

SUMMARY

Technical Program Manager and Senior Software Engineer with comprehensive experience in the full Software Development Life Cycle. Skilled in leading teams, mentoring engineers, and adept at driving projects to success through meticulous documentation and seamless collaboration with cross-functional teams.

EMPLOYMENT AUTHORIZATION: Green Card holder

SKILLS

Programming languages: Java, Python, HTML, CSS, JavaScript, PostgreSQL

Application Packages: Git, Microsoft Office Suite, SharePoint, HP Quality Center, Valentina, VS Code

Proprietary to Apple: Radar, Terminal, Numbers, iWork, Kaleidoscope, Charles

Soft skills: Excellent relation-building, communication, collaboration, conflict resolution and risk assessment

EMPLOYMENT HISTORY:

QA Lead - Apple (via MindSource Inc.) — 2015-2017 | (via Hogarth CA) — 2017-2023

- Collaborated closely with 5+ cross-functional teams including but not limited to Business, Brand, UI/UX, Graphical Production, Dev and Design, analyzed requirements and schedules, created and executed test plans covering 30+ metrics per project, and 6000+ issues, enhancements, changes and updates overall
- Devised automated and manual testing tools leading to increased productivity
- Managed, trained and mentored team members (8+ team members at any time, 50+ overall)
- Created and maintained documentation for Development, Testing and Release teams and for 150+ Stakeholders to aid tracking and decision making
- Ensured project deliverables met functional and usability requirements, reduced security risks, provided support during production releases and post-deployment warranty phases

QA Engineer - Apple (via MindSource Inc.) — 2014-2015

- System test, regression test multiple simultaneous Marcom platforms and projects
- Recommend solutions and verify fixes pertaining to functionality, analytics, accessibility, content manipulation, audio, video, gallery and miscellaneous usability to ensure highest level of user experience

IT Applications Programmer - Progressive Insurance Inc. — 2010-2013

- Developed innovative device for customized usage-based insurance quotes
- Developed enhancements for time-critical policy rollouts
- Collaborated with business and brand to analyze requirements and conducted code reviews
- Created and maintained technical documentation and conducted knowledge transfers

Software Engineer - EDS, Pune, India — 2006-2007

- Developed, enhanced and maintained dashboard applications for DaimlerChrysler
- Provided support, feedback and conducted design discussions for iterative enhancements

Software Engineering Intern - National Informatics Center, Pune, India — 2006

- Designed, developed and tested a corporate network security application with a firewall and optimized intranet bandwidth management system

EDUCATION

- **MS Computer Science** - Rochester Institute of Technology, Rochester, NY
- **BE Computer Engineering** - University of Pune, India