ENSE 271 – GROUP C PROJECT (OSI-CAN) USABILITY QUESTIONNAIRE

Specific User Tasks:

- ❖ Do you think all the critical information is easy to find?
- ❖ Since we were also guided to organize the data, is it good that the resources have been categorized?
- ❖ In terms of navigation, like the menu bar, do you think it covers everything a user looks for?
- ❖ What do you think about introducing a volunteer button on the homepage, for the user's ease and interest?
- ❖ Will it really benefit a user if we introduce a search bar for programs, events, and resources on those pages?
- ❖ Are you willing to add an anonymous option, along with personal and business options for donations?

Open Minded/General:

- ❖ Would you like us to explore more creative themes, options, or colours for the designs?
- ❖ Is the font/layout easy to read/understand for the users in the mobile version?
- ❖ Is there anything in the layout that looks distracting?
- ❖ Does anything in the prototypes feel like it needs more attention?
- ❖ Which aspects of the prototypes feel most successful?
- ❖ Are there any specifications from the current website, that should be or not be in the prototypes?
- ❖ Which version/prototype seems more reliable/organized?
- ❖ How much would you rate (on a scale of 1 to 10) to both versions of the prototypes?
- ❖ In your opinion, which version of the prototype follows the best navigation and organization, so we can implement the same layout and navigations on the other version as well?