

EDUCATION

<b>Masters in Marketing and Business Analytics</b> , University of Pittsburgh, Pittsburgh, PA ( <b>GPA: 3.78 / 4</b> )	Aug 2023 - May 2025
Coursework: Business Analytics, Applied Simulation, DBMS, Market Research, Data visualization, Marketing management	
<b>Bachelors in Business Administration (Business Analytics)</b> , Christ University, India ( <b>GPA: 3.45/4</b> )	July 2017 - July 2020
Coursework: SQL, R, Python, Tableau, Excel, SPSS, Power BI, Predictive Modeling, Consumer Behavior, Business Strategy, Organizational Behavior.	

PROFESSIONAL EXPERIENCE

<b>People’s Natural Gas, Essential Utilities   Business Analyst – Sustainability &amp; Strategy   Pittsburgh, PA</b>	Sep 2024 - June 2025
<ul style="list-style-type: none"><li>Designed comprehensive rate structure optimization models by benchmarking Peoples Gas’ industrial tariffs against key competitors, incorporating cost-of-service, margin analysis, and load profile segmentation. Identified pricing realignment opportunities projected to unlock \$12M+ in annual incremental revenue and supported a portfolio-wide optimization plan with an estimated \$400M+ potential annual impact.</li><li>Led comparative market analysis of energy pricing, infrastructure, and regulatory frameworks, providing executive-ready insights that informed long-term data center market entry strategies valued at \$250M+ in potential growth.</li><li>Developed Excel- and Power BI–based KPI dashboards to monitor infrastructure investment performance, enabling real-time decision-making and optimizing capital deployment for multi-million-dollar projects.</li><li>Conducted hydrogen blending feasibility studies integrating engineering, economic, and regulatory analyses, directly shaping corporate ESG and sustainability initiatives.</li></ul>	
<b>Ductmate Industries   Marketing &amp; Research Analyst fellowship   Pittsburgh, PA</b>	Sep 2024 - Nov 2024
<ul style="list-style-type: none"><li>Collected and organized customer feedback to support documentation for AI configuration tools; delivered consolidated VOC summaries that informed contract parameters and market segmentation.</li><li>Improved user experience through data-informed feature enhancements on a user-interactive webpage, contributing to a 15% increase in product inquiries and higher engagement from commercial clients.</li><li>Extracted and analyzed product usage data using SQL to develop interactive dashboards to track KPIs and digital engagement metrics; replaced manual reporting workflows and enabled data-driven decision-making, saving 10+ hours per month for cross-functional teams.</li></ul>	
<b>University of Pittsburgh – Bridge Program   Strategy &amp; Sponsorship Consultant   Pittsburgh, PA</b>	July 2024 - Aug 2024
<ul style="list-style-type: none"><li>Led end-to-end marketing and sponsorship strategy for the Bridge Program, securing brand partnerships and increasing program visibility; created tailored sales collateral, developed promotional campaigns, and built workflow automations that streamlined multi-channel outreach and improved engagement with prospective sponsors and student participants.</li></ul>	
<b>GuardAI – Himalayan Quantitative Solutions   Market Research Analyst Intern   Pittsburgh, USA</b>	May 2024 - Aug 2024
<ul style="list-style-type: none"><li>Conducted in-depth market segmentation and competitive benchmarking for GuardAI’s B2B cybersecurity platform—identifying high-impact verticals, analyzing SEO and product feature gaps, and collaborating with marketing to develop LinkedIn campaign briefs and targeted content strategies, which contributed to an 18% increase in inbound engagement and informed the go-to-market roadmap.</li></ul>	
<b>Jai Udit Suitings Pvt Ltd   Marketing and Operations Analyst   Rajasthan, India</b>	Aug 2020 – July 2023
<ul style="list-style-type: none"><li>Managed and executed integrated organic and paid marketing campaigns across Instagram and LinkedIn to promote seasonal product lines and drive customer engagement—resulting in a 35% increase in online interactions and \$150K+ in additional sales over 24 months.</li><li>Developed and maintained marketing dashboards using Excel and Tableau to track KPIs such as impressions, CTR, CAC, and campaign ROI; insights guided leadership in pricing strategy and led to a 15% improvement in digital marketing efficiency.</li><li>Led market research and regional performance analysis to support expansion strategy, identify customer segments, and improve merchandising efforts—enabling 20% regional market growth and enhanced alignment between sales and operations.</li><li>Coordinated cross-functional workflows between marketing, operations, and sales teams to ensure timely delivery of campaigns and reporting; created standardized reporting templates, improving stakeholder communication and execution timelines.</li></ul>	

Academic Competitions

<b>BTC Data Visualization Competition (1<sup>st</sup> runner up)</b> <i>Katz Business School, Pittsburgh, Pennsylvania</i>	April 2025
<ul style="list-style-type: none"><li>Analyzed a cybersecurity threats dataset of over 1M datapoints in a 30-minute challenge and developed a 3-slide executive presentation using data visualization to highlight key patterns, vulnerabilities, and prevention strategies through impactful visual storytelling.</li></ul>	
<b>TL Saaty Decision-Making Hackathon</b> <i>Katz Business School, Pittsburgh, Pennsylvania</i>	April 2025
<ul style="list-style-type: none"><li>Developed a multi-criteria decision model that evaluated benefits, opportunities, costs, and risks, and translated the insights into a client-ready report presented to academic judges and industry experts, showcasing strong stakeholder communication skills.</li></ul>	

SKILLS

**Technical & Analytics:** Advanced Excel, SQL, Tableau, Power BI, R, Python, Scenario Planning, CRM Systems, A/B Testing, Financial Modeling, Market Research, Predictive Modeling, Market Research, Microsoft Office Suite (Excel advanced, Access, Word, PowerPoint), Data Mining, Business Reporting, SPSS, PhStat

**Operational Skills:** Trade Reconciliation, Contract Management, Invoice Processing, Regulatory Reporting, Stakeholder Documentation, ESG Compliance, Master Data Management Analytical Thinking, Critical Thinking, Problem Solving, Stakeholder Management, Cost-Benefit Analysis, Risk Assessment, Strategic Planning

**Certifications:** SQL Essential Training (Microsoft, 2025), Excel with Copilot: AI-Driven Analysis (Microsoft, 2025), Google Analytics (Google, 2024), Generative AI for Digital Marketers (Microsoft, 2025), Scenario Analysis & Decision-Making (University of Pittsburgh, 2025), Saaty Decision-Making Hackathon Winner