

## WORK EXPERIENCE

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### Graduate Assistant · Part-time

August 2024 - Present

*East Tennessee State University | Johnson City, Tennessee*

- Design and implement an intuitive UI for the university's ticketing system, enhancing user experience through research-driven design and CSS-based styling.
- Design instructional content that aligns with the UIT website's aesthetic, optimized for both online and desktop app formats.
- Facilitate lab sessions for Using Information Technology (CSCI 1100) by assisting students with coursework, troubleshooting technical issues, and providing guidance on lab exercises.

### UI UX Designer · Full-time (remote)

February 2024 - July 2024

*Heubert Technologies | New South Wales, Australia*

- Designed wireframes, user stories, and mockups at Expert Education Visa Services (Sydney), collaborating with cross-functional teams to deliver user-focused solutions. **Increased user involvement by 50%** by transitioning design sprints from bi-weekly to weekly.
- Iterated on designs with a focus on problem-solving, analytical thinking, and consistency, while documenting processes and presenting case studies.

### Lead Senior UI/UX Designer · Full-time

December 2022 - February 2024

*Pagoda Labs | Lalitpur, Nepal*

- Led UX research, conducted user testing, and iterated designs, focusing on problem-solving, analytical thinking, and accessibility.
- Designed wireframes, user flows, and prototypes for **15+ websites and 3 in-house ERPs, including Nepal's largest car dealer management system**. Supervised junior designers, providing guidance on design fundamentals, collaboration, and design workflows, fostering an eagerness to learn and creativity.

### UI/UX Designer · Full-time

August 2022 - December 2022

*Clock B Business Innovations | Kathmandu, Nepal*

- Translated business requirements into UI/UX design approaches by creating user flows, wireframes, and prototypes for an investment portal used by **over 100 investment partners**.
- Applied design processes and collaborated with cross-functional teams to deliver user-centered designs. Directed design efforts with a focus on detail, typography, and visual hierarchy, leading to a **20% increase in task completion rates** and user engagement within the portal.

### Designer · Full-time

December 2020 - August 2022

*Uptechsys Pvt. Ltd | Kathmandu, Nepal*

- Collaborated with design, development, and marketing teams to create user-centered strategies aligned with branding, design systems, and accessibility standards.
- Ensured cohesive design through attention to detail, typography, visual hierarchy, and effective communication, showcasing a strong portfolio of digital projects.

EDUCATION

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**Masters in Information System (User Experience Engineering)**  
*East Tennessee State University | Johnson City, Tennessee*

- Honors: Graduate Assistant, Full Scholarship, GPA: 4

August 2024 - Present

**Bachelor in Computer Science and Information Technology**  
*St. Xavier's College | IOST | Tribhuvan Univeristy| Kathmandu, Nepal*

- Honors: Partial Scholarship Holder | The FR. Martin P. Coyne, S.J. Memorial Award for Outstanding Moral Uprightness

Nov 2017- Oct 2021

SKILLS

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Technical: Research, Prototyping, Design Tools, Visual Communication, HTML/CSS

Tools: Adobe Creative Suite (XD , Illustrator, Photoshop, Premiere Pro, After Effects) , Figma, Microsoft Office

Interpersonal: Communication, Teamwork, Public Speaking, Flexibility, Leadership

LICENSE AND CERTIFICATIONS

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**JavaScript Algorithms and Data Structures**  
*Freecodecamp*

2021  
[view](#)

**Responsive Web Design**  
*Freecodecamp*

2021  
[view](#)

**UI/UX Fundamentals**  
*Uxcel*

2020  
[view](#)