**Shreepriya Rao**

[priyakemminje@gmail.com](mailto:priyakemminje@gmail.com)

**(678)861-4735**

**Visa Sponsorship Not Required (H4 EAD)**

**PROFESSIONAL SUMMARY**

* Over **7** years of Quality assurance experience with extensive knowledge in automated and manual testing techniques, tools, methodologies (**Agile** and **Waterfall**) and approaches.
* Extensive exposure in **Software Development Life Cycle** (SDLC) phases such as **Requirements Analysis, Test Planning, Test Strategy, Test Estimation, Test Execution, Test Management and Test Closure**.
* Coordinated & planned testing efforts across multiple roles such as **Product** **Owners**, **Scrum** **Masters**, End Users, Subject Matter Experts, **Business** **Analysts**, **Architects**, and **Engineering** Staff
* Strong experience in execution and direction of efforts for **Functional**, **Smoke**, **Black, Gray** & **White Box**, **Regression**, **Integration**, **System**, **End-to-End**, **UAT** **(Alpha & Beta) testing**.
* Extensive experience in **API (Restful)** testing using **SOAPUI** and **Postman** tools.
* Strong experience in creating mock services and **API's** for interface testing java script
* Created test methodologies and test strategies to provide maximum test coverage
* Experience in mobile app testing **Native app**, web based app on **iOS**, **Android** & **Windows platform**.
* Strong experience in automation testing tools **Selenium WebDriver** with JAVA and **Test Management Tool** (Test Link).
* Strong experience in developing Unit test cases and automation test scripts and regression suites using **Junit**, **TestNG** & **JAVA** with **Selenium WebDriver**.
* Expertise in manual and automation testing of **SOAP** and **REST** web services using **SOAP UI** tool.
* Extensive work experience using Bug Tracking Tools like **JIRA** and **Bugzilla**.
* Expert in writing and executing **SQL** - **DDL**, **DML** statements for checking the validity and integrity of the data in various databases such as Oracle perform **Back-End-Testing**.
* Performed contionous integration and source control using **Jenkins** and **Git**.
* Delivered results consistently, even in a fast-paced **Agile** **environments** or high pressure situations
* Monitoring, Controlling and Reporting Test Metrics and Health across projects
* Created and distributed **Bug Reports**, **Test Summary Reports** and publishing to key stake holders.
* Extensive experience in **defect review meetings** with Business and Development teams.
* Attended **BDD** & **TDD** training with **Cucumber** and implemented in the projects.
* Experience in Release Management Activities and coordinating the **offshore team** from Onsite and tracking project deliverables.
* Exceptional communication, collaboration & team building skills with proficiency at grasping new technical concepts quickly and utilize the same in a productive manner.
* Experiencing in executing and creating **SQL** Queries to Perform **Data Integrity Testing**
* Extensive working knowledge in **UNIX/LINUX** and Windows platforms.
* Attention to detail, self-motivation and enthusiasm to work in a fast-paced environment. Comfortable learning new technologies with ease. Managed to work in an individual as well as team environments.

**TECHNICAL SKILLS**

|  |  |
| --- | --- |
| **Test Automation Tools** | Selenium Web driver, Eclipse, InteliJ IDE |
| **Bug Tracking tools** | JIRA, BugZilla |
| **Languages** | JAVA, HTML, XML, SQL, Unix |
| **Mobile Platforms** | Windows Mobile, iOS SDK, Android OS |
| **Browsers** | MS Internet Explorer(IE), Mozilla Firefox(FF), Chrome, Safari |
| **Database** | Oracle 10g/9i and MS SQL 7.0/2000 |
| **Documentation** | MS Word, MS Excel, MS PowerPoint, MS Outlook |
| **Systems** | UNIX, MS-Windows NT 4.0/XP/2007 |
| **Business Methodologies** | Agile, Waterfall |

**PROFESSIONAL EXPERIENCE**

**CVS Caremark – Richardson, TX Feb 2018 – June 2020**

Quality Analyst

CVS Caremark Corporation is an American drug retailing company. Its pharmacy benefit management, have emerged as the national standard for the administration of prescription drug insurance in the United States. Pharmacy benefit managers provide services to health plan sponsors to help manage prescription drug benefits. In addition to processing claims submitted by pharmacies, these services include drug formulary development, pharmacy network development and management, mail-order and specialty pharmacy services, rebate negotiation, therapeutic substitution, disease management, utilization review, and support services for physicians and beneficiaries . Working as a BA for CVS Caremark Client Connect Project. Client Connect project is migrating three different system to one system for all the clients. Recap, QL, America Rx is migrating to RXC system.

**Role and responsibilities:**

* Worked with multiple cross-functional teams, including business and technical stakeholder.
* Experience in Agile SCURM and test driven environment.
* Exposure to bug tracking management software such as **JIRA**, **Version** **one**.
* Played a major role in this project as Test Automation Engineer and involved in designing test frameworks using **TestNG**, **Cucumber** and **Selenium WebDriver.**
* Hands on experience in mobile testing and automation using **Appium**.
* Created and Managed Agile QA process (**Functional**, **Regression**, **Performance**, **API** and **Web Service testing**) and standards for all the Scrum team.
* Created Hybrid framework (**Keyword** and **Data Driven**) from scratch for test automation using **Selenium WebDriver**, **Java** (**OOP's**) different test frameworks (**TestNG** and **Cucumber**)
* Developed test automation scripts using **Selenium WebDriver**, **Java**, **Oracle** and executed **regression suites** on a regular basis.
* Performed automation testing using **Selenium** **Webdriver** to **speed** **regression** of test for each sprint.
* Created and executed **Unit** & **BDD** test scripts using **Java** and **Cucumber**.
* Implemented Test case management process with **Test Link** and **Jira** and trained all the teams.
* Executed testing meetings to train the teams on **agile** testing process and standards.
* Conducted **POC's** with different tools and provided solutions for different testing needs.
* Performed code reviews **(JAVA)** and quality check on all the test deliverables from different teams and Managed functional testing using automated test suites for the **Smoke** and **Regression Tests**.
* Prepared trends and patterns from production **defects** and identified the areas of leakage through Root Cause Analysis.
* Responsible for implementation of **Keyword**, **Data Driven Frameworks**, **Page Object Model** using **Selenium Web Driver** and Java.
* Performed web services testing both **SOAP** and **REST** with **SOAP UI** by validating request and response for **XML**, **Json**.
* Implemented and executed automation scripts in **Sauce labs** and **selenium grid**.

**Environment:** Selenium WebDriver, Cucumber, SOAP UI, Appium, Git, TestNG, Testlink, Jira, ChroPath, Eclipse, XPATH, Java, SQL Server, Sauce labs.

**Khols – Milpitas, CA June 2017 – Feb 2018**

Quality Analyst

The project involved in testing redesign/development for Khol’s Web-based online portal and troubleshooting the existing application. The retail/ecommerce platform was remodeled and new features was added for easy – Khol’s Shopping Bag Application, Registration, Billing and Online Gift card.

**Role and responsibilities:**

* Created Scrum Boards and involved **Sprint planning**, **Sprint Reviews**, **Stand up meetings** and **Release Management Meetings**.
* Created and involved in managing **Test Plans**, **Test Strategy**, **Manual Test Cases** and **Automation test scripts**.
* Played a major role in this project as Test Automation Engineer and involved in designing test frameworks using **TestNG**, **Cucumber** and **Selenium WebDriver.**
* Created and Managed Agile QA process (**Functional**, **Regression**, **Performance**, **API** and **Web Service testing**) and standards for all the Scrum team.
* Created Hybrid framework (**Keyword** and **Data Driven**) from scratch for test automation using **Selenium WebDriver**, **Java** (**OOP's**) different test frameworks (**TestNG** and **Cucumber**)
* Developed test automation scripts using **Selenium WebDriver**, **Java**, **Oracle** and executed **regression suites** on a regular basis.
* Performed automation testing using **Selenium** **Webdriver** to **speed** **regression** of test for each sprint.
* Created and executed **Unit** & **BDD** test scripts using **Java** and **Cucumber**.
* Implemented Test case management process with **Test Link** and **Jira** and trained all the teams.
* Executed testing meetings to train the teams on **agile** testing process and standards.
* Conducted **POC's** with different tools and provided solutions for different testing needs.
* Performed code reviews **(JAVA)** and quality check on all the test deliverables from different teams and Managed functional testing using automated test suites for the **Smoke** and **Regression Tests**.
* Performed **Restful API automation Testing** using Rest Assured framework and **TestNG.**
* Created mock services and Rest PI's for **interface** and **batch testing** and managed test data for various scenarios using both actual and mock values.
* Created Data driven framework for Web Service testing using **SOAP UI Pro**.
* Analyzed production data metrics and created performance baselined goals.
* Prepared trends and patterns from production **defects** and identified the areas of leakage through Root Cause Analysis.
* Responsible for implementation of **Keyword**, **Data Driven Frameworks**, **Page Object Model** using **Selenium Web Driver** and Java.
* Performed web services testing both **SOAP** and **REST** with **SOAP UI** by validating request and response for **XML**, **Json**.
* Involved in preparing the functional test cases using test design techniques data validation concepts Equivalence partitioning, boundary value analysis.
* Used **BDD** with **Cucumber**, **Java** and created **feature files** with **scenario** and **scenario outline**.

**Environment:** Selenium WebDriver, Cucumber, SOAP UI, Git, TestNG, Testlink, Jira, ChroPath, Eclipse, XPATH, Java, SQL Server.

**Gap Inc - San Francisco, CA Feb 2013 -June 2016**

Quality Analyst

Gap Inc. is one of the world’s largest Specialty Retailer and Respected brand in the apparel industry. The project was on online e-commerce Web application www.gapinc.com which is to deliver the highest level of customer service found on the web. The Retail Management System provides online shopping for clothing. Extensive testing was done on payments, adding, modifying, and deleting item to shopping cards, inventory and various web testing related issues.

**Role and responsibilities:**

* Created test cases, scripts based on **functional** **specification**, prepared **test** **data** for testing.
* Extensive experience in **manual** and **automated** testing of **Web** **based** and **Mobile** applications.
* Good knowledge experience in using testing framework like **J-Unit** and **TestNG** for automation
* Led and mentored a team of **junior** **testers** onsite and offsite.
* Created a reusable framework for **Test** **Automation** using the **Selenium** **WebDriver** to have distributed testing over the Network.
* Conducted weekly meetings with **offshore** **automation** team and active participation in **code** **review** sessions with **senior** and **junior** **test** **automation** engineers
* Implemented **Page** **Object** **Model** by using **PageFactory** **elements** used **Core** **Java** and Collections to build the automation framework.
* Performed parameterization of the automated **test** **scripts** in **Selenium** **WebDriver**/**Java** to check how the application performs against multiple sets of data by using **Apache** **POI** **libraries**
* Performed **Functional**, **System**, **Stress** and **Endurance** testing, **Performance** testing, **Acceptance** testing on web and mobile applications
* Hands on experience working with **UNIX**, **Linux** operating systems and administration.
* Extensively tested **mobile** **applications** **features** such push notifications, content providers, multiple screen support, data offline usage, accounts and sync on Android
* Tested **Android** **content** **providers** for implementing features like sending E-mails, SMS, etc. from the app and designed GUIs for these applications.
* Developed **Framework** for the **UI** and **REST** **API** **automation** for the product using **Web**-**Driver**, **Java**, **Jenkins**, **XML**, **TestNG** and **Cucumber**
* Automated **REST** web services test cases using **Java**, **JSON** and **J-UNIT.**
* Using **Jira** to **file** **bugs** found in **production**/ **staging**/ **QA** **environment**, coordinating with developers and Customer service to understand issues and verify fixes.

**Environment:** HP Quality Center, Jira, Oracle/SQL, JAVA, Linux and Windows, RESTful Web services, Junit

**EDUCATION**

* **BE in Computer Science**