

# Paylexus A payment system for the USA market.

# A project by:

#### **Prisha Sharma**

Master's in Technology Management

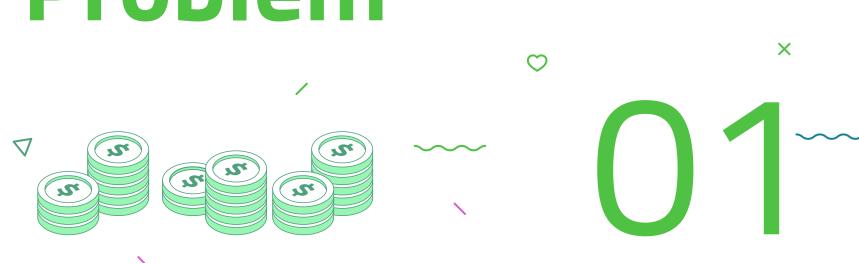
#### **Pragyesh Rastogi**

Master's in Technology Management

#### **Saket Reddy**

Undergraduate in Computer Science & Linguistics

# The Problem



### The Problem



X

Fragmented Payment Ecosystem



Transaction Costs



Access to Banking

16% of US population is underbanked





# Why is This Important?

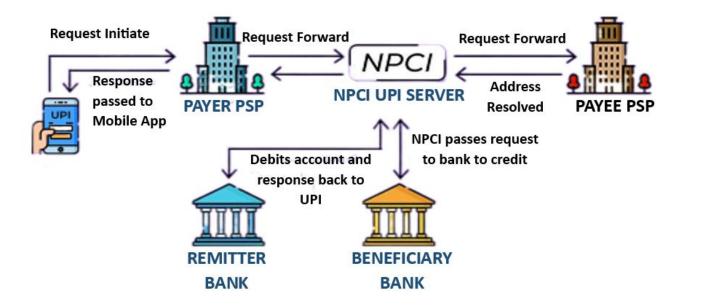
- The US is lagging behind other countries
  - US is 8th in total digital real-time payments
  - US is 33rd in digital real-time payments per capital
- More people could have access to high-quality banking and payment infrastructure
  - 16% of US population is underbanked
  - Our app would help the underbanked better monitor their finances, not have to deal w/ transaction fees, & move away from cash

### The Solution

- 1 digital payments system based on UPI no fragmentation between ACH, NFC, POS, etc.
- Individuals access system through our app (PayNexus), which lets them:
  - Send money
  - Receive money
  - Pay online
  - Pay at physical stores (through QR code)
- Individuals may link their credit card (optional)
- All users individuals, stores, online businesses use the same system

# **Understanding the Existing System:**

 UPI (Unified Payments Interface) is a digital platform allowing seamless, instant, and secure money transfers between bank accounts using a smartphone.



## Why is our Solution Better Than the Alternatives?

- No transaction fees for anyone, except for credit cards
- Very accessible to merchants (no special hardware required & system is free for merchants to set up)
- Very accessible for individuals (no bank account or specific device required)
- Versatile

# **Competitive Analysis**

	Venmo	Zelle	Google/ Apple Pay	PayPal	PayNexus (Our Product)	
Can link credit card?	<b>V</b>	X	<b>V</b>	<b>V</b>	<b>V</b>	
Doesn't charge anyone a transaction fee? (excluding credit cards)	X	<b>V</b>	<b>V</b>	X		
Doesn't require special hardware at stores?	<b>V</b>	<b>V</b>	X	<b>V</b>	<b>V</b>	0

# **Unique Value Proposition**

Our payment system uniquely integrates unparalleled speed, simplicity, security, and cost-effectiveness, aligning with the market demands and addressing the diverse needs of users. This strategic combination positions our product as a pioneering solution in the payment industry, delivering a comprehensive value proposition that exceeds the current market offerings.

X

# Users





#### Consumers

0

Tech-Savvy Millennials and Gen Z

Frequent Online Shoppers

Individuals Seeking Cost-Effective Payment Solutions

# Small and **Medium-Sized Businesses** (SMBs):

Local Retailers

Online Merchants

Service Providers

## **Financial** Institutions and Banks:

National and Regional Banks

> Credit Unions

Fintech Companies

## Government Agencies and Public **Services:**

X

Tax Collection

**Public** Transportation





#### a. User Persona



#### **User Persona:**

Name: Dhriti Patel

Background: Indian national studying in

the US

Behavior: Prefers UPI for transactions

#### Goals:

Use UPI for transactions in the US without carrying a physical wallet or adding cards to other apps.

#### **Frustrations:**

Discomfort carrying a physical wallet. Reluctance to add cards to non-UPI apps.

Dhriti, aged 26, an Indian student in the US, habituated to using UPI in India, dislikes carrying her physical wallet everywhere. Reluctant to add her cards to non-UPI apps due to security concerns, she seeks a seamless way to use UPI for US transactions without relying on her wallet or unfamiliar payment methods.

# Derived Insights through User Feedback

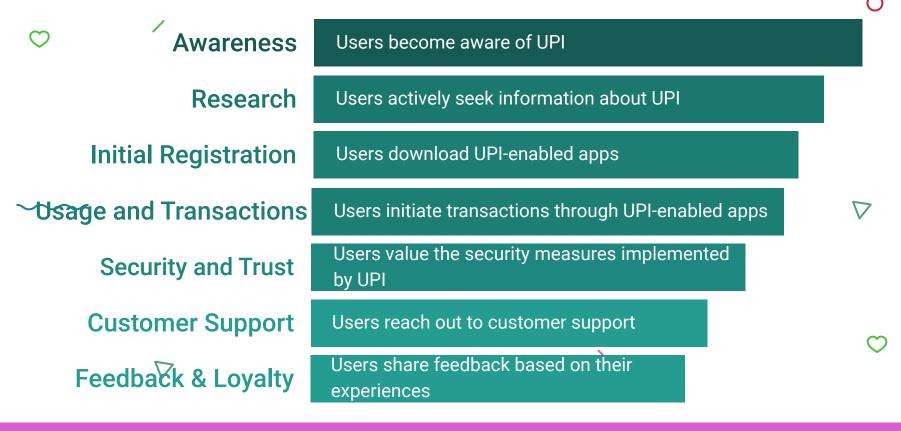
#### **User Group 1**

Aware about the idea and would highly want such a service to be applied, due to prior experience with it. Three keywords used by most of them convenient, secure, and reliable.

#### **User Group 2**

Unaware about the idea and want to be more educated about this topic and would be very excited to experiment with a technology like this.

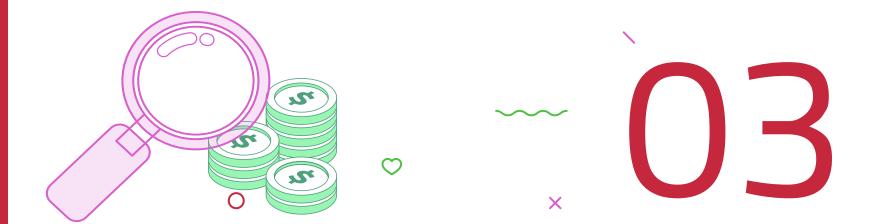
# **User Journey Mapping**



# **Product**







# **How Will We Make Money?**

- Businesses can show their products on PayNexus
- If users buy their products through PayNexus, we receive a commission from the businesses
- No fees huge advantage
  - Exception: Payments made through credit card
  - Still allows people to make payments without fees for small payments, while sending money to friends, etc.

X



\$100.00

Nour Balance

Sponsored Products:

Mintendo Sattely OLES

OLED

ducts



The typical educations proceed the Face. can progratify at both and no the spi-











# **Early Adoption & Marketing**

- Initial marketing will use a dual approach
  - Target small businesses w/ emphasis on no merchant fees
  - Target young, tech-savvy individuals by partnering w/ banks
    - Pay banks to advertise PayNexus to individuals alongside their own products
  - Emphasize convenience and cost-saving (no fees)
- Later marketing will target everyone

0

# **SWOT Analysis**



Convenience Interoperability Cost-effective Security



Regulatory
Challenges /
Competition
Consumer
Awareness
Infrastructure
Integration



Untapped
Market
Cross-Border
Payments
Digital
Transformation



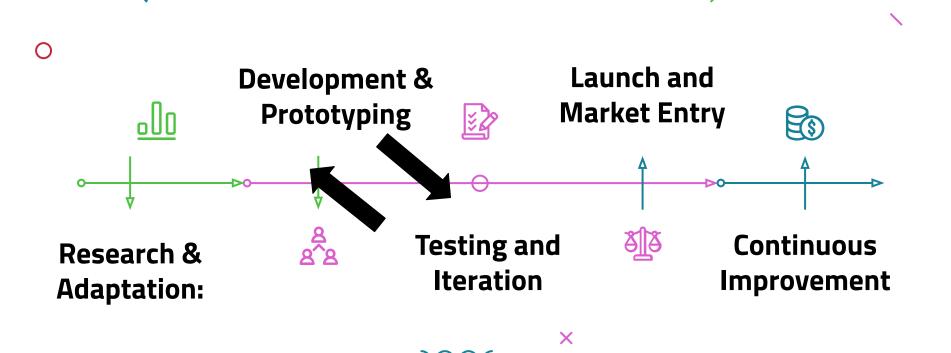
X

Incumbent
Dominance
Data Privacy
Concerns
Technological
Challenges
Resistance to
Change





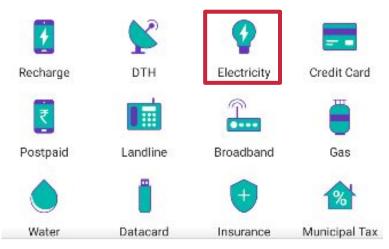
# **Product Roadmap**



# How We Can Expand This Idea

- Can pay bills through PayNexus
- Can pay for services such as public transportation through PayNexus
- Can integrate parts of other transaction apps into PayNexus e.g.

DoorDash



#### Sources

- How UPI is Better Than Other Digital Payment Modes
- Why Credit Card on UPI is a Game Changer
- <u>Differences Between Credit Card, Debit Card, & UPI</u>
- How Does UPI Work?
- The Costs of Being Unbanked or Underbanked

# Thank You!

