

Pinky Kumari

Info Technology Sr. Associate

To effectively contribute to the growth of the organization as a SAP ABAP/ABAP-HR and Workflow Consultant to reflect high standards of performance, leading role to achieve goals and add values to team efforts.



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Bengaluru, India

SKILLS

ABAP

ABAP-HR

Debugging

mysql

Job failure

Languages: ABAP,
Python

Technologies: SAP

Operating System:
Windows

LANGUAGES

English
Full Professional Proficiency

Hindi
Full Professional Proficiency

INTERESTS

Dance

Watching YouTube

WORK EXPERIENCE

Info Technology Sr. Associate

NTT DATA GLOBAL DELIVERY SERVICES PRIVATE LIMITED

07/2021 - Present

Bengaluru

Achievements/Tasks

- Specific to ABAP- HR , good understanding on Personal Administration, Organizational Management, Payroll and Time Management
- Good understanding on SAP RICEF, Function Modules , Debugging
- Worked on Deep dive analysis on user application issues developed in SAP ABAP , and bug fixes
- Developed reports and working on complete integration from SAP to target system as per the business requirement
- Good exposure in working with various clients

Service management

NTT DATA GLOBAL DELIVERY SERVICES PRIVATE LIMITED

02/2020 - 07/2021

Gurgoan

Achievements/Tasks

- Ensure team is enabled to facilitate all issues to resolution
- Create and improve standard operating procedures as-needed and in a timely fashion
- Monitor and manage reliability and availability metrics to infrastructure service level agreements
- Ensure outages are promptly communicated with exceptional quality
- Owns all Incidents and Service Requests throughout the lifecycle
- Be willing to perform 24x7 on-call as escalation manager

EDUCATION

B.Tech

Haldia institute of technology

05/2015 - 04/2019

Haldia, 8.2

ACHIEVEMENTS

Participated in NPTEL Online Certification on Problem Solving Through Programming in C. (2015 - 2016)

Undergone through Internal NTT training for SAP ABAP and successfully completed training