

# RESUME - DANIEL FELICE

**Name:** Daniel Felice

**Summary:** Commercial ICT leader with extensive experience in digital transformation and change management across various industries.

## Key Skills

- Business Intelligence
- Enterprise Systems
- CRM
- IoT
- Analytics

## Problems Solved

Translate business strategy into project milestones and drive change to achieve business outcomes.

## Career History

Organisation	Job Title	Dates Employed	Responsibilities	Achievements
Transport for NSW	Program Portfolio Manager	Jul 20 - Jun 24	Leading the Asset Maintenance Portfolio of projects over \$20M+.	<ul style="list-style-type: none"><li>• Delivered project outcomes in various areas.</li><li>• Managed portfolio pipeline and budget.</li></ul>

Organisation	Job Title	Dates Employed	Responsibilities	Achievements
ITNewcom/MinterEllison	Program Director	Sep 17 - Dec 19	Leading client engagement and formulating strategy for core system replacement.	<ul style="list-style-type: none"> <li>Delivered the OCA platform and system integrations.</li> <li>Established strong relationships with organization Execs.</li> </ul>
GE	APAC Strategic Program Leader	Apr 15 - May 17	Focused on innovation and program delivery in the APAC region.	<ul style="list-style-type: none"> <li>Led customer facing digital transformation program for reference APAC customers.</li> <li>Established professional services capabilities and vendor relationships.</li> </ul>
GE	Head of IT ANZ	Aug 12 - Mar 15	Established IT service strategy in the ANZ region amidst uncertainty.	<ul style="list-style-type: none"> <li>Managed mining M&amp;A integration and application deployment.</li> <li>Integrated business processes into GE global standards.</li> </ul>

Organisation	Job Title	Dates Employed	Responsibilities	Achievements
GE	Program Manager	Apr 10 - Jul 12	Led major system modernization program costing \$40M over three years.	<ul style="list-style-type: none"><li>Led project rescue analysis and drove strategy decisions.</li></ul>

## Technologies Experience

Technology	Years of Experience	Competency Level
IoT	3	Expert
Salesforce	3	Advanced
SAP/Oracle ERP	5	Expert
CRM	5	Expert
Business Intelligence	5	Expert

## Education and Qualifications

Qualification	Professional Development
<ul style="list-style-type: none"><li>Certified Practicing Accountant (CPA) - CPA Australia</li><li>Bachelor of Economics - Accg and Business Law (BEc) - Macquarie University</li></ul>	<ul style="list-style-type: none"><li>Prince2 Project Management - ALC</li><li>Agile Passport - Foundation and Practitioner - IIL</li></ul>

## Interests and Hobbies

Interests	Hobbies
-----------	---------

Interests	Hobbies
<ul style="list-style-type: none"> <li>• Business Strategy</li> <li>• Technological Innovation</li> </ul>	<ul style="list-style-type: none"> <li>• Traveling</li> <li>• Hiking</li> </ul>

## Appendix

Organisation	Job Title	Dates of Employment	Responsibilities	Achievements
Ajilon Consulting	Program Manager	2001 - 2004	Focused on project delivery and management services within the banking and Finance industry.	Covered infrastructure services, service improvement, TCO analysis, software upgrades.
ADI Limited	Snr Mgmt Accountant	2000 - 2001	Focused on reimplementation of existing ERP modules to improve data integrity and accuracy.	Functional responsibility of 2 staff.
Country Energy	Snr Mgmt Accountant	1997 - 2000	Analyst role on IT focus groups, development of business application software projects.	Consulted with middle management on business intelligence reporting.
Amcor Limited	Plant Accountant	1996 - 1997	Managed accounting function and accounts staff, oversaw sales ordering, invoicing, payroll.	Improved accuracy of financial data reporting.
Yorkshire Fittings	Systems Accountant	1993 - 1996	Managed monthly reporting and system integrity reporting on data accuracy.	Improved system integrity reporting processes.