

RESUME - DANIEL FELICE

Name: Daniel Felice

Summary: A commercial ICT leader passionate about driving change and delivering business outcomes. Extensive experience in digital transformation and change management across various industries.

Key Skills

- Enterprise Systems
- CRM
- Business Intelligence
- Web and Mobile Solutions
- IoT
- Analytics

Problems Solved

Translating business strategy into project milestones, building a mandate for change, and achieving project goals through effective project management.

Career History

Organisation	Job Title	Dates Employed	Responsibilities	Achievements
Transport for NSW	Program Portfolio Manager (Reporting to Technical Director)	Jul 2020 – Jun 2024	Led the Asset Maintenance Portfolio, managed project outcomes, and budget.	<ul style="list-style-type: none">• Delivered project outcomes in learning and development, integration, security, and mobility.• Established shared service standards and protocols.

Organisation	Job Title	Dates Employed	Responsibilities	Achievements
ITNewcom/MinterEllison	Program Director (Reporting to Partner)	Sep 2017 – Dec 2019	Consulting leader for ITNewcom's largest client, NSW Rural Fire Service.	<ul style="list-style-type: none"> Delivered OCA platform and system integrations. Rebuilt underperforming program at NSW RFS.
GE	APAC Strategic Program Leader	Apr 2015 – May 2017	Responsible for digital showcasing and innovative IoT solutions in APAC.	<ul style="list-style-type: none"> Delivered 1st Predix IoT cloud deployment at Samsung. Led business transformation workshops with key customers.
GE	Head of IT ANZ (Global CIO - Mining)	Aug 2012 – Mar 2015	Established IT service strategy in ANZ region, managed mining M&A integration.	<ul style="list-style-type: none"> Completed Industrea Ltd acquisition due diligence and integration. Converted underperforming ICT services to best practice.

Organisation	Job Title	Dates Employed	Responsibilities	Achievements
GE	Program Manager	Apr 2010 – Jul 2012	Led major system modernization program, drove complex technical program across various projects.	<ul style="list-style-type: none"> Delivered program rescue analysis and vendor selection strategy. Established program organization structure and project scope delineation.

Technologies Experience

Technology	Years of Experience	Competency Level
CRM Salesforce	5	Expert
SAP/Oracle ERP	6	Expert
B2B Web Platform	4	Advanced
IoT Platforms	3	Intermediate
Business Intelligence Tools	5	Expert

Education and Qualifications

Qualification	Professional Development
<ul style="list-style-type: none"> Certified Practicing Accountant (CPA) - CPA Australia Bachelor of Economics - Accounting and Business Law, Macquarie University 	<ul style="list-style-type: none"> Prince 2 Project Management - ALC Agile Passport - Foundation and Practitioner - IIL

Interests and Hobbies

Interests	Hobbies
<ul style="list-style-type: none">Digital TransformationBusiness Strategy	<ul style="list-style-type: none">ReadingTraveling

Appendix

Organisation	Job Title	Dates of Employment	Responsibilities	Achievements
Ajilon Consulting	Program Manager	2001 - 2004	Focus on project management services within the banking and finance industry.	Client projects including AAPT, BoQ, EDS, CBA.
ADI Limited	Senior Management Accountant	2000 - 2001	Reimplementation of ERP modules to improve data integrity and accuracy.	Implemented policy and process improvements, improved month-end finance reporting cycle.
Country Energy	Senior Management Accountant	1997 - 2000	Focused on IT integration and business application software projects.	Developed BI reporting system, implemented budgeting software.
Amcor Limited	Plant Accountant	1996 - 1997	Managed accounting function, oversaw sales, invoicing, payroll, inventory management.	Oversaw accounting function, prepared system replacement case.
Yorkshire Fittings	Systems Accountant	1993 - 1996	Managed monthly reporting, system integrity reporting, implemented ERP modules.	Implemented ERP modules, managed system integrity reporting.