Priyanka Venkatesh

# Senior Salesforce Developer with 6+ years of experience in IT

+44 7585823094 | [Priyanka.v850@gmail.com](mailto:Priyanka.v850@gmail.com) |Portfolio - <https://maleficent-dev-ed.develop.my.site.com/portfolioPriyankaVenkatesh/> | LinkedIn - <https://www.linkedin.com/in/priyanka-venkatesh-8065a1153/>

|  |
| --- |
| Professional Summary |
| Highly skilled Salesforce Developer with over 5 years of experience in Salesforce development and 6+ years of overall professional experience. Passionate about Salesforce, I have a proven track record of delivering high-quality solutions and continuously learning new technologies. I have built my own dynamic portfolio site, which is mentioned above, using Salesforce Community Cloud and LWC components, fetching data directly from the Salesforce org through custom Apex controllers. The site is responsive and fully compatible across all devices, achieved with media queries for a seamless UI/UX experience. My expertise includes Apex triggers, Flows, Asynchronous Apex, LWC, Apex controllers, and REST API integrations, which I leverage to create scalable and maintainable solutions. I am committed to contributing to the growth of the Salesforce ecosystem while continuously enhancing my skills. Actively enhancing my expertise through Salesforce Trailhead, recently achieving the **Agentforce Champion and Innovator levels**, demonstrating continuous commitment to learning and adapting to evolving Salesforce products.   |  | | --- | | Experience | | **Conga - Senior Salesforce Developer**  **Location – Remote**  **From – 02/2025 To – Present**   * **Conga CLM**: Certified in Conga CLM (Contract Lifecycle Management), with hands-on experience in implementing and customizing solutions to help organizations manage contracts efficiently from creation to execution. * **Conga CPQ**: Certified in Conga CPQ1 (Configure, Price, Quote) and CPQ2, with practical expertise in optimizing the quote-to-cash process. Experienced in configuring complex pricing models and streamlining sales operations. * **Technical Expertise**: Developed and customized solutions on the Conga platform using Lightning Web Components (LWC) and Apex Triggers to meet specific business requirements. Skilled in integrating Conga products within Salesforce ecosystems. * **C# Integrations**: Actively working on the Conga Platform, which includes C# coding for system integrations, enhancing interoperability with external systems and streamlining business processes. * **Role**: Responsible for end-to-end solution delivery on Conga CLM and CPQ products, including requirement gathering, design, development, and deployment tailored to client needs. | | **Dhee Services - Senior Salesforce Developer**  **Location – Remote**  **From – 11/2023 To – 01/2025**   * Worked on Dhee product – **Dhee Grid**. Recently launched in app exchange. Worked on enhancements and documentations * Expertise in Custom Object Design, Workflows, Approval Processes, APEX Triggers, and Classes Development. * Experience in Sales Cloud and Service Cloud configuration, solution design, Lightning Integration, and RESTful integrations. * Hands-on experience as a Salesforce Administrator, managing users, profiles, roles, permission sets, workflows, backups, reports, data fixes, and more. * Built row custom actions using screen flows. * Designed and implemented custom Apex classes like Batch class, Schedulable class, Future methods to meet specific business requirements. * Followed best practices while building Apex classes by optimizing code to respect Salesforce governor limits, ensuring efficient resource usage, bulkification of queries, and streamlined execution for high-performance and scalable solutions. * Adhere to clean code practices by following SOLID principles, ensuring scalable, maintainable, and optimized code through proper naming conventions, modularity, efficient error handling, test-driven development, and active participation in code reviews. * Developed Lightning Web Components (LWC) for responsive and user-friendly interfaces. * Utilized CI/CD processes, Copado, and GIT for automated testing, build automation, and deployment, ensuring faster and reliable software releases. * Collaborated with stakeholders to gather and analyze requirements, translating them into effective technical solutions. * Integrated Salesforce with external systems using REST API for seamless data flow and communication. | | **IQVIA - Salesforce Developer**  **Location – Bengaluru**  **From – 12/2019 To – 10/2023** | | * Developed custom Apex classes and triggers to automate complex business processes, reducing manual efforts and improving data accuracy. * Designed and developed Lightning Web Components (LWC) to create dynamic and responsive user interfaces, resulting in improved user experience and increased productivity. * Experience in Sales Cloud and Life Science cloud. * Developed Lightning Web Components (LWC) within Salesforce Experience Cloud to extend the platform's capabilities and provide a seamless user interface. * Integrated external systems with Salesforce using REST API web services, ensuring data synchronization and seamless user experience. * Integrated Salesforce with ERP applications like SAP to ensure seamless data flow and consistency across platforms, enhancing operational efficiency and visibility. * Proficient in HTML, CSS, Javascript, jQuery, AJAX, and LWC frameworks. * Built Visual Force pages for generating custom quotes and sending emails with attachments. * Performed data mapping during the integration of Salesforce with other applications, ensuring accurate data synchronization and consistency across systems. * Enhancements & configuration changes as per requirement using deployment tools like GIT and Copado. * Led the implementation and optimization of Copado CI/CD processes for Salesforce development, significantly reducing deployment times and improving code quality. * Conducted thorough testing and validation of Salesforce customizations and configurations after each release to identify and address any issues or compatibility concerns. * Worked closely with stakeholders to prioritize and implement new features and enhancements introduced in each OCE (IQVIA Salesforce app) release, aligning them with business requirements. * Implemented Salesforce configurations such as custom objects, fields, validation rules, workflows, and Process Building automation to automate and streamline business processes. * Experience with tools like JIRA, Confluence, DTK. | | **Cognizant Technology Solutions - Engineer Trainee**  **Location – Bengaluru**  **From - 01/2019 To - 09/2019**   * Worked as Network Engineer, troubleshooting and solving technical issues for clients. Worked on Citrix receiver. Worked on RDP, Putty tool, and servers. | |
| Education |
| **Bachelor of Engineering:** Computer Science  SVCE, Vishveshwarya Technical University  Bengaluru, IN - 07/2014 - 06/2018 |
|  |
|  |
| |  |  | | --- | --- | | Skills & Tools |  | | * Lightning web Components (LWC) * Apex Triggers * Asynchronous Apex * Salesforce Configuration * Salesforce security model * Salesforce Integration (REST API) * Experience Cloud * Salesforce Sales Cloud * Flows * JavaScript * HTML * CSS * Object-Oriented Programming | * Agile/Scrum Methodologies * Problem-solving and Troubleshooting * Copado * Jira and Confluence * VS code * Salesforce CLI * GIT * Agentforce | |
| Soft Skills PTE Overall - 72(l-69, R-73, S-79, W-72) |
| CERTIFICATIONSalesforce Administrator 201Salesforce Platform Developer 1Salesforce PLATFORM APP BUILDERSalesforce AI AssociateCopado Fundamentals 1 |
|  |