Prisca Olose

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OBJECTIVE:

EDUCATION:

B.S Computer Science | GPA: 3.6

- University of North Texas | Expected May 2025
- Dean's List | Fall 2023

A.A.S Computer Information Systems Technology

- North Central Texas College | May 2022
- Dean's List | Fall 2022

Relevant Coursework:

Data Structures and Algorithms, Systems Programming, Linux Installation, Web Development, Fundamentals of Database, Technical and Business Writing, Network+, Digital Logic Design.

SKILLS:

C/C++, HTML/CSS, React.js, JavaScript, Git, GitLab, Linux, Testing, Debugging, Technical documentation, Problem-Solving, Communication, Troubleshooting, Scripting.

EXPERIENCES:

IT Support | College of Health and Public Services, UNT (Denton, TX) | August 2023 - Present:

- Offered technical support to faculty and staff in the College of Health and Public Services.
- Proficiently imaged and set up new laptops and desktops.
- Provided solutions through effective problem-solving.

R & D Software Engineering Intern | Oceus Networks (Plano, TX) | May 2023 - August 2023:

- Researched ways to improve testing of newly designed and assembled 5G devices.
- Developed a Linux-based C++ Test Tool for 5G device hardware testing.
- Collaborated closely with senior developers in planning and designing the Test Tool and actively participated in scrum meetings.
- Managed code through GitLab for seamless collaboration with other developers.
- Automated testing processes through creating bash scripting.

Geek Squad Consultation Agent | Best Buy (Flower Mound, TX) | October 2020 - February 2023:

- Provided IT support for various devices.
- Trained and mentored new team members.
- Ensured a high level of customer satisfaction.

QuickBase Intern | Sally Beauty Holdings, (Denton, TX) | June 2022 - August 2022:

- Migrated company applications within QuickBase, to run Automations with Pipelines feature in QuickBase.
- Designed training guides to assist employees in using company QuickBase applications.
- Assisted in planning and designing new applications in QuickBase.

PROJECTS:

Shell Design in C:

- Collaborated on a four-member team to create a versatile C shell, supporting both interactive and batch modes, featuring built-in commands.
- Personally, developed the "myhistory" command, enabling efficient history tracking, and implemented the "alias" command for user-friendly shortcuts.
- Established a GitLab repository, allowing seamless team collaboration and code management.

Password Generator (C++):

- Developed a C++ program for generating passwords of specific lengths that can be used anywhere.
- Currently enhancing application with Bcrypt to hash generated passwords and improving its interface for better user experience.

Study Buddy (React.js):

- Developed a study timer application using React.js to help users manage study sessions.
- Allows users to initiate study sessions by setting a timer for a specific duration and receive notifications when completed.