

.. 2025. 5. 15. - 2025. 10. 10. 2026. 1. 8. : v1.0

1.1

- 1.2

- ... (HIGH)0. (0%)
- ... (MEDIUM)6. (60%)
- ... (LOW)4. (40%)

2.1

2.2 (4.)

-
●
● .../... ..

3. (20. ..)

3.1

Category	Count	Percentage	Category	Count	Percentage
(Transfer)	8	40.0%	(Denial)	6	30.0%
(Confusion)	3	15.0%	(Minimization)	3	15.0%

3.2 (8.)

-

3.3 (6.)

-

3.4 (3.)

-
●

3.5 (3.)

-

4. (24. ..)

4.1

[illegible]

4.2

.. (Anger) - 12.

-

.. (Fear) - 6.

-

.. (Anxiety) - 4.

-
-
-

5.

5.1

2025. 5. 15. (...) - ...: MEDIUM (..)
 .
 2025. 5. 20. (...) - ...: LOW (.. ..)
 .
 2025. 5. 22. (...) - ...: MEDIUM (..)
 .
 2025. 6. 3. (...) - ...: MEDIUM (.....)
 .
 2025. 6. 4-5. (...) - ...: MEDIUM (.., .., ..)
 .
 2025. 6. 9-10. (...) - ...: MEDIUM (../..,)

5.2

5. (...)

- ..:
- ..:
- ..:

6. (...)

- ..:
- ..: .., ..,
- ..: ../..

6.

6.1

| .. | | ... :|-----|-----|-----|-----| | 7 | 4 (57.1%) |, ../.., | 3, | 2 | (66.7%) | .., .. | .., .. |

6.2

.. 7: (6. 3-10): 4, ...3:

-
-
-

6.3

.. 3: (5· 15-22·) 2, ...1:

-
-
-

7.

7.1

- ... (MEDIUM)· 60%· ..
- ... :
- ... , , , , ,

7.2

.. (30.8%)

- 4·
-
-

.. (23.1%)

- 3· ..
-
-

.. (15.4%)

- 2· ..
-
-

7.3

.. (40%)

-
-
-

.. (30%)

-
-
-

... (· 15%)

-
-
-

7.4

- ..50%.. ..
- ..25%,
- ..16.7%,
- ..%:.... ..

7.5

.. ..

-
- (... ..)
-

.. ..

- ... (.. :283.); 3. 500.. ..
- ... (.. :311.); 1. 200.. ..
- ... (.. :350.); 10.
- ... (.. :347.); 10.

.....

-
-
-

... ..

- .. :...
- .. :...
- :...

.. ..

- .. 199.
-
-

7.6

5. (...)

-
-

6. (...)

-
- .. /
-

.. ..

-
-

-

8.

8.1

.. .. (STT)

- OpenAI Whisper
-
- ...: 90% ..

.. ..

- KoBERT
- 8..
- ...: 85% ..

.. ..

-
-
- ...: 80% ..

..... ..

- NLP
- 4.. ..
- ...: 75% ..

8.2

-
-
-
- (.....)

9. ..

..... 10.,:

- 1 .. (MEDIUM) 60%
- 2 .. (30.8%), .. (23.1%), .. (15.4%)
- 3 (40%) .. (30%)
- 4 .. (50%) .. (25%) ...
- 5 .., ..,

.. ..:

-
-
- .. 199.

●

... 2026-1-8: ... v Whisper (STT), KoBERT (...), ...

..

.....,,