

## SUMMARY

Technical Program Manager and Senior Software Engineer with comprehensive experience in driving full-lifecycle software delivery, product execution, and high-impact product releases. Adept at aligning engineering excellence with strategic business goals to launch scalable, user-focused solutions in fast-paced environments. Combines deep technical expertise with strong program leadership in Agile, backlog grooming, stakeholder engagement, and cross-functional coordination across global teams.

## EMPLOYMENT AUTHORIZATION: Green Card holder

## SKILLS

**Product and Project Management:** Backlog grooming, sprint planning, stakeholder communication, release planning

**Soft skills:** Excellent relation-building, communication, collaboration, conflict resolution, risk assessment

**Technical:** Java, Python, HTML, CSS, JavaScript, PostgreSQL, Git

**UX & Testing:** SEO, Debugging, Accessibility, UI/UX collaboration

**Application Packages:** Microsoft Office Suite, SharePoint, HP Quality Center, Valentina, VS Code

**Specialized Tools (Apple Ecosystem):** Radar, Terminal, Numbers, iWork, Kaleidoscope, Charles

## EMPLOYMENT HISTORY:

### Production Lead - Apple (via MindSource Inc.) — 2015-2017 | (via Hogarth CA) — 2017-2023

- Collaborated closely with 5+ cross-functional teams including but not limited to Business, Brand, UI/UX, Graphical Production, Dev and Design, analyzed requirements and schedules, created and executed test plans covering 30+ metrics per project, and 6000+ issues, enhancements, changes and updates overall
- Managed product backlog to drive improvements to Apple's digital and product platforms
- Led stakeholder communications, ensuring alignment on product goals and schedule of deliverables
- Managed, trained and mentored team members (8+ team members at any time, 50+ overall)
- Created and maintained documentation for Development, Testing and Release teams and for 150+ Stakeholders to aid tracking and decision making

### Sr. Engineering Analyst - Apple (via MindSource Inc.) — 2014-2015

- Conducted system and regression testing across multiple Marcom platforms
- Provided data-driven insights and recommendations to optimize solutions and performance pertaining to functionality, analytics, accessibility, content manipulation, audio, video, gallery and user experience

### IT Applications Programmer - Progressive Insurance Inc. — 2010-2013

- Developed innovative device for customized usage-based insurance quotes
- Developed enhancements for time-critical and high-traffic policy rollouts
- Led technical discussions with business stakeholders to define feature sets and implementation strategies
- Created and maintained technical documentation and conducted knowledge transfers

**Software Engineer - EDS, Pune, India — 2006-2007**

- Developed, enhanced and maintained dashboard applications supporting DaimlerChrysler's engineering and management teams
- Provided support, feedback and conducted design discussions for iterative enhancements

**Software Engineering Intern - National Informatics Center, Pune, India — 2006**

- Designed, developed and tested a corporate network security application with a firewall and optimized intranet bandwidth management system

**EDUCATION**

- **MS Computer Science** - Rochester Institute of Technology, Rochester, NY
- **BE Computer Engineering** - University of Pune, India