Priyanka Paramita Sarkar

Full Stack Developer

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TECHNICAL SKILLS

Frontend: React.js, HTML5, CSS3, JavaScript, Redux
Backend: Node.js, Express, Knex, Sqlite3
Version Control (GIT), REST API Services

PROJECTS

How-To App, GitHub   January 2021
An app designed to solve unknown problems, where user can view, update, add and delete instructions.
- Ensured application's security and ability by building app to interact with multiple APIs and databases
- Designed API and developed RESTful services

Plant App, GitHub   July 2020
An app designed to create a shopping list for plants.
- Used front end development skills to define structure and components for app so that it can be reused
- Implemented web design based on CSS3, HTML5, Bootstrap, React JS
- Utilized React.js to create a dynamically changing website

Expat Journal, GitHub   June 2020
An app designed to see photos laid out in a grid. Users can create, read, update and delete stories and photos.
- Developed web-app using React, Redux, HTML5/CSS3 that provides a professional platform for experts to share their experiences globally
- Worked across the software development cycle to gather user requirements and build and maintain the code, which allows users to post descriptions and stories about their travels

EXPERIENCE

The Millennium Group, *Charlotte, NC*

Customer Service Associate   March 2017 – January 2018
- Supported company and clients, including addressing inquiries, resolved issues and managed customer relations
- Update customer database to ensure all information was inputted accurately

Novitex, *Charlotte, NC*
Customer Service Associate   June 2016 - February 2017
- Delivered fast, friendly and knowledgeable service for routine questions and service complaints
- Collaborated with 15-20 team members to ensure customers were satisfied with their experience

ICICI Bank, *India*
Technical Business Analyst   August 2009 - May 2014
- Integrated new technologies to meet area requirements, resolved problems with programs and systems
- Collaborated with 5 client and development teams to ensure clients were satisfied with experience

EDUCATION

Lambda School, *Full Stack Web Development*   June 2021
Manipal University, *MBA (Banking & Finance), India*   September 2011
West Bengal University of Technology, *B. Tech (Information Technology), India*   June 2008