

Cordys Introduction

Cordys BOP 4.1 Fundamentals

CORDYS

Introducing Yourself:

CORDYS

- ◆ Name
- ◆ Company / Organization
- ◆ Job title / description
- ◆ Experience with Cordys
- ◆ Experience with similar products
- ◆ Expectations for this course

Agenda for the Fundamentals Training

CORDYS

- ◆ Cordys Introduction
- ◆ Cordys User Interface (CUSP)
- ◆ Application Management
- ◆ Business Process Management & Case Management
- ◆ Developing Processes
- ◆ Web Services and the SOA Grid
- ◆ Developing Web Services
- ◆ Developing User Interfaces
- ◆ Workflow
- ◆ Business Activity Monitoring
- ◆ Modeling Data
- ◆ Business Rules

- ◆ Cordys – the Company
- ◆ Why Cordys?
- ◆ Cordys – the Product
- ◆ Introducing the Cordys Closed-Loop Methodology
- ◆ Introducing the Cordys Community
- ◆ Cordys Academy and Certification

CORDYS was founded in 2001

CORDYS AMERICAS

Michigan, USA
California, USA

CORDYS EMEA

The Netherlands	(HQ)
Germany	United Kingdom
Switzerland	Italy
France	Sweden
South Africa	Israel

CORDYS ASIA-PACIFIC

India	China
Singapore	Hong Kong
South Korea	Japan

We help our customers to **improve**
their **business operations** with world-class,
process oriented software which allows them
to **change and innovate** the way they do business
with **greater speed and flexibility**.

Some of the Market Leaders Using Cordys

CORDYS

Communications & Media

Customer



Commercial orchestration



Process Automation
(26,000 users)



Network Outage Prevention



Cloud Provisioning & PaaS



Commercial orchestration



Media workflow solution



Datacenter automation



Commercial orchestration



Cloud orchestration



Cloud Marketplace

Solution

Banking & Financial Services

Customer



Process Automation



Online Banking Portal



Financial consolidation



Online Banking Portal



Payment Processing



Payment Processing



Process automation



Process automation



Online Banking Portal



Listed Companies Application



Governance



Secure Web-based
Procurement



Continuous process impr.

Solution

Insurance

Customer



Back-office integration



Life Insurance process
automation



Online insurance



Health Insurance process
automation



Claims handling



Automate Mortgage Processes



General Insurance process
automation



Agent network



Emergency center



Web interfaces for distribution
network

Solution

Some of the Market Leaders Using Cordys

CORDYS

Energy & Utilities

Customer



Solution

Composite application development

Orchestration over Hydropower Plants

Energy Trade Processes

Energy Retail Processes

Smart Metering

Energy Grid Processes

Energy Retail Processes

Process automation

Energy Process Marketplace

Manufacturing & Logistics

Customer



Solution

Mid-office automation

Strategic Planning

Supplier Management

Application development

Extending ERP

Collaborative Engineering

Master Data Management

Process Automation

Organizational Changes

Extending Existing IT Infrastructure

Load planning & Optimization

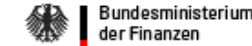
Break Bulk logistics

Process Automation

Logistics processes

Government & Public

Customer



Solution

Knowledge Management portal

Process Automation

Claims Handling

SOA-based Integration

Composite application development

Cloud Orchestration

ISV / OEM

Customer



Solution

Game Changes

Cloud Provisioning & PaaS

Online HR Suite

Social Housing software

HR Solution (BPO)

Retails Operations Platform

Customer Case Study: Rendo

Industry: Energy & Utilities

CORDYS



Rendo is an energy grid operator in the Netherlands with a mission to deliver safe, reliable and efficient transport of gas and electricity.

Key Challenges:

- ◆ **No end-to-end monitoring** and control in daily operations
- ◆ Key **information systems couldn't communicate** with each other, resulting in redundant data and separate, inconsistent islands of data
- ◆ **Lack of overall transparency** in operations and processes

Cordys Solution:

- ◆ Implementation of Cordys BOP for **20 processes** (administrational and automated) such as switch, move, billing) - live within just five months
- ◆ Robust **integration** with current IT infrastructure

Benefits:

- ◆ Rendo is now the **top-performing Grid Operator** on the regulator's scorecard
- ◆ Huge **increase in customer satisfaction** related to core processes such as Switch, Move and Processing of Meter readings
- ◆ **Exceed compliance standards** with 100% performance timeliness
- ◆ **End-to-end visibility and control** in daily operations
- ◆ **Reduced hired staff** with 24% (2009 vs 2007)
- ◆ Fully independent **in-house process design** and adjustments (within 1 year)
- ◆ **ISO certification** for Customer Care department in 2010



Customer Case Study: KPN

Industry: Communications & Media

CORDYS



KPN is the leading telecommunications and ICT service provider in The Netherlands, offering wireline and wireless telephony, internet and TV to consumers, and end-to-end telecommunications and ICT services to business customers.

Key Challenges:

- ◆ **Lower margins** due to increased competition and growing customer demand for new services
- ◆ **Heavy competition** by cable companies and high costs to maintain current copper network
- ◆ New business strategy: implementing **an All-IP infrastructure** providing the Triple Play bundle of service for their customers
- ◆ An aggressive **3 month timeline** to go live



Cordys Solution:

Cordys Solution:

- ◆ **Commercial Orchestration:** orchestration of processes between order entry via Internet and back-end provisioning and billing systems
- ◆ **Direct provisioning and billing** of new voice-, internet- and multimedia services on new fiber network
- ◆ **Integration with various systems** to create a single customer view: Tibco (for network access), Oracle (for billing), Barcelona (middleware) & Siebel (for CRM)
- ◆ Other projects:
 - ◆ KPN Business Market – Commercial Orchestration
 - ◆ KPN Wholesale – Wholesale Order

Desk application

- ◆ KPN Mobile – Commercial Orchestration

Benefits:

- ◆ **Shorter time-to-market** for new products
- ◆ **Single view of the customer** and improved management of customer services
- ◆ **Real-time monitoring** the progress and performance of the provisioning processes to increase visibility into order process
- ◆ **Improved customer satisfaction** via customer self-service model
- ◆ **Reduction of resources**
- ◆ **Easier to make changes** to existing business processes to adapt to changing business needs

Customer Case Study: AEGON Religare

Industry: Insurance

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AEGON Religare Life Insurance Company is a leading life insurance company in India. AegonReligare is a three-way joint venture between the Netherlands-based **AEGON**, India's **Religare** and **Bennett, Coleman & company**.

Key Challenges:

- The Indian insurance market is characterized by **diversity**, with over 21 languages and a number of unique local cultures
- As a **new player** in the insurance and pensions market in India, the company needed to target and capture significant market share
- The primary objective was to launch operations across **14 independent systems at 25 locations on Day 1** – an industry first



Cordys Solution:

Cordys Solution:

- ◆ **Sales Management System** (manages and tracks agent on-boarding and productivity)
- ◆ **Agency portal** (provides a single window for the delivery of services to agents)
- ◆ **Incidence Management System** (automated issue logging and tracking system)
- ◆ **Cash Collection System** (e-receipting)
- ◆ **Claims Management System** (supports claims processing transactions)
- ◆ **Customer Portal** (portal for policy related information, payments and schedule required medical exams)

Benefits:

- ◆ **Faster time to market** through the reusability, flexibility and scalability of the Cordys platform
- ◆ **Reduction in headcount** of the company's head office Sales team for monitoring sales
- ◆ 20 percent **reduction in the number of calls** from agents to the call center
- ◆ Larger number of issues being closed within the agreed Service Level Agreements (SLAs), with at **least 10 percent faster closure** of cases to date
- ◆ Faster and more effective reconciliation and cash collection have led to **reduced time to process payments** with 2-3 person hours per

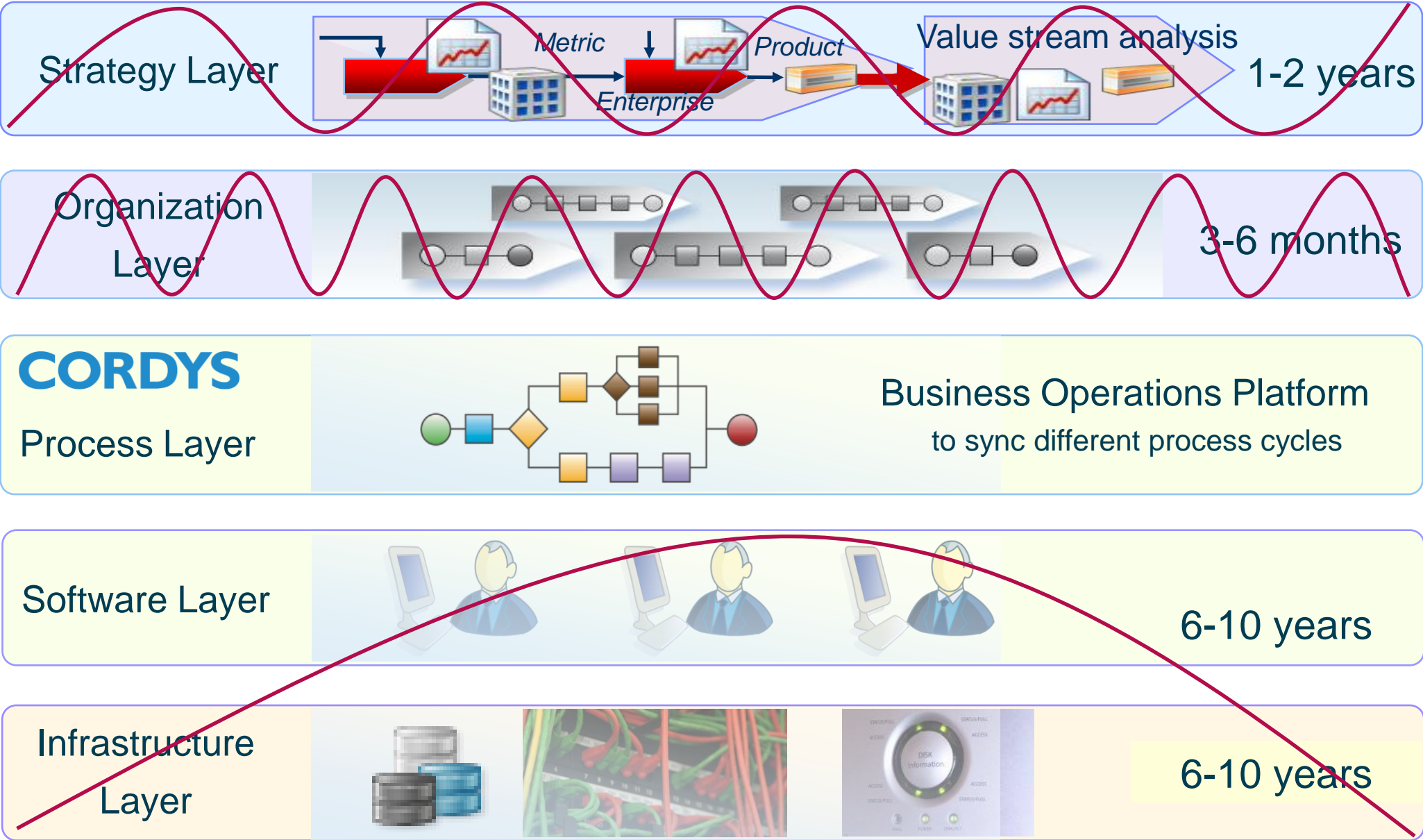
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- ◆ Cordys Academy and Certification



- ◆ Frequent and fast changes in regulations
- ◆ Combined product offerings
- ◆ Need for an integrated client view
- ◆ Need to establish effective *'straight-through processing'*
 - ◆ implementing lean process principles, eliminating waste

Accelerate Time to Value

CORDYS



CEO Focus: Market Alignment



- Improve competitive position
- Bring real value meeting market needs
- Process optimization: it's about HOW you do it



Bridging these two seemingly conflicting worlds and teaming them to **Drive value and deliver potential**

CIO Focus: High quality Of Service

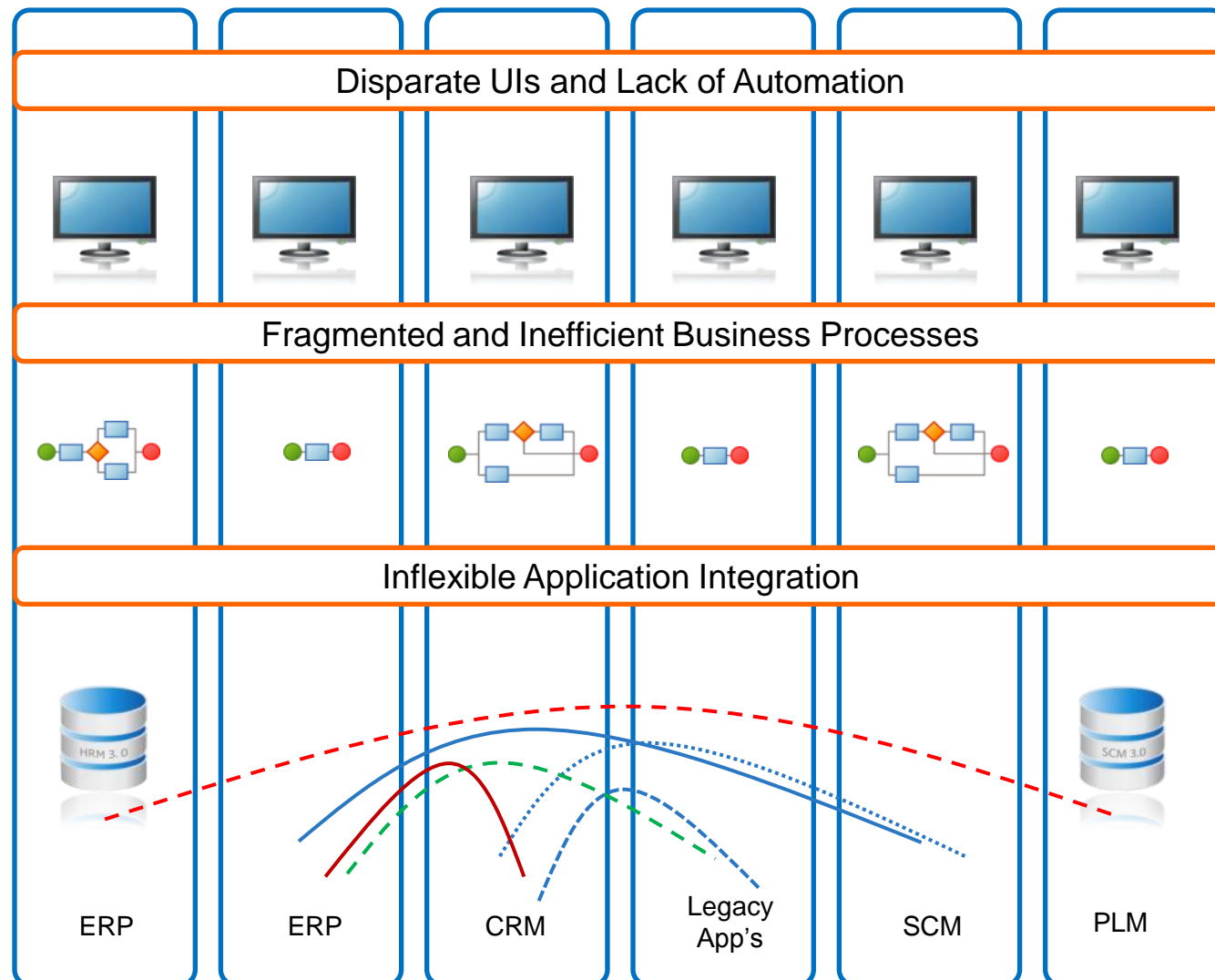


- Support mission-critical business processes
- Ensure continuity of operations
- Focus on stability, scalability, reliability, and security.

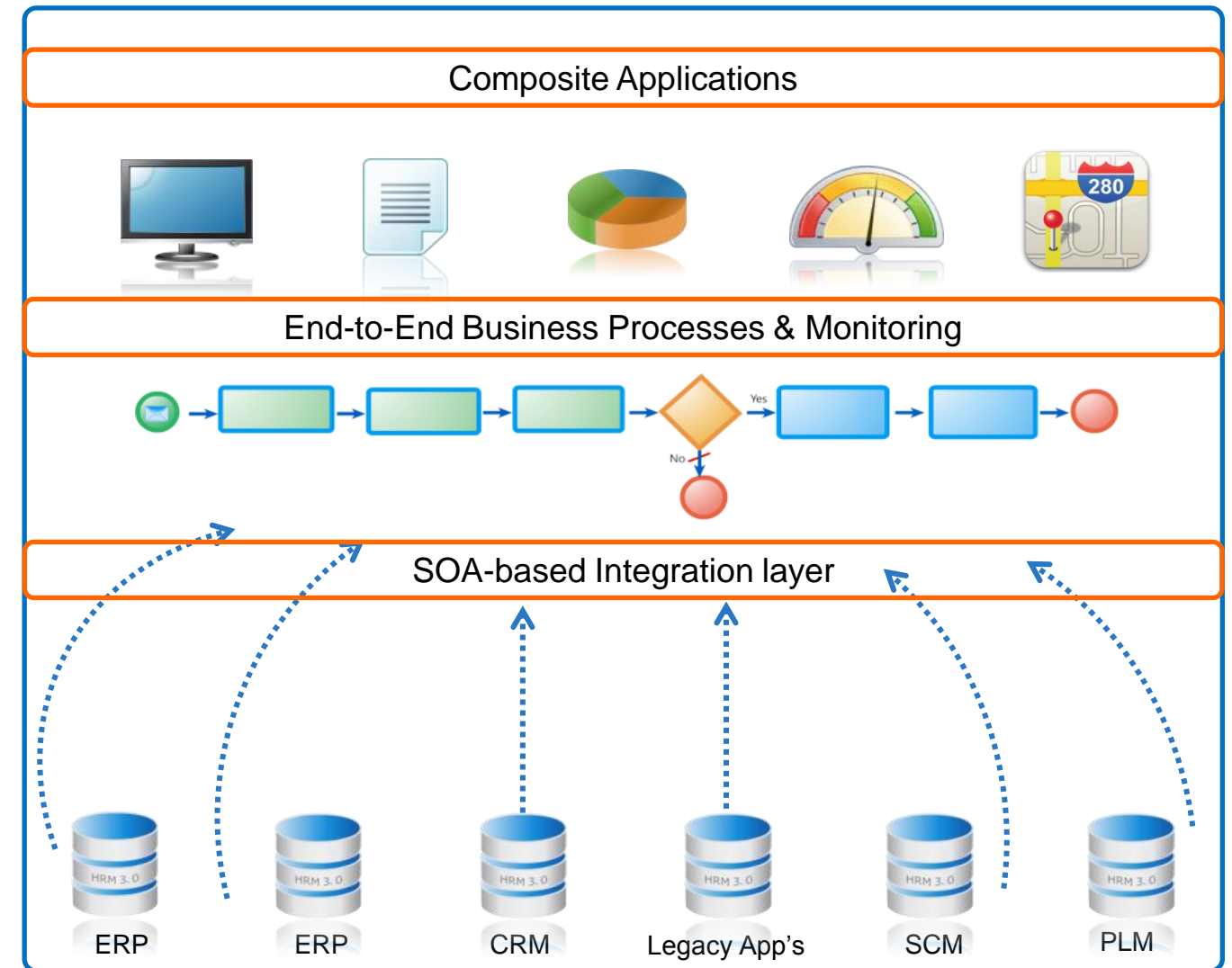
The Old and the New Way

CORDYS

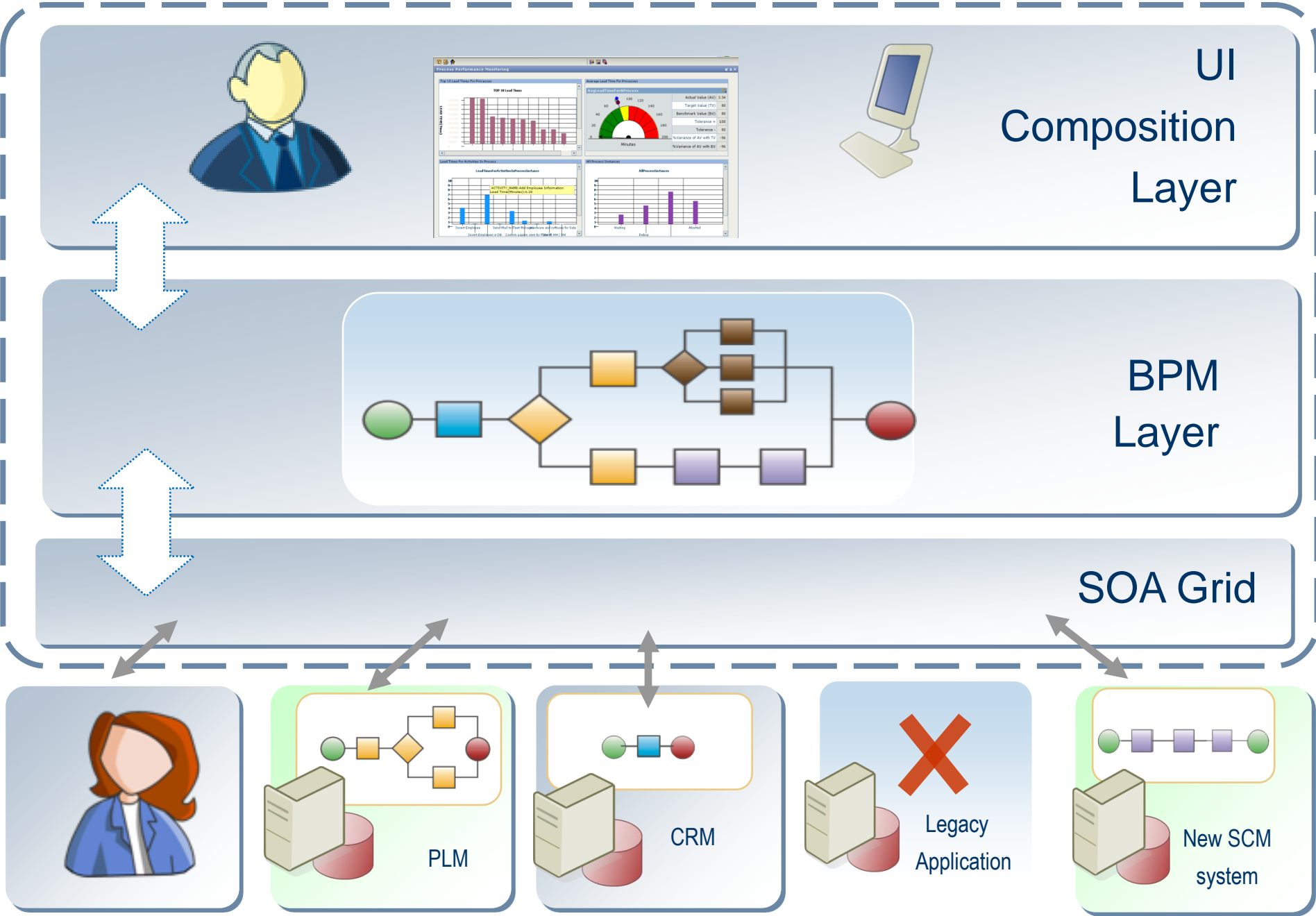
◆ The Old Way: Application Silos



◆ The New Way: a Business Operations Platform



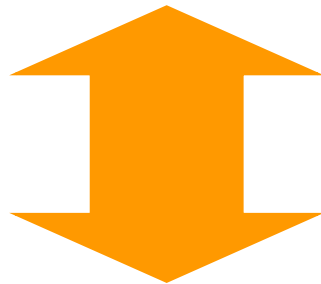
executable
business
processes



BPM & SOA Complement One Another

CORDYS

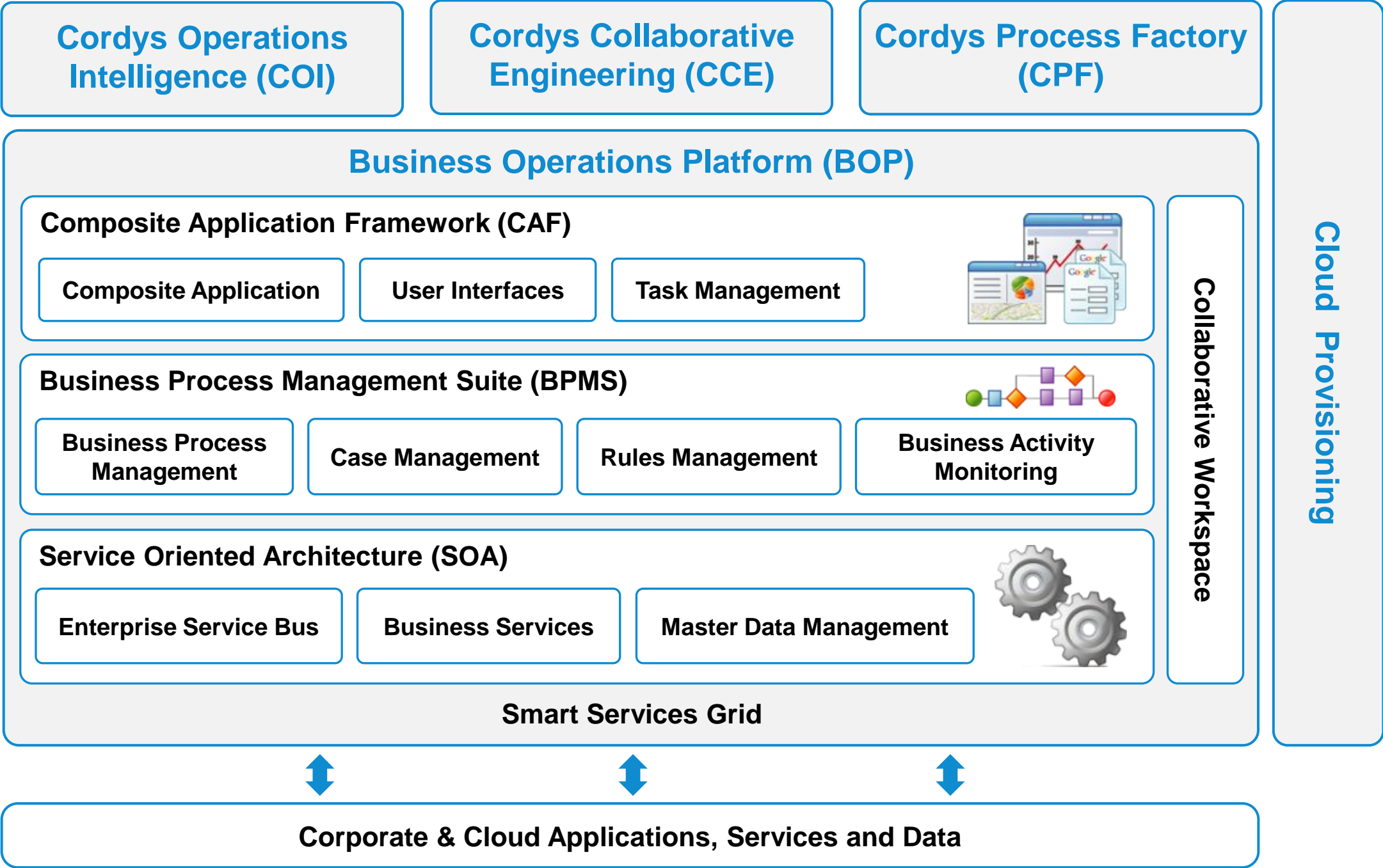
BPM
Orchestrates



SOA
provides

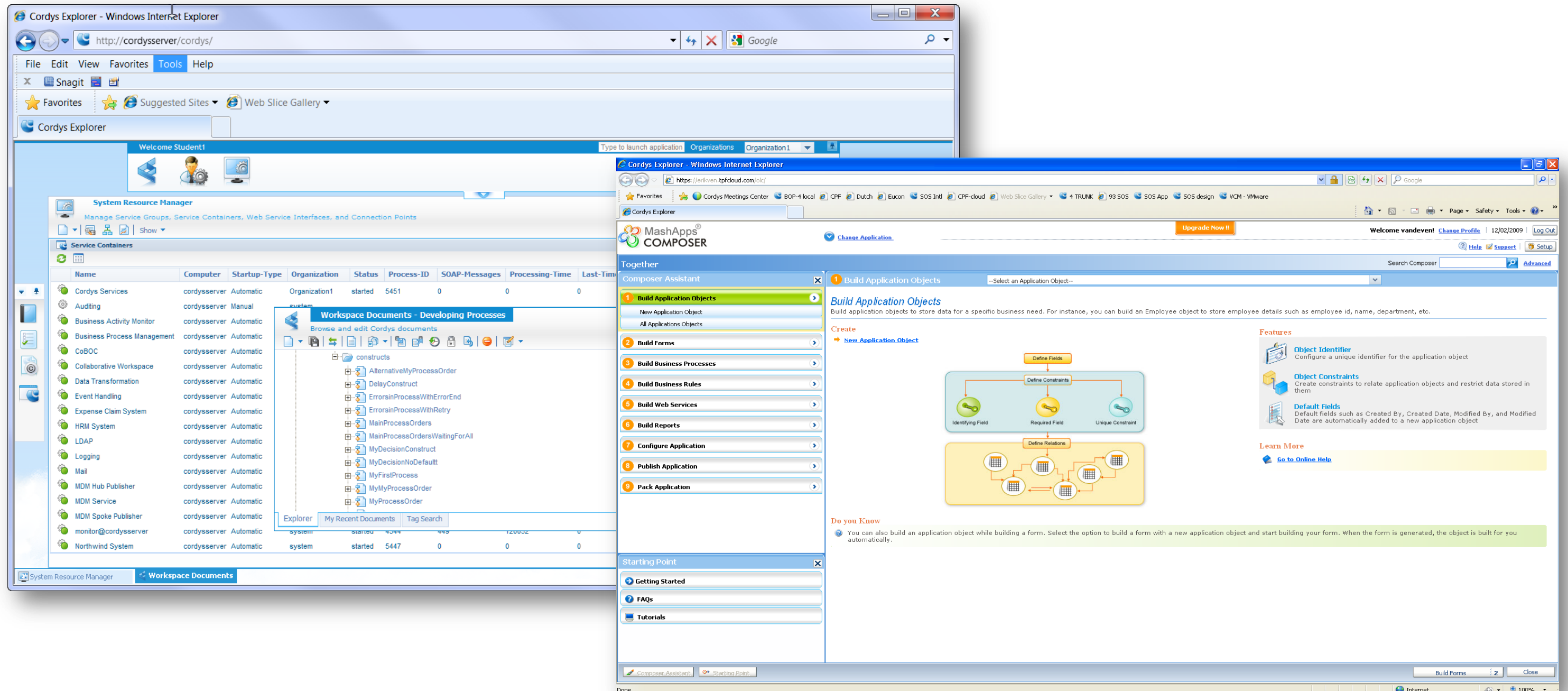
- ◆ View on business processes
- ◆ Grip on business (process)
- ◆ View = Execute = view
- ◆ Collaboration (systems, humans, companies)
- ◆ Closed-Loop BPM
- ◆ Agility
 - ◆ Built to change
 - ◆ Reuse
- ◆ Business-oriented components
- ◆ Implementation Independent (Loosely coupled)
- ◆ Decouples application landscape

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One Stack, Two Products: BOP & CPF

CORDYS



Key ingredients:

- ◆ Service Oriented Architecture: for integration of existing IT assets
- ◆ Business Process Management Suite: for process automation and fast process improvements
- ◆ Composite Application Framework: for creation of User Interfaces or complete business applications

Usage scenarios:

- ◆ Closed-loop Business Operations Improvement – Short-cyclic process improvement combined with a phased implementation approach
- ◆ Complete Platform-as-a-Service

Deployment:

- ◆ On-premise
- ◆ Private Cloud

Key ingredients:

- ◆ Easy-to-use online Composer for creation of User Interfaces (incl. Mobile forms designer), Application Object, Processes, Rules, Web Services and Reports
- ◆ Online Marketplace

Usage scenario:

- ◆ Fast creation of web-based Mashup Applications (MashApps®)
- ◆ Deploy ready-to-use MashApps from MashApps Marketplace
- ◆ White-label Cordys Process Factory to fulfill demand for Platform as a Service (PaaS) and Software as a Service (SaaS)

Deployment:

- ◆ Public Cloud
- ◆ Private Cloud – only for white-labeling



A single platform, combining the world of Integration, Business Process Management, and Composite Application Development



Enables true business and IT collaboration via a single Collaborative Workspace



Support for any type of workflow including human-to-human workflows, system-to-system integration-type interactions and hybrid processes



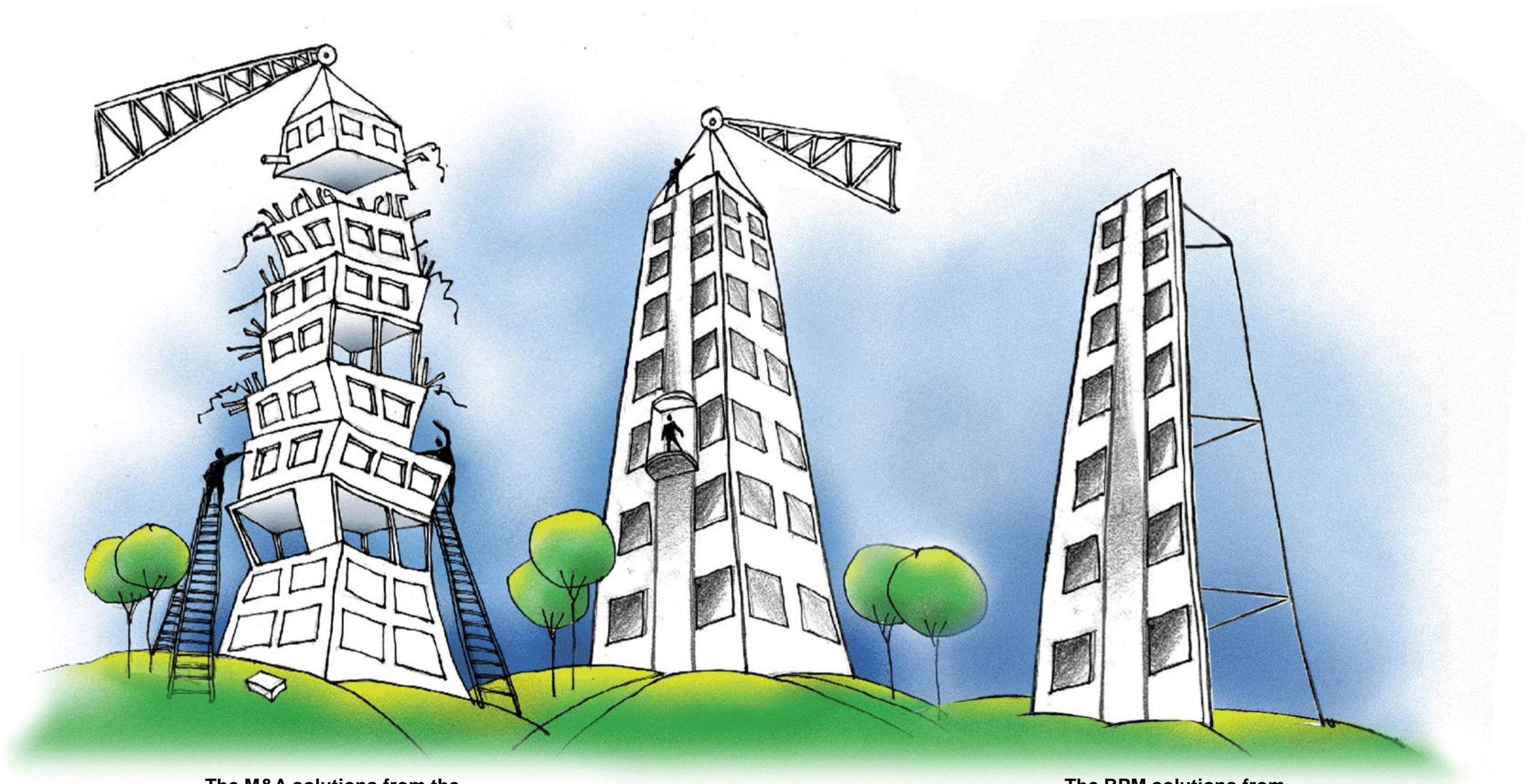
Designed to support multi-tenancy and cloud deployment



Modern and open platform, built on a highly available and scalable architecture

Cordys Product is the Core for Unique Differentiation

CORDYS



The M&A solutions from the
mega-vendors

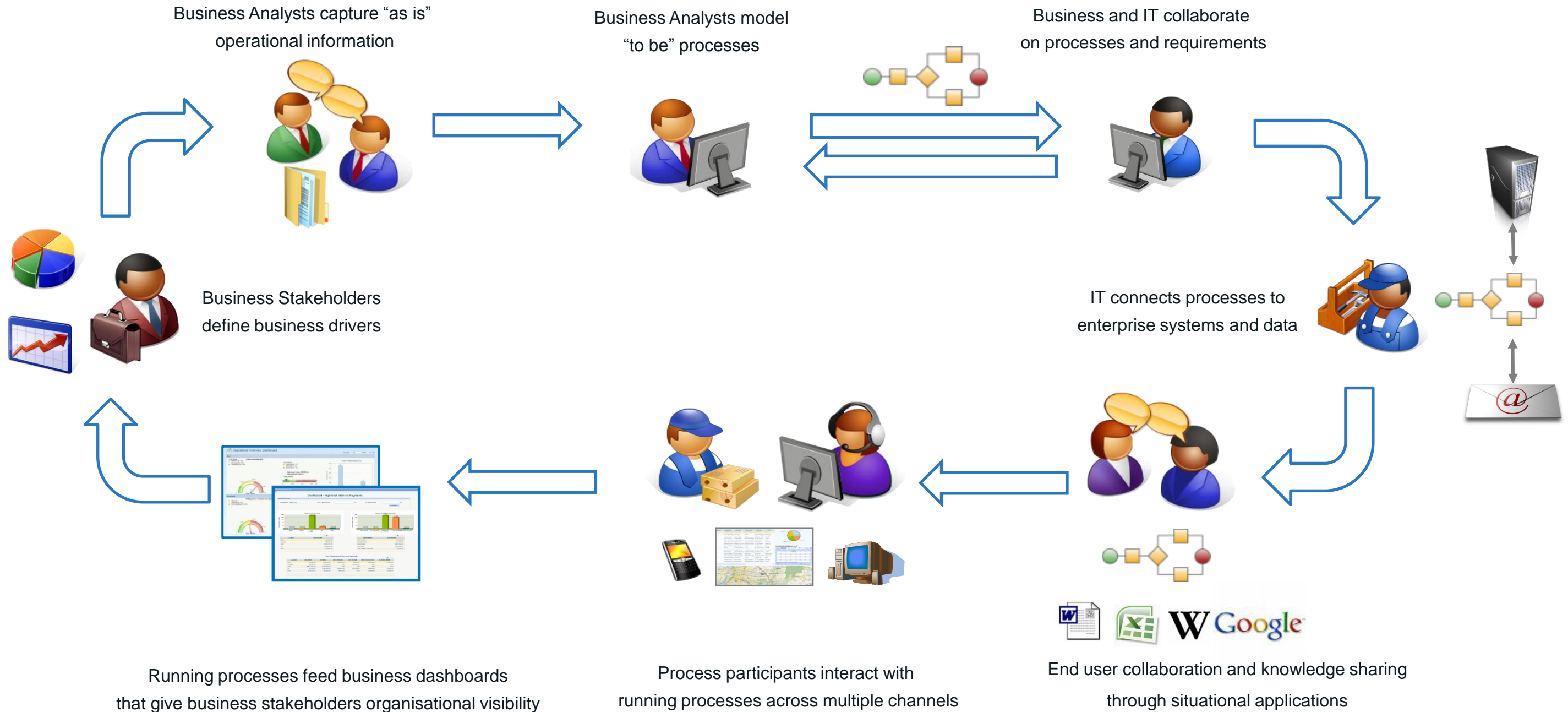
Cordys Platform

The BPM solutions from
niche players

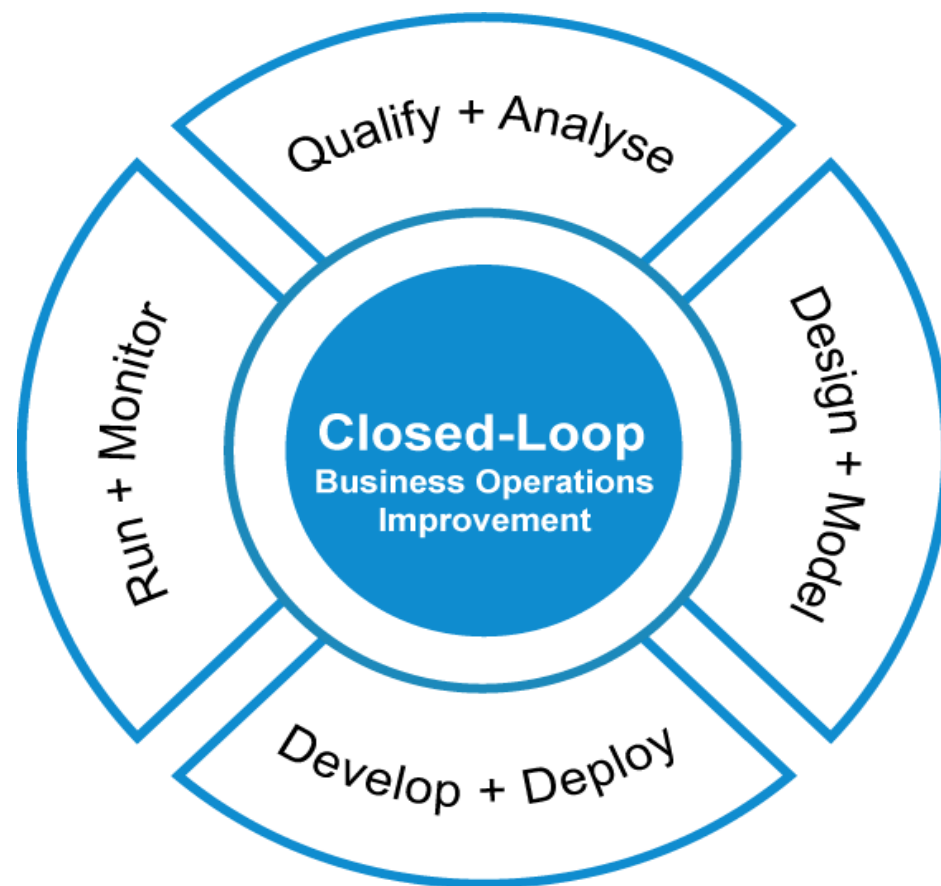
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The Typical Process Lifecycle

CORDYS



Best-practice Implementation Methodology



Qualify & Analyse the organization, select a process, determine goals and scope, analyze the as-is process and its gaps



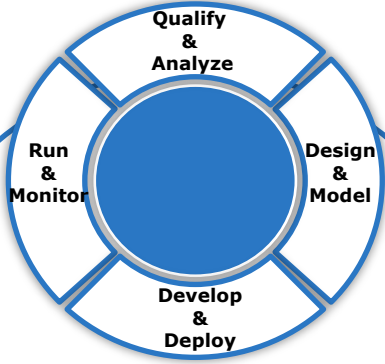
Design & Model an optimized to-be process, its sub processes, case activities and rules












Develop & Deploy services, integrations, transformations and user interactions

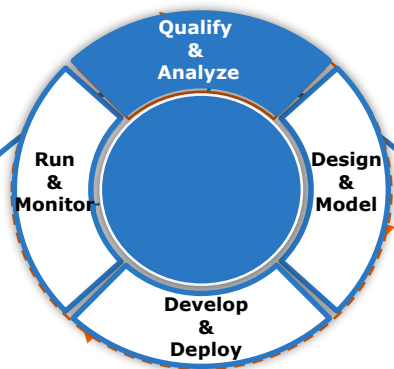


Run & Monitor business processes by collecting process performance information for analysis and optimization

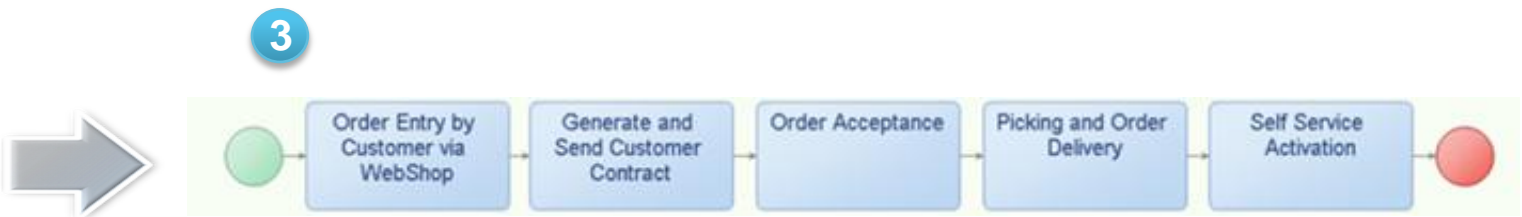
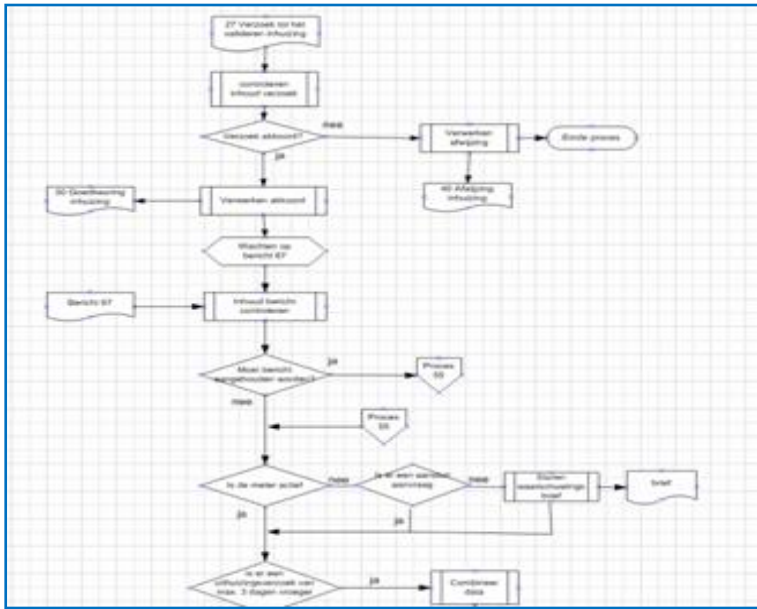


..collaboratively
executed
by different
people

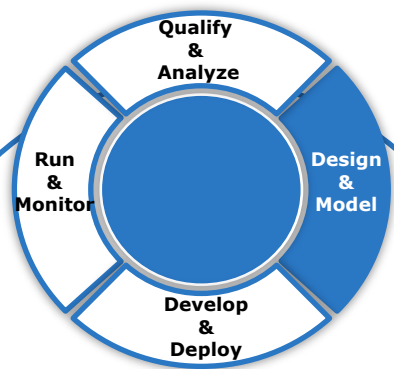
	 Qualify & Analyze	 Design & Model	 Develop & Deploy	 Run & Monitor
 Business User	✓	✓		✓
 Business Analyst	✓	✓		✓
 Architect		✓	✓	
 Developer			✓	
 Administrator			✓	✓



- 1 Qualify the organization, select a process to implement or optimize
- 2 Analyze the as-is process and its gaps
- 3 Collaboratively work towards the to-be process using online Cordys Process Boardroom with integrated WIKI



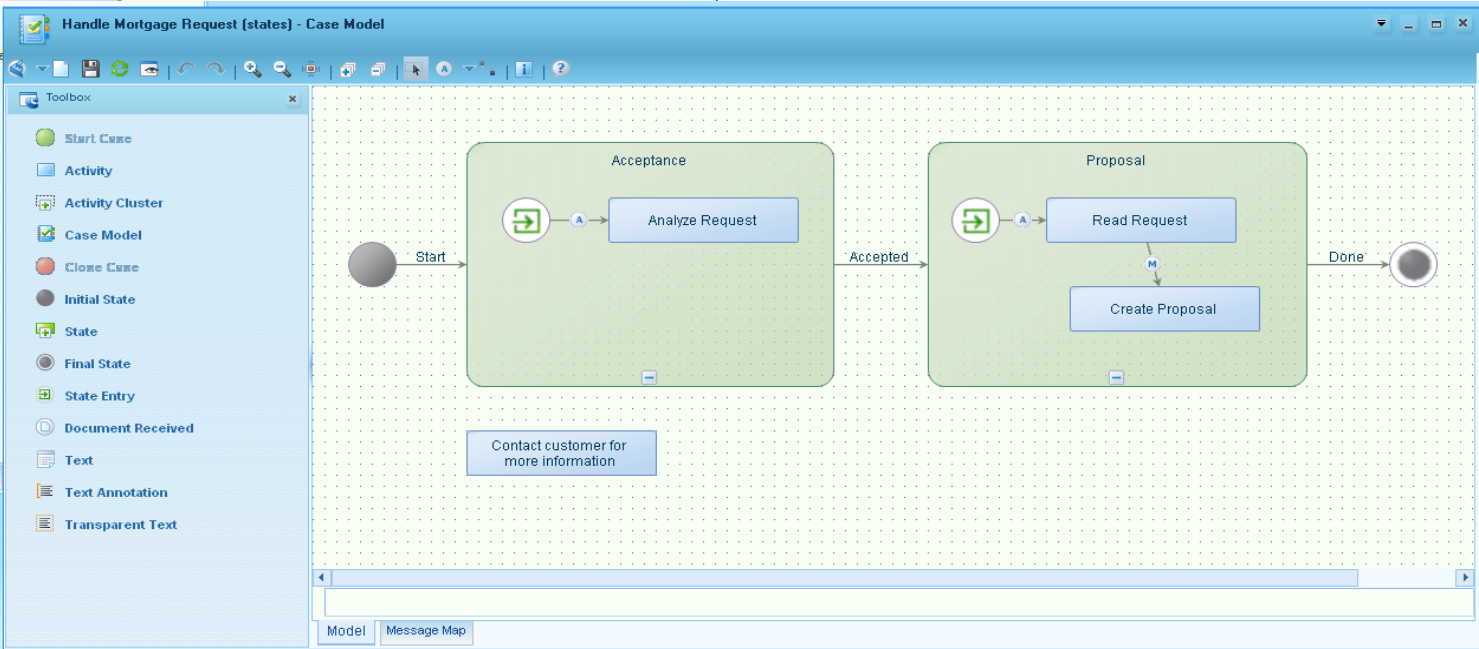
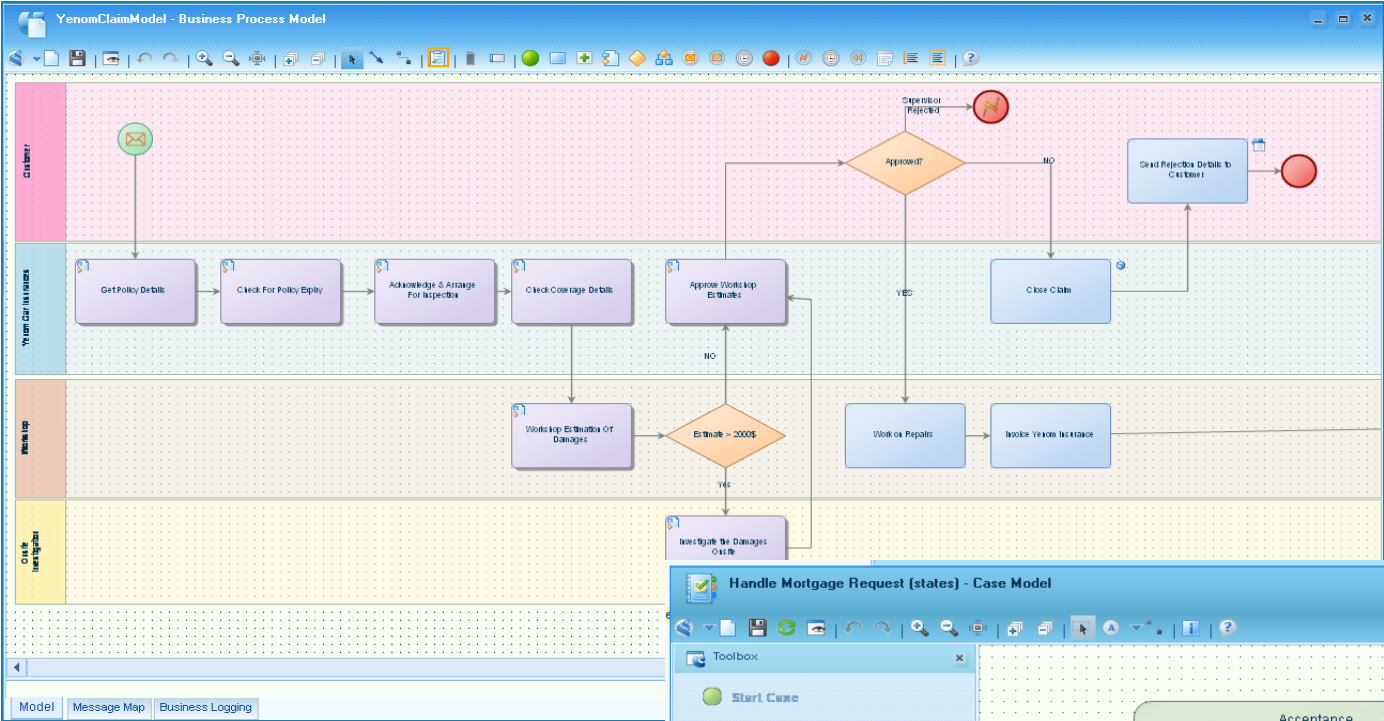
Design & Model



Support for Business Process Modeling Notation (BPMN) 1.1

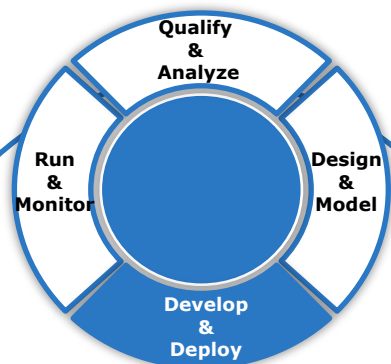
2 Model executable business process models

3 Design, model and execute any type of process patterns



Develop & Deploy

CORDYS



Package an application with a single click

Distribute applications together with supporting documentation

Deploy applications through a single interface

Workspace Documents - Fundamentals training

Browse and edit Cordys documents

Demo solution

HRM project

My Application Project

Business Ide

Business Pr

Case Models

Cordys Insta

Cordys Web

Data transfo

Metadata

Organization

Roles

Runtime refe

User Interfac

Web Service

WVS-AppSer

XML Scheme

Collapse

New

Add Runtime Reference

Upload Document...

Import...

Export...

Synchronize

Validate

Publish to Organization

Package

Used by

Translation

Refresh

Rename

Remove from Solution

Delete

Package Properties

Properties

Application Registry - Installed Applications

Install, upgrade, and uninstall applications

Machine: cordysserver

Search

Installed Applications	Version
Academy Cordys Business Activity Monitoring	4.0
Academy Cordys Case Management	4.0
Academy Cordys Developing Processes	4.0
Academy Cordys Developing User Interfaces	4.0
Academy Cordys Fundamentals	4.0
Academy Developing Services	4.0
Academy Expense Claim	4.0
Academy HRM	4.0
Cordys ACL Modeler Client	D1.001
Cordys ACL Modeler Server	D1.001
Cordys AJAX Toolkit	D1.001
Cordys Application Connector Client	D1.001
Cordys Application Connector Server	D1.001
Cordys Audit Service	D1.001

Details

Rollback

Owner: Academy

Name: Academy Cordys Business Activity Monitoring

Description: Academy Cordys Business Activity Monitoring

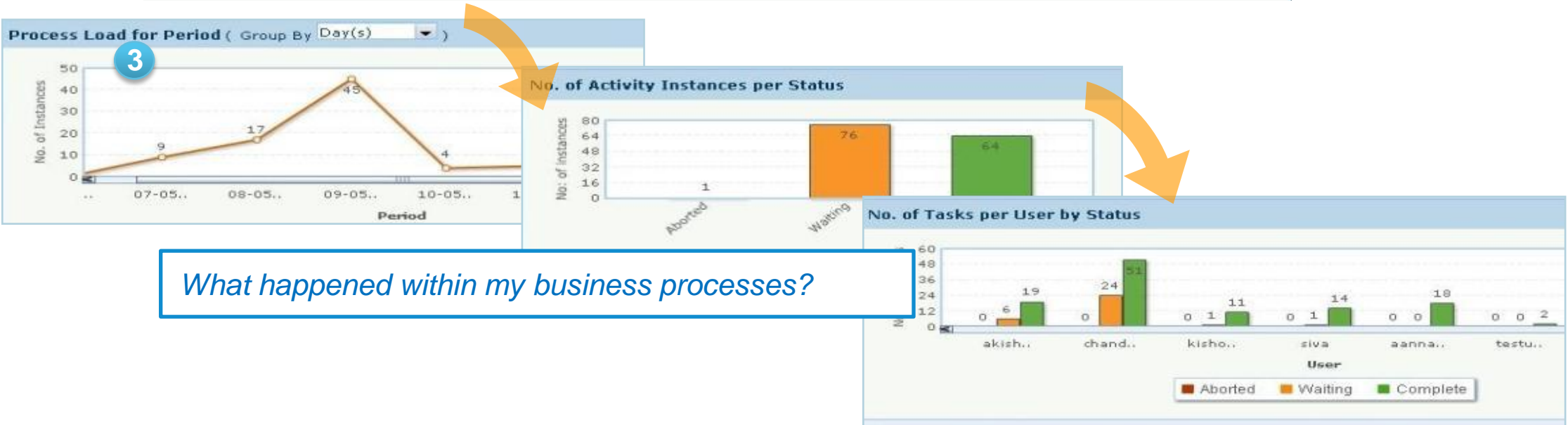
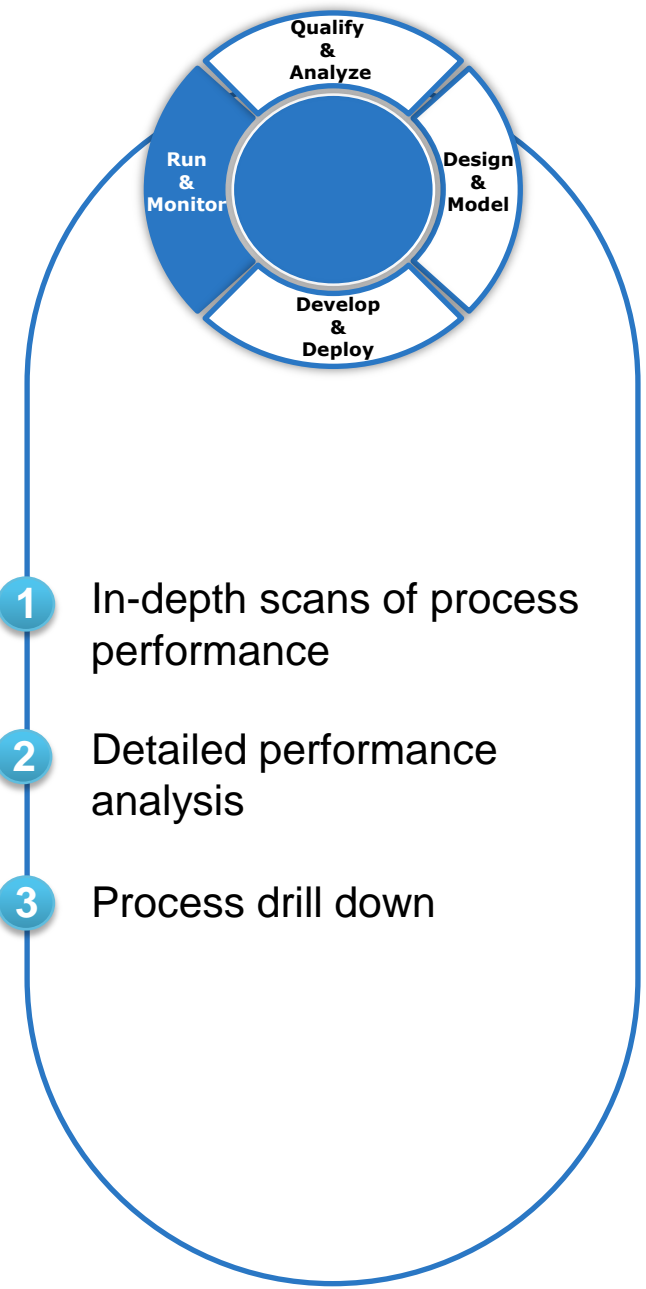
Application Type: Standard

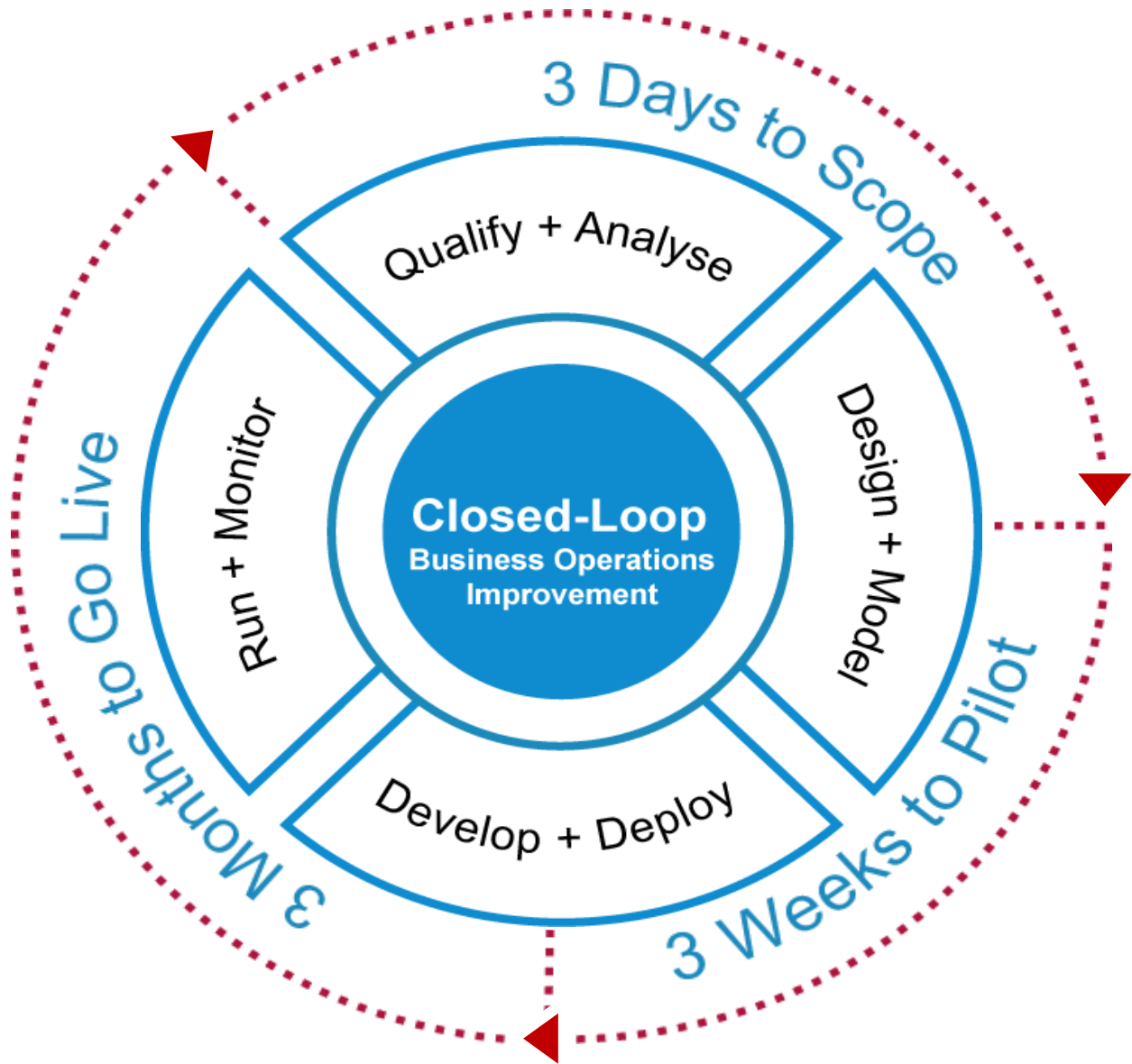
Build Number: 4

Created Version: D1.000.014

Installed By: Administrator

Time of Installation: 01/04/2011 09:35:14





1. Workshop

INPUT

- Process Overview
- Pain points
- IT Landscape

OUTPUT

- Solution Blueprint
- High-level Scope

2. Develop a Prototype

INPUT

- Process details
- Backend integration
- Acceptance criteria

OUTPUT

- Working and accepted Prototype

3. Rollout Pilot

INPUT

- Operational requirements
- Business Rules

OUTPUT

- Live system

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Online Community

- ◆ For knowledge sharing and exchanging of ideas, documentation and best practices
- ◆ Between Cordys employees, partners and customers

Content:

- ◆ Product Knowledge, -Blogs & -Forums
- ◆ Product Documentation
- ◆ Customer Support
- ◆ Training Materials & E-Learning Content
- ◆ Demos
- ◆ Certification Application
- ◆ Implementation Methodology
- ◆ Marketing Materials

http://community.cordys.com

CORDYS

The screenshot shows a Mozilla Firefox browser window displaying the Cordys BPM Community website. The browser's address bar shows the URL <http://community.cordys.com/>. The website's header features the "CORDYS COMMUNITY" logo and navigation links for "Cordys.com", "Community", "Process Boardroom", "Process Factory", and "Blog". A welcome message for guests and a "Sign In" link are also present.

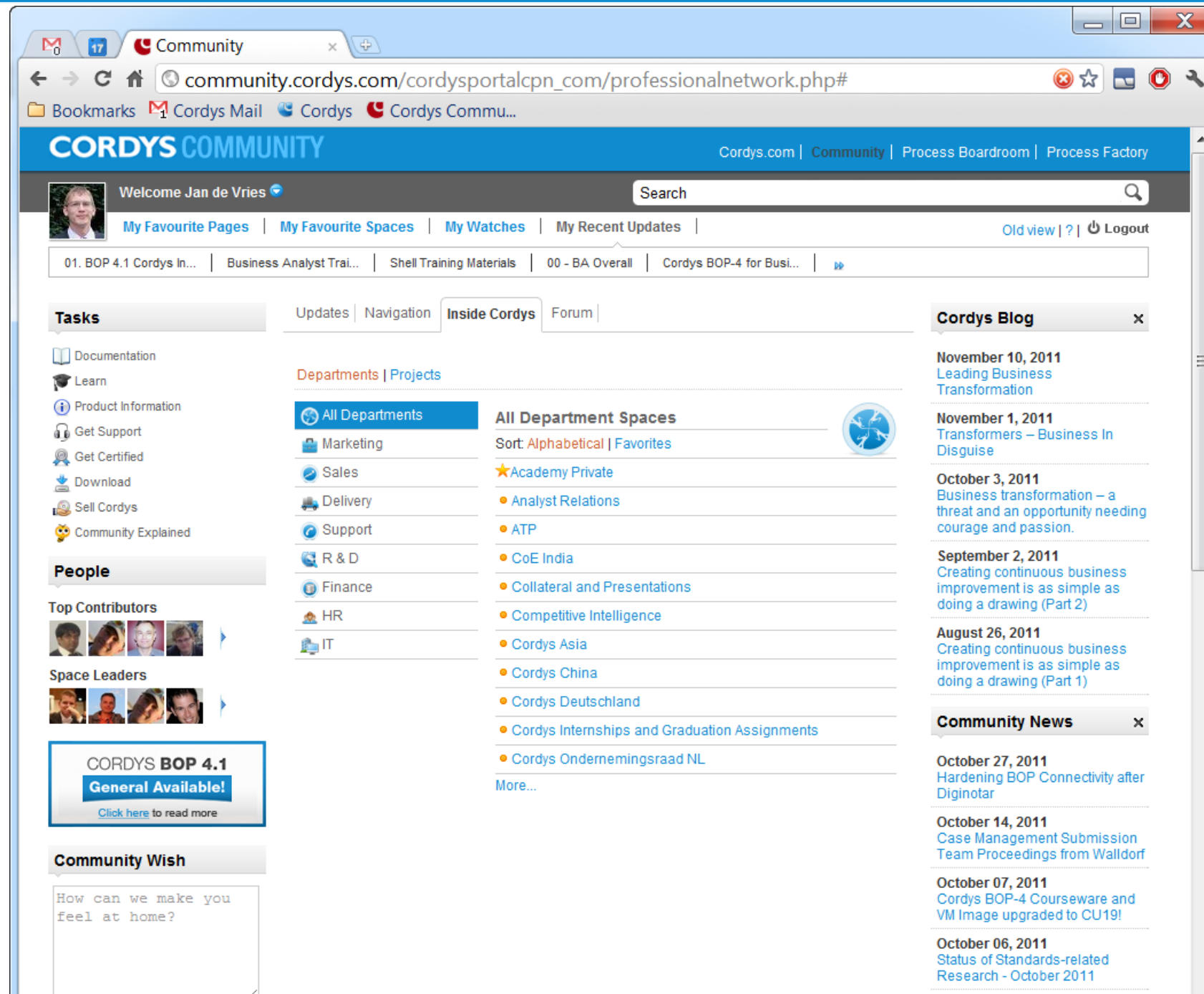
The main content area is divided into two sections. On the left, a large text block states: "Over **7,500 BPM Professionals** use the **Cordys Community** to Learn, Connect and Exchange knowledge, information and ideas." Below this text is a graphic showing a stack of books, a green speech bubble, and a circular arrow icon, all connected by arrows to represent a flow of knowledge. Below the graphic is a section titled "BPM Community" with a paragraph explaining the value of the community for BPM professionals.

On the right, a blue sidebar contains a "Join Cordys Community Now!" form. The form includes input fields for "First Name", "Family Name", "Email", and "Password". Below these fields is a checkbox for "I have read the Terms of Use and Privacy Statement of Cordys and agree to be bound by them." and a "Submit" button. At the bottom of the sidebar, there is a link for "Already a Member? Sign In".

At the bottom of the page, there is a "What's Inside" section with a search bar and a paragraph asking if the user's question can be found inside the community. The footer contains various social media and service links, including "Cordys Community", "Cordys Blog", "+1", "@Cordys", "Cordys", "Cordys Slides", "Connect through LinkedIn", "Cordys RSS", "YouTube Videos", and "POWERED BY twibiya".

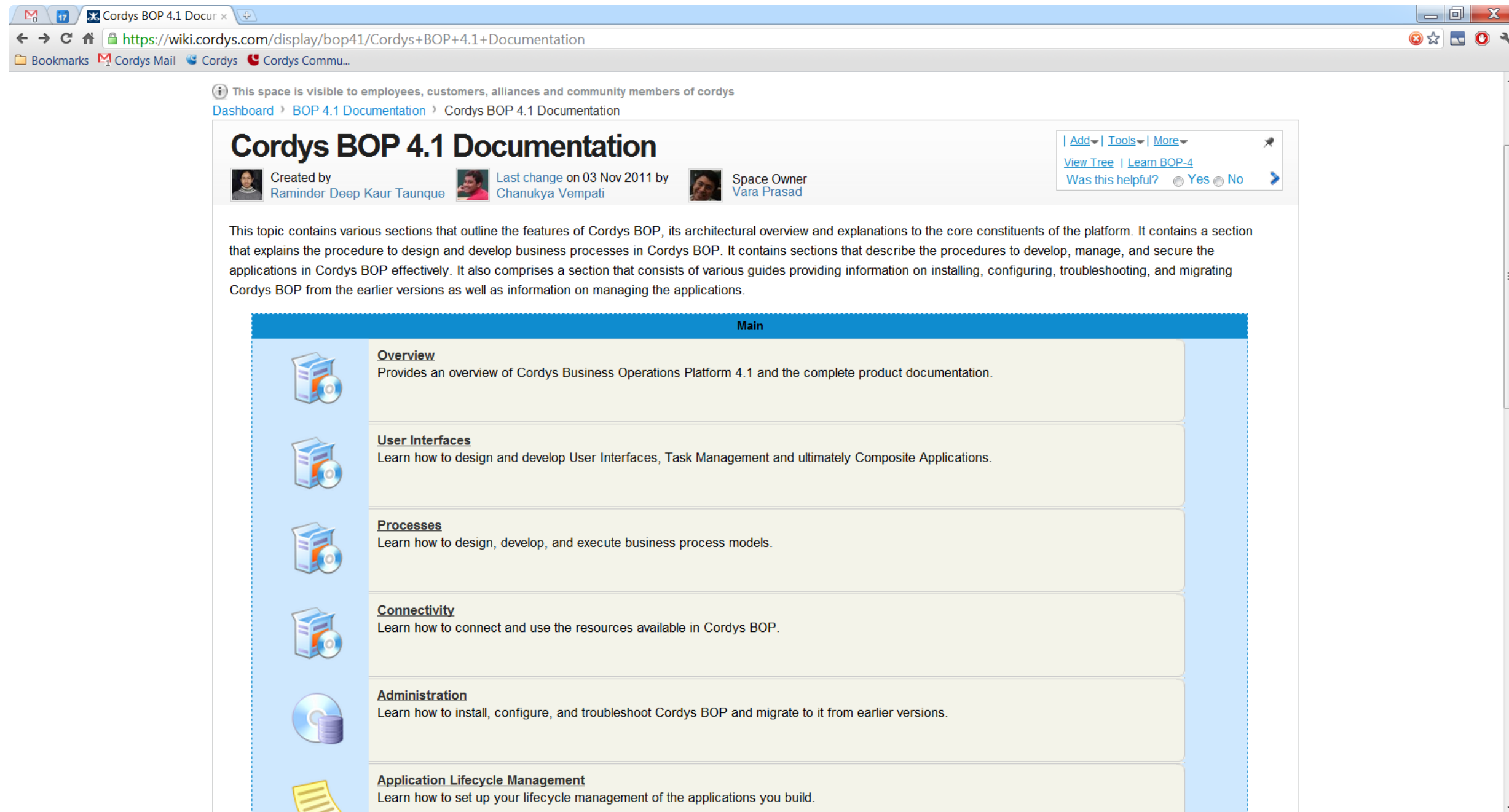
Landing Page of the Community

CORDYS



The screenshot shows the CORDYS COMMUNITY landing page in a web browser. The browser's address bar displays the URL: `community.cordys.com/cordysportalcpn_com/professionalnetwork.php#`. The page features a blue header with the CORDYS COMMUNITY logo and navigation links: [Cordys.com](#), [Community](#), [Process Boardroom](#), and [Process Factory](#). Below the header, a user profile for Jan de Vries is shown with a welcome message and a search bar. The main content area is divided into several sections:
 - **Tasks**: A list of tasks including Documentation, Learn, Product Information, Get Support, Get Certified, Download, Sell Cordys, and Community Explained.
 - **People**: A section for Top Contributors and Space Leaders, each with a row of profile pictures.
 - **CORDYS BOP 4.1 General Available!**: A prominent blue box with a link to read more.
 - **Community Wish**: A text box asking "How can we make you feel at home?".
 - **Departments | Projects**: A section with a list of departments (Marketing, Sales, Delivery, Support, R & D, Finance, HR, IT) and a list of department spaces (Academy Private, Analyst Relations, ATP, CoE India, Collateral and Presentations, Competitive Intelligence, Cordys Asia, Cordys China, Cordys Deutschland, Cordys Internships and Graduation Assignments, Cordys Ondernemingsraad NL).
 - **Cordys Blog**: A section with several blog posts, including "November 10, 2011 Leading Business Transformation", "November 1, 2011 Transformers – Business In Disguise", "October 3, 2011 Business transformation – a threat and an opportunity needing courage and passion.", "September 2, 2011 Creating continuous business improvement is as simple as doing a drawing (Part 2)", "August 26, 2011 Creating continuous business improvement is as simple as doing a drawing (Part 1)", "October 27, 2011 Hardening BOP Connectivity after Diginotar", "October 14, 2011 Case Management Submission Team Proceedings from Walldorf", "October 07, 2011 Cordys BOP-4 Courseware and VM Image upgraded to CU19!", and "October 06, 2011 Status of Standards-related Research - October 2011".
 - **Community News**: A section with a link to read more.

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Academy on the Community


CORDYS

CORDYS COMMUNITY


Cordys.com | Community | Process Boardroom | Process Factory

 Welcome Jan de Vries 

[My Favourite Pages](#) | [My Favourite Spaces](#) | [My Watches](#) | [My Recent Updates](#) | [Logout](#)




Search All Community 

Academy Private | Marketing Dashboard |

 This space is visible to employees, customers, alliances and community members of cordys

[Dashboard](#) > [Academy](#) > [Academy](#)

Academy

 Created by Jan-Mark de Witte  Last change on 07 Oct 2011 by Wilfried Rijsemus  Space Owner Andries Krol

[Edit](#) | [Add](#) | [Tools](#) | [More](#) | [View Tree](#) | [Learn BOP-4](#)

Self-study

Cordys BOP-4


- [Cordys BOP-4 Self Study Training Environment](#)
- [Cordys BOP-4 Fundamentals](#)
- [Cordys BOP-4 for Business Analysts](#)
- [Cordys BOP-4 Business Activity Monitoring - Quick Start](#)
- [Cordys BOP-4 Developing Processes](#)
- [Cordys BOP-4 Developing User Interfaces](#)
- [Cordys BOP-4 Developing Services](#)
- [Cordys BOP-4 Development Management \(with CWS\)](#)
- [Cordys BOP-4 Case Management](#)
- [Cordys BOP-4 Administration](#)
- [Cordys BOP-4 Differences](#)

Cordys Process Factory


- [Introduction course](#)

Cordys C3

- [Cordys C3 Self Study Training Environment](#)
- [Cordys C3 Fundamentals](#)
- [Cordys C3 New features](#)
- [Developing Processes C3](#)
- [Cordys Xforms C3](#)
- [WS-AppServer C3](#)
- [Build Framework](#)
- [Cordys Administration C3](#)
- [Cordys BPM Practitioner](#)
- [Cordys BAM 2.1.1](#)




- Knowledge has to be constructed actively by students rather than being transferred from a teacher to the students. -



Visit the Cordys website to see more info about [Cordys Academy](#).

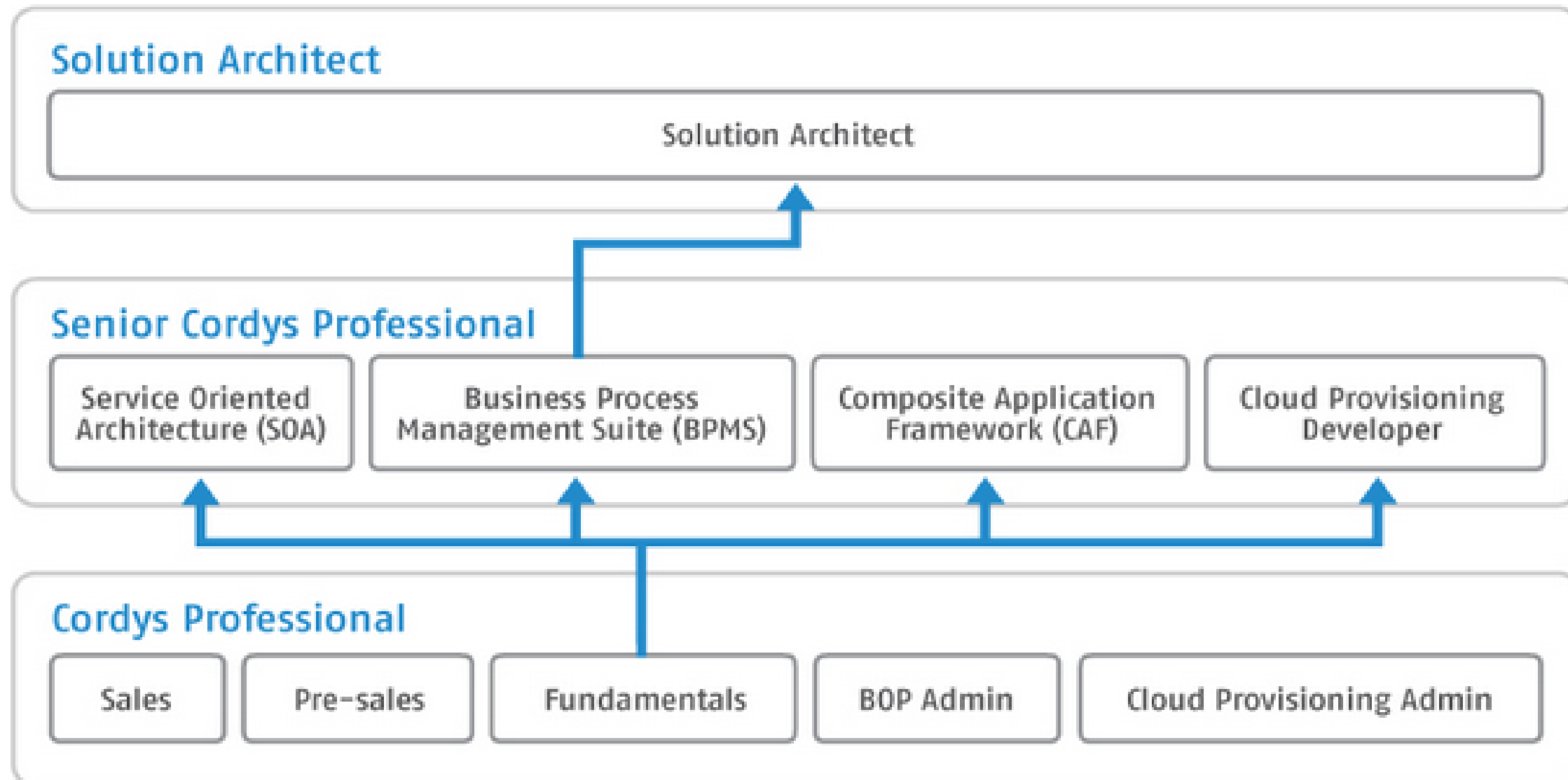
Become a Certified Cordys Professional:



- ◆ Cordys – the Company
- ◆ Why Cordys?
- ◆ Cordys – the Product
- ◆ Introducing the Cordys Closed-Loop Methodology
- ◆ Introducing the Cordys Community
- ◆ Cordys Academy and Certification

Maximize the value of your Cordys platform:

- ◆ Classroom training:
 - ◆ Overview courses
 - ◆ Developer courses
 - ◆ Administrator courses
- ◆ On-site training: customized training programs
- ◆ Self-study training: online training via Cordys Community, including 180-day trial version of Cordys platform and online course materials
- ◆ Certification program for professionals, ensuring qualified resources in Cordys (partner) ecosystem



Certification Process

CORDYS



Select Certification

Depending on your current role and career aspirations, you can choose the Certification most suitable for you.



Prepare for Examination

Prepare for the examination by enrolling in a self-learning program or by participating in training programs for each Certification.



Enrol for Examination

Enrol for an examination through our Certification Application and schedule for the online-examination. Payments can be made online or to your regional Cordys Account Manager.



Take Examination

Take the examination on the scheduled date and complete it within the prescribed time period.



Get Certified on qualifying the Examination(s)

Your certification will be dispatched to you on successfully completing the examination.

Certification Home Page

CORDYS

The screenshot shows a web browser window titled "Cordys Certification - Mozilla Firefox". The address bar displays "cordys.com" and "https://certification.cordys.com/". The page features a navigation bar with "CORDYS" and "CERTIFICATION" logos, and a user profile section for "Andries Krol" with links for "Edit Profile" and "Sign Out". Below the navigation bar, there are tabs for "Home", "Available Certifications", and "Enrolled Certifications". The "Available Certifications" tab is active, showing a list of certification options on the left and a detailed view of the "Cordys Certified Professional - Fundamentals" certification on the right. The list on the left includes: "Cordys Certified Professional - Fundamentals", "Cordys Certified Professional - BPMS", "Cordys Certified Professional - Pre-Sales Consultant", "Cordys Certified Professional - Administrator", "Cordys Certified Professional - SOA", "Cordys Certified Professional - Composite Applications Framework", and "Fundamentals Theory Assessment". Each option is priced at "Euro 595 / USD 749". The detailed view on the right includes an "Enroll" button, an "Intended Audience" description, and a table with tabs for "About", "Objectives", "Prerequisites", "Instructions", and "Acquire Knowledge". The "About" tab is selected, showing details such as "Language: English", "Exam Duration", "Type of Exam", "Estimated Preparation Time", "Pass Percentage", and "Version of Cordys Business Operations Platform". The "Acquire Knowledge" tab lists "Self Paced learning", "Academy course book", and "Class room based training". The "Presentation" section lists "Presentation on Details" and "Sample Questions". The "Supported Browsers" section is also visible. The footer contains the email "info-certification@cordys.com" and the copyright notice "Copyright © 2010 Cordys R&D B.V. All rights reserved".

CORDYS | CERTIFICATION

Welcome Andries Krol [Edit Profile](#) [Sign Out](#)

[Home](#) [Available Certifications](#) [Enrolled Certifications](#)

Cordys Certified Professional - Fundamentals
Euro 595 / USD 749

Cordys Certified Professional - BPMS
Euro 595 / USD 749

Cordys Certified Professional - Pre-Sales Consultant
Euro 595 / USD 749

Cordys Certified Professional - Administrator
Euro 595 / USD 749

Cordys Certified Professional - SOA
Euro 595 / USD 749

Cordys Certified Professional - Composite Applications Framework
Euro 595 / USD 749

Fundamentals Theory Assessment

Cordys Certified Professional - Fundamentals Euro 595 / USD 749 [Enroll](#)

Intended Audience: Solution Developers, Solution Architects, Technical Consultants, Pre-Sales Consultants, Application Consultants, Training Consultants, Support Personnel, Test Engineers / Quality Engineers, and anyone who wants to build proficiency in using Cordys or demonstrating its capabilities.

About	Objectives	Prerequisites	Instructions	Acquire Knowledge
Language: English	Estimated Preparation Time: 105 hours			<ul style="list-style-type: none">Self Paced learningAcademy course bookClass room based training
Exam Duration: Part I - 60 Mins; Part II - 7 Calendar days	Pass Percentage: 75%			
Type of Exam: Part I - Multiple Choice; Part II - Open Ended	Version of Cordys Business Operations Platform: 4			

Cordys Certified Professional - Fundamentals is an entry level certification which is aimed to develop quality Cordys resources that are aware of the Cordys Business Operations Platform capabilities. A resource who qualifies the Cordys Certified Professional - Fundamentals certification should be able to:

- Describe, list and comprehend various Cordys Business Operations Platform capabilities
- Gather and apply knowledge on various Cordys components
- Describe and list capabilities and architecture of Cordys Business Operations Platform
- Appreciate the value-add that Cordys Business Operations Platform provides for various

Presentation

- Presentation on Details
- Sample Questions

Supported Browsers

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- ◆ Signing up for the Cordys Community (if you are not a member yet)
- ◆ Terms, protocols and technologies

Terms, Protocols and Technologies

CORDYS

◆ Find definition at
<http://www.w3schools.com> or
<http://en.wikipedia.org>

◆ Example of usage

◆ Ca. 20-30 minutes

HTML	XML
CSS	XSD
BPM	SOAP
WSDL	ESB
BPMN	XSLT

Thank You

Questions?