



Himesh Kotak Problem Solver

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SUMMARY

- Innovative Project Manager with a proven track record at IDfy and Wolters Kluwer, known for strategically implementing technology-driven solutions.
- Excelled in integrating advanced methodologies, contributing to significant efficiency gains and process enhancements.
- Eager to bring a combination of forward-thinking strategy and practical innovation to a dynamic and forward-looking organization, driving impactful projects with a focus on future-readiness.

PROFESSIONAL EXPERIENCE (4 YEARS, 6 MONTHS)

IDfy

Project and Delivery Manager 

Dec 2021 – present

- Reduced product delivery timelines by 30% for two B2B2C platforms through agile planning and execution.
- Successfully integrated video KYC solutions, enhancing customer verification processes for a major bank.
- Demonstrated exceptional leadership and interpersonal skills by coaching agile teams, resulting in improved performance and team cohesion

Wolters Kluwer India Pvt. Ltd.

Associate Technology Project and Program Manager 

Jun 2019 – Dec 2021

- Led planning and execution for enterprise technology projects with a 15+ member team.
- Conducted robust training on SDLC methodologies, Jira and Agile for over 40 new team members and improved team coordination.

EDUCATION

Bachelor of Technology in Electronics and Telecommunication Engineering

K. J. Somaiya College of Engineering (Affiliated to Mumbai University)

2016 – 2019

Diploma in Electronics and Telecommunication Engineering

Vivekanand Education Society's Polytechnic (Affiliated to MSBTE)

2013 – 2016

MAJOR PROJECTS

Bank Integration Project

IDfy

Jun 2022 – Mar 2023

- Aligned integration approach with regulatory guidelines and infosec compliance using critical thinking.
- Collaborated with cross-functional teams to design optimized solutions.
- Coordinated testing and certification before going live.

IBM Integration Bus (IIB) Operations

Wolters Kluwer India Pvt. Ltd.

Apr 2020 – Dec 2021

- Prioritized changes balancing stakeholder requests and available bandwidth.
- Tracked risks/issues and monitored progress to ensure on-time delivery using Jira and MS Excel.
- Collaborated with SFDC, and SAP teams for integrated functioning.

CERTIFICATES

Certified Scrum Product Owner® (CSPO®)

May 2023 – May 2025

Certified ScrumMaster® (CSM®)

June 2021 – May 2025

AWS Certified Cloud Practitioner

Jan 2021 – Jan 2024

TECHNICAL SKILLS

- Product Management
- Agile Methodologies
- Business Analysis
- SharePoint
- Jira
- Asana
- MS Office 365
- Microsoft Power BI
- Figma
- Postman
- Microsoft Project
- Cloud Computing
- Miro

SOFT SKILLS

- Creative Thinking
- Problem Solving
- Leadership
- Multitasking
- Interpersonal Skills
- Time Management
- Critical Thinking
- Strategic Thinking
- Intercultural Competence
- Conflict Resolution

Oracle Eloqua Project

Wolters Kluwer India Pvt. Ltd.

Jan 2021 – Jun 2021

- Worked on a project based on Oracle Eloqua.
- Worked closely with European counterparts for the project.
- Responsible for the coordination of the global team with the local teams.

Application Consolidation Project

Wolters Kluwer India Pvt. Ltd.

Sep 2020 – Jun 2021

- Aligned system architecture and database schema for integration.
- Oversaw migration of data from legacy systems.
- Managed design changes to enable multi-tenancy.
- Extensively used Jira for the coordination of the project team and controlling the pace of delivery.

OTHER EXPERIENCE

E14 Technologies Pvt. Ltd.

Summer Intern

May 2016 – Jun 2016

- Designed a High-Speed Wide Mouth Object Counting device using sensors, circuit components and Arduino.
- Programmed software algorithms to count small objects falling at high frequency with precision.
- Key skills acquired - precision engineering, embedded systems design, electronics hardware integration.

Science Utsav

Teaching Professional (Part Time)

Dec 2018 – May 2019

- Developed customized lesson plans on applied science for 5 to 14-year-old students.
- Ensured strong conceptual understanding through interactive teaching methods adapted to age groups.
- Achieved high retention rates across batches by establishing excellent student-teacher rapport.

OTHER PROJECTS

Integrated Smart Farming Technology

K. J. Somaiya College of Engineering

Aug 2018 – May 2019

- Engineered an automated irrigation and farm monitoring system through IoT integration.
- Enabled remote control of farm settings through mobile app integration.
- Analyzed various communication protocols for long-range rural connectivity.

Imitating Bots

Vivekanand Education Society's Polytechnic

Jul 2015 – Feb 2016

- Conceptualized and engineered 3 robots operating via master-slave microcontroller configurations.
- Implemented Bluetooth and RF communication between master robots and slaves.
- Programmed synchronized movements showcasing an understanding of precision electronics.

LANGUAGES

English	● ● ● ● ●
Hindi	● ● ● ● ●
Dutch	● ● ● ● ●

ORGANIZATIONS

Universe Simplified

Jun 2018 – Nov 2018

Mumbai, India

- Taught science through customized lesson plans to underprivileged students as part of social service.
- Sparked curiosity and interest in science through interactive teaching methods and experiential learning.
- Received positive feedback for efforts to make science fun and engaging for students.

INTERESTS

Football

- Play football regularly to cultivate skills in team collaboration and decision-making.
- Avid Manchester United supporter aspiring to attend a live match at Old Trafford.

Music

- Passionate about exploring diverse music genres spanning techno, reggaeton, pop, and more.
- Exposure to varied music forms has enhanced adaptability and openness to new environments.

Solo Travel

- Undertook independent trips to connect deeply with local cultures sans distractions.
- Interacted with fellow travellers to boost confidence and harness interpersonal skills.
- Embraced experiences of unfamiliar terrain and people to become self-reliant.