

From: [bharat kumar Kondapalli](#)
To: [Petitions](#)
Subject: Petition to Stop Annual Fees on Inactive Credit Cards after 24 Months
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Dear CFPB,

First of all, I appreciate all the work your team does to take care of Consumers and safeguarding consumers from several unfair practices in the industry. Your recent action on Excessive Credit Card Late Fees prompted me and gave me hope to bring to your attention another such fee practice.

I am writing to submit a petition requesting the Consumer Financial Protection Bureau (CFPB) to enact a regulation that would prohibit credit/charge card issuers from charging annual fees on credit cards that have been inactive for 24 months. It is my understanding that in accordance with section 553(e) of the Administrative Procedure Act, I'm eligible to submit a petition.

Current Practices:

- Credit card issuers continue to charge annual fees even if customers do not use any of the offered services for several years.
- In some cases, customers may forget about cards they no longer use or may have lost the card altogether.

Proposed Regulation:

- Issuers should be prohibited from charging annual fees on credit cards that have been inactive for 24 months.
- Inactivity is defined as no attempted use of the card for purchases or utilization of any other benefits offered by the issuer.

Rationale:

- This regulation protects consumers from being charged for services they are not using.
- It incentivizes issuers to provide better communication and management tools for cardholders.
- It creates a fair comparison between credit card practices and bank account dormancy policies, where banks typically waive inactivity fees after a period of

dormancy. Even when customer funds are available in the bank account, certain banks mark the bank account in dormant state making the account and funds inaccessible until customers visit a branch and the customer's identity is verified with the banker.

Unfair Practices:

- Unlike bank accounts, where inactivity leads to dormancy and fee waivers, credit cards continue to accrue annual fees indefinitely, regardless of use.
- This practice unfairly penalizes consumers who may not be aware of these fees or who are unable to use the card due to various reasons.

I urge the CFPB to consider this petition and implement a regulation that protects consumers from unfair credit card practices.

Thank you for your time and consideration.

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