## **Metrics Analysis Framework**

Analyze how metrics are used across departments to identify redundancies and distinguish valuable metrics from vanity metrics.

### **Department & Goal Selection**

Select your department and enter your business goal to get tailored metrics recommendations

Department Business Goal

Overview Redundancy Analysis Value Analysis Value Analysis

### **Metrics Overview**

All metrics for Marketing

| Q Search metri  | cs      |            |           |                 |                     | Ÿ Visible ✓   | ▼ Used ∨ ▼ Requested ∨ |
|-----------------|---------|------------|-----------|-----------------|---------------------|---------------|------------------------|
| Metric Name     |         | Department | Dashboard | Decision Making | Executive Requested | Last Reviewed | Status                 |
| OKR Progress    |         | Marketing  | No        | No              | No                  | This week     | Low Priority           |
| Demo Request    | s       | Marketing  | No        | Yes             | No                  | Last month    | Team Value             |
| Test Coverage   |         | Marketing  | Yes       | No              | No                  | This week     | Low Priority           |
| Internal NPS    |         | Marketing  | Yes       | No              | No                  | Unknown       | Low Priority           |
| Slack Message   | s Sent  | Marketing  | No        | Yes             | No                  | Last quarter  | Team Value             |
| Daily Active Us | ers     | Marketing  | Yes       | Yes             | No                  | Last quarter  | Team Value             |
| Meetings Book   | ed      | Marketing  | Yes       | No              | No                  | Last month    | Low Priority           |
| OKR Progress    |         | Marketing  | Yes       | Yes             | No                  | This week     | Team Value             |
| Customer Esca   | lations | Marketing  | Yes       | No              | No                  | This week     | Low Priority           |

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Overview

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|---|---|------------------------|--|--|--|--|--|--|
| Department  |   | Business Goal          |  |  |  |  |  |  |
| Marketing   | ~ | Increase website users |  |  |  |  |  |  |

Redundancy Analysis

Value Analysis

| ntify metrics that are to | racked redundantly across departments                                     |                     |                     |                         |                   |  |
|---------------------------|---|---------------------|---------------------|-------------------------|-------------------|--|
| Metric Name               | Departments   | Redundancy<br>Score | Efficiency<br>Score | Dashboard<br>Visibility | Decision<br>Usage | Recommendation                                 |
| Customer<br>Escalations   | Engineering Engineering Finance Marketing Finance Engineering Engineering | •                   | 57%                 | 5/7                     | 4/7               | Valuable across departments - standardize      |
| Demo Requests             | Marketing Support Engineering Operations Engineering Finance              | •                   | 33%                 | 4/6                     | 2/6               | Potential redundancy - consolidate tracking    |
| OKR Progress              | Marketing Engineering Marketing Product                                   | •                   | 50%                 | 3/4                     | 2/4               | Valuable across departments - standardize      |
| Customer Churn            | Finance Engineering Engineering Sales                                     | •                   | 25%                 | 3/4                     | 1/4               | Potential redundancy - consolidate<br>tracking |
| Ticket Resolution         | Sales Finance Operations Sales  | •                   | 0%                  | 4/4                     | 0/4               | Potential redundancy - consolidate tracking    |
| Slack Messages<br>Sent    | Sales Marketing Product Sales   | •                   | 50%                 | 3/4                     | 2/4               | Valuable across departments - standardize      |
| App Crashes               | Finance Sales Product Operations  | •                   | 50%                 | 1/4                     | 2/4               | Valuable across departments - standardize      |
| eads Generated            | Finance Product Product   | 3                   | 33%                 | 2/3                     | 1/3               | Potential redundancy - consolidate tracking    |
| Daily Active Users        | Engineering Support Marketing   | 3                   | 33%                 | 3/3                     | 1/3               | Potential redundancy - consolidate tracking    |
| Code Commits              | Finance Support Operations  | 3                   | 0%                  | 3/3                     | 0/3               | Potential redundancy - consolidate tracking    |
| Email Open Rate           | Operations Operations   | 2                   | 50%                 | 2/2                     | 1/2               | Valuable across departments - standardize      |
| Net Revenue<br>Retention  | Operations Product  | 2                   | 0%                  | 1/2                     | 0/2               | Potential redundancy - consolidate<br>tracking |



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Department Business Goal

Marketing 

Increase website users

Redundancy Analysis

### Value vs. Vanity Analysis

Identify which metrics provide real value vs. potential vanity metrics

Overview

#### Metric Value Distribution



#### Metric Categories

High Value Metrics (0)
Used for decision making and requested by executives

Value Analysis

Potential Vanity Metrics (0)

Requested by executives but not used for decision making

#### Team Value Metrics (4)

Used for decision making but not requested by executives

- . Daily Active Users (Score: 60)
- · Demo Requests (Score: 55)
- . Slack Messages Sent (Score: 50)
- +1 more



