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EDUCATION

Gandhi Institute for Technological Advancement, Odisha
Bachelor of Technology in Electrical and Electronics Engineering, 8.5 CGPA July 2013

TECHNICAL SKILLS

Programming Languages: C, C++, Java, HTML, SQL
Databases: MySQL, Teradata, Exasol, Oracle RDBMS, Microsoft SQL Server, PostGre SQL
Tools: Tableau, DataStage, TIBCO
Repository: SVN, GIT
General software's: Microsoft Office (Word, Excel, PowerPoint)

PROFESSIONAL EXPERIENCE

Infosys Limited, Hyderabad, India
Role: Technology Analyst (October 2013- May 2018)

Project Title: Customer Relationship Management (September 2017- May 2018)

- Extracted and analyzed client's customer data to identify key metrics; developed business intelligence reports and dashboards in Tableau, driving effective business decisions involving two million customers
- Administered Tableau server; handled access restrictions and maintenance of the server, enabling a steady server

Project Title: Enterprise Applications (August 2014 - September 2017)

- Monitored various DataStage Projects using DataStage Director, defect logging and troubleshooting issues in case of job failures and providing permanent fix for recurring issues
- Redesigned and enhanced the projects for performance tuning and to meet customer requirements.
- Provided knowledge transition to new team members; prepared and conducted in-class training on project specific practices

Project Title: Merchandising Support (October 2013 – September 2017)

- Administered Tableau server; involved in user maintenance, content maintenance, access handling and performance recording of dashboards, created and monitored schedules and enabled subscriptions
- Operated periodic backup of Tableau repository, log files and periodic cleanup of PostGre SQL database, assuring restore of server configuration, user and content information, supposing an unexpected server breakdown
- Audited Tableau Repository for analysis and cleaned up unused workbooks, data sources and failed tasks, to make more space available, ensuring an uninterrupted server
- Automated Weekly Status Report using Tableau, saving manual time and effort

Project Title: Decision Support System (December 2015- September 2017)

- Built an ETL setup for Hierarchy Administration Tool (HAT) Project using DataStage, including analysis, design, development, implementation, support and enhancements for performance tuning

PROFESSIONAL ACHIEVEMENTS

- Awarded with **INSTA AWARD** for documenting "L100 for Enterprise Applications project"
- Earned an **Outstanding** rating for excellent performance consistently during 2016-2017 financial years
- Authored a knowledge document on the topic "Automation of AD group synchronization in Tableau server" on the Infosys Internal portal

LEADERSHIP ACTIVITIES

- Conducted and coordinated College Cultural and Technical Fest called '**AKANSHYA**'
- Volunteered for two fundraising organizations called '**Helpage India**' and '**Asahayein**' working for disadvantaged elderly and under privileged children respectively, during my engineering course
- Collaborated with team members to organize weekly meetings and team-building activities during my professional career