

```
In [26]: import pandas as pd
import numpy as np
import matplotlib.pyplot as plt
import seaborn as sns
from sklearn import linear_model
import warnings
warnings.filterwarnings('ignore')
```

```
In [27]: data=pd.read_excel("C:/Users/jcadmin/Downloads/Loyalty.xls")
```

```
In [28]: pd.set_option('display.max_columns', None)
pd.set_option('display.max_rows', None)
```

```
In [29]: data.head()
```

Out[29]:

	CustomerID	Loyalty	Price	Quality	Community Outreach	Trust	Customer satifaction	Negative publicity
0	920	6.075547	10.0	0.918950	-0.235777	6.39	0.769072	0.328158
1	921	6.585246	10.0	0.926412	0.006779	6.44	0.818781	0.675122
2	923	6.377699	10.0	0.881912	NaN	6.49	0.768604	0.560424
3	924	6.221095	10.0	0.888917	NaN	6.52	0.934050	NaN
4	925	6.480031	10.0	0.861948	NaN	6.55	0.750525	NaN

```
In [30]: data.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 1949 entries, 0 to 1948
Data columns (total 8 columns):
#   Column                Non-Null Count  Dtype
---  -
0   CustomerID            1949 non-null   int64
1   Loyalty               1949 non-null   float64
2   Price                1913 non-null   float64
3   Quality              1936 non-null   float64
4   Community Outreach    1860 non-null   float64
5   Trust                1894 non-null   float64
6   Customer satifaction  1917 non-null   float64
7   Negative publicity    1839 non-null   float64
dtypes: float64(7), int64(1)
memory usage: 121.9 KB
```

```
In [31]: data.shape
```

Out[31]: (1949, 8)

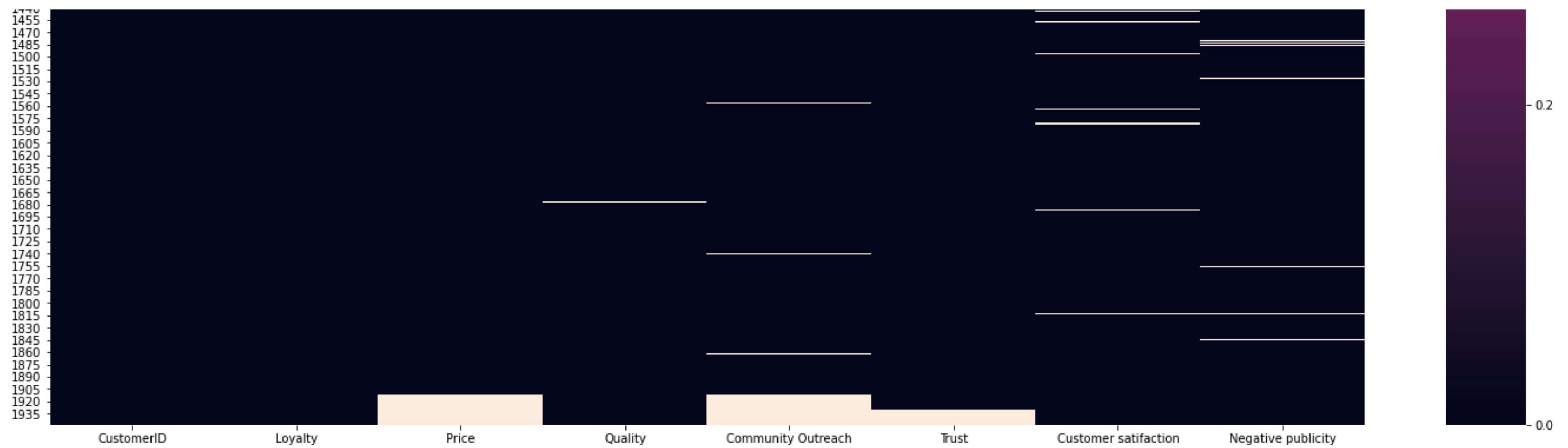
```
In [32]: data.isnull().sum()
```

Out[32]: CustomerID 0
Loyalty 0
Price 36
Quality 13
Community Outreach 89
Trust 55
Customer satifaction 32
Negative publicity 110
dtype: int64

```
In [33]: plt.figure(figsize=(25,25))
sns.heatmap(data.isnull())
```

Out[33]: <AxesSubplot:>





```
In [34]: null_var=data.isnull().sum()/data.shape[0]*100  
null_var
```

```
Out[34]: CustomerID      0.000000  
Loyalty      0.000000  
Price      1.847101  
Quality      0.667009  
Community Outreach  4.566444  
Trust      2.821960  
Customer satisfaction  1.641868  
Negative publicity  5.643920  
dtype: float64
```

```
In [35]: data2=data.dropna()
```

```
In [36]: data2.shape
```

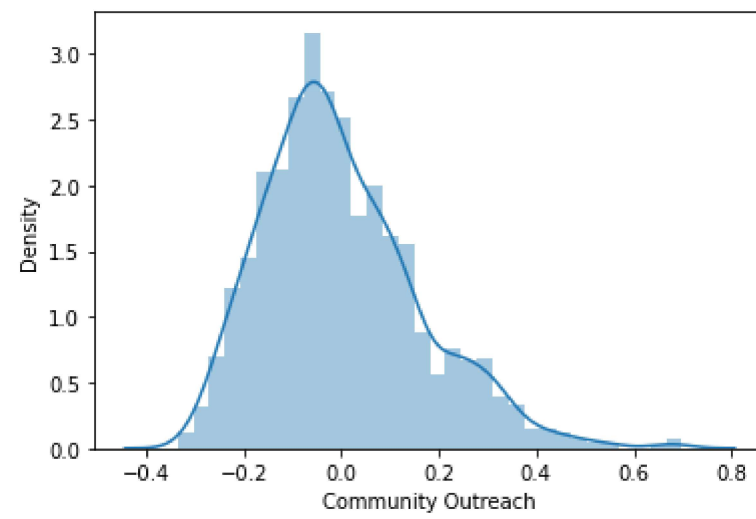
```
Out[36]: (1712, 8)
```

```
In [37]: null_var=data2.isnull().sum()/data2.shape[0]*100  
null_var
```

```
Out[37]: CustomerID      0.0  
Loyalty      0.0  
Price      0.0  
Quality      0.0  
Community Outreach  0.0  
Trust      0.0  
Customer satisfaction  0.0  
Negative publicity  0.0  
dtype: float64
```

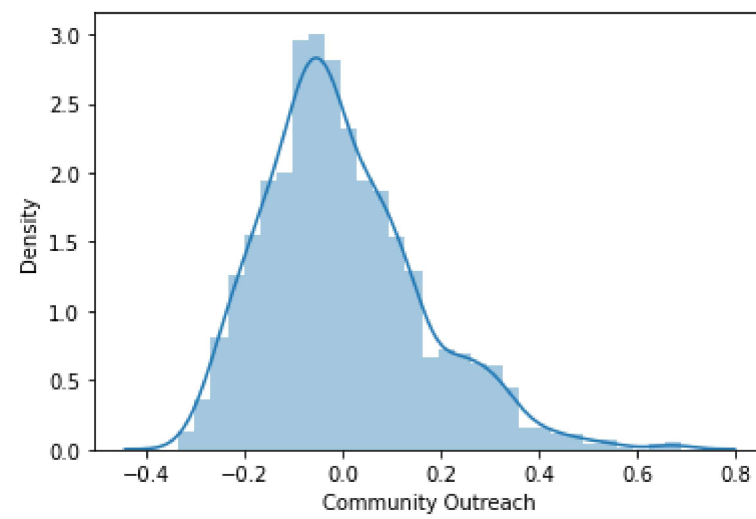
```
In [38]: sns.distplot(data['Community Outreach'])
```

```
Out[38]: <AxesSubplot:xlabel='Community Outreach', ylabel='Density'>
```



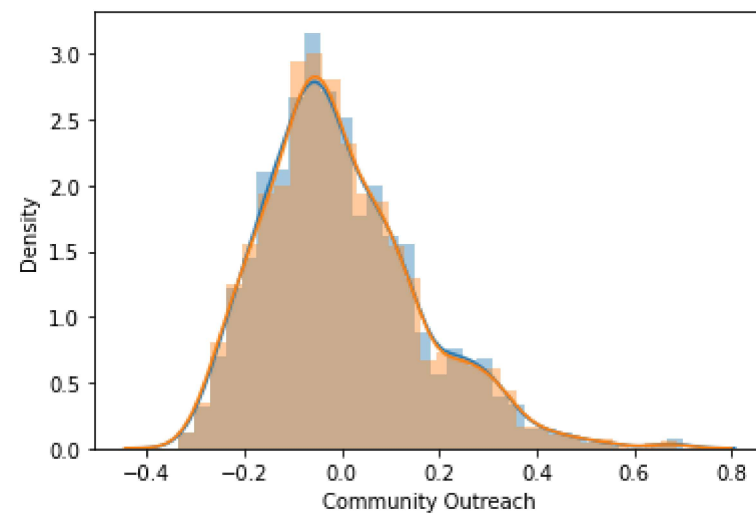
```
In [39]: sns.distplot(data2['Community Outreach'])
```

```
Out[39]: <AxesSubplot:xlabel='Community Outreach', ylabel='Density'>
```



```
In [41]: sns.distplot(data['Community Outreach'])  
sns.distplot(data2['Community Outreach'])
```

```
Out[41]: <AxesSubplot:xlabel='Community Outreach', ylabel='Density'>
```



```
In [ ]: data.columns
```

```
In [ ]: num_var = ['Loyalty', 'Price', 'Quality', 'Community Outreach',
```

```
        'Trust', 'Customer satisfaction', 'Negative publicity']

plt.figure(figsize=(25,25))
for i,var in enumerate(num_var):
    plt.subplot(2,4,i+1)
    sns.distplot(data[var],bins=20)
    sns.distplot(data2[var],bins=20)
```

```
In [ ]: plt.figure(figsize=(12,10))
cor = data2.corr()
sns.heatmap(cor, annot=True, cmap=plt.cm.Red)
plt.show()
```

```
In [ ]: data2.plot(kind='scatter',x='Trust',y="Price")
plt.show()
```

```
In [ ]: data2.plot(kind='box',x='Trust',y='Price')
plt.show()
```

```
In [ ]: data_with_corr_column = data2.filter(['Trust','Price'], axis=1)
data_with_corr_column.head()
```

```
In [ ]: data4=pd.DataFrame(data_with_corr_column)
data4.head()
```

```
In [ ]: from sklearn.linear_model import LinearRegression
```

```
In [ ]: feature_cols=['Trust']
x= data4[feature_cols]
y = data4.Price
```

```
In [ ]: model=LinearRegression()
model.fit(x,y)
print(model.intercept_)
print(model.coef_)
```

```
In [ ]: model.predict([[5]])
```

```
In [ ]: model.score(x, y)
```

```
In [ ]:
```

```
In [ ]:
```

```
In [ ]:
```