

## SUMMARY

Product Manager and Senior Software Engineer with comprehensive experience in the full Software Development Life Cycle, digital product development, and stakeholder collaboration. Adept at leveraging analytics, Agile methodologies, and cross-functional team collaboration to drive product success. Experience in web technologies, backlog management, and user experience improvements.

**EMPLOYMENT AUTHORIZATION:** Green Card holder

## SKILLS

**Product and Project Management:** Backlog management, stakeholder communication, sprint planning

**Soft skills:** Excellent relation-building, communication, collaboration, conflict resolution and risk assessment

**Programming languages:** Java, Python, HTML, CSS, JavaScript

**Backend / Application Support:** PostgreSQL, SEO, Debugging, UI/UX collaboration

**Application Packages:** Git, Microsoft Office Suite, SharePoint, HP Quality Center, Valentina, VS Code

**Proprietary to Apple:** Radar, Terminal, Numbers, iWork, Kaleidoscope, Charles

## EMPLOYMENT HISTORY:

**Production Lead - Apple** (*via MindSource Inc.*) — 2015-2017 | (*via Hogarth CA*) — 2017-2023

- Collaborated closely with 5+ cross-functional teams including but not limited to Business, Brand, UI/UX, Graphical Production, Dev and Design, analyzed requirements and schedules, created and executed test plans covering 30+ metrics per project, and 6000+ issues, enhancements, changes and updates overall
- Managed product backlog to drive improvements to Apple's digital and product platforms
- Led stakeholder communications, ensuring alignment on product goals and schedule of deliverables
- Managed, trained and mentored team members (8+ team members at any time, 50+ overall)
- Created and maintained documentation for Development, Testing and Release teams and for 150+ Stakeholders to aid tracking and decision making

**Sr. Engineering Analyst - Apple** (*via MindSource Inc.*) — 2014-2015

- Conducted system and regression testing across multiple Marcom platforms
- Provided data-driven insights and recommendations to optimize solutions and performance pertaining to functionality, analytics, accessibility, content manipulation, audio, video, gallery and user experience

**IT Applications Programmer - Progressive Insurance Inc.** — 2010-2013

- Developed innovative device for customized usage-based insurance quotes
- Developed enhancements for time-critical policy rollouts
- Collaborated with business and brand to analyze requirements and conducted code reviews
- Created and maintained technical documentation and conducted knowledge transfers

**Software Engineer - EDS, Pune, India** — 2006-2007

- Developed, enhanced and maintained dashboard applications for DaimlerChrysler
- Provided support, feedback and conducted design discussions for iterative enhancements

**Software Engineering Intern - National Informatics Center, Pune, India** — 2006

- Designed, developed and tested a corporate network security application with a firewall and optimized intranet bandwidth management system

## EDUCATION

- **MS Computer Science** - Rochester Institute of Technology, Rochester, NY
- **BE Computer Engineering** - University of Pune, India