VINAY KUMAR MISHRA

Contact details: +91- 7054632901
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Academic Background:

Degree	College/School	University/Board	Year of Passing
MCA	Microtek College of Management and Technology	Arunanchal University of Studies	2017
BCA	Jagatpur P.G. College, Jagatpur, Varanasi	Mahatma Gandhi Kashi Vidyapeeth University, Varanasi	2015
12th Class	Arjun Prasad Intermediate College, Varanasi	U. P. Board	2012
10th Class	Arjun Prasad Intermediate College, Varanasi	U. P. Board	2010

Technical competencies:

- **Testing -** Manual Testing
- **Databases** - MySQL Database, Sql Server

Professional Experience:

Telecom network solution Pvt. Ltd., Noida Sec. 63

Project: Finance, HR, Mobile Testing, ERP

- Conducting manual testing of this project.

- Understanding process requirements and provided use cases for business, functional & technical requirements.

- Redressing customer queries & grievances and escalating to other departments if needed.

- Building and maintaining healthy business relations with clients & ensuring high customer satisfaction matrices by achieving delivery & service quality norms.

- Mapping client's requirements, identifying improvement areas and executing measures to maximize satisfaction levels.

Area of Exposure:

Client Interactions – Manual Testing

Requirement Analysis – Team Management

Profile Summary:

- MCA professional with over 2 years and 3 month of industrial exposure.
- Proficient in managing Web Development Activities with keen interest in Software Testing & Designing.
- Experience in analyzing day-to-day Software requirements and project implementations.
- Skilled in analyzing information system needs, evaluating end-user requirements, custom designing solutions, troubleshooting for complex information systems management.
- Extensive exposure in Software Development Lifecycle (SDLC), right from requirement analysis, documentation, coding & testing to maintenance of proposed applications.
- Resolved issues within various applications with a focus on optimizing application performance & scalability.
- An effective communicator with excellent relationship building & interpersonal skills along with strong analytical, problem-solving and organizational capabilities.

Personal Details:

Date of Birth - 10th May 1995
Father's Name – Mr. Subhash Chandra Mishra
Nationality - Indian
Language Known – English, Hindi
Residential Address – Shiv Shakti Apartment, Sec-71, Noida, Near Sai Mandir
Permanent Address – Varanasi

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