

VINAY KUMAR MISHRA

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Academic Background:

| Degree | College/School | University/Board | Year of Passing |
|------------------------|---|--|-----------------|
| MCA | Microtek College of Management and Technology | Arunanchal University of Studies | 2017 |
| BCA | Jagatpur P.G. College, Jagatpur, Varanasi | Mahatma Gandhi Kashi Vidyapeeth University, Varanasi | 2015 |
| 12 th Class | Arjun Prasad Intermediate College, Varanasi | U. P. Board | 2012 |
| 10 th Class | Arjun Prasad Intermediate College, Varanasi | U. P. Board | 2010 |

Technical competencies:

- **Testing** - Manual Testing
- **Databases** - MySQL Database, Sql Server

Professional Experience:

Telecom network solution Pvt. Ltd., Noida Sec. 63

Project: Finance, HR, Mobile Testing, ERP

- Conducting manual testing of this project.
- Understanding process requirements and provided use cases for business, functional & technical requirements.
- Redressing customer queries & grievances and escalating to other departments if needed.
- Building and maintaining healthy business relations with clients & ensuring high customer satisfaction matrices by achieving delivery & service quality norms.
- Mapping client's requirements, identifying improvement areas and executing measures to maximize satisfaction levels.

Area of Exposure:

| | | |
|----------------------|---|-----------------|
| Client Interactions | - | Manual Testing |
| Requirement Analysis | - | Team Management |

Profile Summary:

- MCA professional with over 2 years and 9 months of industrial exposure.
- Proficient in managing Web Development Activities with keen interest in Software Testing & Designing.
- Experience in analyzing day-to-day Software requirements and project implementations.
- Skilled in analyzing information system needs, evaluating end-user requirements, custom designing solutions, troubleshooting for complex information systems management.
- Extensive exposure in Software Development Lifecycle (SDLC), right from requirement analysis, documentation, coding & testing to maintenance of proposed applications.
- Resolved issues within various applications with a focus on optimizing application performance & scalability.
- An effective communicator with excellent relationship building & interpersonal skills along with strong analytical, problem-solving and organizational capabilities.

Personal Details:

Date of Birth - 10th May 1995

Father's Name - Mr. Subhash Chandra Mishra

Nationality - Indian

Language Known - English, Hindi

Residential Address - Shiv Shakti Apartment, Sec-71, Noida, Near Sai Mandir

Permanent Address - Varanasi

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