

Usability Testing Results

Usability



Personal



Social



Suggestions



Observations

- All five of the participants found using a phone alongside a physical book was awkward.
- None of the participants had the camera pointed at the book. It was either held adjacent to the book or kept on their lap.

- Older participants (mid 50s) tended to have a harder time understanding how the app would work or the benefits before the test. Afterwards they were more interested and engaged.
- Seeing pieces of evidence was uninteresting.

- Some of the participants were disinterested in social messaging and discussion.
- Participants worried about spoilers and seemed to prefer reading solo, and having discussions afterword.

- It could be helpful to see notes after they are finished with their reading session.
- Some of the participants were very uninterested in social messaging and discussion.
- Visuals could be helpful when the book is describing a complex diagram or physical object.

Changes

- Instead of using the camera to scan text for interactions, the camera will help readers take notes to read later.
- The phone should be able to enhance the content easily, but users should use the phone less often.

- It could be important to have a better app description or visuals to assist users.
- Description of content will focus more on locations and background information around the book.

- Add adjustment settings for interactions to reduce clutter to have more informative links for the reader.
- Literary conversations could be enabled after finishing a book to help digest the information and view other viewpoints of the book.

- Change the purpose of the phone to assist in taking notes for later, which would help with usability.
- The participants seem to prefer discussing books once they finish it, although they enjoy talking about them with others in person.