehicle number plate	Please enter valid number	✓	Catherine Princiya, 9/12/2025, 1:14 AM



The screenshot shows the Salesforce Setup interface for the Billing details and feedback object. The left sidebar lists various setup options. The main content area is titled "Validation Rules" and shows one item: "rating\_should\_be\_less\_than\_5". The table columns are RULE NAME, ERROR LOCATION, ERROR MESSAGE, ACTIVE, and MODIFIED BY. The entry for "rating\_should\_be\_less\_than\_5" has "rating\_should\_be\_less\_than\_5" under RULE NAME, "Rating for service" under ERROR LOCATION, "rating should be from 1 to 5" under ERROR MESSAGE, and "Catherine Princiya, 9/12/2025, 1:16 AM" under MODIFIED BY.

RULE NAME	ERROR LOCATION	ERROR MESSAGE	ACTIVE	MODIFIED BY
rating_should_be_less_than_5	Rating for service	rating should be from 1 to 5	✓	Catherine Princiya, 9/12/2025, 1:16 AM

- **Duplicate rules:** To create a matching rule to an Customer details Object ,To create a Duplicate rule to an Customer details Object

The screenshot shows the Salesforce Setup interface with the following details:

- Left Navigation Bar:** Shows the "Setup" icon, "Home" button, and "Object Manager" dropdown.
- Search Bar:** Contains the text "mat".
- Matching Rules Page:**
  - Section Headers:** "All Matching Rules" and "What Are Matching Rules?".
  - View Options:** "View: All Matching Rules" and "Create New View".
  - Table:**| Action | Rule Name | Object | Status | Description | New Rule | Last Modified Date | Last Modified By |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Deactivate | Matching customer details | Customer Details | Active | Matching rule for account records. [More info](#) |  | 9/12/2025 | ptl |
| Deactivate | Standard Account Matching Rule | Account | Active | Matching rule for contact records. [More info](#) |  | 6/20/2025 | OEPIC |
| Deactivate | Standard Contact Matching Rule | Contact | Active | Matching rule for lead records. [More info](#) |  | 6/20/2025 | OEPIC |
| Deactivate | Standard Lead Matching Rule | Lead | Active | Matching rule for lead records. [More info](#) |  | 6/20/2025 | OEPIC |
  - Page Footer:** Includes links for "A" through "Z" and "Other".

The screenshot shows the Salesforce Setup interface with the following details:

- Left Navigation Bar:** Shows the "Setup" icon, "Home" button, and "Object Manager" dropdown.
- Search Bar:** Contains the text "duplic".
- Duplicate Rules Page:**
  - Section Headers:** "All Duplicate Rules" and "What Are Duplicate Rules?".
  - View Options:** "View: All Duplicate Rules".
  - Table:**| Rule Name | Description | Object | Matching Rule | Active | Last Modified By | Last Modified Date |
| --- | --- | --- | --- | --- | --- | --- |
| Customer Detail duplicate | Identify accounts that duplicate other accounts. | Customer Details | Matching customer details | ✓ | ptl | 9/12/2025 |
| Standard Account Duplicate Rule | Identify contacts that duplicate other contacts and leads. | Account | Standard Account Matching Rule | ✓ | OEPIC | 6/20/2025 |
| Standard Contact Duplicate Rule | Identify leads that duplicate other leads and contacts. | Contact | Standard Contact Matching Rule | ✓ | OEPIC | 6/20/2025 |
| Standard Lead Duplicate Rule |  | Lead | Standard Lead Matching Rule | ✓ | OEPIC | 6/20/2025 |
  - Page Footer:** Includes links for "A" through "Z" and "Other".

- **Profiles:** Manager Profile, sales person Profile

Action	Profile Name	User License	Custom
<input type="checkbox"/> Edit   Del ...	sales person	Analytics Cloud Integration User	✓
<input type="checkbox"/> Edit   Del ...	Salesforce API Only System Integrations	Salesforce Integration	✓
<input type="checkbox"/> Edit   Del ...	Salesforce Platform User	Analytics Cloud Integration User	✓
<input type="checkbox"/> Edit   Clone	Silver Partner User	Silver Partner	□
<input type="checkbox"/> Edit   Clone	Solution Manager	Salesforce	□
<input type="checkbox"/> Edit   Clone	Standard Platform User	Salesforce Platform	□
<input type="checkbox"/> Edit   Clone	Standard User	Salesforce	□
<input type="checkbox"/> Edit   Clone	System Administrator	Salesforce	□

- **Role & Role Hierarchy:** Creating Manager Role, Creating another roles

```

graph TD
    StJoes[St. Joseph's College for Women] --> CEO[CEO]
    StJoes --> CFO[CFO]
    StJoes --> COO[COO]
    StJoes --> SVPCustomer[SVP.Customer Service & Support]
    StJoes --> SVPHR[SVP.Human Resources]
    StJoes --> SVPSM[SVP.Sales & Marketing]
    StJoes --> Manager[Manager]
    StJoes --> salesPerson[sales person]
    CEO --> AddRoleCEO[Add Role]
    CFO --> AddRoleCFO[Add Role]
    COO --> AddRoleCOO[Add Role]
    SVPCustomer --> AddRoleSVPCustomer[Add Role]
    SVPHR --> AddRoleSVPHR[Add Role]
    SVPSM --> AddRoleSVPSM[Add Role]
    Manager --> AddRoleManager[Add Role]
    salesPerson --> AddRoleSalesPerson[Add Role]
  
```

## ● Users: Create User, creating another users

Action	Full Name	Alias	Username	Role	Active	Profile
<input type="checkbox"/>	Chatter Expert	Chatter	chatty_00dgk000005xuhua2.csphklongzeb@chatter.salesforce.com		<input checked="" type="checkbox"/>	Chatter Free User
<input type="checkbox"/>	EPIC_OrgFarm	OEPIC	epic.9943dd5d533@orgfarm.com		<input checked="" type="checkbox"/>	System Administrator
<input type="checkbox"/>	Mikaelson_Niklaus	nmlka	niklausmikaelson@mmlka.com	Manager	<input checked="" type="checkbox"/>	Manager
<input type="checkbox"/>	Principya_Catherine	pri	principya424702@gmailforce.com		<input checked="" type="checkbox"/>	System Administrator
<input type="checkbox"/>	User_Integration	integ	integration@00dgk000005xuhua2.com		<input checked="" type="checkbox"/>	Analytics Cloud Integration User
<input type="checkbox"/>	User_Security	sec	insightssecurity@00dgk000005xuhua2.com		<input checked="" type="checkbox"/>	Analytics Cloud Security User

Action	Full Name	Alias	Username	Role	Active	Profile
<input type="checkbox"/>	Chatter Expert	Chatter	chatty_00dgk000005xuhua2.csphklongzeb@chatter.salesforce.com		<input checked="" type="checkbox"/>	Chatter Free User
<input type="checkbox"/>	EPIC_OrgFarm	OEPIC	epic.9943dd5d533@orgfarm.com		<input checked="" type="checkbox"/>	System Administrator
<input type="checkbox"/>	Mikaelson_Niklaus	nmlka	niklausmikaelson@mmlka.com	Manager	<input checked="" type="checkbox"/>	Manager
<input type="checkbox"/>	Mikaelson_Niklaus	mika	principya424@gmail.com	salesperson	<input checked="" type="checkbox"/>	Standard Platform User
<input type="checkbox"/>	Principya_Catherine	pri	principya424702@gmailforce.com		<input checked="" type="checkbox"/>	System Administrator
<input type="checkbox"/>	User_Integration	integ	integration@00dgk000005xuhua2.com		<input checked="" type="checkbox"/>	Analytics Cloud Integration User
<input type="checkbox"/>	User_Security	sec	insightssecurity@00dgk000005xuhua2.com		<input checked="" type="checkbox"/>	Analytics Cloud Security User

## ● Public groups:Creating New Public Group

The screenshot shows the Salesforce Setup interface. The left sidebar has 'Users' expanded, with 'Public Groups' selected. The main content area is titled 'Public Groups' and contains a table with columns: Action, Label, Group Name, Created By, and Created Date. One row is visible: 'Edit | Del sales team sales\_team Princy Catherine 9/12/2025, 2:40 AM'.

## ● Sharing Setting:Creating Sharing settings

The screenshot shows the Salesforce Setup interface. The left sidebar has 'Security' expanded, with 'Sharing Settings' selected. The main content area is titled 'Sharing Settings' and shows a grid of sharing settings for various objects. The objects listed include Tableau Host Mapping, User Presence, Waitlist, Web Cart Document, Work Order, Work Plan, Work Plan Template, Work Step Template, Work Type, Work Type Group, Appointment, Billing details and feedback, Customer Details, and Service records. Each object has a dropdown menu for setting sharing levels like 'Public Read Only' or 'Private'.

**Sharing Settings**

**Service Appointment Sharing Rules** [New] [Recalculate] Service Appointment Sharing Rules Help ?

No sharing rules specified.

**Service Appointment Attendee Sharing Rules** [New] [Recalculate] Service Appointment Attendee Sharing Rules Help ?

No sharing rules specified.

**Service Contract Sharing Rules** [New] [Recalculate] Service Contract Sharing Rules Help ?

No sharing rules specified.

**Service Resource Sharing Rules** [New] [Recalculate] Service Resource Sharing Rules Help ?

Action	Criteria	Shared With	Access Level
Edit   Del	Owner in Role: salesperson	Role Manager	ReadWrite

**Service Territory Sharing Rules** [New] [Recalculate] Service Territory Sharing Rules Help ?

No sharing rules specified.

**Shift Sharing Rules** [New] [Recalculate] Shift Sharing Rules Help ?

No sharing rules specified.

## ● Flows: Create a Flow, Create another Flow

**Flows**

**Flow Definitions** All Flows ▾

62 items • Sorted by Flow Label • Filtered by All flow definitions • Updated a minute ago

Flow Label ↑	Process Type	Active	Temp...	Package State	Pack...	Last Modified ...	Last Modified D...
Add or Modify Service Appointment Attendees	Salesforce Scheduler Flow	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Managed-Installed			
Approvals Workflow: Evaluate Approval Requests	Screen Flow	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Managed-Installed			
Approvals Workflow: Process Approval Submission	Screen Flow	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Managed-Installed			
Authentication Provider User Registration	Identity User Registration Flow	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Managed-Installed			
Basic Approval Request	Flow Orchestration for CMS	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Managed-Installed			
billing amount flow	Autolaunched Flow	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Unmanaged	Catherine Princiya	9/12/2025, 2:25 AM	
Book Appointment from Invitation	Salesforce Scheduler Flow	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Managed-Installed			
Cancel Item Flow	Screen Flow	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Managed-Installed			
Change Case Owner to Incident Owner	Screen Flow	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Managed-Installed			
Chats Routed to Agents and Queues	Omni-Channel Flow	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Managed-Installed			
Chats Routed to Agents with the Right Skills	Omni-Channel Flow	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Managed-Installed			

<https://orofarm-8d2be95bca-dev-ed.develop.lightning.force.com/lightning/setup/Flows/home>

The screenshot shows the Salesforce Setup interface with the 'Flows' tab selected. The left sidebar lists various categories like Apps, Einstein, Process Automation, and Workflow Actions. The main area displays a table of flow definitions with columns for Flow Label, Process Type, Active, Item..., Package State, Pack..., Last Modified..., and Last Modified Date. The table contains 62 items, including flows like 'Reship Order Flow', 'Return Item Flow', and 'Review Approval Request'. A search bar at the top right says 'Search Setup'.

## ● Apex Trigger: Apex handler

The screenshot shows the Salesforce Developer Console with the file 'AmountDistributionHandler.apc' open. The code defines a class 'AmountDistributionHandler' with a static method 'amountDist' that processes a list of 'Appointment\_\_c' records. It checks if certain service-related fields are true and sets the 'Service\_Amount\_\_c' field to 10000 if so. The code editor shows syntax highlighting for Java-like constructs.

```
1 public class AmountDistributionHandler {  
2  
3  
4  
5     public static void amountDist(list<Appointment__c> listApp){  
6  
7         list<Service_records__c> serList = new list <Service_records__c>();  
8  
9  
10        for(Appointment__c app : listApp){  
11            if(app.Maintenance_service__c == true && app.Repairs__c == true && app.Replacement_Parts__c == true){  
12                app.Service_Amount__c = 10000;  
13            }  
14            else if(app.Maintenance_service__c == true && app.Repairs__c == true){  
15                app.Service_Amount__c = 10000;  
16            }  
17        }  
18    }  
19}
```

## ● Reports:create a report folder,Sharing a report folder,Create Report Type,Create Report

The screenshot shows the Garage Management system interface. The top navigation bar includes links for Customer Details, Appointments, Service records, Billing details and feedback, New Service information R..., Analytics, and a search bar. The main content area is titled 'Reports' and shows a list of items under 'Created by Me'. The list contains:

- Recent
- Created by Me
- Private Reports
- Public Reports
- All Reports
- FOLDERS
- All Folders
- Created by Me** (selected)
- Shared with Me
- FAVORITES
- All Favorites

A table displays the contents of the 'Created by Me' folder:

REPORTS	Name	Created By	Created On	Last Modified By	Last Modified Date
	Garage Management Folder	Catherine Princiya	9/12/2025, 2:48 AM	Catherine Princiya	9/12/2025, 2:48 AM

The screenshot shows the Garage Management system interface. The top navigation bar includes links for Customer Details, Appointments, Service records, Billing details and feedback, New Service information R..., Analytics, and a search bar. The main content area is titled 'Reports' and shows a list of items under 'All Folders'. The list contains:

- Recent
- Created by Me
- Private Reports
- Public Reports
- All Reports
- FOLDERS
- All Folders** (selected)
- Created by Me
- Shared with Me
- FAVORITES
- All Favorites

A table displays the contents of the 'All Folders' folder:

REPORTS	Name	Created By	Created On	Last Modified By	Last Modified Date
	Einstein Bot Reports	Automated Process	6/20/2025, 3:32 PM	Automated Process	6/20/2025, 3:32 PM
	Einstein Bot Reports Spring '23	Automated Process	6/20/2025, 3:32 PM	Automated Process	6/20/2025, 3:32 PM
	Einstein Bot Reports Summer '23	Automated Process	6/20/2025, 3:32 PM	Automated Process	6/20/2025, 3:32 PM
	Einstein Bot Reports Summer '22	Automated Process	6/20/2025, 3:32 PM	Automated Process	6/20/2025, 3:32 PM
	Einstein Bot Reports Winter '23	Automated Process	6/20/2025, 3:32 PM	Automated Process	6/20/2025, 3:32 PM
	Enablement Dashboard Reports Spring '24	Automated Process	6/20/2025, 3:32 PM	Automated Process	6/20/2025, 3:32 PM
	Enablement Dashboard Reports Summer '24	Automated Process	6/20/2025, 3:32 PM	Automated Process	6/20/2025, 3:32 PM
	Garage Management Folder	Catherine Princiya	9/12/2025, 2:48 AM	Catherine Princiya	9/12/2025, 2:48 AM

Setup Home Object Manager

repo

update information for the custom report type

Feature Settings

- Analytics
- Reports & Dashboards
- Access Policies
- Historical Trending
- Report Types**
- Reporting Snapshots
- Reports and Dashboards
- Settings

Security

- Guest User Sharing Rule Access
- Report

Didn't find what you're looking for?  
Try using Global Search.

**Details**

Display Label	Service information
API Name	Service_information
Description	same
Created By	Catherine Princiya, 9/17/25, 2:17 PM
Store in Category	other
Deployment Status	Deployed
Modified By	Catherine Princiya, 9/20/25, 11:45 AM

**Object Relationships**

Customer Details (A)

- with at least one related record from Appointments (B)
- with at least one related record from Service records (C)
- with at least one related record from Billing details and feedback (D)

**Fields**

Source Object	Included Fields
Customer Details	10
Appointments	15
Service records	11

Garage Management...

Customer Details Appointments Service records Billing details and feedback New Service information Report Analytics

Reports Recent 1 item

REPORTS Report Name Description Folder Created By Created On Subscribed

Recent	New Service information Report	Private Reports	Catherine Princiya	9/17/2025, 1:57 AM	
--------	--------------------------------	-----------------	--------------------	--------------------	--

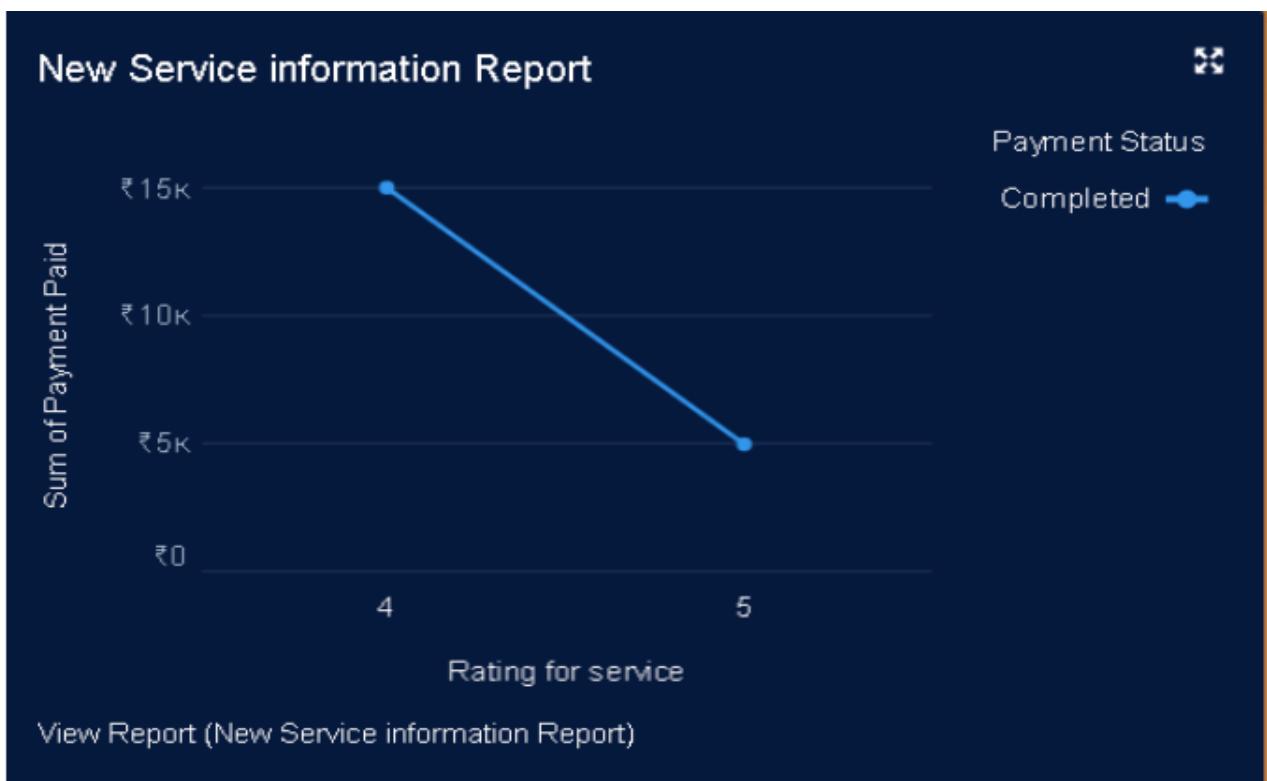
Created by Me  
Private Reports  
Public Reports  
All Reports  
FOLDERS All Folders  
Created by Me  
Shared with Me  
FAVORITES All Favorites

## ● Dashboards: Create Dashboard Folder, Create Dashboard

The screenshot shows the Garage Management System interface with the following details:

- Header:** Includes a search bar ("Search..."), navigation links like "Customer Details", "Appointments", "Service records", "Billing details and feedback", "New Service information R...", "Analytics", and "Dashboards".
- Left Sidebar:** Titled "Recent" under "Dashboards", it lists 2 items. It includes categories: "Created by Me", "Private Dashboards", "All Dashboards", "Folders", "All Folders", "Created by Me", "Shared with Me", and "Favorites", "All Favorites".
- Table:** Shows a list of recent dashboards:
 

Dashboards	Dashboard Name	Description	Folder	Created By	Created On	Subscribed
Recent	customer review		Service Rating dashboard	Catherine Princiya	9/19/2025, 11:43 PM	✓



## ● User Adoption: creating records

The screenshot shows a web-based application interface for managing customer details. At the top, there is a navigation bar with links for Customer Details, Appointments, Service records, Billing details and feedback, New Service information R..., Analytics, and Dashboards. On the far right of the header, there are icons for a star, a plus sign, a search icon, a question mark, a gear, a bell with a red notification count (2), and a user profile.

The main content area is titled "Recently Viewed" and displays a single item: "Customer Details Name". Below this, there is a table with one row, showing a checkbox column, a name column, and a small edit icon. The table has a header row with columns for "Customer Details Name". The data row shows "1" in the checkbox column, "Mac" in the name column, and an edit icon in the last column.

At the bottom of the page, there is a footer section with a "Search this list..." input field and several filter and search icons.



