PRITHVI PANDYA

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WORK EXPERIENCE

Impact Media & Nobel Agencies   **Brampton(Canada) & Nairobi (Kenya)**
Automation Engineer (VS code, Excel, MS Office, MS Teams)   *May 2020 – Jun 2022*

- Implemented **Python** scripts to automate Mail marketing to **2500 clients** weekly.
- Designed and led a team to automate the rapid change in quarterly product sale prices, by coordinating with the accounting and sales teams to synchronize price updates using **VBA** on Excel.
- Generate reports on **Excel** to conduct analysis, identifying niche to optimize organic sales from **13% to 27%** in a span of **4 months**.
- Analyzed business summary reports, and dashboard recaps to attain data based on product comparable percentages and penetration rates for district managers which increased store efficiency by **16%**.
- Leveraged the analysis to find new suppliers and cut costs on tending products, minimizing dead stock.
- Increased the revenue for Nobel Agencies on average **22%** throughout my time there.
- Evaluated 100+ employees in 4 departments through **surveys**, assessing strengths and overall skills which improved productivity for tasks by **23%** daily.

Nippon Telegraph and Telephone | Holt Renfrew (Portfolio)   **Etobicoke, Canada**
Service Lead (Oracle-Database, MS Office)   *Jan 2019 - Jun 2020*

- Identified and reported potential fraud cases to the **fraud** department, **saving** the company over **$20 000**.
- Filed investigations with package carriers, followed up on reports and issued necessary refunds.
- **Analyzed** previous seasonal sales and recommended seasonal sales items including clothing and electronics to senior management streamlining **POS** which accumulated over **$15,000** in sales daily.
- Collaborated with senior management on multiple functions including customer success and increasing survey submissions from **20%** previous month to **63%** by identifying the pain points of customer feedback.
- Analyzed information provided by the cardholder in order to process next steps in accordance with **policy** and procedures while resolving inquiries.

LEADERSHIP EXPERIENCE

Beans Mobile Application   **Waterloo, Canada**
Project Lead (University) (Android Studio, PowerPoint, JSON)   *Sep 2021 – Dec 2021*

- Lead a team of four by administering **Scrum methodology** including sprint planning, daily scrums, and sprint reviews.
- Designed a **database** for the application, created **Use Cases** and Software Requirement Specification (**SRS**) documents for the project, received a grade of **A+**.
- Analyzed test run data, providing valuable insights that led to increased app efficiency by 15%.

Movies Database   **Waterloo, Canada**
Project Lead (University) Database Tools   *Jan 2020 – Jun 2020*

- Created a database using **Heidi SQL** consisting of movies and television show data, includes Title, Cast, Genre, IMDb rating and runtimes.
- Formulated **SQL** queries to SELECT important data and statistics and established a database connection to hosted **server.**

EDUCATION

Wilfrid Laurier University   **Waterloo, Canada**
BSc in Computer Science, (GPA: 3.09/4)   *Sep 2018 – Jun 2022*

- Organizations/Awards: Honors Program, Awarded In-Course Scholarship of $500 [2020-2021]

SKILLS & Languages

Proficient with: Python, C++, HTML, XML, CSS/SCSS, JavaScript, VBA, Node.js, JSON, SQL

Tools: Android Studio, Visual Studio Code, Eclipse, React Native, Git Bash, Oracle-Database, Microsoft365 Suite, My SQL