NATIONAL CREDIT UNION ADMINISTRATION ALEXANDRIA, VA 22314-3428 OFFICIAL BUSINESS



Credit Union Profile Form 4501A

Effective December 31, 2024 Until Superseded

Version 2024.1

TO THE BOARD OF DIRECTORS:

This booklet contains the NCUA Form 4501A, Credit Union Profile. The effective date of this form is December 31, 2024 and will remain in effect until superseded. Instructions and quarterly filing dates are available on the NCUA's website at www.ncua.gov. Credit union contacts of record will continue to receive quarterly email notifications of the cycle highlights.

The Profile Reporting Instructions page contains the filing requirements. Please note, the Profile must be certified in conjunction with the filing of the Form 5300 Call Report.

If you have any non-technical questions, please contact your NCUA Regional Office or your state credit union supervisor, as appropriate. Please direct technical questions to OneStop, the NCUA's IT Service Desk, by email at OneStop@ncua.gov or phone at 1-800-827-3255.



Cradit Inian Name	Report Date:
Credit Union Name:	Federal Charter/Certificate Number:

Reporting Requirements

<u>Provide Updated Information</u>: In accordance with NCUA regulations part 741, insured credit unions are required to update their profile information within 10 days of the election or appointment of senior management and volunteer officials, or within 30 days of any change.

Changes to the Profile will not be uploaded to NCUA until certified and submitted in CUOnline.

Records Retention: Credit unions should retain a copy of the information used to complete the profile as a part of the permanent records of the credit union.

The instructions to prepare this form meet the requirement to provide guidance to small credit unions under Section 212 of the Small Business Regulatory Enforcement Fairness Act of 1996.

Paperwork Reduction Act Statement

The estimated average public reporting burden associated with this information collection is 2 hours per response. Comments concerning the accuracy of this burden estimate and or any other aspect of this information collection, including suggestions for reducing this burden should be addressed to the:

National Credit Union Administration Office of General Counsel Attn: PRA Clearance Officer 1775 Duke Street Alexandria. VA 22314-3428

An agency may not conduct or sponsor, and a person is not required to respond to, an information collection unless it displays a valid OMB control number.



		Report Date:				
Credit Union Name:_		Feder	al Charter/Certificate Number:			
		Certification				
senior management o knowledge and belief	r volunteer officials, or within 30 c	days of any change of the information in that and accurate. I make this certification p	days after the election or appointment of the profile. I hereby certify to the best of my bursuant to sections 106, 120, and 204 of the			
Certified correct by:						
·						
Last Name:		First Name:	Date:			
	Please Print		<u> </u>			
Full Name :						
	Certified Correct By (Signature)					
Chang	es to the Profile will not be t	uploaded to NCUA until certified ar	na submitted in CUOnline.			



Credit Union Name:	F	Report Date:Federal Charter/Certificate Number:			
Certify Compliance Minimum Security Devices and Procedures - NCUA Regulations Part 748 Federally Insured Credit Unions Only					
exceeds the standards presci by this credit union's Board of if appropriate, in each of its or	my knowledge and belief that this credit union has developed ribed by part 748.0 of the NCUA regulations; that such securif Directors; and this credit union has provided for the installatiffices. Further, I certify that I am the president or managing of zed me to make this submission on his/her behalf.	ty program has been reduced to writing, approved ion, maintenance, and operation of security devices,			
Certified By					
Last Name: Certified By	(Please Print) First Name:	Date:			
Job Title : Please Pl	rint				
Full Name :					

Certified By (Signature)



redit Union Name:		Federal Charter/0	Report Date:
	General Info	rmation	
Select the type of credit committee the select the type of credit committee the select the sel	ne credit union has:		
a. Elected	b. Appointed	c. No Committee	
2. Provide the credit union's Employer	dentification Number (EIN) :		
Provide the Research Statistics Superthe Board of Governors of the Federal	ervision and Discount (RSSD) ID numbe al Reserve System.	er issued by	
4. Provide the credit union's Legal Entit	y Identifier (LEI):		
5. Is your credit union a member of the	Federal Home Loan Bank?		
a. Yes	b. No		
6. Has your credit union filed an applica	ation to borrow from the Federal Reserve	e Bank Discount Window?	
a. Yes	b. No		
7. Has your credit union pre-pledged co	ollateral with the Federal Reserve Bank I	Discount Window?	
a. Yes	b. No		
8. Does your credit union sponsor a qua	alified defined benefit plan?		
a. Yes	b. No		
9. Does your credit union participate in	a multiemployer defined benefit plan?		
a. Yes	b. No		
10. Is your credit union's anti-money lau	ndering monitoring system automated, n	nanual, or a combination of these?	
a. Automated	b. Manual	c. Combined	
11. If automated, provide the name of th	e credit union's anti-money laundering s	ystem.	
Minority Depository Institution Qu	estions		
 Is more than 50% of your credit unio identify the minority group(s) that app 		Black American, Hispanic American, or N	Native American? If yes, please
a. Asian American	b. Black American		
c. Hispanic American	d. Native American		
 Are more than 50% of your credit un identify the minority group(s) that app 		Black American, Hispanic American, or	Native American? If yes, please
a. Asian American	b. Black American		
c. Hispanic American	d. Native American		
 14. Is more than 50% of your credit unio identify the minority group(s) that app 	•	, Black American, Hispanic American, c	r Native American? If yes, please
a. Asian American	b. Black American		
c. Hispanic American	d. Native American		



Credit Union Name:	Report Date: Federal Charter/Certificate Number:
Contact	s and Roles
The credit union must provide information for the Mandatory Job Titles and Ma employees of the credit union. <i>NCUA will not release information regarding republic. Please reference the Profile Instructions for additional guidance.</i>	
Provide information for the following:	Mandatany Pales
Mandatory Job Titles Manager or CEO Supervisory or Audit Committee Chairpers Board Chairperson Supervisory or Audit Committee Members Board Vice Chairperson Credit Committee Chairperson Board Treasurer Credit Committee Members Board Members	on Call Report Contact Primary Patriot Act Contact Profile Contact Secondary Patriot Act Contact Primary Emergency Contact Third Patriot Act Contact (optional) Secondary Emergency Contact Fourth Patriot Act Contact (optional) Information Security Contact
1. Salutation*	
2. First Name* 3. Middle Initial	4. Last Name*
5. Job Titles - * Indicates the credit union is required to provide information	ation for these mandatory job titles .
a. Manager or CEO*	b. Board Chairperson*
c. Board Vice Chairperson*	d. Board Secretary
e. Board Treasurer*	f. Board Member*
g. Supervisory or Audit Committee Chairperson*	h. Supervisory or Audit Committee Member*
i. Credit Committee Chairperson, if applicable*	j. Credit Committee Member, if applicable*
k. Chief Financial Officer	I. Chief Information Officer
m. Internal Auditor	n. Other
6. Does the manager or CEO also manage a different credit union?	a. Yes b. No
7. Roles - * Indicates the credit union is required to provide information	<u> </u>
a. Volunteer	b. General Credit Union Contact
c. Call Report Contact*	d. Profile Information Contact*
e. Primary Patriot Act Contact*	f. Secondary Patriot Act Contact*
g. Third Patriot Act Contact, optional	h. Fourth Patriot Act Contact, optional
i. Primary Emergency Contact*	j. Secondary Emergency Contact*
k. Credit Union Employee	I. Information Security Contact*
m. Cyber Incident Notication Contact, primary* 8. Credit Union Employment Type* - The credit union is required to pro	n. Cyber Incident Notication Contact, secondary*
a. Full-time b. Part-time 9. Home Address Information* - The credit union is required to provide	c. Volunteer
<u>-</u>	uns miormation for all manuatory Job Titles
Address Line 1:	
Address Line 2:	
City: State:	
Home country: Home	email: Preferred email address

10. Work Address Information - The credit union is required to provide a work phone number for all Mandatory Roles

State:

Work email:

Work extension:

Previous Editions Are Obsolete

Work fax:

NCUA Profile Form 4501A
Effective December 31, 2024

Postal Code:

Preferred email address



City:

Address Line 1: Address Line 2:

Work country:

Work phone*:

Work cell:

					ort Da	
Credit Union Name:	 			Federal Charter/Certific	ate N	lumber:
		Sites				
1. Does your credit union op	perate exclusively online?	a. Yes		b. No		
The section of the profile is	s a mandatory section and r	must include the following	g site type	s and site functions:		
Mandatory fi	Site Types · Corporate Office · Branch Office(s)	asterisk (*). Please refe	erence th	Site Functions Vital Records Center Location of Records Disaster Recovery	onal c	uidance.
		()				,
2. *Site Name:						
3. *Operational Status:	a. Normal	b. Planned		c. Suspended - Emergency		
4. *Site Type:	a. Corporate Office	b. Branch Office		c. Other (Please Specify)		
5. *Is Main Office:	a. Yes	b. No				
6. *Hours of Operation:						
7. *Physical Address:	Address Line 1:					
	Address Line 2:					
	City / State / Postal Code:					
	County			Country	. '	
O *Mailing Address.	Same as Physical Addr	955		Same as Main Office addres		
8. *Mailing Address:		ess		Dame as Main Office address		
	Address Line 1:					
	Address Line 2:					
	City / State / Postal Code:					
	County			Country		
9. *Phone Numbers:	Phone			Extension		
	Fax					
10. *Site Function(s):	Non-Public Site Functions		be pu	c Site Functions (credit un oblished in the Credit Unio ion is selected)		
	a. Disaster Recovery I	_ocation	П	i. Shared Service Center/No	etwork	
	b. Location of Records	3		j. ATM		
	c. Vital Records Cente	er		k. Drive Thru		
	d. Backup Generator			I. Member Services		
	e. Future Office			m. ITM		
	f. Hot Site					
	g. Planned Evacuation	n Site				
	h. Other					

NCUA Profile Form 4501A Effective December 31, 2024 Previous Editions Are Obsolete



Credit Union Name:	Report Date: Federal Charter/Certificate Number:
Payment System Service	Provider (PSSP) Information
1. Select the credit union's Primary Settlement Agent (i.e., Member share dra	aft clearing, ACH transactions, etc See Instructions)
a. Federal Reserve Bank b. CUSO c. Corp	orate Credit Union d. Federal Credit Union
e. Bank f. Other Credit Union g. Not	Applicable
2. Select the systems used to process electronic payments (check all that ap	· · · ·
a. Fedline Solutions b. Corporate Credit Union	c. Correspondent Bank d. CUSO
	er (Please Specify)
3. Select the ACH Operator the credit union uses for domestic ACH process	
Does the credit union participate in The Clearing House (TCH) Real-Time or plan to participate within the next 24 months? a. Yes	
5. Specify the Agents and Technology Service Provider(s) the credit union us	
a. FedNow Liquidity Provider	b. FedNow Settlement Agent
c. RTP Funding Agent	d. Technology Service Provider(s)
6. Specify the payment system service provider the credit union uses for each	h of the following payment services (select all that apply).
a. ACH Origination	b. ACH Receipt
c. ATM and Debit Card Processing	d. Bill Payment
e. Credit Card Processing	f. Domestic Wires
g. International Wires/Remittance Transfer	h. Person-2-Person (P2P)
i. Remote Deposit Capture	j. Share Draft Processing and Settlement
k. Other (Please Specify)	,
7. Will the credit union add new payment service(s) or change payment systematics.	em service providers within the next 24 months?
	a. Yes b. No
8. If yes, select the new payment system service and provide the new payment	ent system services provider (select all that apply).
a. ACH Origination	b. ACH Receipt
c. ATM and Debit Card Processing	d. Bill Payment
e. Credit Card Processing	f. Domestic Wires
g. International Wires/Remittance Transfer	h. Person-2-Person (P2P)
i. Remote Deposit Capture	j. Share Draft Processing and Settlement
k. Other (Please Specify)	,
9. Does the credit union digitally issue or instant issue cards at any of its local	ations? a. Yes b. No
10. Does the credit union own or lease Automated Teller Machines (ATMs) or	
a. ATM b. ITM	
11. Does the credit union originate Same-day ACH Transactions?	a. Yes b. No
12. If the credit union is an Originating Depository Financial Institution, what ty apply):	pes of ACH transactions are originated by the credit union? (check all that
a. PPD - Prearranged Payment and Deposit Entry b. WEI	3 - Internet Initiated/Mobile Entry c. TEL - Telephone Initiated Entry
d. IAT - International ACH Transactions e. Other	er Consumer Entry Codes f. Other Business Entry Codes
13. Which method(s) can a member use to initiate electronic payments (e.g. v	vire transfer, ACH, etc.) from the credit union (check all that apply):
a. Email b. Fax	c. Online Banking (web-based)
d. Telephone e. In P	
g. Mail (postal service)	i. Other (Please Specify)

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redit Union Name:	Federa	Report Date:al Charter/Certificate Number:
	Information Technology (IT)	
1. Does the credit union have a website?	a. Yes b. No	c. Website Address
2. Where is the website hosted?	. Internal b. External	c. External website vendor
3. Select the service(s) offered:	b. Mobile Application	c. Online Banking
4. If a credit union has online or mobile bank	ing, how many members use it?	
5. If the credit union offers digital banking se product name.	rvices, please indicate if the services are internal or external.	If external, provide the vendor and
Internal	External Vendor	Product Name
a. Consumer online banking		
b. Consumer mobile banking		
c. Consumer mobile deposit		
d. Commercial online banking		
e. Commercial mobile banking		
f. Other		
	on uses. Please indicate if the core application is hosted inte	rnally (systems hosted by affiliated organizations
are external) or externally. If vendor suppl	ied or vendor hosted, provide the vendor and product name.	
Cradi	Internal External t Union Vendor Vendor Hosted/	
	eloped Supplied Service Bureau Vendor	Product Name
a. General Ledger		T I I I I I I I I I I I I I I I I I I I
b. Shares/Loans	i	
c. Other		
7. Which wireless networks, if any, does the	credit union operate:	
a. Public or Guest Network	b. Private or Restricted Network	
8. If the credit union plans to undergo a Core	Application Conversion in the next 24 months, please provide	de the following:
a. General Ledger	b. Shares/Loans	c. Other
d. Anticipated Con	version Date	e. Core Application Converting to
Select the service(s) the credit union offer	•	
a. External or Third-Party Account	· — —	erson-to-Person (P2P)
d. Electronic Signature Auth./Cert.		ternal Transfers/Payments - ACH
g. Loan Payments		oint-of-sale Processing
j. Mobile Payments		ew Share Account
m. Remote Deposit Capture	n. Other (Please Specify)	ow chare / toodant
Cloud Services (check all that apply):	ii. Outer (Flease opeolity)	
a. Infrastructure as a Service	b. Platform as a Service c. So	oftware as a Service
Email Services (check one only):	b. Flationii as a servicec. sc	ntware as a Service
	b. Cloud c. Hy	shrid
a. On-premises 2 Select the Managed Security Service Province	vider (MSSP) service(s) the credit union uses (check all that	
a. 24/7 network security monitoring		арргу). nal (provide vendor and product name)
Vendor Name	Product Name	The through select and broader lights)
b. Security Operations Center		xternal (provide vendor and product name)
Vendor Name	Product Name	nternai (provide veridor and product name)
c. Systems Patching	d. Security and Information Event Mai	nagement
e. Ransomware backups		ark Web Monitoring
C. Kansoniware backups	g. Da	an Trob Montoning



Credit Union Name:	Re Federal Charter/Cert	eport Date:ificate Number:
Regulatory Informa	tion	
Please provide the date of the most recent annual meeting held by the credit union:		
 Please provide the date of the most recent annual meeting field by the credit union. Please provide the effective date of the most recent supervisory committee or financia 	al statement audit:	
3. Please select the last type of audit performed for the credit union's records:		
a. Financial statement audit performed by state licensed persons		
b. Supervisory Committee audit performed by state licensed persons		
c. Supervisory Committee audit performed by state licensed persons		
d. Supervisory Committee audit performed by the supervisory committee or design	anated staff	
	griated stair	
Provide the name of the Audit Firm or Auditor (see instructions) Reason provide the effective data of the most recent Supervisory Committee verification.	on of member's accounts :	
5. Please provide the effective date of the most recent Supervisory Committee verification6. Who completed the verification of member's accounts:a. Supervisory Committee		
	<u> </u>	
 Provide your Supervisory or Audit Committee contact information for public/official cor Mailing Address: Email:	respondence	
		_
Mailing City: State:	Zip Code:	
8. Provide the effective date of the most recent Bank Secrecy Act Independent Test:		_
Indicate the Fidelity Bond Provider Name :		<u> </u>
10. Indicate the amount of Fidelity Coverage for any Single Loss (RR 713.5):		<u> </u>
11. Please provide Section 701.4 certification date (Federal Credit Unions Only):	0 15 15 0	
12. Please provide Section 701.4 certifier's name (Federal Credit Unions Only):	Certification Date	
12. Flease provide Section 701.4 Certifier's flame (Federal Credit Official Official).	Certified By	<u> </u>
13. Please provide Section 701.4 certifier's job title (Federal Credit Unions Only):		
	Job Title	
Equal Employment Opportunity		
14. Does your credit union meet any of the following criteria? (Yes/No)		
- Credit union with 100 or more employees; or		
- Credit union with 50 or more employees and:		
 Has a contract of at least \$50,000 with the Federal government; or Serves as a depository of U.S. government funds of any amount; or 		
3) Serves as a paying agent for U.S. Savings Bonds.		
a. If yes, what is the last date you filed an EEO-1 Survey Report with the U.S. Equal	Employment Opportunity Commis	sion (MM/DD/VVVV)2
a. If yes, what is the last date you filed all EEO-1 ourvey report with the o.o. Equal	Employment Opportunity Commis-	
b. If yes, do you have a diversity policy and/or program in your credit union? (Yes/No	o)	
Home Mortgage Disclosure Act - Loan Application Register criteria		
15. Is your credit union located in a Metropolitan Statistical Area (MSA)?	a. Yes	b. No
16. Did your credit union originate at least one home purchase loan or refinance a home p	ourchase	
loan secured by a first lien on a one-to-four unit dwelling during the preceding calenda		b. No
	' Ш	
17. Did your credit union originate closed-end mortgages in each of the two preceding cale. OR originate open-end lines of credit in each of the two preceding calendar years in each of the two preceding calendar years.		
HMDA Loan-Volume Threshold?	a. Yes	b. No
18. If you answered yes to all three questions, please provide your HMDA LAR filing date.	·	
Trade Names		
19. List any trade names the credit union uses for signage or advertising.		



Report Date:					
redit Union Name:	it Union Name: Federal Charter/Certificate Number:				
Ca	tastrophic Act / Business Conti	nuity Information			
1. In the event of a disaster, will the credit union	n communicate with members through a w	ebsite?			
a. Yes	b. No				
Please check the resources or services you you did not need them. (Check all that apply)	_	e with other credit unions during the time of an emergency if			
a. Cash Non-Member Share Drafts	b. Generator	c. IT Support			
d. Mobile Branch	e. Office Space	f. Staff/Management Services			
3. Please provide the date of the last catastropic credit union:	nic act / business continuity test completed	by the			
4. Indicate the method(s) used for the last cata	strophic act / business continuity test comp	pleted by the credit union.			
a. Orientation/Walk Through	b. Tabletop/Mini-Drill				

d. Full-Scale Testing



c. Functional Testing

Credit Union Name:					

Report Date:	
Federal Charter/Certificate Number	

Credit Union Programs and Member Services

Credit Union Programs (Check all that apply)	
a. Approved Mortgage Seller b. Brokered Certificates of Deposit	
c. Brokered Deposits (all deposits acquired through a third party) d. Investment Pilot Program (FCU Only)	
e. Deposits and Shares Meeting 703.10(a) f. Mortgage Processing	
Payday Alternative Loans (PALs I & II - FCU Only)	
g. PALs I (FCU Only) h. PALs II (FCU Only)	
2. Member Service and Product Offerings (Check all that apply)	
Financial Literacy Education	
a. Financial Counseling b. Financial Education c. Financial Literacy Workshops	
d. First Time Homebuyer Program e. Credit Management and Repair f. Online Financial Literacy	
Consumer Initiated Remittance Transfers	
a. International Remittances b. Low-cost Wire Transfers	
c. Proprietary remittance transfer services operated by the CU	son
Other Member Services and Products	
a. No Cost Share Drafts b. No Cost Bill Payer c. No Cost Tax Preparation Services	
d. Share Certificates with low minimum balance requirement e. Student Scholarship	
f. Credit Builder g. Bilingual Services	
Youth Savings Accounts/Programs	
a. Offer Custodial Accounts b. Offer Non-Custodial Accounts	
In-School Branches (If checked, specify number of branches)	
a. Elementary School b. Middle School c. High School	
3. Does the credit union offer an ATM Network that is surcharge free?	
4. Provide the name of the surcharge free ATM Network	
5. Does the credit union participate in Shared Service Centers/Networks?	
6. Provide the name of the Shared Service Center/Network	
7. Payday Alternative Loans (PALs I and II loans) program (FCUs Only) - Place a "<" in the associated box for all the credit union offers	
(Check all that apply)	
a. Credit Bureau Reporting b. Financial Education	
c. Forced Savings Component d. Payroll Deduction	
8. Does the credit union use financial technology companies to provide member services? a. Yes b. No	
9. If yes, select the services offered:	
a. Auto Lending b. Mortgage Lending c. Secured personal loans	
d. Unsecured personal loans e. Lead generation for new members f. Lead generation for share accounts	
g. Acquire participation loans h. Person-to-person payments i. Investment security exchange services	
j. Communication k. Other	
10. Does the credit union offer cryptocurrency services to members ?	
11. If yes, select the services offered:	
a. Exchange services b. Non-custodial wallets c. Custodial wallets	
d. Loans secured by digital assets e. Depository for stablecoin reserves f. Mobile application	
g. Other	
12. Does the credit union use blockchain or distributed ledger technology to offer services to members or to record and store data?	
2. Does the cledit dilion use blockchain of distributed leager technology to offer services to members of to record and store data:	

	Report Date:	
Credit Union Name:	Federal Char	rter/Certificate Number:
	Merger Partner Registry	
This page is optional for credit unions and not required asterisk (*).	d to be completed. If this page is completed, the mandatory fie	lds are identified with an
For Minority Depository Institution credit unions: Is your credit union interested in being considered.	d a merger partner for a Minority Depository Institution?	
a. Yes b. No		
2. Is your credit union interested in expanding its Fie	eld Of Membership through a consolidation of another credit un	ion?
a. Yes b. No		
If Yes, Please proceed to the remaining ques	stions.	
3. Please provide the name and phone number of th	ne person at the credit union who can be contacted regarding a	ny potential consolidations.
*First Name :	*Last Name :	
*Phone :	*Extension :	
*Job Title :		
4. Please identify the geographic areas in which the	credit union would be interested. (Select only ONE Box)	
Anywhere in the United States		
Anywhere within Selected States (Please spe	ecify states)	
Specific Counties/Cities within a Selected Sta	ate (Specify the state(s) on lines above)	
State	County/Counties	City/Cities