Priyanka Dave

647-835-5565 • Toronto, ON L6A 0N8 • priyankasharma080396@gmail.com

SUMMARY

Experienced Front End Developer proficient in scripting languages such as HTML, CSS and JavaScript. Familiarity with SOAP and RESTful APIs. In depth understanding of Git version control and Agile workflows. Strong foundation in Node.js and React. Exposure with CI/CD pipelines and AEM.

PROFESSIONAL SKILLS

- **Programming and Scripting:** JavaScript, React, Node.js, HTML, CSS, Tailwind CSS, PowerShell, JSON, XML
- **Database:** MySQL, SQL Server, Microsoft Access, SQLite, MongoDB
- **Operating Systems:** Windows, Linux, MacOS
- **Ticket Management and Documentation:** Salesforce, JIRA, Knowledge Base
- **Other skills:** CI/CD pipeline, AEM, SOAP/Rest APIs

PROJECTS

Portfolio Website– *React, Tailwind CSS, JavaScript*

Developed a professional responsive portfolio website to showcase my skills, projects, and professional journey using React and Tailwind CSS. Implemented a user-friendly navigation system using React hooks and components and integrated multimedia elements for dynamic user experience.

Live Preview: https://exquisite-unicorn-3a43de.netlify.app

Code: https://github.com/priyanka5555/Portfolio-Priyanka-Dave

Weather App– *HTML, CSS, JavaScript, Rest API*

Utilizing the Fess API provided by OpenWeatherMap, the app fetches current weather data and present essential information such as temperature, weather conditions, humidity, and wind speed tailored to the user's selected city on our platform.

Live Preview: https://priyanka5555.github.io/Weather_App

Code: https://github.com/priyanka5555/Weather_App

Image Search Engine– *HTML, CSS, JavaScript, Rest API*

This JavaScript-based project functions as an image search engine, allowing users to input keywords to find relevant images sourced from the Unsplash stock images website. The application utilizes the Unsplash API to enable this functionality, all implemented through JavaScript.

Live Preview: https://priyanka5555.github.io/Imagine_search_engine

Code: https://github.com/priyanka5555/Imagine_search_engine

QR Code Generator– *HTML, CSS, JavaScript, Rest API*

This application utilizes the QR Server API to generate QR codes for any text or link input. Users receive the QR code in image format upon generation.

Live Preview: https://priyanka5555.github.io/QR_Code_Generator

Code: https://github.com/priyanka5555/QR_Code_Generator

WORK EXPERIENCE

Data Centre Specialist– *Ontario Lottery and Gaming Corporation, North York, Canada*

December 2022 – Present

- Executing the day-to-day operational delivery of the NOC activities with respect to system run books, data backup, SAN support and maintenance, file server configuration support and maintenance, database administration & support, management and maintenance of the data centre security infrastructure to ensure business continuity
- Delivering activities pertaining to the full data centre operations lifecycle including overall planning, monitoring, evaluation, deployment, and operations within the data centre to ensure consistent practices are being executed
- Supporting system workflow interactions and communication interfaces along with ensuring process documentation and process adherence for the data centre, including meeting or exceeding measurable objectives based on the pre-defined service level agreements (SLAs)
- Supporting the development of a formalized business continuity and disaster recovery strategy/planning including defining the mitigation process, technology and people design
- Supporting the ongoing testing of disaster recovery plans to ensure adequate recovery time as per the pre-defined SLAs to ensure timely resolution
- Identifying possible improvement opportunities for Data Centre services in order to improve efficiency metrics
- Assisting in the resolution of major incidents to ensure timely turnaround and resolution

Software Specialist– *eClinicalWorks, Ahmedabad, India*

November 2019 – July 2020

- Provided daily support to users of the system including answering questions, analyzing problems, and quickly forming solutions to return systems to proper operation
- Communicated clearly and effectively with end users, colleagues, and management to quickly resolve issues and ensure customer satisfaction
- Installed and maintained hardware, software, and other equipment to meet client requirements, routinely observed operational performance, and installed security patches and updates when necessary
- Maintained detailed records of daily interactions with customers, installation activities, reported issues, and completed solutions along with any further actions required of management or repair personnel.
- Collaborated with technical staff and clients to establish goals and objectives for system improvements and upgrades.
- Created and implemented new processes to improve efficiency and customer satisfaction while reducing costs.

EDUCATION

Master of Computer Applications – *GTU, India*   August 2016 – April 2019
Bachelor of Computer Applications – *Gujarat University, India*   August 2013 – July 2016