

Aiden Wahed
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Skills

Front End - HTML, CSS, Git, GitHub, JavaScript, Third-party APIs (jQuery, Bootstrap, etc), and Server-side APIs (AJAX, JSON, etc)

Back End - Node.js, OOP, Express.js, Relational Databases (MySQL), ORM (Sequelize), MVC, Handlebars.js, EJS, Unit Testing, Agile methodology, NoSQL Databases (MongoDB), PWAs, and Heroku

MERN, React, and Computer Science fundamentals

Microsoft Word - Excel - PowerPoint - Google Docs - MS Word - Excel - Sales - Public Speaking

Experience

December 2022 - October 2023

EDS Solutions / Hertz Car Rental, 586 Paris St, Kansas City, MO 64153 - Customer Service Tech / Lot Tech

- Building and creating strong relationships with customers
- Maximizing revenue opportunities by actively offering products and services and overcoming customer objections
- Ensuring that the customer receives world-class customer service and sales support.

March 2022 - September 2022

Kohl's, 914 E North Ave, Belton, MO 64012 - Home and Kids Lead/Flex Associate

- Creating a warm and welcoming environment by keeping the store clean and greeting customers
- Effectively responding to customer questions and requests
- Providing backup for coworkers at peak times
- Training and delegating tasks to others to ensure customer satisfaction

August 2021 - January 2022

Roy Beets - Allstate Insurance, 1408 Horizon Ave Ste 103, Lafayette, CO 80026 - Insurance Producer

- Participating in continuing education programs in both insurance and sales
- Promoting new insurance policies to existing customers
- Approaching clients via cold calling, direct mail, and door-to-door
- Thoroughly researching and analyzing insurance policies and tailoring plans to customer needs
- Developing marketing strategies for how to attract new accounts

March 2020 - June 2021

The Home Depot, 16420 Washington St, Thornton, CO 80023 - Appliance Specialist / Flooring Specialist / Customer Service Representative

- Acknowledging customers and recommending products
- Ensuring customer satisfaction while following proper company protocols
- Offering a level of service that guarantees return customers
- Managing in-store orders and communicating directly with vendors
- Providing a fast and friendly service by proactively seeking out customers to assess their needs
- Cashiering and product returns

August 2018 - February 2020

Charming Chairs, 3125 S Sheridan Blvd, Denver, CO 80227 - Driver/ Warehouse Crew

Loading and unloading party rental equipment while following OSHA guidelines

- Ensuring customers are highly satisfied while offering added services and products
- Communicating with clients, being on time, and arranging furniture for important events
- Inventory and quality control of rental products and supplies
- Driving vehicles including 26 foot freightliner box trucks

June 2017 - April 2018

Vestas Blades Inc, 1500 E Crown Prince Blvd Bldg B, Brighton, CO 80603 - *Finish Technician*

- Self-motivated in a fast paced, team environment
- Finishing windmill blades with precision tools
- Inspecting product for quality control and resolving blade structural issues
- Record keeping of product use and product reordering

Education

December 2023 - May 2024

University of Kansas Fullstack Bootcamp - Certificate

2016-2020

Front Range Community College, Westminster CO - Business Administration/Management in progress

Extra-curricular activities

Volunteer as Do Over Dogs - A Second Chance At Life