

Project: Business and Campaign Analysis for Simple Threads

Company Overview:

Simple Threads is a boutique retail company specializing in selling curated clothing collections for both men and women. The company operates primarily through its online store and has built a growing customer base.

Available Data:

You have been provided with the company's internal database, consisting of the following files:

- **Customer_Information.csv:** Contains demographic and basic information about each customer.
 - **Product_Information.xlsx:** Contains details of all products sold by Simple Threads, including categories, prices, and other attributes.
 - **Discount_Information.xlsx:** Contains records from an end-of-year promotional email campaign, listing customers who were offered discount coupons via email.
 - **Purchase_Information.xlsx:** Captures all purchases made through the Simple Threads website during the first quarter of 2025 (January–March).
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Your Role

You are working as a **Data Analyst** at Simple Threads.

The management team seeks your expertise to gain actionable insights about:

- Overall business performance
 - Customer behavior
 - Product sales trends
 - The effectiveness of the year-end discount email campaign
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Your Objective

Using the given database, **analyze the data thoroughly** and **answer the following key business questions:**

1. Customer Analysis:

- How many unique customers made purchases during Q1 2025?
- What is the distribution of customers across different regions or demographics?
- What is the average spend per customer?

2. Sales Analysis:

- Which products were the most popular during Q1 2025?
- What is the total sales revenue generated during this period?

- Are there any clear sales trends across different product categories?

3. Campaign Analysis:

- How many customers who received discount coupons actually made purchases?
- Did customers who received discounts spend more than those who did not?
- Which discount offers were the most effective in driving sales?

4. Advanced Analysis:

- **Create Boxplots** for numeric variables like product prices, quantities purchased, and discount percentages.
- **Detect Outliers:** Identify any unusual purchase patterns (very high or very low purchase amounts).
- **Correlation Analysis:** Explore relationships such as:
 - Does offering a higher discount correlate with higher purchase amounts?
 - Is there any relationship between quantity purchased and product price?

Expected Deliverables

You are expected to submit a **comprehensive analysis report** including:

- **Data Cleaning** steps (handling missing values, duplicates, format issues)
- **Descriptive Statistics** (mean, median, percentiles, etc.)
- **Visualizations** (bar charts, box plots, scatter plots, etc.)
- **Interpretations and Business Insights** based on the analysis
- **Summary of Key Findings** regarding customer behavior, product sales, and campaign effectiveness

Important Notes

- Maintain clarity and professionalism in your report.
- Each insight should be supported by **relevant data analysis and visual evidence**.
- Focus on both **quantitative findings** and their **business interpretations**.
- Be mindful of identifying potential **outliers** and explaining their business significance.

Remember:

This project is not just about answering the questions, but about telling a clear story with the data helping the management team make informed strategic decisions for Simple Threads' future growth!