# **Client Registration Kit**

INDIVIDUAL • HUF • CORPORATE • PARTNERSHIP FIRM

Form No. \_\_\_\_\_



# Silver Stream Equities Pvt. Ltd

Member: National Stock Exchange of India Ltd. (NSE)
Bombay Stock Exchange Ltd. (BSE)
Central depository Services India Ltd (CDSL)
Multi Commodity Exchange of India Ltd (MCX)

SEBI Registration No.: (CM/F&O/CDS./COMMODITY) INZ000198335



# Silver Stream Equities Pvt Ltd.

CIN: U67110DD2009PTC004706

SEBI Regn.No.: INZ000198335 (CM / F&O / CDS / COMMODITY) MemberID :(NSE) 13598 (BSE) 6376 Depository Participant : CDSL DP ID : 12085200

Compliance Officer's: Vivek Sheth CEO's: Hitesh Hakani

Ph.: 022 - 40421000 Ph.: 022 - 40421000

E-mail: hitesh.hakani@silverstream.co.in

Shop No. 11, G Cinema Screen 3 Building Somnath Junction,

Village Dabhel Nani Daman Daman DD 396215 IN

Phone:022 - 40421000, Fax:022 - 8549647

E-mail: vivek.sheth@silverstream.co.in

Web: https://www.silverstream.co.in/

**Clearing Member : ICICI Bank limited** 

SEBI Regn. No.: INCUS005

CLEARING ID (NSE-F&O/CDS/COMMODITY): ICICI CLEARING ID (BSE-F&O/CDS/COMMODITY): ICICI

Clearing ID (MSEI- F&O/CDS): ICICI

**ICICI Bank Tower, Near Chakli Circle** 

Old Padra Road, Vadodara-390007

SEBI Regn. No.: INZ000198335

Shop No. 11, G Cinema Screen 3 Building Somnath Junction, Village Dabhel Nani Daman Daman DD 396215



	INDEX OF DOCUMENTS					
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1.	Account Opening Form	B.KYC Form - Part - IIDocuments captures theadditional information about the constituent relevant totrading account.	7 to 11			
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4.	Risk Disclosure Document (RDD)	Documentsdetailing Riskassociated with dealing in the SecuritiesMarket.	Providedin			
5.	Guidance Note	Documentdetailing Do's&Don'ts forTrading onexchange, for the education for the investors.	soft orpaper form as opted by			
6.	Policies&Procedures	Documents describing significant policies and procedures of the stock broker (to be added by the stock broker)	client			
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	PART - IV FORMATS				
1.	Sole Proprietorship Declaration	Declaration tobeprovidedonproprietorshipfirm's letterhead to map the firm's bank account and route transactions from that bank account.			
2.	Partnership Declaration	Declaration to be provided on partnership firm on their letter head to open trading account on name of firm, DP account on name of partners and appointauthorized signatories.			
3.	HUF Declaration	Declaration to begiven byHUFcoparcener for opening trading and DP account on the name of Karta/HUF.			
4.	Board Resolution Format	Board Resolution to be given bycompany on their letterhead to open trading, DP account and appointing authorized signatories.			
5.	Banker's Verification Format	Lettertobe provided by investor on Bank's Letter Head for verification of signature.			
6.	Disclosure for Derivative/ Financial	Declaration tobeprovided by investor to enable F& O Trading with relevantincome proof.			
7.	Formatfor nonindividual	To provide additional details of KARTA/Whole Time directors/All Partners/Promoter & Trustees.			
8.	KRA for Individual	Format for KRAregistration need to befilled by alljoint holders/authorized signatories in case of joint holders/non-individual account.			

<sup>\*</sup>Formats are available on our website <a href="https://www.silverstream.co.in/">https://www.silverstream.co.in/</a> under download section.

# CONTACT DETAIL FOR INVESTOR GRIEVANCES

For any grievance/dispute please mail us at <u>vivek.sheth@silverstream.co.in</u> or <u>grievances@silverstream.co.in</u> or contact us on 91 9819484224. In case not satisfied with the response, please contact the concerned exchange(s)/ depository at:

Exchange Name	E-mail ID	Phone No.
National Stock Exchange of India Ltd.	ignse@nse.co.in	022-26598190, 18002660058
Bombay Stock Exchange Ltd.	iscdelhi@bseindia.com	011-43007413
Central Depository Services (India) Ltd.	complaint @cdslindia.com	022-22723333
Multi Commodity Exchange of India Ltd.	grievance@mcxindia.com	022-67318888



# CENTRAL KYC REGISTRY | Know Your Customer (KYC) Application Form |Individual

Important Instructions:  A) Fields marked with '*' are mandato  B) Please fill the form in English and in  C) Please fill the date in DD-MM-YYYY  D) Please read section wise detailed at the end.  For office use only	n BLOCK letters.  7 List of t KYC nu KYC nu For partitions For partitions	wo character ISO 3 mber of applicant i cular section updat	3166 country is mandatory te, please tick	lotor Vehicle Act, 1988 is availa codes is available at the end. of for update application. ( ( ) in the box available before as not required to be updated.		
(To be filled by financialinstit					latory for KYupdatere	equest)
	Account Type*	Normal [	Simplif	ied(forlow risk custome	ers) 🗆 mall	
☐ 1. PERSONAL DETAIL	S (Please refer instruction A at the					
Name* (Same as ID proof)	Prefix First Na	me		Middle Name		Last Name
Maiden Name (If any*)						
Father/SpouseName*						
MotherName*						
Date ofBirth*						
Gender*	☐ M- Male	 □ F- Fe	emale	☐ T-Transgender		РНОТО
Marital Status*	─ Married	_ ☐ Unm	arrid	☐ Others		
Citizenship*	☐ IN- Indian					
ResidentialStatus*	☐ ResidentIndividual					
Occupation Type*	<ul><li>□ S-Service □ Private Secto</li><li>□ O-Others □ Professiona</li><li>□ B-Business</li><li>□ X- Not Categorized</li></ul>			☐ Government Sec ☐ Retired ☐ House	•	Signature / Thumb Impression
☐ 2. PROOF OF IDENTIT	TY (Pol)* (Please refer instruction	C at the end)				
	owingProof of Identity[Pol] needs to best	ıbmitted)		Dagana	mt Francis and Dodge	
A- Passport Number				Passpo	rtExpiryDate	
B- Voter ID Card						
☐ C- PANCard _						
☐ D-Driving License E-U	IID(Aadhaar)			Driving Licens	se ExpiryDate	
☐ F-NREGAJobCard _						
Z-Others(anydocument notific	,			Identification		
S-SimplifiedMeasuresAccount	nt –Document Typecode			Identification	Number	
3. PROOF OF ADDRES	SS(PoA)*					
3.1 CURRENT / PERMANEN (Certified copy of any one of the follows)	NT / OVERSEAS ADDRESS DETAILS ( wing Proof of Address [PoA] needs to be su	Please see instru	oction <b>D</b> at t	he end)		
Address Type* ☐ Re	sidential / Business	Residential		☐ Business	☐ Registered Office	☐ Unspecified
	assport	Driving Licenc	е	☐ UID(Aadhaar)	-	
		NREGAJobCard		Others	please specify	
Address	mplified Measures Account -Docu	ment Type cod	de			
Line1*						
Line 2						
Line 3				•	own/Village*	
District*	Pin/Post Co	de*		State/ U.TCode*	Country(	Code*



3.2 CORRESPONDENC	CE / LOCAL ADDRESS DETAILS * (Please see instr	uction <b>E</b> at th end)				
	anent / Overseas Address details (In case of multiple		e fill ' Annexure A1')			
Line 2						
Line 3		City /Town /\	/illage*			
District*	Pin/Post Code*	State/U.TCode*	ISO3166CountryCode*			
☐ 4. CONTACT DET	TAILS (All communications will be sent on	provided Mobile no. / Email-ID) (Pl	ease refer instruction <b>F</b> at the end)			
Tel.(Off)	Tel.(Res)	Mob	pile			
FAX	Email ID					
	ELATED PERSON(Incase of additional rel		l')(pleaserefer instruction <b>G</b> at the end)			
☐ Addition of Related Perso		(YCNumberof Related Person(if available*)				
RelatedPersonType*	☐ Guardian ofMinor ☐ Assignee Prefix FirstName	☐ Authorized Represe MiddleName	entative Last Name			
Name*						
	(If KYC number and name are provided, below detail	s of section 6 are optinal)				
6. APPLICANT DEC	6. APPLICANT DECLARATION					
	s furnished above aretrueand correct to thebest of my kno wle case any of the above information isfound to be false or untrue or m		(Signature / Thumb Impression)			
I hereby consent to receiving	information from Central KYC Registry through SMS/Email	on the above registered number/ae	toignature / Thumb impression			
Date :	Place:		Sinature / Thumb Impression of Applicant			
7. ATTESTATION/	FOR OFFICE USE ONLY					
Documents Received	SelfCertified Copies					
Dete		I N STIT	TUTO N DE TAIL S			
Date		Name Silver Stream Equity Priv	vate Limited			
Emp. Name		ramo cirvor circam Equity i ii	vato Elimiou			
Emp. Code						
Emp. Designation						
Emp. Branch						
		Ilnstit	ution Stamp]			
	[Employee Signature]	Inoue				
	-					



	- ADDITIONAL-B	FTAILS FOR TRANS	G ACCOUNT	FOR INDIVIDITALS		
ADDITIONAL DETAILS FOR TRADING ACCOUNT (FOR INDIVIDUALS)  A. BANK ACCOUNT(S) DETAILS						
Bank Name	Branch Add		unt Number		MICRNumber	IFSC Code
Bank Name	Branch Add	aress Acco	unt Number	Account Type	WICKNUMBER	IFSC Code
				Saving		
				☐ Current		
				Saving		
				Current		
Provide a copy of cance	elled cheque leaf/pass bo	ook/bank statemen	t specifying r	name of the client, M	IICR Code or/and IF	SC Code of the Bank.
B. DEPOSITOR	RY ACCOUNT(S) DET	AILS (THROUGH	WHICH TR	ANSACTIONS SHA	LL GENERALLY	BE ROUTED)
Depository Participant Name	Name of Depository	BeneficiaryName		DP ID	Benefi	ciary ID (BO ID)
Silver Stream Equities Pvt. Ltd.	NSDL CDSL		1 2 0	8 5 2 0	0	
	NSDL CDSL					
Provide a copy of eith	ner Demat Client Mast	er or a recent hold	ding statem	ent issued by DP be	earing name of th	e client.
		C. TRADIN	G PREFERI	ENCES		
Please sian in the	relevant boxes where				should be struck	of by the client.
		•	t Segmer			
NSE Cash	NSE F&O		NSE CDS	C)	NSE Commodity	
BSE Cash	BSE F&O		BSE CDS	<b>A</b>	BSE Commodity	
MCX A						
	D.	FINANCIAL & (	OCCUPATI	ON DETAILS		
	ncome Details: In	come Range p	er annum	:		
BelowRs.1Lac	Rs.1Lacto5Lac	□Rs.5Lacto	IULa¢_Rs	.10Lacto25Lac	_Rs.25Lacto 1	Crore >1Crore
· ·	th shouldnotbe olde					
Occupation (please tick any one and give brief details)  PrivateSector Public Sector Government Service Business ProfessionalAgriculturist Retired Student Others						
Promoters/Part	ble(Note:In caseof Non- ners/Karta/Trustee osed Person (PEP)	s/whole time d	irectors) :		•	ies/
Any other informat	· · · · · · · · · · · · · · · · · · ·				. ,	
Family Code G						



# CATEGORIZATION IN COMMODITIES DERIVATIVES SEGMENTS

Note:AccordingtoSEBICircularNo. SEBI/HO/CDMRD/DNPMP/CIR/P/2019/08andthecircular ofRecognized Stock Exchange having Commodity DerivativeSegment.

For more information please visit to website of SEBI and Exchange.						
Client Name						
Trading Code						
PAN No.						
Please select	t exchange:	:				
N:	SE Commo	dity	BSECommod	ity MO	CX Commodity	
Please select	t categories	and product	type :			
Categories		1	Р	roduct Types		I
Farmer	/ FPOs	Bullions	Base Metal	Energy	Agri Commodities	All
Value Ch Participants	_	Bullions	Base Metal	Energy	Agri Commodities	All
Foreign	Participant	Bullions	Base Metal	Energy	Agri Commodities	All
	Financial nal Investor	Bullions	Base Metal	Energy	Agri Commodities	All
Other (S	Specify	Bullions	Base Metal	Energy	Agri Commodities	AII
			DECLARATIO	N		
I/We hereby declare that the details furnished above are true and correct to the best of my/our knowledge and belied and I/we undertake to inform you of any changer therein, immediately. In case any of the above information is found to be false or untrue or misleading of misrepresenting, I am/ we are aware that I/we may be held liable forit.						
Client Name						
Client Signature						
Enclosure:	Enclosure: Copy of PAN Card					



# **E. PAST ACTIONS** Details of any action/proceedings initiated/pending/ taken by SEBI/ Stock exchange/any other authority against the applicant/constituent or its Partners/promoters/whole time directors/authorized persons in charge of dealing in securities during the last 3 years: F. DEALINGS THROUGH SUB-BROKERS AND OTHER STOCK BROKERS If client is dealing through the sub-broker, provide the following details: **Sub-broker's Name SEBI Registrationnumber** Registered office address **Phone** Fax Website Whether dealing with any other stock broker/sub-broker (in case dealing with multiple stock brokers/sub-brokers, provide details of all) Name of stock broker Name of Sub-Broker, if any: **Client Code Exchange** Details of disputes/dues pending from/to such stock broker/sub- broker: G. ADDITIONAL DETAILS **YES** NO Whetheryou wish to receive physical contractnote or Electronic ContractNote (ECN) (pleasespecify): Specify your Email id, if applicable Whether youwishtoavail ofthe facilityofinternettrading/wirelesstechnology(pleasespecify): YES NO Number of years of Investment/Trading Experience:



	H. INTRODUCER DETAILS (optional)						
Na	nme of the introducer						
Sta	tus of the Introducer	Sub Broker	Remisier	Auth. Person	Existing Client Others		
	ldress and Ph.No. of ne Introducer						
Sig	gn. of the Introduce						
			DECLAR	ATION			
1.	1. I/Wehereby declare that the details furnished above are true and correct to the bestof my/our knowledge andbelief and I/we undertake to informyou of any changes therein, immediately. Incase any of the above information is found to be false or untrue or misleading or misrepresenting, I am/weareawarethat I/we may be held liable for it.						
2.	2. I/We confirm having read/been explained and understood the contents of the document on policy and procedures of the stock broker and the tariff sheet.					of	
3.	3. I/We further confirm having read and understood the contents of the 'Rights and Obligations' document(s) and 'Risk Disclosure Document'. I/Wedo hereby agree to be bound by such provisions as outlined in these documents. I/We have also been informed that the standard set of documents has been displayed for Information on stock broker' designated website, if any.						
Pla	ce						
Dat	te			ClientSignat	ture 🖎		



# **FOR OFFICE USEONLY**

UCCCode allotted to the Client			
	Document verified with Originals	Client Interviewed By	In-Person Verification Done by
Name of the Employee			
Employee Code			
Designation of the Employee			
Date			
Signature			

I /We undertake that we have made the client aware of 'Policy and Procedures', tariff sheet and all the non-mandatory documents. I/We have also made the client aware of 'Rights and Obligations' document(s), RDD and Guidance Note .I/We have given/sent him a copyof all the KYC documents.I/Weundertake that any change in the 'Policy and Procedures', tariff sheetand all the non-mandatory documents would be duly intimated to the clients. I/We also undertake that any change inthe'Rights and Obligations' and RDD would be made available on my/our website, if any, for the information of the clients.

Obligations' and RDD would be made available on my/our w	ebsite, if any, for the information of the clients.
Signature of the Authorized Signatory	
Date	Seal/Stamp of the Stock Broker



# DETAILS FOR OPENING A DEMAT ACCOUNT (FOR INDIVIDUAL) **IDENTITY DETAILS Application No.** Date **DPInternal Reference No. DP ID ClientID** 12085200 **HOLDERS DETAILS PAN** Sole/FirstHolder's Name UID PAN **Second Holder's** Name UID PAN Third Holder's Name UID Name\* \*In case of Firms, Association of Persons (AOP), Partnership Firm, Unregistered Trust, etc., although the account is opened in the name of the natural persons, the name of the Firm, Association of Persons (AOP), Partnership Firm, Unregistered Trust, etc., should be mentioned above. TYPE OF ACCOUNT (Please tick whicheveris applicable) **Individual Resident Individual Director** Individual Director's Relative Individual **Individual HUF/AOP Individual Promoter Minor** Individual Margin TradingA/c Others (Specify) (Mantra) DETAILS OF GUARDIAN (in case the account holder is minor) **Guardian's Name** PAN Relationship with the applicant I/We instruct the DP toreceive each and every credit inmy/our account [Automatic Credit] (if not marked, the default option would be 'Yes') Yes No I/WewouldliketoinstructtheDPtoacceptallthepledgeinstructionsin my/our account without any other further instruction from Yes No my/our end (if not marked, the default option would be 'No') Account Statement Requirement | As per SEBI Regulation | Weekly **Fortnightly** Monthly I/Werequest youto send Electronic Transaction-cum-Holding Statement at the Yes No. emailld I/We would like to receive the Annual Report **Physical** Electronic Both Physicaland Electronic (Tick theapplicable box. If not markedthedefault optionwould be in Physical) Do you wish to receive dividend/interest directly in to your bank account given below through ECS? Yes No (If not marked, the default option would be 'Yes')

[ECS is mandatory for locations notified by SEBI from time to time]



BANK DETAILS (Dividend Bank Details)						
Bank Code(9digitMICR Code)						
IFSCode (11 Character)						
Account Number						
Account Type	Account Type Saving Current Others (specify)					
Bank Name		·				
Branch Name						
BankBranch Address	City	State	Country			
PIN						
<ol> <li>Photocopy of the Bar</li> <li>Photocopy of the Pas</li> <li>Letter from the Bank</li> </ol>	<ol> <li>Photocopy of the Bank Statement having name and address of the BO.</li> <li>Photocopy of the Passbook having name and address of the BO, (or)</li> </ol>					
SMS Alert Facility Refer to Terms & Conditions given as Annexure2.4	MOBILE No.: +91		☐ Yes ☐ No			
		ring Powerof Attorney(POA)]( of this facility, cancel thi	•	you		
Transaction Using Secured Texting Facility (TRUST). Refer to Terms and Conditions Annexure - 2.6	Iwish to avail the TRUST facility using the Mobilenum ber registered for SMS Alert Facility.  That were ad and understood the Terms and Conditions prescribed by CDSL for the same.  Yes No I/We wish to register the following clearing member ID sunder my/our below mentioned BO ID registered for TRUST					
	Stock Exchange Name/ID	ClearingMember Name	Clearing Member	ID (Optional)		
Easi		please visit our website v v hisISINbalances, transacti				
Bye Law as are in force from knowledge asonthedate of makin	time to time .I/We declare the g thisapplication. I/We agree a ny false/misleading information g	ndterms &conditions andagreetoable hat the particulars given by me/u and undertake to intimate the DP any cha given by me /us or suppression of any	s above are true andto <sup>s</sup> tl nge(s) in the details/Particulars	nebestofmy/our mentioned by me/		

	First/Sole HolderorGuardian (in case of Minor)	Second Holder	Third Holder
Name			
Signature			

(Signatures should be preferably in Black ink)



### RAFI

....

			CAPITA	L MARKET SEG	MENT				
Brokerage Slab		Slab in % Minimum per Share						are	
Delivery Based									
Square Off									
			I	F&O SEGMENT					
Brokerage Slab			Slab in	1 %	Deliv	ery	Minimum	per Lot	
Future									
Options									
			CURRENCY	DERIVATIVES S	EGMENT				
Brokerage			Slab in %			Minimum Brokerage per Lot			
		<u>'</u>		SOULIODITY SE					
				COMMODITY SEC	JMEN I				
Brokerage Slab			Slab ir	1 %	Physical I	Delivery	Minimum per Lot		
Future									
Options									
			B. OTH	IER CHARGES					
Particular	Capital Mai	rket Segment	Derivative	e Segment	Currency Der	rivative Segment	Commod	ity Segment	
Charges	Delivery	Jobbing	Futures	Option	Futures	Option	Futures	Option	
Stamp Duty & Other charges	0.02250%	0.00425%	0.004%	0.004%	0.0032%	0.0062%	0.0032%	0.0062%	

Transaction Charges	Will be charged asper current applicable rate includingany revisions inconcernsegmentswith respective exchanges.
GST	As per the provision of Central Goods &ServiceTaxAct,2017andasamended from time to time
STT	As per the provisions of STT Act and as amended from time to time
СТТ	As per the provisions of CTT Act and as amended from time to time
Other Taxes	As may be applicable from time to time.

# NOTE:

- 1. Charges/service standards are subject to revision at sole discretion of Silver Stream Equities Pvt. Ltd.
- 2. Charges quoted above are for the services listed. Any service not quoted above will be charged separately.
- 3. Transaction & clearing charges, Stampduty, GST, SEBI Fee, STT, CTT, and all legallevies as maybe applicable from time to time shall be charged separately in addition to the brokerage.
- 5. Interest @ 21% shall be levied in delay payments in the account calculated on daily basis..
- 6. Minimum processing fees of Rs. 20/- will be charged for each day of trade.

I/We,\_

have read the above given information and agree to pay the charges / levies mentioned above.





# LETTER OFAUTHORIZATION

To,			Dated	
G Cinema	m Equities Pvt.Ltd. Regd.Office: S Screen 3 Building Somnat ohel Nani Daman Daman DD 390	h Junction,		
Sub: Let	ter of Authority - NSE / BS	SE		
	•	mmodities with youat NSE/BSE in various segment	sand in order to facili	tate ease of operations.
	rize you as under :			
	ery of order/tradeconfirmation/			
avoid		ovide me / us order confirmation / Modification / we shall get the required details from contrac		
		elephonic instructions for order placing/order modi one unless instructed otherwise in writing. I/We ar		
3. Adjust	tment of balance in FamilyAcc	ounts:		
SI. No.	Client Code of Family Members/Associates	Name of Family Members /Associates	Category	Name of Father / Spouse
oblig party	ation/ debit balance of any of or company with w hom/in whi pevalid for monthly/ quarter	dit balanceavailable in my accountofanyseg ther segment outstanding in my or any oftheact ich I'm interested as the director (Name given belo ily settlement of accounts.	countofabovemention w). I further understand	ed familymembers orany other I that the above adjustment shall
	ff of outstanding:			
l/We with or ag char requ	authorizeyou tosetoff outstan you irrespective of the factth gainst the value of cash man ges @21%per annum of the irement.	ding in any of my/our accountsagainstcreditsa at such credits in the accounts may pertain to t gin orcollateral shares provided to you by m e outstanding debit balance, if any, in my	ransactions in any se/us. I further author	egment of the Exchange and rizeyou to debit the financial
5, Fines	& Penalties:			
All fi	•	levied up on you due to my acts/deeds or tra	ansactions may be r	ecovered by you from my
		Sig	nature:	



6. Charges& Balance Maintenance:

I/Wehavea Trading As well as depositoryrelationship with Silver stream Equities Pvt. Ltd. Please debitthe charges relevant with depository services from my/our trading account monthly basis. I/We also agree to maintain the adequate balance in my/our trading account /pay adequate advance fee for the said reason.

7. Authority for intimation

I/we shall authorize you to send SMS and email to registered email/mobile no. in respect of my Trading and Demat account.

8. Facsimile Authorization

During the operation of my trading I may require to place order instructions through Fax/Scan, I therefore authorize you to honor the instruction and orders send through Fax/ Scan copy send by me/us.

9.	ProTrading Intimation:
	I/We have been informed that SSEPL is doing Pro trading in addition to trading for clients.
10.	I/WehavebeenexplainedthatI/Wemaynot optto giveanyoftheabove authorizationandthattheaboveauthorizationsarevoluntaryon my/ourpartandthatI/Wecanrevokethisauthorizationatanypointoftime during the operationof my/our trading account withyouby giving you a notice in writing.
For	and On Behalf of Constituent
Thar	nking you, Yours
faitl	hfully
Signa	ture:
Name	nt
	•
	Date:
Cinen Villag <b>Dear</b> <b>Inte</b>	stream Equities Pvt. Ltd. Shop No. 11, G na Screen 3 Building Somnath Junction, te Dabhel Nani Daman Daman DD 396215 or Sir, te Sir, te Sir, te Sir, te Stream Equities Pvt. Ltd. Shop No. 11, G te Dabhel Nani Daman Daman DD 396215 te Sir,
a.	Rights & Obligations of stock broker, sub-broker and clientfor tradingonexchanges (including additional rights&obligations in case of internet/ wireless technology based trading);
b.	Rights and Obligations ofbeneficialowner and depositoryparticipantas prescribed by SEBland depositories;
C.	Uniform Risk Disclosure Documents(for all segments/exchanges);and
d.	Guidance Note detailing Do's and Don'ts for trading on stock exchanges.
e. Acc	Policies and Procedures as per SEBI Circular No.MIRSD/SE/CIR-19/2009dated03rdDecember,2009 cordingly, I wish to receive the above said documents in the below mentioned manner:
	Electronically Physically
	$\overline{}$
Sigr	nature: Client Name:
_	



# **RUNNING ACCOUNT AUTHORIZATION** To, Dated \_ Silver Stream Equities Pvt.Ltd. Regd.Office: Shop No. 11, G Cinema Screen 3 Building Somnath Junction, Village Dabhel Nani Daman DD 396215 Sub: Running Account Authorization I/We are dealing through you as a client in Capital Market and/or Future & Options segment and/or Currency segment and/or Interest Rate Future segment and/or Commodity Future and Options segment in orderto facilitate ease of operations and up front requirement of margin for trade. I/We authorize you as under: 1. I/We request you to maintain running balance in my account & retain the credit balance in any of my/our account and to use the unused funds towards my/our margin/pay-in/other future obligation(s) at any segment(s) of any or allthe Exchange(s)/Clearing corporation unless I/We instruct you otherwise. I/Werequest youto settle my funds accountexceptthefunds giventowards collaterals/margin inform of Bank Guarantee and/orFixed **Deposit Receiptatleast** Once in every calander quarter or Once in a calendar month 4. In case I/We have an outstanding obligation on the settlement date, you may retain the requisite funds towards such obligations and may also retain the funds expected to be required to meet margin obligations for next 5 trading days, calculated in the manner specified by the exchanges. 5. I/We confirm you that I will bring to your notice any dispute arising from the statement of account or settlement somade in writing within 7 working days from the date of receipt of funds/securities or statement of account or statement related to it, as the case may be at your registered office In addition to above, I/We further authorize you to further retain Rs.10000/-or any such amount prescribed by SEBI/ Exchanges from time to time while settling the funds of my trading account The running account authorization provided by me shall continue and remain valid until itis revokedby me anytime inwriting. Thanking you Yours Faithfully, ClientName: Signature: ClientCode:\_\_\_



# FOR ELECTRONIC CONTRACT NOTES To, Dated \_\_\_ Silver Stream Equities Pvt.Ltd. Regd.Office: Shop No. 11, G Cinema Screen 3 Building Somnath Junction, Village Dabhel Nani Daman Daman DD 396215 I/We have been/shall be dealing through you as may/our broker on the Capital Market Segment and/or F&O Segment and/or Currency Derivatives Segment and/or Interest Rate Futures Segments and/or Commodity Future and Options Segment. As my/our broker i.e. agent I/We directand authorize you to carry out trading/dealings on my/our behalf as per instructions given below. I/Weunderstand that, I/We have the option toreceive the contract notes/financial ledger/security ledger/margin statement and other documents in physical form or electronic form. In purs uance of the same, I/We hereby opt to receiv e contract notes/financial ledger/s ecurity ledger/ margin s tatement and other documents in electronic form. I/We understand that for the above purpose, you are required to take from the client "an appropriate email account" for you to send the contract notes/financial ledger/security ledger/margin statement and other documents. Accordingly, please take the following email account(s)/email id on your record for sending the contract notes to me/us. I/We also agree that non-receipt of bounced mail notification by you shall amount to delivery at my/our email account(s)/ email id(s). I/We agree that the log reports of your dispatching software shall be a conclusive proof of dispatch of contract notes to me/us and such dispatch shall be deemedto mean receiptbyme/usand shall not be disputed by me/us. I/Weunderstand that I/weam/are required tointimate anychange in theemail id/email account mentioned hereinaboveneedstobe communicated by me/us through a physical letter to you, provided however that if I/We am/are aninternet client then in that event the request for change in email id/email account can be made by me/us through a secured access using client specific user id and password. Please treat this authorization as written ratification of my/our verbal directions/authorizations given and carried out by you earlier. I/We shallbe liablefor alllosses, damagesand actionswhichmay arise asa consequenceofyour adheringtoand carryingout my/our directions given above. This authorization is voluntary & can be revoked at anytime by giving notice in writing. Thanking you, Yours faithfully

Client Signature \_

Client Name:



# DEC LA RA TIO N, IND E MNI T YOU MU ND ER TAK ING F OR NA ME DIS CR E PA NO YI N PA NO A RD, BA NK PR OOF& A D D RE SSPR O OF

To	
	er Stream Equities Pvt.Ltd. Regd.Office: Shop No. 11, G Cinema Screen 3 Building Somnath action, Village Dabhel Nani Daman Daman DD 396215
	_s/o.,w/o.,d/o_
	refer to my Trading and Demat Account
wit	th Silver Stream Equities Pvt. Ltd. <mark>(SSEPL)</mark> do herby affirm, declare and undertake that
1.	That myname as itappears on my trad ing accountis
2.	That myname asitappears onmydemataccount is
3.	That myname as itappears onthe Income Tax website is
4.	That my na meas it appearson the Addressp roofis
5.	That myname asitap pearson m yPan Cardis
6.	That m ynam e asit appearsont heBankPr oof is
7.	That myname as it appears on my Aadhaa r Card is
8.	That abovementionednames, onTrading account,Demat account,Income Tax website,Address proof,Aadhaar, PAN NoandBank account bearing no
9.	That I hereby request SSEPL tomaintain my name in Dematandtradingaccount asperthe name appearing on the incometax website/ PAN Card.
10.	ThatI promise and undertake to get myPAN card alteredin accordance withmy name as appearing ontheIncome taxwithin 45days from the date of signing this undertaking. SSEPL may, atits sole discretions, terminate my trading and demat account inthe event of me not getting my name altered within 45days of signing this undertaking.
11.	Thatlfurther undertake to open abank account inaccordance withthename asappearing ontheincome taxwebsite withinaweekfrom thedate of
12.	signing thisundertaking.
13.	Ifurther underta ke that in case my name has been changed after approval from government authorities and notification gazette. I shall get the name
14.	change effected in PAN, Bank account etc. and furnish immediately to SSEPL.
15.	Thatlfurther declar e t hatlamr e sponsible and Ishallindem nify &keep indemn ified SSEPL,its directors,officers,employees, agents from and against anyalllosses, claims liabilities, obligations, damages, deficiencies, judgments, action proceedings arising out or in relation to corporate benefits, IPO refund, Foreign exchange Management Act(F EMA) transfer,dematerialization of securities, rematerialization of securities, dividends, interestetc., that may arise out Dec laration -cumundertaking and/or acting on this basis.
dec	t the conten tso fth isde clara tion ,ind emnity -cu m-un dertaking have beenexplaine d tome invernacular and Ihave understo od before signing it.Thatthe la ratio n, in de mn ity -c um- u nd ertak in g give n by me to SSEPL isby my ab solute free willand c oe rcion , un due influen ce,p re ssure etc.,an d atpresen tla m having and health and mind.
lient S	ignat ure:
lient N	lam e:



# NOMINATIONDETAILS

Signatures

Nomination Regis	stration No	о.						Date	D	D	M	M	Υ	Υ	Υ	Υ
I/We the Sole Holder/ Joint Holder / Guardian (in case of minor) hereby declare that :																
		nominate any one for														
		ollowing person who is	entitled	to rec	eive se	ecurity	baland	es lyin	g in m	ny/our	accour	nt, part	iculars	whe	reof ar	e given
below, in	the event	of my/our death.														
Nominee																
Address																
								Stat	е							
Country								PIN								
Telephone No.															<u> </u>	
E-mail ID									•							
Relationship with any)	BO (if															
Date of Birth (Ma	indatory if	nominee is a	D	D	M	M	Υ	Υ	Υ	Υ	Fa	x No.				
minor)					. 41-1-		4 1-	ماد ماد م	£ 41= =		: . 4			41		
		s on date, to receive the Joint holders, I/We app								nomir	nee in t	ne eve	nt or	tne		
	older / all	Joint Holders, 1744 c app		, iiO Wiiii	ig pers	5011 10 1	act as	Ouaru	iaii.							
Full Name of Guardian of Nominee																
Address																
City								State	:							
Country								PIN								
Telephone No.								Fax No.								
E-mail ID																
Relationship of Guardian with	•															
Nominee					,											
		ede any prior nominati s. Note : Two witnesse														
Details of the Wi	tness															
			First itness								Secon	nd Witr	iess			
Name of Witness	S															
Address of Witne	ess															
Signature of Witness																
	F	irst / Sole Holder or														
		ardia (in case of Minor)				Secon	d Hold	er				Th	nird Ho	older		
Name		n														



## ANNEXURE - A

## Terms And Conditions-cum-Registration / Modification Form for receiving SMS Alerts from CDSL

## **Definitions:**

IntheseTerms andConditions the terms shall havefollowing meaning unless indicated otherwise:

- "Depository" means Central Depository Services (India) Limited a company incorporated in India under the Companies Act 1956 and having its registered office at 17th Floor, P.J. Towers, Dalal Street, Fort, Mumbai 400001 and all its branch offices and includes its successors and assigns.
- 2 'DP' means Depository Participant of CDSL. The term covers all types of DPs who are allowed to open demat accounts for investors.
- 'BO' means an entity that has opened a demat account with the depository. The term covers all types of demat accounts, whichcan be opened with a depository as specified by the depository from time totime.
- 4 SMS means "Short Messaging Service"
- 5 "Alerts" means a customized SMS sent to the BO over the said mobile phone number.
- 6 "Service Provider" means a cellular service provider(s) withwhom thedepository has entered / will be entering into an arrangement for providing the SMS alerts to the BO.
- "Service" means theservice of providing SMS alerts to theBO on best effort basis as per these terms and conditions.

## Availability:

- 1.Theservice will be provided to the BO at his / her request and at the discretion of the depository. The service will be available to those accountholders who have provided their mobile numbers to the depository through their DP. Theservices may be discontinued for a specifi period / indefinite period, with or without issuing any prior notice for the purpose of security reasons or system maintenance orforsuch otherreasons as may be warranted. Thedepository may also discontinue the service at any time without giving prior notice for any reason whatsoever.
- 2 Theservice is currently available to the BOs who are residing in India.
- 3 The alerts will be provided to the BOs only if they remain within the range of the service provider's service area or within the range forming part of theroaming network of theserviceprovider.
- 4 In case of joint accounts and non-individual accounts the service will be available, only to one mobile number i.e. to the mobile number assubmitted at the time of registration / modification.
- The BO is responsible for promptly intimating to the depository in the prescribed manner any change in mobile number, or loss of handset, on which the BO wants to receive the alerts from the depository. In case of change in mobile number not intimat d to the depository, the SMS alerts will continue to be sent to the last registered mobile phone number. The BO agrees to indemnify the depositoryfor any loss or damage suffered by it on account of SMS alerts sent onsuch mobile number.

# **Receiving Alerts:**

- The depository shall send the alerts to the mobile phone number provided by the BO while registering for the service or toanysuch number replaced and informed by the BO from time to time. Upon such registration / change, the depositoryshall make every effort to update the change in mobile number within a reasonable period of time. The depositoryshall not be responsiblefor any event of delay orloss of messageinthis regard.
- The BO acknowledges that the alerts will be received only if the
  mobile phone is in 'ON' and in a mode to receive the SMS. If the
  mobile phone is in 'Off' mode i.e. unable to receive the alerts then
  the BO may not get / get after delay any alerts sent during such
  period.
- 3. The BO also acknowledges that the readability, accur cy and timeliness of providing the service depend on many factors including the infrastructure, connectivity of theservice provider. The depository shall not be responsible for any non-delivery, delayed delivery or distortion of the alertin any way whatsoever.

- 4. The BO further acknowledges that theservice provided to him is an additional facility provided for his convenience and is susceptibleto error, omission and/ or inaccuracy. In case the BO observes any error in theinformation provided in the alert, the BO shall inform the depository and/ or the DP immediately in writing and the depository will make best possib e efforts to rectify the error as early as possible. The BO shall not hold the depository liable for any loss, damages, etc. that may be incurred/ suffered by the BO on account of opting to avail SMS alerts facility.
- 5. The BO authorizes the depository to send any message such as promotional, greeting r any other message that the depository mayconsider appropriate, to the BO. The BO agrees to an ongoing confirmation for use of name, email address and mobile number for marketing offers between CDSL and any other entity.
- 6. The BO agrees to inform the depository and DP in writing of any unauthorized debitto his BO account/ unauthorized transfer of securities from his BO account, immediately, which may come to his knowledge on receiving SMS alerts. The BO may send an email to CDSL at complaints@cdslindia.com. The BO is advised not to inform the service provider about any such unauthorized debit to/ transfer of securities from his BO account by sending a SMS back to the service provider as there is no reverse communication between the service provider and the depository.
- 7. Theinformation sent as an alert on the mobile phone number shall be deemed to have been received by the BO and the depository shall not be under any obligation to confirm the authenticity of the person(s) receiving the alert.
- Thedepository will make best efforts to provide theservice. The BO cannot hold the depository liablefor non-availability of theservicein any manner whatsoever.
- If theBO finds that theinformationsuch as mobile number etc., has been changed with out proper authorization, the BO should immediately inform the DP in writing.

## Fees:

Depository reserves the right to charge such fees from time to time as it deems fit for providing this service to the BO.

## Disclaimer

The depository shall make reasonable efforts to ensure that the BO's personal information is kept confidential. The depository does not warranty the confidentiality or security of the SMS alerts transmitted through aservice provider. Further, the depository makes no warranty or representation of any kind in relation to thesystem and the network or their function or their performance or for any loss or damage whenever and howsoever suffered or incurred by the BO or by any person resulting from or in connection with availing of SMS alerts facility. The Depository gives no warranty with respect to the quality of theservice provided by theservice provider. The Depository will not be liable for any unauthorized use or access to the information and/ or SMS alert sent on the mobile phone number of the BO orfor fraudulent, duplicate or erroneous use/ misuse of such inform tion by any third person.

## Liability and Indemnity:

The Depository shall not be liable for any breach of confidentiality by theservice provider or by any third person dueto unauthorized access to the information meant for the BO. In consideration of the depository providing the service, the BO agrees to indemnify and keep safe, harmless and indemnified the depository and its officials from any damages, claims, demands, proceedings, loss, cost, charges and expenses whatsoever which a depository may at any time incur, sustain, suffer or be put to as a consequence of or arising out of interference with or misus, improper or fraudulent use of the service bytheBO.

# Amendments:

The depository may amend the terms and conditions at any time withor

without giving any prior noticeto the BOs. Any such amendments shall be binding on the BOs who are already registered as user of this service.



# **Governing Law and Jurisdiction:**

Providing the Service as outlined above shall be governed by the laws of India and will be subject to the exclusive jurisdiction of the courts in Mumbai.

I/We wish to avail the SMS Alerts facility provided by the depository

on my/our mobile number provided in the registration form subject to the terms and conditions mentioned below. If We consent to CDSL providing to the service provider such information pertaining to account/transactions in my/our account as is necessary for the purposes of generating SMS Alerts by service provider, to be sentto the said mobile number.

I/Wehave read and understood theterms and conditions mentioned above and agree to abidebythem and any amendments thereto made by thedepositoryfromtime totime. I/ wefurther undertaketopayfee/ charges as may belevied bythe depositoryfromtimetotime.

I/ We further understand that the SMS alerts would besent for a maximum four ISINs at atime. If more than four debits take place, the BOs would berequired totake upthe matter with their DP.

I/We am/ are aware that mere acceptance of the registration form does not imply in any way that the request has been accepted by the depository for providing the service. I/We provide the following information for the purpose of Registration / modification (Please cancel out what is not applicable).

BOID	1 2 0 8 (Pleasewriteyours DPID)	5 2 0 0	(Please write your 8 digit Client ID)					
Sole/ FirstHolder's	Name:Se	cond Holder's NameTh	ird Holder's Name					
Mobile Number on which message are be sent	which message are to							
The m obile num ber is	registered inthe nam e of:							
Email ID :								
	(Please write onlyONE valid	email ID on which communications; if any	, is to besent)					
	First / Sole Holder	Second Joint Holder	Third Joint Holder					
Name								
Signature	Ø	Ø	Ø					
Place:			Date: / /20					
	OPTIONFORM FOR	ISSUE OF DIS BOOKLET						
executed PMS agree Clearing Member /	OPTION 1 :  I/Werequire you to issueDelivery Instruction Slip (DIS) booklet to me/us CDSL account though I/We have issued aPower of Attorney (POA) / executed PMS agreement infavour or/ with							
OPTION 2:		OR						
I/W edo not requiretheDelivery I structionSlip (DIS) for thetime being, sinceI /W e have issued aPower of Attorney(POA) / executed PMS agreement in favour of/ with								
Yours faithfully								
	First / Sole Holder	Second Joint Holder	Third Joint Holder					
Name								
Signature	Ø	Ø	Ø					



# Shop No. 11, G Cinema Screen 3 Building Somnath Junction, Village Dabhel Nani Daman Daman DD 396215

E-mail : <u>vivek.sheth@silverstream.co.in</u> Web: https://www.silverstream.co.in/

## RIGHTS AND OBLIGATIONS F BENEFICIAL OWNER AND DEPOSITORY PARTICIPANT AS P ESCRIBED Y SEBI AND DEPOSITORIES

### General Clause

- the provisions of the Depositories Act, 1995, SEBI (Depositories and Participants) Regulations, 1996, Rules and regulations of Securities and Exchange Board of India (SEBI), Circulars/Notifications/Guidelines issued there under, Bye Laws and Busine's Rules/ Operating Instructions issued by the Depositories and relevant notifications of Government Authorities as may be in force from time to time
- The DP shall open/activate demat account of a beneficial owner in the depository system only after receipt of complete account opening form, KYC and supporting documents as specified by SEBI from time to time.

### Beneficial Owner Information

- TheDPshall maintainall thedetails ofthebeneficial owner(s) as mentioned in he account opening form, supporting documents submitted by them and/or any other information pertaining to thebeneficial owner confidentially and shall not disclose the same to any person except as required by any statutory, legal or regulatory authority in this regard.
- The Beneficial Owner shall immediately notify the DP in writing, if there is any change in details provided in the account opening form as submitted to the DP at the time of opening the demat account of furnished to the DPfrom time totime

## Fees/Charges/Tariff

- The Beneficial Owner shall pay such charges to the DP for the purpose of holding and transfer of securities in dematerialized form and for availing depository services as may be agreed to from time to time betweenthe DP and the Beneficial Owner as set out in the TariffSheet provided by the DP. It may be informed to the Beneficial Owner that "no charges are payable for opening ofdemat accounts".
- In case of Basic Services Demat Accounts, the DP shall adhere to the charge structure as laid down under the relevant SEBI and/or Depository circulars/ directions/notifications issuedfromtimetotime.
- The DP shall not increase any charges/tariff agreed upon unless it has given a notice in writing of not less than thirty days to the Beneficial Owner regarding thesame.

### Dematerialization

been admitted on the Depositories, dematerialized in the form and manner laid down under the Bye Laws, Business Rules and Operating Instructions ofthe depositories.

- The DPshall open separate accoutts inthe name of each ofthe beneficial owners and securities of each beneficial owner shall be segregated and shall not be mixed up with the securities of other beneficial owners and/or **Redressal of Investor grievance**DP's own securities held in demaitrialized form.

  24. The DPshall redress al
- 10. The DP shall not facilitate the Beneficial Owner to create or permit any pledge and/or hypothecation or any otherinterest orencumbrance overall or any of such securities submitted for dematerialization and/or held in demat account except in the form and manner prescribed in the Depositories Act, 1996, SEBI (Depositories and Participants) Regulations, Instructions/Business Rules of the 1996 and Bye-Laws/Operating Depositories

## Transfer of Securities

- The DP shall effect transfer to and from the demat accounts of the Beneficial Owner only on the basis of an order, instruction, direction or mandate dully authorize d by the beneficial wner and the DP shall maintain the original documents andtheaudit trail ofsuc authorizations.
- The Beneficial Owner reserves the right to give standing instructions with regard to the crediting of securities in his demat account and the DP shall act according to such. instructions.

# Statement of account

- TheDPshall providestatements ofaccounts to the beneficial owner insuch formand manner and at suchtime as agreed with the Beneficial Owner and as specified by SEBI/depository in this regard.
- However, if there is no transaction in the demat account, or if the balance has become Nil duringtheyear, theDPshall send onephysical statement of holding annually to such BOs and shall resume sending the tran action statement as and when there is a transaction in the account
- The DP may provide the services of issuing the statement of demat ac ounts in an electronic mode if the Beneficial Owner so desires. The DP will furnish to the Beneficial Owner, he statement of demat accounts under is obgitab sign of ureh a Deponence out not be the Information protocoling lower. Act, statement ofdemat account I the electronic mode, thenthe Participant shall be obliged to forward the statement of demat accounts in physical form.
- In case of Basic Services Demat Accounts, the DP shall send the transaction statements as mandat d by SEBI and/or depository from time  $\frac{1}{2}$

### Manner of Closure of Demat Account

- The Beneficial Owner and the Depository participant (DP) shall be bound by 17. The DPshall have the right to c ose the demat account of the Beneficial Owner, for any reasons whatsoever, provided the DP has given a notice in writing of not less than thirty days tothe Beneficial Owner as well as to the Depository. Similarly, he Beneficial Owner shall have the right to close his/her demat account held with he DP provided no charges are payable by him/her to the DP. In such an event, he Beneficial Owner shall specify whether the balances intheir demat account should be transferred to another demat account of the Beneficial Owner held with another DP or to rematerialize the security balanes held.
  - 18. Based on the instructions of the Beneficial Owner, the DP shall initiatethe procedure for transferring such security balanes or rematerialize such security balances within a period of thirty days as per procedure specified from time totime by the depository. Provided further, Closure of demat account shal, not affect the rights, liabilities and obligations of either the Beneficial Owner or the DP and shall continue to bind the parties to their satisfactory completion. **Default in Payment of charges**

- In event of Beneficial Owner committing a default in the payment of any amount provided in Clause 5 & 6 within a period of thirty days from the date of demand, without prejudice tothe right of the DPto close the demat account ofthe Beneficial Owner, the DP may charge interest at a rate as specified by the Depository from time to time for the period of such default.
- In case Beneficial Owner has transferred to make the payment of any of the amounts as provided in Clause 5 & 6 specified above, the DPafter giving two days notice to the Beneficial Owner shall have the right to stop processing of instructions of the Beneficial Owner till such time he makes thepayment along with interest, if any,

## Liability of the Depository

- As per Section 16 of Depositor es Act, 1996,
  - 1. Without prejudice to the provisions of any other law for the time being in force, any loss caused to the beneficial owner due to the negligence of the depository or the participant, the depository shall indemnify such beneficial owner.
  - 2 W here the loss due to the negligence of the participant under Clause (1) above, is indemnified by the depository, the depository shall have the right to recover the same from such participant.

## Freezing/Defreezing of accounts

- The Beneficial Owner shall have the right to get the securities, which have 22. The Beneficial Owner may exercise the right to freeze/defreeze his/her demat account maintained with the DP in accordance with the procedure and subject to the restrictions laid down under the Bye Laws and Business Rules/Operating Instructions.
  - 23. The DP or the Depository shall have the right to freeze/defreeze the accounts of the Beneficial Owners on receipt of instructions received from any regulator or court or any statutory authority.

The DPshall redress all grievances of the Beneficial Owner against the DPwithin a period ofthirty days fromthedate ofreceipt ofthecomplaint.

# Authorized representative

If the Beneficial Owner is a body corporate or a legal entity, it shall, along with the account opening form, furnish tothe DP,alist ofofficials authorized by it, whoshall represent and interact on its behalf with the participant. Any change in suchlist including additions, deletions or alterations thereto shall be communicated to the participant.

# Law and Jurisdiction

- 26. In addition to the specific rights set out in this document, the DP and the Beneficial Owner shall be entitled to exercise any other rights which the DP or the Beneficial Owner may have under the Rules, Bye Laws and Regulations of the respective Depository in which the demat account is opened and circulars/notices issued there under or Rules and Regulations of SEBI.
- 27. The provisions of this document shall always be subject to Government notification, any rules, regulations, guidelines and circulars/notices issued SEBI and Rules, Regulations and Bye-Laws of the relevant Depository, where the Beneficial Owner maintains his/heraccount, that may beinforcefromtimetotime.
- 28. The Beneficial Owner and the DP shall abide by the arbitration and conciliation procedure prescribed under the Bye-Laws of the depository and that such procedure shall be applicable to any disputes between the DPand the Beneficial Owner.
- 29. W ords and expressions, which are used in his document but which are not defined herein shall unless the context otherwise requires, have the same meanings as assigned thereto in the Rules, Bye-Laws and Regulations and circulars/notices issued there under by the depository and/or SEBI.
- 30. Any changes in the rights and obligations which are specified by SEBI /De p o sit o rie s sh a II als b e br o u g h t to th e n o ti ce o f th e clien t s at o n ce .
   31. If the rights and obligations of the arties hereto are altered by virtue of change in

rules and regulations of SEBI or Bye-Laws, Rules and Regulations of the relevant Depo sitory, where t e Beneficial Owner maintains his/her a ou , s uch changes shall be dee med to have been incorpora ted herein in modification of the rights and obligations of the parties mentioned in this document.

Signature



SE) SILVERSTREAM	FATCA & CRS Declaration - Individual
PAN LILL	Tracking DP Code
Name	
Place of Birth	Country of Birth
Makrahy	
	Rs.   Lac   Rs.   Lac to 3 Lac   Rs. 5 Lac to 10 Lac   Lac to 25 Lac to 1 Grore   > 1 Grore
Not Worth Amount Ra.	ten 1 year)
Occupational Business Detail Agricult Politically Exposed Person Are you a tax resident of If yes please indicates the below.	EP) Related to Politically Exposed Person (RPEP)
Sr. Course	Tax identification Number (NN or Other, proper specify)
1.	
2.	
3,	
	DECLARATION
along with FATCA & CRS correct and complete. I harformation promptly. I further agree to abide by Automatic Exchange of Inf. Sign here: (1)	
Date: B [ D ] H   N   V	y N Place:
ACTORS OF GROUP COMPANY	ige – 1 <sub>e</sub>
• For Detail Terms & Cor	ions please visit https://www.silverstream.co.in/



# Silver Stream Equities Pvt. Ltd.

Depository Participant with CDSL DP-ID 12085200. \* SEBI Regn. No. IN-DP-356-2018 Shop No. 11, G Cinema Screen 3 Building Somnath Junction, Village Dabhel Nani Daman Daman DD 396215 Email: dp@silverstream.co.in Website: https://www.silverstream.co.in/

# SCHEDULE OF SERVICES CHARGES FOR DP SERVICES

SCHEME	SCHEME - A (Rs. 500/- payable upfront)	<b>SCHEME - B</b> Rs. 795/- (Non refundable) for Nil Life Time AMC
1. Account Opening Charges	Nil	Nil
2. Account Maintenance Charges	Rs. 250/- per annum	Nil
3. Document Charges	Rs. 125/-	Nil
4. Dematerialisation Charges	Rs. 50/- per DRF plus Rs. 5/- per certificate	Rs. 50/- per DRF plus Rs. 5/- per certificate
5. Rematerialisation Charges	Rs. 25/- per every 100 securities or part thereof; oraflatfee of Rs. 20/- percertificate whichever is higher will be payable & plus Rs.30/- couriercharges.	Rs. 25/- per every 100 securities or part thereof; oraflatfee ofRs. 20/- percertificate whichever is higher will be payable & plus Rs.30/- couriercharges.
6. Custody	Nil	Nil
7. TransactionCharges (pertransaction) (a) Receipt/Purchase (b) Delivery/Sale	Nil 0.01% (Minimum Rs. 15/-)	Nil 0.01% (Minimum Rs. 15/-)
8. Pledge Charges (per transaction Creation, Invocation/Closure	Rs. 50/-	Rs. 50/-
9. Easiest subscribers (password user)	Rs. 100/- p.a.	Rs. 100/- p.a.
10. In truction Booklet	Rs. 30/- plus courier charges	FirstBook Free another bookletcharges Rs. 30/- plus courier charges.

In addition to the above, the following out pocket expenses shall also be charged.

- 1. Failedinstructionintimation : Rs. 20/- per intimation per instruction
- 2. Additional Statement of Holding/Transaction : Rs.5/- per page+ Postage as per actual.
- 3. Incase of demat rejection, postagecharges shall becharged @ Rs. 35/- of dispatch of sharecertificates to the client.
- 4. AnyModificationin client master will becharged @ Rs. 50/- per modification.
- 5. Any otherservices notspecified aboveshall becharged extra.
- Taxesand other government fee/charges shall be levied extra, as applicable from the time.
- Charges for DP services in espect of client having tr ding account/s with SILVER STREAM EQUITIES PVT. LTD. or SILVERSTREAM COMMODITIES PVT.LTD. will be debited to their trading accounts.
- Late payment charges @ 2.0% per month.
- 9. SILVER STREAM EQUITIES PVT. LTD. maysuspend/freeze thedepositoryservices of theaccount holder incase of non-payment of outstanding bill till thetime of actualclearance of debt balance.
- 10. Abovecharge are subject to revision at Depository Participant's solediscretion, for which Depository Participant shall give 30 days prior

11. LifetimeAMC valid on	lyfor twelve year.		
Schemed Opted	Scheme -	A Scheme - B	
Signatures			
The First Holder/Signa	tory's Signature	Second Holder/Signatory's Signature	Third Holder/Signatory's Signature



# **POWER OF ATTORNEY**

(For Securities Pay-in/Margin Obligations only)

Toall to whom these presents shallcome I/we,(name of the having my/our residence/ officeatsend greetings.							
Whereas I/we hold beneficial owner accountnumber 12038000-000with Central Depository Services (India) Limited (CDSL), through Silver Stream Equities Private Limited, registered with Securities and Exchange Board of India (SEBI).							
And Whereas I/we am/aredesirous to buy and sell securities through M/s. Silver Stream Equities Priv attorne to operate my/our beneficial owner account on my/our behalf for a limited purposein the manner conditions as provided herein.							
And Whereas I/we am/are desirous of appointing M/s. Silver Stream Equities Private Limited as my/our constituted attorney to operate my/our beneficial owner account on my/our behalf for a limited purpose in the manner hereinafter appearing and subject to conditions as provided herein.							
Nowknow you all and these presents witness that I/we do hereby nominate, constitute and appoint <b>M/s. Silv</b> (hereinafter referred to as "thestock broker") as mytrue and lawful attorney and authorize it to perform thefolk							
totransfer securities held in my/our aforementioned beneficial owner account(s) or any other account informed by me in writing stock broker from time to time to the demat account nos. 1203800000000586, 120380000000683, 120380000000 120380000000168, Early pay-in id BSE – 1100001000015088, NSE - 1100001100017286 and/or any ot er demat account the beopened or maintained bythestock broker, for the limited purpose of meeting my/our securities pay-in and/or margin obligations way of pledge or repledge to clearing member and clearing corporation) arising out of trades executed by me/us on any reconstock exchange through the stock broker.							
i toreturn to me/us, thesecurities that may have been received by thestock broker erroneously or the was of entitled toreceivefrom me/us; and	ose securities that thestock broker						
i tosend consolidated summary of my/our scrip-wise buy andself positions taken with average rates to dailybasis, notwithstanding any other documenttobe disseminated as specified bySEBIfromtime totime.	o me/us by way of SMS/email on a						
I/weratifythe instructions given bythe aforesaid stock brokerto the depository participant named hereinable	pove in the manner speficied herein.						
l/wefurther agree and confirm that the powers and authorities conferred by this Power of Attorney shall notice) in witting by me/us and that thesaid revocation shall be effective from the date on which therevo broker in his Office – Shop No. 11, G Cinema Screen 3 Building Somnath Junction, Village Dabhel Nan Dated this	cation noticeis received bythestock						
SIGNED AND DELIVERED (By the with in named Beneficial Owner)							
(By the with in Hamet Beneficial Owner)	(Signature of BO)						
IN THE PRESENCE OF							
Name	(Signature of Bitness)						
Address	(Olgitatal of Divisor)						
IAccept (onbehalf of Silver Stream Equities Private Limited)							
Name	(Signature of POA Holder)						
Address	(Orginatare of FOA Frolder)						

	Know Your Client (KYC) Application Form (For Individuals Only)	ApplicationNo.:							
	Please fill in ENGLISH and in BLOCK LET	TERS with blackink							
	A. Identity Details (please see guidelines overleaf)								
	Nameof Applicant(As appearingin supportingidentificationdor	cument).	1						
	Name		PHOTOGRAPH						
	Father's/Spouse Name		PHOTOGRAPH						
	2. Gender  Male  Female B. Maritalstatus  S	Single Married C. Date of Birth	Please affix						
	3. Nationality Indian Other(Please specify)	<u> </u>	the recent passport size photograph and						
	4. StatusPleasetick () Resident Individual Non Res	sident Foreign National (Passport Copy Mandatory for NRIs & Foreign Nation	sign seress it						
	5. PAN								
	Unique Identification Number (UID)/Aadhaar, if any:	eenclosea duly attestedcopy of your PAN Card							
	6. Proof of Identity submitted for PAN exempt cases Ple	ase Tjøk ( )							
	UID (Aadhaar) Passport VoterID Driving	pLicence Others	(Please see guideline'D'over						
	B. Address Details (please see guidelines overleaf	F)							
	AddressforCorrespondence								
	City/Town/ Village State	Country	Pin Code						
	2. Contact Details								
	Tel. (Off.) (ISD) (\$TD)								
	Mobile ( SD) (STD)	Fax (ISD) (STD)							
	E-Mailld.	out by the ANY ONE of the following up to the company of the compa	singtthedequimentations !						
	3. Proofof addressto be provided by Applicant. Please submit ANY ONE of the following valid documents & tick( \( \times \)) against the document attached.  Passport Ration Card Registered Lease Sale Agreement of Residence Driving License Voter Identity Card Statement / Passbook								
	*LatestTelephoneBill(only LandLine) *LatestE	electricity Bill *Latest Gas Bill Others (Pease specify)							
	*Notmorethan 3Monthsold.Validity/Expirydateof p								
	Permanent Address of Resident Applicant if differ	rentfrom above B1 OR Overseas Address (Mandatory) for Non-Res	sident Applicant						
	City/Town/ Village		Pin Code						
	State	Country  Country  Country  Country							
	State	submit ANY ONE of the following valid documents & tick( ) aga	ainst thedocumentattached.						
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<b>&gt;</b>	5. Proofof addressto be providedby Applicant. Please Passport RationCard RegisteredLease/SaleAg *LatestTelephoneBill(onlyLandLine) *LatestE *Notmore than3 Monthsold. Validity/Expirydate of proof  C. Other Details (please see guidelines overleaf)  1. Gross Annual Income Details (Pleasetick ( ):	submit ANY ONE of the following valid documents & tick( ) againement of the following valid documents & tick( ) againement of feet of the following valid documents & tick( ) againement of the following valid do	ainst thedocumentattached. atest Bank A/cStatement/Passbo						
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applicant.	5. Proofof addressto be providedby Applicant. Please Passport RationCard RegisteredLease/SaleAg *LatestTelephoneBill(onlyLandLine) *LatestE *Notmore than3 Monthsold. Valldity/Expirydate of proof  C. Other Details (please see guidelines overleaf)  1. Gross Annual Income Details (Pleasetick ( )):  Net-worthin—(*Networthshouldnotbeolderthan 1y)  2. Occupation (Pleasetick () any one and give brief details Private Sector Service Public Sector Public Sector Public Sector Student ProrexDealer  3. Please tick, if applicable: Politically Exposite For definition of PEP, pleasereferguidelineoverleaf  4. Any otherinformation:  DECL I hereby declare that the detailsfurnished above are true I undertake to inform you of any changes therein, immeditalse or untrue or misleading or misrepresenting, I am/we are	submit ANY ONE of the following valid documents & tick( prementof Residence Electricity Bill *Latest Gas Bill Others (*Latest Gas Bill Others (*La	ainst thedocumentattached. atest Bank A/cStatement/Passbo  > 25Lacs  Agriculturist Retired						
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	State  5. Proofof addressto be providedby Applicant. Please Passport RationCard RegisteredLease/SaleAg *LatestTelephoneBill(onlyLandLine) *LatestE *Notmore than3 Monthsold. Validity/Expirydate of proof  C. Other Details (please see guidelines overleaf)  1. Gross Annual Income Details ( Pleasetick ( )):  Net-worthin (*Networthshouldnotbeolderthan 1v  2. Occupation (Pleasetick ( ) any one and give brief detail private Sector Service Public Sector Housewife Student PorexDealer  3. Please tick, if applicable: Politically Exposite For definition of PEP, pleasereferguidelineoverleaf  4. Any otherinformation:  DECL  I hereby declare that the detailsfurnished above are true I undertake to informyou of any changes therein, immedialse or untrue or misleading or misrepresenting, I am/we are Place:  FOROFFICEUSE  AMC/Intermediary name OR code	submit ANY ONE of the following valid documents & tick( prementof Residence Electricity Bill *Latest Gas Bill Others (*Passespecify) for address submitted  Below 1 Lac 1-5 Lac 5-10 Lac 10-25 Lac OR as on (date) d /mm / /yy  Below 1 Lac 1-5 Lac 5-10 Lac 10-25 Lac OR  Below 1 Lac 1-5 Lac 5-10 Lac 10-25 Lac OR  Below 1 Lac 1-5 Lac 5-10 Lac 10-25 Lac OR  Below 1 Lac 1-5 Lac 5-10 Lac 10-25 Lac OR  Below 1 Lac 1-5 Lac 5-10 Lac 10-25 Lac OR  Below 1 Lac 1-5 Lac 5-10 Lac 10-25 Lac OR  Below 1 Lac 1-5 Lac 5-10 Lac 10-25 Lac OR  Below 1 Lac 1-5 Lac 5-10 Lac 10-25 Lac OR  Below 1 Lac 1-5 Lac 5-10 Lac 10-25 Lac OR  Below 1 Lac 1-5 Lac 5-10 Lac 10-25 Lac OR  Below 1 Lac 10	ainst thedocumentattached.  atest Bank A/cStatement/Passbo  > 25Lacs  Agriculturist Retired  NATURE OF APPLICAN  Staff Name Designation						

# INSTRUCTIONS/ CHECK LIST FOR FILLING KYC FORM

## A. IMPORTANT POINTS:

- 1. Self attestedcopy of PAN card is mandatory for all clients.
- Copies of all the documents submitted by the applicant should be self-attested and accompanied by originals for verification. In case the original of any document is not produced for verification, then the copies should be properly attested by entities authorized for attesting the documents, as per the belowmentionedlist.
- 3. If any proof of identity or address is in a foreign language, thentranslationintoEnglish is required.
- Name & address of the applicant mentioned on the KYC form, should match with the documentary proofsubmitted.
- 5. If correspondence& permanent address are different, then proofs for both haveto be submitted.
- Sole proprietor must make the application in his individual name &capacity.
- For non-residents and foreign nationals, (allowed to trade subject to RBI and FEMA guidelines), copy of passport/PIO Card/OCICard and overseas addressproof ismandatory.
- 8. For foreign entities, CIN is optional; and in the absence of DIN no.forthedirectors, theirpassportcopyshouldbegiven.
- In case of Merchant Navy NRI's, Mariner's declaration or certifiedcopy of CDC(Continuous DischargeCertificate) is to be submitted.
- For opening an account with Depository Participant or Mutual Fund, for a minor, photocopy of the School Leaving Certificate/Mark Sheet issued by Higher Secondary Board/Passport of Minor/BirthCertificatemustbeprovided.
- 11. Politically Exposed Persons (PEP) are defined as individuals who are or have been entrusted with prominent public functions in a foreign country, e.g., Heads of States or of Governments, senior politicians, senior Government/judicial/ military officers, senior ex ecutives of state owned corporations, important political party officials, etc.

# B. Proof of Identity (POI): - List of documentsadmissibleas Proof of Identity:

- PAN card with photograph. This is mandatory requirement for all applicants except those who are specifically exempt from obtaining PAN (listedin Section D)
- 2. Unique Identification Number (UID) (Aadhaar)/ Passport/ Voter ID card/Drivinglicense.
- Identity card/ document with applicant's Photo, issued by any
  of the following: Central/State Government and its
  Departments, Statutory/Regulatory Authorities, Public
  Sector Undertakings, Scheduled Commercial Banks, Public
  Financial Institutions, Colleges affiliated to Universities,
  Professional Bodies such as ICAI, ICWAI, ICSI, Bar Council
  etc., totheir Members; and Credit cards/Debit cards issued by
  Banks.
- C. Proof of Address(POA): List of documents admissible as Proof of Address: (\*Documents having an expiry date shouldbe validonthedate of submission.)
- Passport/ Voters Identity Card/ Ration Card/ Registered Lease or Sale Agreement of Residence/ Driving License/ Flat Maintenance bill/InsuranceCopy.

- Utility bills like Telephone Bill (only land line), Electricitybill or Gas bill Not moreth an  $3 \, \text{months}$  old.
- Bank Account Statement/Passbook Not more than 3 months old.
- 4. Self-declaration by HighCourt and Supreme Court judges, givingthenew address in respect of their own accounts.
- Proof of address issued by any of the following: Bank Managers of Scheduled Commercial Banks/Scheduled Co-Operative Bank/Multinational Foreign Banks/Gazetted Officer/Notary public/Elected representatives to the Legislative Assembly/ Parliament/Documents issued by any Govt. or StatutoryAuthority.
- 6. Identity card/document with address, issued by any of the following: Central/State Go vernment and its Departments, Statutory/Regulatory Author ities, Public Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions, Colleges affili ated to Universities and Professional Bodies such as ICAI, ICWAI, ICSI, Bar Council etc., totheir Members.
- For FII/sub account Power of Attorney given by FII/sub account to the Custodians (which are duly notarized and/or apostiled or consularised) that gives the registered address shouldbetaken.
- The proof of address in the name of the spouse may be accepted.

## D. Exemptions/clarifications to PAN

# (\*Sufficient documentary evidence in support of such claims to be collected.)

- In case of transactions undertaken on behalf of Central Government and/or State Government and by officials appointed by Courts e.g. Official liquidator, Court receiver etc.
- 2. Investorsresidinginthe state of Sikkim.
- 3. UN entities/multilateral agencies exempt from paying taxes/filingtaxreturns in India.
- 4. SIP of Mutual Funds uptoRs 50, 000/- p.a.
- 5. In case of institutional clients, namely, FIIs, MFs,VCFs, FVCIs, Scheduled Commercial Banks, Multilateral and Bilateral Development Financial Instit utions, State Industrial Development Corporations, Insurance Companies registered with IRDA and Public Financial Institution as defined under section 4A of the Companies Act, 1956, Custodians shall verify the PAN card details with the original PAN card and provide duly certified copies of such verified PAN details to the intermediary.

# E. List of peopleauthorizedto attestthe documents:

- Notary Public, Gazetted Officer, Manager of a Scheduled Commercial/ Co-operatie Bank or Multinational Foreign Banks (Name, Designation & Seal should be affixed onthe copy).
- In case of NRIs, authorized officials of overseas branches of Scheduled Commercial Banks registered in India, Notary Public, Court Magistrate, Judge, Indian Embassy /Consulate General in the country wherethe client resides are permitted to attest the documents.

# **Nomination Form**

Nomination Registration No.	Date				
					ĺ

I/We the sole holder / Joint holders / Guardian (in case of minor) hereby declare that:

- I/We do not wish to nominate any one for this demat account.
  [Strike out what is not applicable.] [Signatures of all account holders should be obtained on this form].
- I/We **nominate** the following person/s who is entitled to receive security balances lying in my/our account, particulars whereof are given below, in the event of thedeath of the Sole holder or the death of all the Joint Holders.

<b>BO Account Details</b>							
DP ID				Client ID			
Name of the Sole / First Ho	lder						
Name of Second Holder							
Name of Third Holder							
Nomination Details		Nomine	e 1	Nomi	nee 2	No	minee 3
Nominee Name :							
*First Name:	•••••		•••••				
Middle Name:	•••••		•••••				•••••
*Last Name	•••••		•••••				•••••
*Address:							
*City:							
*State:							
*Pin:							
*Country:							
Telephone No:							
Fax No:							
PAN No:							
UID : Email ID:							
*Relationship with the							
BO:							
Date of birth							
(mandatory if							
Nominee is a minor):							
Name of the Guardian of Nominee (if the							
nominee is minor):							
11011111100 10 11111101).							
*First Name:							
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*Last Name							
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*Address of the							
Guardian of nominee:							
*0:							
*City: *State:							
*Country:							
*Pin:							

Age			
Telephone:			
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*Relationship of th Guardian with the	е		
Nominee:			
*Percentage of			
allocation of			
securities:			
*Residual Securiti	96		
[please tick any o			
nominee.			
If tick not marked			
default will be first		_	
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			amentary document executed by me / us.
Place:		Date:	
	First/Sole Holder	Second Holder	Third Holder
Name			
Signature			
Note: One witne	ss shall attest signature(s) / Th	numb impression(s).	
		, , , ,	
		Details of the	Witness
Names of Witness			
Address of Witness			
Address of Withess			
Signature of Witness			
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- \* I/We have read and understood the Securities and Exchange Board of India's (SEBI) guidelines for facility for a BSDA and undertake to comply with the aforesaid guidelines from time to time.
- I/We also undertake to comply with the guidelines issued by any such authority for BSDA facility from time to time.
- I/We also agree that in case our Demat Account opened under BSDA facility does not meet the eligibility for BSDA facility as per guidelines issued by SEBI or any such authority at any point of time, my/our BSDA account will be converted to Regular Demat Account without further reference to me/us and will be levied charges as applicable to regular accounts as informed by Vishwas Fincap Services Pvt. Ltd.
- \* I, the first/sole holder also hereby declare that do not have/propose to have any other Demat Account across depositories as a first/sole holder.
- \* I/We hereby authorise the Bank to debit all charges as applicable, to my/our savings/current account linked for such purpose.

# Fee Schedule for Vishwas Fincap Services Pvt. Ltd. Basic Services Demat Account (BSDA)

Sr. No.	Fee Head	-Type	Fees	– Min
2.	Account Opening			Rs. 50/- (Min)
	Dematerialisation Rematerialisation	Certificate + Request	Nil (Statutory charges would be recovered)	
3.	Kerneterianation	Request Asset	Rs. 25/- per every 100 securities or part Re-reforper அவர்கள்ளிக் PRS 286/- நடிரக்ஷம்கள் whichever is higher will be payable & plus Rs. 30/- courier charges/	Rs. 200/- (Min) Rs. 5,00,000/- (Max)
4.	Folio Maintenance	Heiding Rs. U/- to Rs. 50,000/-	Nil	Nil
		Rs. 50,001/- to Rs. 2 Lacs	Rs. 100/- per annum	
5.	Pledge Services			Rs. 50/-
		Credit	NII	Rs. 50/- (Min)
6.	Debt Transaction	Debit	0.04% of the value of the transaction	Rs. 35/- Max. Rs. 5000/- (Per txn.)
7.	Mailing Charges for	Inland Address	Rs. 35/- per request	-
	Non Periodic Statements	Foreign Address	Rs. 500/- per request	_

## Terms & Conditions

- \* Terms & Conditions & Common Cause for Regular Demat Account will apply.

  \* The Annual Maintenance Charges will be livied at the beginning of the yearly billing cycle.

  \* The value of securities held in the BSDA shall not exceed Rs. 2 lakhs at any point of time. If the value of holding exceeds Rs. 2 lakhs, the charges as applicable to Regular Demat Account will be levied.

1st Holder Signature

DP-ID 1 2 CLIENT ID INTERNAL REF.	20852	0 0	BRANCH NA	E
INTERNAL NET.			CLIENT IVAN	ME
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	Silver Stream E DP ID : 1208520	quities Pvt Ltd. 0 (CDSL)		
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		1 1000		
	(1) 1 st Holder	2nd Holder	3rd Holder	
SILVER STREAM EQUENCY Shop No. 11, G Cinema Screen Village Dabhel Nani Daman I SUBJECT: Deposit I/we have a trading account Equities Pvt. Ltd. Please detadequate balancein my/our SIGNATURE	en 3 Building Somnath Daman DD 396215 <b>ory Charges (C</b> Nooit thecharge relevant	lient IDwith Silver S depository service in my/o	tream Equities Pvi	rt. Ltd. and Depository Account with Silver Stream t on regular basis. I/we also agree tomaintainthe
Sole/First Holder/S		Second Holder/Sig	natory's	Third Holder/Signatory's
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signature of Sole / First Hol				
signature of Second Holder				
Signature of Third Holder				

	Date
To, The Director, SILVER STREAM EQUITIES Shop No. 11, G Cinema Screen 3 Buil Village Dabhel Nani Daman Daman D	ding Somnath Junction,
Sub.: Declaration for Common Mobile	No. and E-mail ID
Dear Sir,	
I wish to state that my WIFE/FATHER/I Demat/Trading A/c No convenience) which is already lodged with	having mny Demat/Trading A/c with you with the Client ID
Please accord your favorable consent for	r the same.
Thanking You,	
Client's Signature	Applicant's Signature
Mobile No.:	
E-mail ID:	
A	CKNOWLEDGMENT FROM CLIENT
SILVERSTREAM	Silver Stream Equities Pvt. Ltd. SEBI Reg No. NSE/BSE INZ000198335
SILVERSTREAM EQUITIES PVT LTD	Head Office: 507, 5th Floor, Western Edge 1, Western Express Highway, Borivali (East), Mumbai – 400 066. Phone: 022 – 40421000, Clearing Member: ICICI Bank Tower, Near Chakli Circle Old Padra Road, Vadodara-390007
documents as executed by me/us. Fu	ot of account opening form duly executed copy of KYC, RDD and all other rither I/we confirmed that the documents for KYC submitted by me/us are true and er details related to my/our account are as under:
Trading Code	UCC
My E-mail ID	
	Signature of Client



# **ANNEXURE - 4**

# RIGHTS AND OBLIGATIONS OF STOCK BROKERS, SUB-BROKERS AND as prescribed by SEBI and Stock Exchanges

- The client shall invest/trade in those securities/ contracts/other instruments admitted to dealings on the Exchanges as defined in the Rules, Byelaws and Regulations of Exchanges/ and Exchange Board of India (SEBI) and circulars/notices issued there underfrom time to time.
- 2 The stock broker, sub-broker and the client shall be bound by all the Rules, Byelaws and Regulations of the Exchange and circulars/ notices issued there under and Rules and Regulations of SEBI and relevant notifications of Government authorities as may be in force from time to time.
- 3. The client shall satisfy itself of the capacity of the stock broker to deal in securities and/or deal in derivatives contracts and wishes to execute its orders through the stock broker and the client shall from time to time continue to satisfy itself of such capability of the stock broker before executing orders through the stock broker.
- 4. The stock broker shall continuously satisfy itself about the genuineness and financial soundness of the client and investment objectives relevant to the services to be provided.
- 5. The stock broker shall take steps to make the client aware of the precise nature of the Stock broker's liability for business to be conducted, including any limitations, the liability and the capacity in which the stock broker acts.
- 6. The sub-broker shall provide necessary assistance and co- operate with the stock broker in all its dealings with the client(s).

# **CLIENT INFORMATION**

- 7. The client shall furnish all such details in full as are required by the stock broker in "Account Opening Form" with supporting to time.
- 8. The client shall familiarize himself with all the mandatory provisions in the Account Opening documents. Any additional clauses or documents specified by the stock broker shall be non-mandatory, as per terms & conditions accepted bythe client.
- 9. The client shall immediately notify the stock broker in writing if there is any change in the information in the 'account opening and

- thereafter; including the information on winding up petition/insolvency petition or any litigation which may have material bearing on his client shall provide/update the financial information to the stock broker on aperiodic basis.
- 10. The stock broker and sub-broker shall maintain all the details of the client as mentioned in the account openingform or any other information pertaining to the client, confidentially and that they shall not disclose the same to any person/authority except as required under any law/regulatory requirements. Provided however that the stock broker may so disclose information about his client to any person or authority with the express permission of the client.
- 11. The client shall pay applicable initial margins, withholding margins, special margins or such other margins asare considered necessary by the stock broker or the Exchange or as may be directed by SEBI from time to time as applicable to the segment(s) in which the client trades. The stock broker is permitted in its sole and absolute discretion to collect additional margins (even though not required by the House/ Exchange, Clearing Clearing Corporation or SEBI) and the client shall be obliged to pay such margins within the stipulated time.
- 12. The client understands that payment of margins by the client does not necessarily imply complete satisfaction of all dues. In spite of consistently having paid margins, the client may, on the settlement of its trade, be obliged to pay (or entitled to receive) such further sums as the contract maydictate/require.

# TRANSACTIONS AND SETTLEMENTS

- 13. The client shall give any order for buy or sell of a security/derivatives contract in writing or in such form or manner, as may be mutually agreed between the client and the stock broker. The stock broker shall ensure to place orders and execute the trades of the client, only in the Unique Client Code assigned to that client.
- 14. The stock broker shall inform the client and keep him apprised about trading/settlement cycles, delivery/ payment schedules, any changes therein from time to time, and it shall be the responsibility in turn of the client comply with such schedules/procedures of the

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- relevant stock exchange where the trade is executed.
- 15. The stock broker shall ensure that the money/ securities deposited by the client shall be kept in a separate account, distinct from his/its own account or account of any other client and shall not be used by the stock broker for himself/itself or for any other client or for any purpose other than the purposes mentioned in Rules, Regulations, circulars, notices, guidelines of SEBI and/or Rules, Regulations, Bye-laws, circulars and notices of Exchange.
- 16. Where the Exchange(s) cancels trade(s) suo moto all such trades including the trade/s done on behalf of the client shall ipso facto stand cancelled, stock broker shall be entitled to cancel therespective contract(s) with client(s).
- 17. The transactions executed on the Exchange are subject to Rules, Byelaws and Regulations and circulars/notices issued thereunder of the Exchanges where the trade is executed and all parties to such trade shall have submitted to the jurisdiction of such court as may be specified by the Byelaws and Regulations of the Exchanges where the trade is executed for the purpose of giving effect to the provisions of the Rules, Byelaws and Regulations of the Exchanges and the circulars/notices issued thereunder.

# **BROKERAGE**

18. The Client shall pay to the stock broker brokerage and statutory levies as are prevailing from time to time and as they apply to the Client's account, transactions and to the services that stock broker renders to the Client. The stock broker shall not charge brokerage more than the maximum brokerage permissible as per the rules, regulations and bye-laws of the relevant stock exchanges and/or rules and regulations of SEBI.

# LIQUIDATION AND CLOSE OUT OF POSITION

Without prejudice to the broker's other rights (including the right to refer a matter to arbitration), the client understands that the stock broker shall be entitled to liquidate/close out all or any of the client's positions for non-payment of margins or other amounts, outstanding debts, etc. adjust proceeds of the liquidation/close out, if any, against the client's liabilities/obligations. Any and all losses and financial charges on account of such liquidation/closing-out shall be charged to and borne by the client.

- 20. In the event of death or insolvency of the client or his/its otherwise becoming incapable of receiving and paying for or delivering or transferring securities which the client has ordered to be bought or sold, stock broker may close out the transaction of the client and claim losses, if any, against the estate of the client. The client or his nominees, successors, heirs and assignee shall be entitled to any surplus which may result there from. The client shall note that transfer of funds/securities in favor of a Nominee shall be valid discharge by the stock brokeragainst the legal heir.
- 21. The stock broker shall bring to the notice of the relevant Exchange the information about default in payment/delivery and related aspects by a client. In case where defaulting client is a corporate entity/ partnership/ proprietary firm or any other artificial legal entity, thenMultiplyingthename(s)of Your Director(s)/Money Ethically Promoter(s)/ Partner(s)/ Proprietor as the case may be, shall also be communicated by the stock broker to the relevantExchange(s).

# **DISPUTE RESOLUTION**

- 22. The stock broker shall provide the client with the relevant contact details of the concerned Exchanges and SEBI.
- 23. The stock broker shall co-operate in redressing grievances of the client in respect of all transactions routed through it and in removing objections for bad delivery of shares, rectification of bad delivery, etc.
- 24. The client and the stock broker shall refer any claims and/or disputes with respect to deposits, marginmoney, etc., to arbitration as per the Rules, Byelaws and Regulations of the Exchanges where the trade is executed and circulars/ notices issued thereunder as may be in forcefrom time to time.
- 25. The stock broker shall ensure faster settlement of any arbitration proceedings arising out of the transactions entered into between him vis-àvis the client and he shall be liable to implement the arbitration awards made in such proceedings.
- 26. The client/stock-broker understands that the instructions issued by an authorized representative for dispute resolution, if any, of the client/stock-broker shall be binding on the client/stock-broker in accordance with the letter authorizing the said representative to deal on behalf of the said client/stock-broker.

# TERMINATION OF RELATIONSHIP

- 27. This relationship between the stock broker and the client shall be terminated; if the stock broker for any reason ceases to be a member of the stock exchange including cessation of membership by reason of the stock broker's default, death, resignation or expulsion or if the certificate is cancelled by the Board.
- 28. The stock broker, sub-broker and the client shall be entitled to terminate the relationship between them without giving any reasons to the other party, after giving notice in writing of not less than one month to the other parties. Notwithstanding any such termination, all rights, liabilities and obligations of the parties arising out of or in respect of transactions entered into prior to the termination of this relationship shall continue to subsist and vest in/be binding on the respective parties or his/its respective heirs, executors, administrators, legal representatives or successors, as the case maybe.
- In the event of demise/insolvency of the subbroker or the cancellation of his/its registration with the Board or/withdrawal of recognition of the sub-broker by the stock exchange and/or termination of the agreement with the sub broker by the stock broker, for any reason whatsoever, the client shall be informed of such termination and the client shall be deemed to be the direct client of the stock broker and all clauses in the 'Rights and Obligations' document(s) governing the stock broker, subbroker and client shall continue to be in force as it is, unless the client intimates to the stock broker his/its intention to terminate their relationship by giving a notice in writing of not less than one month.

# ADDITIONAL RIGHTS AND OBLIGATIONS

- 30. The stock broker shall ensure due protection to the client regarding client's rights to dividends, rights or bonus shares, etc in respect of transactions routed through it and it shall not do anything which is likely to harm the interest of the client with whom and for whom they may have had transactions in securities.
- 31. The stock broker and client shall reconcile and settle their accounts from time to time as per the Rules, Regulations, Bye Laws, Circulars, Notices and Guidelines issued by SEBI and the relevant Exchanges where the trade is executed.
- 32. The stock broker shall issue a contract noteto his constituents for trades executed in such

- format as may be prescribed by the Exchange from time to time containing records of all transactions including details of order number, trade number, trade time, trade price, trade quantity, details of the derivatives contract, client code, brokerage, all charges levied etc. and with all other relevant details as required therein to be filled in and issued in such manner and within such time as prescribed by the Exchange. The stock broker shall send contract notes to the investors within one working day of the execution of the trades in hard copy and/or in electronic form using digital signature.
- 33. The stock broker shall make pay out of funds or delivery of securities, as the case may be, to the Client within one working day of receipt of the payout from the relevant Exchange where the trade is executed unless otherwise specified by the client and subject to such terms and conditions as may be prescribed by the relevant Exchange from time to time where the trade is executed.
- 34. The stock broker shall send a complete `Statement of Accounts' for both funds and securities in respect of each of its clients in such periodicity and format within such time, as may be prescribed by the relevant Exchange, from time to time, where the trade isexecuted. The Statement shall also state that the client shall report errors, if any, in the Statement within such time as may be prescribed by the relevant Exchange from time to time where the trade was executed, from the receipt thereof to the Stockbroker.
- 35. The stock broker shall send daily margin statements to the clients. Daily Margin statement should include, inter-alia, details of collateral deposited, collateral utilized and collateral status (available balance/due from client) with break up in terms of cash, Fixed Deposit Receipts (FDRs), Bank Guarantee and securities.
- 36. The Client shall ensure that it has the required legal capacity to, and is authorized to, enter into the relationship with stock broker and is capable of performing his obligations and undertakings hereunder. All actions required to be taken to ensure compliance of all the transactions, which the Client may enter into shall be completed by the Client prior to such transaction being entered into.

# **ELECTRONIC CONTRACT NOTES (ECN)**

37. In case, client opts to receive the contract note in electronic form, he shall provide an

- appropriate e-mail id to the stock broker. The client shall communicate to the stock broker any change in the email-id through a physical letter. If the client has may be made through the secured access by way of client specific user id and password.
- 38. The stock broker shall ensure that all ECNs sent through the e-mail shall be digitally signed, encrypted, non-tamper able and in compliance with the provisions of the IT Act, 2000. In case, ECN is sent through e-mail as an attachment, the attached file shall also be secured with the digital signature, encrypted and non-tamperable.
- 39. The client shall note that non-receipt of bounced mail notification by the stock broker shall amount to delivery of the contract note at the e-mail ID of the client.
- The stock broker shall retain ECN and 40. acknowledgement of the e-mail in a soft and non-tamperable form in the manner prescribed by the exchange in compliance with the provisions of the IT Act, 2000 and as per the rules/regulations/circulars/guidelines issued by SEBI/Stock Exchanges from time to time. The proof of delivery i.e., log report generated by the system at the time of sending the contract notes shall be maintained by the stock broker for the specified period under the extant regulations of SEBI/stock exchanges. The log report shall provide the details of the contract notes that are not delivered to the client/e-mails rejected orbounced back.
  - The stock broker shall take all possible steps to ensure receipt of notification of bounced mails by him at all times within the stipulated time period under the extant regulations of SEBI/stock exchanges.
- 41. The stock broker shall continue to send contract notes in the physical mode to such clients who do not opt to receive the contract notes in the electronic form. Wherever the ECNs have not been delivered to the client or has been rejected (bouncing of mails) by the email ID of the client, the stock broker shall send a physical contract note to the client within the stipulated time under the extant regulations of SEBI/stock exchanges and maintain the proof of delivery of such physical contract notes.
- 42. In addition to the e-mail communication of the ECNs to the client, the stock broker shall simultaneously publish the ECN on his designated web-site, if any, in a secured way and enable relevant access to the clients and for this purpose, shall allot a unique user name

and password to the client, with an option to the client to save the contract note electronically and/ortake a print out of the same.

#### LAW AND JURISDICTION

- 43. In addition to the specific rights set out in this document, the stock broker, sub-broker and the client shall be entitled to exercise any other rights which the stock broker or the client may have under the Rules, Bye-laws and Regulations of the Exchanges in which the client chooses to trade circulars/notices issued thereunder or Rules and Regulations of SEBI.
- 44. The provisions of this document shall always be subject to Government notifications, any rules, regulations, guidelines and circulars/ notices issued by SEBI and Rules, Regulations and Bye laws of the relevant stock exchanges, where the trade is executed, that may be in forcefromtime to time.
- 45. The stock broker and the client shall abide by any award passed by the Arbitrator(s) under the Arbitration Conciliation Act, 1996. However, there is also a provision of appeal within the stock exchanges, if either party is not satisfied with the arbitration award.
- 46. Words and expressions which are used in this document but which are not defined herein shall, unless the context otherwise requires, have the same meaning as assigned thereto in the Rules, Byelawsand Regulations circulars/notices issued thereunder of the Exchanges/SEBI
- 47. All additional voluntary clauses/document added by the stock broker should not be in contravention with rules/regulations/notices/circulars of Exchanges/SEBI. Any changes in such voluntary clauses/document(s) need to be preceded by a notice of 15 days. Any changes in the rights and obligations which are specified by Exchanges/ SEBI shall also be brought to the notice of the clients.
- 48. If the rights and obligations of the parties hereto are altered by virtue of change in Rules and regulations of SEBI or Bye-laws, Rules and Regulations of the relevant stock Exchanges where the trade is executed, such changes shall be deemed to have been incorporated herein in modification of the rights and obligations of the parties mentioned in this document.



## INTERNET & WIRELESS TECHNOLOGY BASED TRADING FACILITY PROVIDED BY STOCK BROKERS TO CLIENT

(All the clauses mentioned in the 'Rights and Obligations' document(s) shall be applicable.

Additionally, the clauses mentioned herein shall also be applicable.)

- Stock broker is eligible for providing Internet based trading (IBT) and securities trading through the use of wireless technology that shall include the use of devices such as mobile phone, laptop with data card, etc. which use Internet Protocol (IP). The stock broker shall comply with all requirements applicable to internet based trading/securities trading using wireless technology as may be specified by SEBI& the Exchangesfrom time to time.
- The client is desirous of investing/trading in securities and for this purpose, the client is desirous of using either the internet based trading facility or the facility for securities trading through use of wireless technology. The Stock broker shall provide the Stock broker's IBT Service to the Client, and the Client shall avail of the Stock broker's IBT Service, on and subject to SEBI/Exchanges Provisions and the terms and conditions specified on the Stock broker's IBT Web Site provided that they are in line with the norms prescribed by Exchanges/SEBI.
- 3. The stock broker shall bring to the notice of client the features, risks, responsibilities, obligations and liabilities associated with securities trading through wireless technology/ internet/smart order routing or any other technology should be brought to the notice of the client bythe stockbroker.
- 4. The stock broker shall make the client aware that the Stock Broker's IBT system itself generates the initial password and its password policy as stipulated in line with norms prescribed by Exchanges/SEBI.
- The Client shall be responsible for keeping the 5. Username and Password confidential and secure and shall be solely responsible for all orders entered and transactions done by any person whosoever through the Stock broker's IBT System using the Client's Username and/or Password whether or not such person was authorized to do so. Also the client is aware that authentication technologies and strict security measures are required for the internet trading/ securities trading through wireless technology through order routed system and undertakes to ensure that the password of the client and/or his authorized representative are not revealed to any third

- party including employees and dealers of the stock broker.
- 6. The Client shall immediately notify the Stock broker in writing if he forgets his password, discovers security flaw in Stock Broker's IBT System, discovers/suspects discrepancies/ unauthorized access through his username /password/ account with full details of such unauthorized use, the date, the manner and the transactions effected pursuant to such unauthorized use, etc.
- 7. The Client isfully aware of and understands the risks associated with availing of a service for routing orders over the internet/securities trading through wireless technology and Client shall be fully liable and responsible for any and all acts done in the Client's Username/password in anymanner whatsoever.
- 8. The stock broker shall send the order/trade confirmation through email to the client at his request. The client is aware that the order/trade confirmation is also provided on the web portal. In case client is trading using wireless technology, the stock broker shall send the order/trade confirmation on the device of the client.
- 9. The client is aware that trading over the internet involves many uncertain factors and complex hardware, software, systems, communication lines, peripherals, etc. are susceptible to interruptions and dislocations. The Stock broker and the Exchange do not make any representation or warranty that the Stock broker's IBT Service will be available to the Client at all times without any interruption.
- 10. The Client shall not have any claim against the Exchange or the Stock broker on account of any suspension, interruption, non-availability or malfunctioning of the Stock broker's IBT System or Service or the Exchange's service or systems or non-execution of his orders due to any link/system failure at the Client/Stock brokers/ Exchange end for any reason beyond the control of the stock broker/ Exchanges.

#### **ANNEXURE - 5**

#### RISK DISCLOSURE DOCUMENT FOR CAPITAL MARKET AND DERIVATIVES SEGMENTS

This document contains important information on trading in Equities/Derivatives Segments of the stock exchanges. All prospective constituents should read this document before trading in Equities/Derivatives Segments of the Exchanges.

Stock exchanges/SEBI does neither singly or jointly and expressly nor impliedly guarantee nor make any representation concerning the completeness, the adequacy or accuracy of this disclosure document nor have Stock exchanges /SEBI endorsed or passed any merits of participating in the trading segments. This brief statement does not disclose all the risks and other significant aspects of trading.

In the light of the risks involved, you should undertake transactions only if you understand the nature of the relationship into which you are entering and the extent of your exposure to risk.

You must know and appreciate that trading in Equity shares, derivatives contracts or other instruments traded on the Stock Exchange, which have varying element of risk, is generally not an appropriate avenue for someone of limited resources/limited investment and/or trading experience and low risk tolerance. You should therefore carefully consider whether such trading is suitable in the light of your financial condition. In case you trade on Stock exchanges and suffer adverse consequences or loss, you shall be solely responsible for the same and Stock exchanges/its SEBI Clearing Corporation and/or be responsible, in any manner whatsoever, for the same and it will not be open for you to take a plea that no adequate disclosure regarding the risks involved was made or that you were not explained the full risk involved by the concerned stock broker. The constituent shall be solely responsible for the consequences and no contract can rescinded on that account. You must acknowledge and accept that there can be no guarantee of profits or no exception from losses while executing orders for purchase and/or sale of a derivative contract being traded on Stock exchanges.

It must be clearly understood by you that your dealings on Stock exchanges through a stock broker shall be subject to your fulfilling certain formalities set out by the stock broker, which may interalia include your filling the know your client form, reading the rights and obligations, do's and don'ts, etc., and are subject to the Rules, Byelaws and Regulations of relevant Stock exchanges, its Clearing Corporation,

guidelines prescribed by SEBI and in force from time to time and Circulars as may be issued by Stock exchanges or its Clearing Corporation and in force from time to time.

Stock exchanges does not provide or purport to provide any advice and shall not be liable to any person who enters into any business relationship with any stock broker of Stock exchanges and/or any third party based on any information contained in this document. Any information contained in this document must not be construed as business advice. No consideration to trade should be made without thoroughly understanding and reviewing the risks involved in such trading. If you are unsure, you must seek professional advice on the same.

In considering whether to trade or authorize someone to trade for you, you should be aware of or must get acquainted with thefollowing:-

#### 1. BASIC RISKS

#### Risk of Higher Volatility

Volatility refers to the dynamic changes in price that a security/derivatives contract undergoes when trading activity continues on the Stock Exchanges. Generally, higher the volatility of a security/derivatives contract, greater is its price swings. There may be normally greater volatility thinly traded securities / derivatives contracts than in active securities /derivatives contracts. As a result of volatility, your order may only be partially executed or not executed at all, or the price at which your order got executed may be substantially different from the last traded price or change substantially thereafter, resulting in notional or real losses.

#### **Risk of Lower Liquidity**

Liquidity refers to the ability of market participants to buy and/or sell securities/ derivatives contracts expeditiously at a competitive price and with minimal price difference. Generally, it is assumed that more the numbers of orders available in a market, greater is the liquidity. Liquidity is important because with greater liquidity, it is easier for investors to buy and/or sell securities / derivatives contracts swiftly and with minimal price difference, and as a result, investors are more likely to pay or

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receive a competitive price for securities / derivatives contracts purchased or sold. There may be a risk of lower liquidity in some securities / derivatives contracts as compared to active securities / derivatives contracts. As a result, your order may only be partially executed, or may be executed with relatively greater price difference or may not be executed at all.

Buying or selling securities / derivatives contracts as part of a day trading strategy may also result into losses, because in such a situation, securities / derivatives contracts may have to be sold/purchased at low / high prices, compared to the expected price levels, so as not to have any open position or obligation to deliver or receive a security/ derivatives contract.

#### **Risk of Wider Spreads**

Spread refers to the difference in best buy price and best sell price. It represents the differential between the price of buying a security / derivatives contract and immediately selling it or vice versa. Lower liquidity and higher volatility may result in wider than normal spreads for less liquid or illiquid securities / derivatives contracts. This in turn will hamper better price formation.

#### **Risk-reducing orders**

The placing of orders (e.g., "stop loss" orders, or "limit" orders) which are intended to limit losses to certain amounts may not be effective many a time because rapid movement in market conditions may make it impossible to execute such orders.

A "market" order will be executed promptly, subject to availability of orders on opposite side, without regard to price and that, while the customer may receive a prompt execution of a "market" order, the execution may be at available prices of outstanding orders, which satisfy the order quantity, on price time priority. It may be understood that these prices may be significantly different from the last traded price or the best price in that security / derivatives contract.

A "limit" order will be executed only at the "limit" price specified for the order or a better price. However, while the customer receives price protection, there is a possibility that theorder may not be executed at all.

A stop loss order is generallyplaced "away" from the current price of a stock / derivatives contract, and such order gets activated if and when the security / derivatives contract reaches, or trades through, the stop price. Sell stop orders are entered ordinarily below the current price, and buy stop orders are entered ordinarily above the current price. When the security/derivatives contract reaches the pre-determined price, or trades through such price, the stop loss order converts to a market/limit order and is executed at the limit or better. There is no assurance therefore that the limit order will be executable since a security / derivatives contract might penetrate the pre-determined price, in which case, the risk of such order not getting executed arises, just as with a regular limit order.

#### **Risk of News Announcements**

News announcements that may impact the price of stock / derivatives contract may occur during trading, and when combined with lower liquidity and higher volatility, may suddenly cause an unexpected positive or negative movement in the price of the security /contract.

#### Risk of Rumors

Rumors about companies / currencies at times float in the market through word of mouth, newspapers, websites or news agencies, etc. The investors should be wary of and should desistfromacting on rumors.

#### System Risk

High volume trading will frequently occur at the market opening and before market close. Such high volumes may also occur at any point in the day. These may cause delays in orderexecution orconfirmation.

During periods of volatility, on account of market participants continuously modifying their order quantity or prices or placing fresh orders, there may be delays in order execution and its confirmations.

Under certain market conditions, it may be difficult or impossible to liquidate a position in the market at a reasonable price or at all, when there are no outstanding orders either on the buy side or the sell side, or if trading is halted in a security / derivatives contract due to any action on account of unusual trading activity or security /

derivatives contract hitting circuit filters or for any other reason.

#### **System/Network Congestion:**

Trading on exchanges is in electronic mode. based on satellite/leased line based communications, combination of technologies and computer systems to place and route orders. Thus, there exists a possibility of communication failure or system problems or slow or delayed response from system or trading halt, or any such other problem/glitch whereby not being able to establish access to trading system/network, which may be beyond control and may result delay in processing or not processing buy or sell orders either in part or in full. You are cautioned to note that although these problems may be temporary in nature, but when you have outstanding open positions or unexecuted orders, these represent a risk because of your obligations to settle allexecuted transactions.

2 As far as Derivatives segments are concerned, please note and get yourself acquainted with the following additional features:-

#### Effect of "Leverage" or "Gearing":

In the derivatives market, the amount of margin is small relative to the value of the derivatives contract so the transactions are 'leveraged' or 'geared'. Derivatives trading, which is conducted with a relatively small amount of margin, provides the possibility of great profit or loss in comparison with the margin amount. But transactions in derivatives carrya high degree of risk.

You should therefore completely understand the following statements before actually trading in derivatives and also trade with caution while taking into account one's circumstances, financial resources, etc. If the prices move against you, you may lose a part of or whole margin amount in a relatively short period of time. Moreover, the loss may exceed the original margin amount.

A. Futures trading involve daily settlement of all positions. Every day the open positions are marked to market based on the closing level of the index / derivatives contract. If the contract has moved against you, you will be required to

- deposit the amount of loss (notional) resulting from such movement. This amount will have to be paid within a stipulated time frame, generally before commencement of trading on next day.
- B. If you fail to deposit the additional amount by the deadline or if an outstanding debt occurs in your account, the stock broker may liquidate a part of or the whole position or substitute securities. In this case, you will be liable for any losses incurred due to such close-outs.
- C. Under certain market conditions, an investor may find it difficult or impossible to execute transactions. For example, this situation can occur due to factors such as illiquidity i.e. when there are insufficient bids or offers or suspension of trading due to price limit or circuit breakers etc.
- D. In order to maintain market stability, the following steps may be adopted: changes in the margin rate, increases in the cash margin rate or others. These new measures may also be applied to the existing open interests. In such conditions, you will be required to put up additional margins or reduce your positions.
- E. You must ask your broker to provide the full details of derivatives contracts you plan to t rade i . e. the contract specifications and the associated obligations.

#### **Currency specificrisks:**

- The profit or loss in transactions in foreign currency-denominated contracts, whether they are traded in your own or another jurisdiction, will be affected by fluctuations in currency rates where there is a need to convert from the currency denomination of the contract to another currency.
- 2. Under certain market conditions, you may find it difficult or impossible to liquidate a position. This can occur, for example when a currency is deregulated orfixed trading bands are widened.
- Currency prices are highly volatile. Price movements for currencies are influenced by, among other things: changing supplydemand relationships; trade, fiscal,

monetary, exchange control programs and policies of governments; foreign political and economic events and policies; changes in national and international interest rates and inflation; currency devaluation; and sentiment of the market place. None of these factors can be controlled by any individual advisor and no assurance can be given that an advisor's advice will result in profitable trades for a participating customer or that a customer will not incur losses from suchevents.

#### **Risk of Option holders:**

- 1. An option holder runs the risk of losing the entire amount paid for the option in a relatively short period of time. This risk reflects the nature of an option as a wasting asset which becomes worthless when it expires. An option holder who neither sells his option in the secondary market nor exercises it prior to its expiration will necessarily lose his entire investment in the option. If the price of the underlying does not change in the anticipated direction before the option expires, to an extent sufficient to cover the cost of the option, the investor may lose all or a significant part of his investment in theoption.
- 2. The Exchanges may impose exercise restrictions and have absolute authority to restrict the exercise of options at certaintimes in specified circumstances.

#### **Risks of Option Writers:**

- If the price movement of the underlying is not in the anticipated direction, the option writer runs the risks of losing substantial amount.
- 2. The risk of being an option writer may be reduced by the purchase of other options on the same underlying interest and thereby assuming a spread position or by acquiring other types of hedging positions in the options markets or other markets. However, even where thewriter has assumed a spread or other hedging

- position, the risks may still be significant. A spread position is not necessarily less risky than a simple 'long' or 'short' position.
- 3. Transactions that involve buying and writing multiple options in combination, or buying or writing options in combination with buying or selling short the underlying interests, present additional risks to Combination transactions, investors. such as option spreads, are more complex than buying or writing a single option. And it should be further noted that, as in any area of investing, a complexity not well understood is, in itself, a risk factor. While this is not to suggest that combination strategies should not be considered, it is advisable, as is the case with all investments in options, to consult with someone who is experienced and knowledgeable with respect to the risks and potential rewards of combination transactions under various market circumstances.

#### 3. TRADING THROUGH WIRELESS TECHNOLOGY/SMART ORDER ROUTINGORANYOTHER TECHNOLOGY:

Any additional provisions defining the features, risks, responsibilities, obligations and liabilities associated with securities trading through wireless technology/smart order routing or any other technology should be brought to the notice of the client by the stockbroker.

#### 4. GENERAL

- The term 'constituent' shall mean and include a client, a customer or an investor, who deals with a stock broker for the purpose of acquiring and/or selling of securities / derivatives contracts through the mechanism provided by the Exchanges.
- The term 'stock broker' shall mean and include a stock broker, a broker or a stock broker, who has been admitted as such by the Exchanges and who holds a registration certificate from SEBI.

#### GUIDANCE NOTE - DO'S AND DON'TS FOR TRADING ONTHE EXCHANGE(S) FOR INVESTORS

#### **BEFOREYOU BEGINTOTRADE**

- Ensure that you deal with and through only SEBI registered intermediaries. You may check their SEBIstration certificate number from the list available on the Stock exchanges www.exchange.com and SEBI website: www.sebi.gov.in.
- 2. Ensure that you fill the KYC form completely and strike off the blankfields in the KYCform.
- Ensure that you have read all the mandatory documents viz. Rights and Obligations, Risk Disclosure Document, Policy and Procedure document of the stockbroker.
- 4. Ensure to read, understand and then sign the voluntary clauses, if any, agreed between you and the stock broker. Note that the clauses as agreed between you and the stock broker cannotbe changed without your consent.
- Get a clear idea about all brokerage, commissions, fees and other charges levied by the broker on you for trading and the relevant provisions/ guidelines specified by SEBI/Stock exchanges.
- 6. Obtain a copy of all the documents executed by youfromthe stock brokerfree of charge.
- 7. In case you wish to execute Power of Attorney (POA) in favour of the Stock broker, authorizing it to operate yourbank and demat account, please refer to the guidelines issued by SEBI/Exchanges in this regard.

#### TRANSACTIONS AND SETTLEMENTS

- 8. The stock broker may issue electronic contract notes (ECN) if specifically authorized by you in writing. You should provide your email id to the stock broker for the same. Don't opt for ECN if you are notfamiliar with computers.
- 9. Don't share your internet trading account's password withanyone.
- 10. Don't make any payment in cash to the stock broker.
- 11. Make the payments by account payee cheque in favour of the stock broker. Don't issue cheques in the name of sub-broker. Ensure that you have a documentary proof of your payment/deposit of securities with the stock broker, stating date, scrip, quantity, towards which bank/ demat account such money or securities deposited and from which bank/ demataccount.

- 12. Note that facility of Trade Verification is available on stock exchanges' websites, where details of trade as mentioned in the contract note may be verified. Where trade details on the website do not tally with the details mentioned in the contract note, immediately get in touch with the Investors Grievance Cell of the relevant Stock exchange.
- 13. In case you have given specific authorization for maintaining running account, payout of funds or delivery of securities (as the case may be), may not be made to you within one working day from the receipt of payout from the Exchange. Thus, the stock broker shall maintain running account for you subject to the following conditions:
  - Such authorization from you shall be dated, signed by you only and contains the clause that you may revoke the same at anytime.
  - The actual settlement of funds and b) securities shall be done by the stock broker, at least once in a calendar quarter or month, depending on your preference. While settling the account, the stock broker shall send to you a 'statement of accounts' containing an extract from the client ledger for funds and an extract from the register of securities displaying all the receipts/deliveries of funds securities. The statement shall also explain the retention of funds and securities and the details of the pledged shares, ifany.
  - On the date of settlement, the stock c) broker may retain the requisite securities/funds towards outstanding obligations and may also retain the funds expected to be required to meet derivatives margin obligations for next 5 trading days, calculated in the manner specified by the exchanges. In respect of cash market transactions, the stock broker may retain entire pay-in obligation of funds and securities due from clients as on date of settlement and for next day's business, he may retain funds/securities/margin to the extent of value of transactions executed on the day of such settlement in the cash market.
  - d) You need to bring any dispute arising

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- from the statement of account or settlement so made to the notice of the stock broker in writing preferably within 7 (seven) working days from the date of receipt of funds/securities or statement, as the case may be. In case of dispute, refer the matter in writing to the Investors Grievance Cell of the relevant Stock exchanges withoutdelay.
- 14. In case you have not opted for maintaining running account and pay-out of funds/ securities is not received on the next working day of the receipt of payout from the exchanges, please refer the matter to the stock broker. In case there is dispute, ensure that you lodge a complaint in writing immediately with the Investors Grievance Cell of the relevant Stockexchange.
- 15. Please register your mobile number and email id with the stock broker, to receive trade confirmation alerts/ details of the transactions through SMS or email, by the end of the trading day, from the stock exchanges.

#### IN CASE OFTERMINATION OFTRADING MEMBERSHIP

16. In case, a stock broker surrenders his membership, is expelled from membership or declared a defaulter; Stock exchanges gives a public notice inviting claims relating to only the "transactions executed on the trading system" of Stock exchange, from the investors. Ensure that you lodge a claim with the relevant Stock exchanges within the stipulated period

and with the supporting documents.

17. Familiarize vourself with the protection accorded to the money and/or securities you may deposit with your stock broker, particularly in the event of a default or the stock broker's insolvency or bankruptcy and the extent to which you may recover such money and/or securities may be governed by the Bye- laws and Regulations of the relevant S t o c k exchange where the trade was executed and the scheme of the Investors' Protection Fund in force from time to time.

#### **DISPUTES/ COMPLAINTS**

- 18. Please note that the details of the arbitration proceedings, penal action against the brokers and investor complaints against the stock brokers are displayed on the website of the relevant Stockexchange.
- 19. In case your issue/problem/grievance is not being sorted out by concerned stock broker/sub-broker then you may take up the matter with the concerned Stock exchange. If you are not satisfied with the resolution of your complaint then you can escalate the matter to SEBI.
- 20. Note that all the stock broker/sub-brokers have been mandated by SEBI to designate an e-mail ID of the grievance re-dressal division/ compliance officer exclusively for the purpose of registeringcomplaints.

#### **POLICIES & PROCEDURE**

#### As per SEBI Circular No: MIRSD/SE/Cir-19/2009 Dated 3rd December, 2009

#### 1. Refusalofordersforpenny /illiquidstock

The stock broker may from time to time limit (quantity/value) / refuse orders in one or more securities due to various reasons including market liquidity, value of security(ies), the order being for securities which are not in the permitted list of the stock broker / exchange(s) / SEBI. Provided further that stock broker may require compulsory settlement / advance payment of expected settlement value/ delivery of securities for settlement prior to acceptance / placementof order(s) as well. The client agrees that the losses, if any on account of such refusal or due to delay caused by such limits, shall be borne exclusively bythe client alone.

The stock broker may require reconfirmation of orders, which are larger than that specified by the stock broker's risk management, and is also aware that the stock broker has the discretion to reject the execution of such orders based on its riskperception.

 Setting up client's exposure limits and conditions under which aclient may not be allowed totake further position or the broker may closethe existing position of a client

> The stock broker may from time to time impose and vary limits on the orders that the client can place through the stock broker's trading system (including exposure limits, turnover limits, limits as to the number, value and/or kind of securities in respect of which orders can be placed etc.). The client is aware and agrees that the stock broker may need to vary or reduce the limits or impose new limits urgently on the basis of the stock broker's risk perception and other factors considered relevant by the stock broker including but not limited to limits on account of exchange/ SEBI directions/limits (such as broker level/ market level limits in security specific / volume specific exposures etc.), and the stock broker may be unable to inform the client of such variation, reduction or imposition in advance. The client agrees that the stock broker shall not be responsible for such variation, reduction or imposition or the client' s inability route any order through the stock broker's trading system on account of any such variation, reduction or imposition of limits. The client further agrees that the stock broker may at any time, at its sole discretion and without prior notice, prohibit or restrict the client's ability to place

orders or trade in securities through the stock broker, or it may subject any order placed by the client to a review before its entry into the trading systems and may refuse to execute / allow execution of orders due to but not limited to the reason of lack of margin / securities or the order being outside the limits set by stock broker / exchange/ SEBI and any other reasons which the stock broker may deem appropriate in the circumstances.

- a. For Non-Payment or erosion of margins or other amounts, outstanding debts, etc. & adjust the proceeds of such liquidation/ close out if any, against the client's liabilities/obligations.
- Any order which is executed without the required margin in the client's account or the broker's exposure is more than 90% and above so no fresh trade will betaken.
- c. The client hereby authorizes the stock broker to square-up all his outstanding positions at the discretion of the stock broker, which are not marked for delivery, 15 minutes before the closing time of the normal market or if the client's margin is evaporated by 90% in any of the exchange(s), Silver Stream Equities reserves the right tosquare offpositions.
- d. Under certain market conditions, it may be difficult or impossible to liquidate a position in the market at a reasonable price or at all, when there are no outstanding orders either on the buy side or the sell side, or if trading is halted in a security due to any action on account of unusual trading activity or stock hitting circuit filters or any other reason as prescribed or instructed by SEBI.

The client agrees that the losses, if any on account of such refusal or due to delay caused by such review, shall be borne exclusively by the clientalone.

Thestock broker is required only to communicate / advise the parameters for the calculation of the margin / security requirements as rate(s) / percentage(s) of the dealings, through anyone or more means or methods such as post / speed post / courier / registered post / registered A.D / facsimile / telegram / cable / e-mail / voice mails / telephone (telephone includes such devices as mobile phones etc.) including SMS on the mobile

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phone or any other similar device; by messaging on the computer screen of the client's computer; by informing the client through employees / agents of the stock broker; by publishing / displaying it on the website of the stock broker / making it available as a download from the website of the stock broker; by displaying it on the notice board of the branch / office throughwhich the client trades or if the circumstances, so require, byradio broadcast / television broadcast / newspapers advertisements etc; or any other suitable or applicable mode or manner. The client agrees that the postal department / the courier company /newspaper company and the e-mail / voice mail service provider and such other service providers shall be the agent of the client and the delivery shall be complete when communication is given to the postal department / the courier company / the e-mail/voice mail service provider, etc. by the stock broker and the client agrees never to challenge the same on any grounds including delayed receipt / non receipt or any other reasons whatsoever and once parameters for margin / security requirements are so communicated, the client shall monitor his / her / its position (dealings / trades and valuation of security) on his / her / its own and provide the required / deficit margin / security forthwith as required from time to time whether or not any margin call or such other sep arate communication to that effect is sent by the stock broker to the client and /or whether or not such communication is received by the client.

The client is not entitled to trade without adequate margin / security and that it shall be his/her / its responsibility to ascertain beforehand the margin / security requirements for his/ her /its orders / trades / deals and to ensure that the required margin / security is made available to the stock broker in such form and manner as may be required by the stock broker. If the client's order is executed despite a shortfall in the available margin, the client, shall, whether or not the stock broker intimates such shortfall in the margin to the client, make up the shortfall suo moto immediately. The client further agrees that he /she / it shall be responsible for all orders (including any orders that may be executed without the required margin in the client's account) & / or any claim /loss/ damage arising out of the non availability /shortage of margin /security required by the stock broker & / or exchange & / or SEBI.

The stock broker is entitled to vary the form (i.e., the replacement of the margin / security in one

form with the margin / security in any other form, say, in the form of money instead of shares) & / or quantum & / or percentage of the margin & / or security required to be deposited / made available, from time to time.

The margin / security deposited by the client with the stock broker are not eligible for any interest.

The stock broker is entitled to include / appropriate any / all payout of funds & / or securities towards margin / security without requiring specific authorizations for each payout.

The stock broker is entitled to transfer funds &/ or securities from his account for one exchange &/ or one segment of the exchange to his / her / its account for another exchange & / or another segment of the same exchange whenever applicable and found necessary by the stock broker. The client also agrees and authorises the stock broker to treat / adjust his/ her / its margin / security lying in one exchange & / or one segment of the exchange / towards the margin / security / pay in requirements of another exchange & / or another segment of the exchange.

The stock broker is entitled to disable / freeze the account & / or trading facility / any other service. facility, if, in the opinion of the stock broker, the client has committed a crime / fraud or has acted in contradiction of this agreement or / is likely to evade / violate any laws, rules, regulations, directions of a lawful authority whether Indian or foreign or if the stock broker soapprehends.

#### 3. Applicable brokerage rate

The stock broker is entitled to charge brokerage within the limits imposed by exchange which at present is as under:

- a. For Cash Market Segment: The maximum brokerage chargeable in relation to trades effected in the securities admitted to dealings on the Capital Market segment of the Exchange shall be 2.5 % of the contract price exclusive of statutory levies. It is hereby further clarified that where the sale / purchase value of a share is Rs.10/- or less, a maximum brokerage of 25 paise per sharemaybe collected.
- b. For Option contracts: Brokerage for option contracts would not exceed Rs. 100/- (per lot) single side or such other rates as providedbythe exchange(s) /SEBI.
- 4. Imposition of penalty /delayed payment charges
  The client agrees that any amounts which are

overdue from the client towards trading or on account of any other reason to the stock broker will be charged with delayed payment charges at such rates as may be determined by the stock broker.

The client agrees that the stock broker may impose fines / penalties for any orders / trades / deals / actions of the client which are contrary to this agreement / rules / regulations / bye laws of the exchange or any other law for the timebeing in force, at such rates and in such form as it may deem fit. Further where the stock broker has to pay any fine or bear any punishment from any authority in connection with / as a consequence of / in relation to any of the orders / trades / deals / actions of the client, the same shall be borne by theclient.

The client agrees to pay to the stock broker brokerage, commission, fees, all taxes, duties, levies imposed by any authority including but not limited to the stock exchanges (including any amount due on account of reassessment / backlogs etc.), transaction expenses, incidental expenses such as postage, courier etc. as they apply from time to time to the client's account / transactions / services that the client avails from the stockbroker.

# 5. The right to sell clients' securities or close clients' positions, without giving notice to the client, on account of non-payment of client's dues

The stock broker maintains centralized banking and securities handling processes and related banking and depository accounts at designated place. The client shall ensure timely availability of funds/securities in designated form and manner at designated time and in designated bank and depository account(s) at designated place, for meeting his/her/its pay in obligation of funds and securities. The stock broker shall not be responsible for any claim/loss/damage arising out of non availability/short availability of funds/securities by the client designated account(s) of the stock broker for meeting the pay in obligation of either funds or securities. If the client gives orders / trades in the anticipation of the required securities being available subsequently for pay in through anticipated payout from the exchange or through borrowings or any off market delivery(s) or market delivery(s) and if such anticipated availability does not materialize in actual availability of securities / funds for pay in for any reason whatsoever including but not limited to any delays / shortages at the exchange or stock

broker level / non release of margin by the stock broker etc., the losses which may occur to the client as a consequence of such shortages in any manner such as on account of auctions / square off / closing outs etc., shall be solely to the account of the client and the client agrees not to hold the stock broker responsible for the same in anyform or manner whatsoever.

In case the payment of the margin / security is made by the client through a bank instrument, the stock broker shall be at liberty to give the benefit / credit for the same only on the realization of the funds from the said bank instrument etc. at the absolutediscretion of the stock broker.

Where the margin /security is made available by way of securities or any other property, the stock broker is empowered to decline its acceptance as margin / security & / or to accept it at such reduced value as the stock broker may deem fit by applying haircuts or by valuing it by marking it to market or by any other method as the stock brokermaydeem fit inits absolute discretion.

The stock broker has the right but not the obligation, to cancel all pending orders and to sell/close/liquidate all open positions/ securities / shares at the pre-defined square off time or when Mark to Market (M-T-M) percentage reaches or crosses stipulated margin percentage mentioned on the website, whichever is earlier. The stock broker will have sole discretion to decide referred stipulated margin percentage depending upon the market condition. In the event of such square off, the client agrees to bear all the losses based on actual executed prices. In case open position (i.e. short/long) gets converted into delivery due to non square off because of any reason whatsoever, the client agrees to provide securities/funds to fulfill the pay-in obligation failing which the client will have to face auctions or internal close outs; in addition to this the client will have to pay penalties and charges levied by exchange in actual and losses, if any. Without prejudice to the foregoing, the client shall also be solely liable for all and any penalties and charges leviedbythe exchange(s).

The stock broker is entitled to prescribe the date and time by which the margin / security is to be made available and the stock broker may refuse to accept any payments in any form after such deadline for margin / security expires.

Notwithstanding anything to the contrary in the agreement or elsewhere, if the client fails to maintain or provide the required margin/fund / security or to meet the funds/margins/ securities

pay in obligations for the orders / trades / deals of the client within the prescribed time and form, the stock broker shall have the right without any further notice or communication to the client to takeany one or more of the following steps:

- To withhold any payout of funds / securities.
- ii. To withhold / disable the trading / dealing facility to the client.
- iii. To liquidate one or more security(s) of the client by selling the same in such manner and at such rate which the stock broker may deem fit in its absolute discretion. It is agreed and understood by the client that securities here includes securities which are pending delivery/receipt.
- iv. To liquidate / square off partially or fully the position of sale &/or purchase in anyone or more securities / contracts in suchmanner and at such rate which the stock broker maydecide inits absolute discretion.
- v. To take any other steps which in the given circumstances, the stock broker may deem fit.

The client agrees that the loss(s) if any, on account of anyone or more steps as enumerated herein above being taken by the stock broker, shall be borne exclusively by the client alone and agrees not to question the reasonableness, requirements, timing, manner, form, pricing etc., which are chosen by the stock broker.

### 6. Shortages inobligations arising out ofinternal netting of trades

Stock broker shall not be obliged to deliver any securities or pay any money to the client unless and until the same has been received by the stock roker from the exchange, the clearing corporation/ clearing house or other company or entity liable to make the payment and the client has fulfilled his / her/ its obligations first.

The policy and procedure for settlement of shortages in obligations arising out of internal netting of trades is as under:

- a. The securities delivered short are purchased from market on T+3 day which is the Auction Day on Exchange, and the purchase consideration (inclusive of all statutory taxes & levies) is debited to the short delivering seller client.
- If securities cannot be purchased from market due to any reason whatsoever on T+3 day they can be covered from the

market on any subsequent trading days. In case any reason whatsoever (any error or omission) any delay in covering of securities leads to higher losses, stock broker will not be liable for the same. Where the delivery is matched partially or fully at the Exchange Clearing, the delivery and debits/credits shall be as per Exchange Debits and Credits.

c. In cases of securities having corporate actions all cases of short delivery of cum transactions which cannot be auctionedon cum basis or where the cum basis auction payout is after the book closure / record date, would be compulsory closed out at higher of 10% above the official closing price on the auction day or the highest traded price from first trading day of the settlement till theauction day.

## 7. Temporarily suspending or closing a client's account at the client's request

- The client may request the stock broker to temporarily suspend his account, stock broker may do so subject to client accepting / adhering to conditions imposed by stock broker including but not limited to settlement of account and/ or other obligation.
- ii. The stock broker can with hold the payouts of client and suspend his trading account due to his surveillance action or judicial or / and regulatory order/action requiring client suspension.

#### 8. De-registeringa client

Notwithstanding anything to the contrary stated in the agreement, the stock broker shall be entitled to terminate the agreement with immediate effect in any of the following circumstances:

- i. If the action of the Client are prima facie illegal/improper or such as to manipulate the price of any securities or disturb the normal/ proper functioning of the market, either alone or in conjunction with others.
- If there is any commencement of a legal process against the Client under any law in force:
- On the death/lunacy or other disability of the Client;
- If a receiver, administrator or liquidator has been appointed or allowed to be appointed of all or any part of the undertaking of the Client;



- v. If the Client has voluntarily or compulsorily become the subject of proceedings under any bankruptcy or insolvency law or being a company, goes into liquidation or has a receiver appointed in respect of its assets or refers itself to the Board for Industrial and Financial Reconstruction or under any other law providing protection as a relief undertaking;
- vi. If the Client being a partnership firm, has any steps taken by the Client and/ or its partnersfor dissolution of thepartnership;
- vi. If the Client have taken or suffered to be taken any action for its reorganization, liquidation ordissolution:
- vii. If the Client has made any material misrepresentation of facts, including (without limitation) in relation to the Security;
- ix If there is reasonable apprehension that the Client is unable to pay its debts or the Client has admitted its inability to pay its debts, as they become payable;
- x If the Client suffers any adverse material changein his / her / its financial position or defaults in any other agreement with the Stock broker;
- xi If the Client is in breach of any term, condition or covenant of this Agreement;
- xi. i If any covenant or warranty of the Client is incorrect or untrue in anymaterial respect;

  However notwithstanding any termination of the agreement, all transactions made under / pursuant to this agreement shall be subject to all the terms and conditions of this agreement and parties to this agreement submit to exclusive jurisdiction of courts of law at the place of execution of this agreement by Stock Broker.

#### 9. InactiveAccount Policy

Client account will be considered as inactive if the client does not trade for period of six month. Calculation will be done at the beginning of every month and those clients who have not traded even a single time will be considered as inactive, the shares/credit ledger balance if any will be transferred to the client within one week of the identifying the client as inactive. The client has to make written request for reactivation of their account.

### Client Acceptance of Policies and Procedures stated herein above:

I/We have fully understood the same and do hereby sign the same and agree not to call into question the validity, enforceability applicability of any provision/clauses document any circumstances what so ever. These Policies and Procedures may be amended / changed unilaterally by the broker, provided the change is informed to me / us with through anyone or more means or methods such as post / speed post / courier / registered post / registered AD / facsimile / telegram / cable / email / voice mails / telephone (telephone includes such devices as mobile phones etc.) including SMS on the mobile phone or any other similar device; by messaging on the computer screen of the client's computer; by informing the client through employees / agents of the stock broker: by publishing / displaying it on the website of the stock broker / making it available as a download from the website of the stock broker: by displaying it on the notice board of the branch / office through which the client trades or the circumstances, so require, by radio broadcast / television broadcast / newspapers advertisements etc; or any other suitable or applicable mode or manner. I/we agree that the postal department / the courier company /newspaper company and the e-mail/voice mail

/newspaper company and the e-mail/ voice mail service provider and such other service providers shall be my/our agent and the delivery shall be complete when communication is given to the postal department / the courier company / the e-mail/voice mail service provider, etc. by the stock broker and I/we agree never to challenge the same on any grounds including delayed receipt / non receipt or any other reasons whatsoever. These Policies and Procedures shall always be read along with the agreement and shall be compulsorily referred to while deciding any dispute / difference or claim between me/ us and stock broker before any court of law / judicial / adjudicating authority including arbitrator/mediator etc.

#### **Return of Excess Securities: -**

In compliance with SEBI Circular CIR/HO/MIRSD/DOP/CIR/P/2019/75 dated June 20, 2019 and FAQ issued by the Exchanges on the said Circular, Client may transfer these curities in "Client Collateral Account/"Collateral Account" towards the margin obligations. Excess securities of the clients, if any, held in "Client Collateral/Collateral"account shall be released to clients along with their funds' settlement (i.e. once in every 30/90 days) after making necessary retention in accordance with NSE circular NSE/INSP/36889 dated 02-Feb-2018. In case there are no fund payables to clients, securities shall be settled to the client in the same periodicity as consented by the client for the settlement of fund.

## Liquidation of Securities in case of Non-fulfillment of client's funds obligation —

In compliance with SEBI Circular CIR/HO/MIRSD/DOP/CIR/P/2019/75 dated June 20, 2019 and FAQ issued by the Exchanges on the said Circular, if the client is not able to fulfill Funds Obligations, then the unpaid securities shall be transferred to "clientunpaid securities account" either to be disposed-off within 5 trading days from the date of pay-out or may be transferred to client's demat account as per the Risk Management (RMS) Policy of the "Company".

#### **Payment Terms:-**

As per the SEBI Circular CIR/HO/MIRSD/DOP/CIR/P/2019/75 dated June 20, 2019 and FAQ issued by the Exchanges on the said Circular, the client is required to fulfill the pay-inobligations on or before T+2 day. If the client fails to meet its funds pay-in obligation on T+2 day, then the securities may be liquidated within 5 days from the Pay-out date or returned to the client as per the RMS policy of the Company. Profit/loss on the liquidation of the unpaid securities, if any, shall be transferred to/adjusted from the respective client account. The losses, if any, incurred due to liquidation of the unpaid securities shall be adjusted from the other collateral of the client deposited with Company.

## Electronic Contract Note [ECN] - DECLARATION (VOLUNTARY)

To,	(VOLUMIAKI)			
	Silver Stream Equities Pvt Ltd.			
Dear	Sir,			
I,			a client with Member	
	Silver Stream Equities Pvt Ltd.	of MCX	Exchang	
unde	take as follows:			
•	I am aware that the Member has placed by me unless I myself w	_	_	
•	I am aware that the Member has my request only.			
٠	Though the Member is requi- inconvenient for me to receive requesting for delivery of electronic ordered by me.	ve physical contract note	s. Therefore, I am voluntaril	
٠	I have access to a computer and handling the email operations,	am a reguler attented user	, having sufficient knowledge o	
•	My email id is*		This has been created by	
•	me and not by someone else.  I am aware that this declaration to me.	form should be in English	or in any other language known	
٠	I am aware that non-receipt of it delivery of the contract note at t	be above e-mail ID.		
	The above declaration and the p and understood by mr. I am an contract note, and do hereby to "(The emoil to mast be written i	vare of the risk involved t he full responsibility for t	lu dispensing with the physics he same	
Client	Nacie			
Umqu	Name			
PAN:				
	ore of the client			

Verification of the client signature done by, Name of the designated officer of the Member

Signature

Branch Code	<u>.</u>		
Back Office Code	Back Office Code :		
Terminal Code	·		
Name of Client	<u>:</u>		



Shop No. 11, G Cinema Screen 3 Building Somnath Junction, Village Dabhel Nani Daman Daman DD 396215.

E-mail: vivek.sheth@silverstream.co.in
Web: https://www.silverstream.co.in/