Shan Jiang | Curriculum Vitae

660-674 (#86), Interdisciplinary Science and Engineering Complex, 805 Columbus Ave, Boston, MA 02120
(+1) 781-502-8799 | sjiang@ccs.neu.edu | shanjiang.me | printfoo | shan-jiang

Education

Northeastern University — Boston, MA
Ph.D. in Computer Science — *Sep 2016 - 2021 (Expected)*
- Advisor: Christo Wilson

Beijing University of Posts and Telecommunications — Beijing, China
B.B.A. in Management Information Systems — *Sep 2012 - Jul 2016*
- Rank: 1/46 GPA: 92.5/100

Experience

Google — New York, NY
Software Engineer Intern @ Fact Check Team, Google AI — *Jun 2019 - Aug 2019*
- Project: ClaimReview markup (e.g., claim, claimant and verdict) extraction from fact-check articles.
- Hosts: Simon Baumgartner, Abe Ittycheriah and Cong Yu.
- Explored several task formulation possibilities, e.g., language generation under encoder-decoder frameworks, and eventually formulated the task as a sequence tagging problem and conducted several experiments by modifying and fine-tuning BERT models.
- Productionized codebase with test files and technical documentations.
- Prepared a paper with additional data exploration and model comparison to be submitted to WWW'20.

Dataminr — New York, NY
Research Intern @ AI and Data Science Team — *Feb 2019 - Apr 2019*
- Project: Crisis sub-event (e.g., burning road after a wildfire) detection on social media for emergency management.
- Hosts: William Groves, Sam Anzaroot and Alejandro Jaimes.
- Built a pipeline model that first scans the Twitter firehose and parses Tweets to dependency trees, then traverses to extract connected noun-verb pairs (e.g., home-burn, house-destroy), and finally clusters similar pairs as sub-events.
- Case-studied California wildfires to understand the temporal cascading (e.g., fire→smoke→pollution) of sub-event networks;
- Published a paper at the AI for social good workshop, i.e., AISG'19@ICML.

Northeastern University — Boston, MA
Research Assistant @ Khoury College of Computer Sciences — *Sep 2016 - Present*
- Research areas: computational journalism, computational social science, algorithm auditing, information quality.
- Collaborators: Christo Wilson, Alan Mislove, Ronald E Robertson, Kenneth Joseph, etc.
- Collected and analyzed TB-sized data under Spark/Hadoop frameworks and applied statistical and causal models for hypothesis testing.
- Project: Bias in content moderation - Collected a dataset of moderated YouTube comments with their auto-labeled partisan bias and used propensity score models to estimate casual effects. Natural experiments showed that the claim of biased content moderation is yet a misperception from correlation to causation. Published a paper at ICWSM'19 and won an outstanding analysis paper (1/238) award.
- Project: Effects of "fake news" and fact-checking - Collected 5K+ fact-checks from Snopes and PolitiFact and 2M+ comments from Facebook, Twitter and YouTube, and then analyzed linguistic differences in user comments between truthful/fake news and before/after fact-checks. Also leveraged empirical observations to build predictive models on misinformation detection. Published a paper at CSCW'18.
- Project: Audience bias in Google search - Recruited 200+ participants to install browser extensions in order to collect search data from their computers and estimated audience bias of a website based on its Twitter sharers. Built a visualization system at polarshare.shanjiang.me and published a paper at CSCW'18 that won a honorable mention (30/1,106) award for best papers.
- Project: Ridesharing competition and accessibility - Intercepted Uber and Lyft's mobile traffic using man-in-the-middle proxy and built structured requests for data collection, and then analyzed 10TB+ data to understand spatiotemporal patterns and inequality in accessibility. Collaborated with SFCTA on a visualization system at tncstoday.sfcta.org and published a paper at WWW'18.

National University of Singapore — Singapore
Research Assistant @ School of Computing — *Dec 2015 - May 2016*
- Project: Economic modeling of Bitcoin mining under risk aversion.
- Collaborator: Richard TB Ma.

Beijing University of Posts and Telecommunications — Beijing, China
Research Assistant @ State Key Lab of Networking and Switching Technology — *Oct 2013 - Dec 2015*
- Project: Game-theoretic modeling of overlay networks and traffic engineering.
- Collaborators: Jingyu Wang and Jun Gong.
- Published papers at computer network and system conferences, e.g., GlobeCom'15, LCN'15, ICPADS'14.

Skills

Languages Python, Java, Scala, C/C++, R, Matlab, SQL, HTML/CSS, JavaScript, Bash
Platforms Linux, Spark, Hadoop, Git, TensorFlow, PyTorch

Publications

Bias Misperceived: The Role of Partisanship and Misinformation in YouTube Comment Moderation ICWSM'19
Shan Jiang, Ronald E Robertson and Christo Wilson *outstanding analysis paper: 0.4% | acceptance rate: 21%*

Crisis Sub-Events on Social Media: A Case Study of Wildfires AISG'19@ICML
Shan Jiang, William Groves, Sam Anzaroot and Alejandro Jaimes *oral presentation: 18%*

Auditing Autocomplete: Suggestion Networks and Recursive Algorithm Interrogation WebSci'19
Ronald E Robertson, Shan Jiang, David Lazer and Christo Wilson *acceptance rate: 24%*

Auditing the Partisanship of Google Search Snippets WWW'19
Desheng Hu, Shan Jiang, Ronald E Robertson and Christo Wilson *acceptance rate: 18%*

Who's the Guinea Pig? Investigating Online A/B/n Tests in-the-Wild FAT*'19
Shan Jiang, John Martin and Christo Wilson *acceptance rate: 24%*

Linguistic Signals under Misinformation and Fact-Checking: Evidence from User Comments on Social Media CSCW'18
Shan Jiang and Christo Wilson *acceptance rate: 26%*

Auditing Partisan Audience Bias within Google Search CSCW'18
Ronald E Robertson, Shan Jiang, Kenneth Joseph, Lisa Friedland, David Lazer and Christo Wilson *honorable mention: 2.7% | acceptance rate: 26%*

On Ridesharing Competition and Accessibility: Evidence from Uber, Lyft, and Taxi WWW'18
Shan Jiang, Le Chen, Alan Mislove and Christo Wilson *acceptance rate:15%*

Conflicts in Overlay Environments: Inefficient Equilibrium and Incentive Mechanism KSII-TIIS'16
Jianxin Liao, Jun Gong, Shan Jiang, Tonghong Li and Jingyu Wang *impact factor: 0.61*

Interactions of Overlays and Traffic Engineering: Equilibrium and Cooperation without Payment GlobeCom'15
Shan Jiang, Jun Gong, Jingyu Wang, Jianxin Liao and Tonghong Li *acceptance rate: 35%*

Competitive Equilibrium and Stable Coalition in Overlay Environments LCN'15
Shan Jiang, Jianxin Liao, Jun Gong, Jingyu Wang and Tonghong Li *acceptance rate: 30%*

Combination Feature for Image Retrieval in the Distributed Datacenter ICPADS'14
Di Yang, Jianxin Liao, Qi Qi, Jingyu Wang, Haifeng Sun and Shan Jiang *acceptance rate: 30%*

Honors and Awards

Outstanding Analysis Paper	for the top analysis paper at ICWSM'19 (1/238)	*2019*
Honorable Mention	for top papers at CSCW'18 (30/1,106)	*2018*
Dean's Fellowship	for Ph.D. students at Northeastern University	*2016*
Outstanding Undergraduate	for top undergraduate students in the city of Beijing	*2016*
National Scholarship	for top 1% students at Beijing University of Posts and Telecommunications	*2014*
First-Class Scholarship $\times$**2**	for top 2% students at Beijing University of Posts and Telecommunications	*2013, 2015*

Service

Program Committee	ASONAM (Multidisciplinary Track)	*2019*
Reviewer	CSCW, ICWSM	*2020*
	CSCW, ICWSM, CHI	*2019*
	CSCW, WWW	*2018*