Pritesh Patel

QA Engineer
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Professional Summary:

- **2+ years** of experience in Information Technology, with specializing in **Software Quality Assurance Testing,** proficient in testing on **Client/Server** and **Web based applications and** good knowledge on **Core Java, OOPS** concepts.
- Extensive working experience on all phases of Software Development Life Cycle (SDLC), its methodologies such as **Agile, SCRUM** and Waterfall Model.
- Proficient in the field of Information Technology, with specializing in **Software Quality Assurance Testing,** proficient in testing on **Client/Server** and **Web based applications.**
- Well versed with various testing stages/levels/phases, testing types, testing techniques and quality work products.
- Extensive experience in reviewing and analyzing Business Requirements and creating **Test Plans, Test Cases, Test Estimation** & **Requirement Traceability Matrix.**
- **Professional expertise in Smoke Testing, Backed end Testing, Black-Box Testing, User Acceptance Testing (UAT), Functional Testing, Positive/ Negative Testing, System Testing, Regression Testing, GUI Software Testing, Ad-hoc Testing, Cross Browser/ Cross Platform Testing, UI Validation, Web Services, Boundary Value Testing.**
- Well versed in different management scenarios like **Change Control, Quality Assurance, Defect Tracking, System Integration, and Task Scheduling.**
- Knowledge programming in **Java**, **JavaScript**, **HTML**, **XML** and **SQL** on Windows XP, Vista Operating Systems and **UNIX** environments.
- Analyzing of Problem severity Defect tracking system and Defect reporting systems through defect tracking tools like **QC and ALM.**
- Expert using open source bug tracking tool **JIRA, Quality Center, BugZilla & IBM Rational Team Concert (RTC).**
- Excellent experience in troubleshooting **software** applications for business functions in major areas of the business and enterprise-wide.
- Ability to adapt to new environment quickly, **strong team player good communication, good analytical and computation skills, enthusiastic learner, confident**, sincere and committed.
- Outstanding communicator with extensive experience in customer service as well as ability to identify, develop and enhance client relationships.

Technical Skills:

Languages	JAVA, HTML, XML, PL/SQL
IDE	Eclipse, SQL Developer
Test Framework	Junit, TestNG, TDD, BDD,Data Driven Framework
Web Debugging Tool	XPath, Firepath, Firebug
Processes	Agile-Scrum, Waterfall
Bug Tracking Tools	JIRA, Quality Center (QC)/ALM,
Version Control	SVN, GIT
Data Bases	MS Access, Oracle
Operating Systems	Windows (XP, Vista & 7, 8) Linux, Mac

Professional Experience:
Finastra, Austin, TX
May 2018 – Till Date

The application is a part of online banking that allows a customer to pay bills securely as well as enroll in monthly automatic recurring bill payment. The functionalities involved in e-bill payment are Add a Payee, Make a Payment, Set up Automatic Payments, Receive Bills Electronically, Request E-mail Notifications and Review Payments. The application also supports intra and inter-bank transfer of funds for a given customer.

Role: QA Engineer
Responsibilities:

- Gathered requirements documents such as business requirements and design document and other related documents.
- Reviewed the **Test Basis**, **designed** and documented **Test Strategies, Test Plan, Test Cases** and **executed test cases.**
- Extensive experience in functional testing, unit testing, integration testing, regression testing, black box testing, white box testing, GUI testing, back-end testing, in different stages of Software Development Life Cycle
- End to End testing of the complete website which was developed using web technologies.
- Involved in Agile projects using **JIRA Tool** and have been part of **Sprint Grooming**, daily **Scrum Calls**, and retrospective meetings.
- Actively participated and Interacted with product management teams in the review and analysis of functional requirements.
- Involved in testing the application utilizing the **Scrum (Agile)** methodology.
- Involved **in Sprint Planning**, Story Discussion and engaging Expertise in stability.
- Involved in testing the application utilizing the **Scrum (Agile)** methodology.
- Developed and executed **SQL queries** to verify the proper insertion, deletion and updates into the Oracle supporting tables and cubes.
- Exporting test cases from Excel to Alm.
- Extensively worked on SoapUI and Rest API.
- Worked on Soap UI with Jason.
- Performed **End-to-End** testing of database to check data integrity using SQL queries.
- Assisted QA lead in documenting **User Acceptance Test report** and reporting defect resolution.

Environment: SOAP UI, GUI Testing, HP Quality Center   HTML, Windows 7.

Client: IBM, Austin, TX
Jan 2017 – Apr 2018
This project was an Ecommerce web based application which allowed the customer to get a view of all the products in the store and buy them online. The application mainly dealt with the online payment and billings. It provides a search feature which uses Regular Expression or pattern matching with a user interface called Search box through which consumers can access and view latest and top selling products/offers. It uses Secure Good payment Gateway solution for customer to make a payment.

Role: QA Engineer
Responsibilities:

- Involved in test cases review by development team, product management and modified the test cases based on their feedback.
- Drafted **Test Plan** which included **testing objectives, testing phases**, scenarios and test environment after a thorough analysis of the business rules.
- Participated in all the phases of Software Testing Life Cycle (**STLC**) like, Requirements Review, Test documentation, Application testing, and defect reporting.
- Reviewed the Test Basis, designed and documented Test Strategies, Test Plan, Test Cases and executed test cases.
- Involved in testing the application utilizing the **Scrum** (**Agile**) methodology.
- Reviewed and Created Project Assessment, Project Plan, Business Process Requirements, Technical Requirements, Test Specifications, Test Results, and Test Results.
- Analyzed the system requirements and developed test plans using technical specifications.
- Responsible for back-end testing/database testing, which was done using **SQL** queries.

- Used **Quality Center** for bug tracking and investigated software bugs.
- Test Case design, Test Case execution and Defect Tracking using **ALM Quality Center** 11.0
- Performed validation tests to ensure that the developed functionality meets the specifications prior to **UAT** testing.
- Involved in **Bug Logging**, Issue Tracking and responsible for tracing the bugs throughout the whole bug lifecycle till the bug closure.
- Responsible for preparing weekly status reports and validated the back-end data using SQL queries for data integrity.
- Actively involved with scrum and sprint meetings, managing product backlog, removing obstacles to progress, re-allocating resources where necessary, prioritizing and review milestones and accomplishments.
- Involved in execution of all types of system testing including: Integration, Regression, User Acceptance and Functional testing.
- Identified, Reported and Tracked Defects using **Quality Center** test management tool.
- Manually tested, verified and validated that the product meets user requirements.
- Used Oracle to verify the proper insertion, deletion and updates into the Oracle supporting tables and cubes.
- Attend the BRI (Business Requirement Identification) meeting to understand the business Requirements.
- Edit and debug tests using Participated in meeting, teleconferences walk through with the development team, QA manager and Project manager (PM).
- Coordinated with technical support associates to fix proprietary software issues
- Verified, edited and update test data in new or existing systems before testing.

Environment: Agile, SQL,ALM Quality Center, Eclipse, Quality Center HTML, MSWord, MS Excel, UNIX, Regression Testing.