

## PROJECT REPORT TEMPLATE

### 1 INTRODUCTION

#### 1.1 OVERVIEW

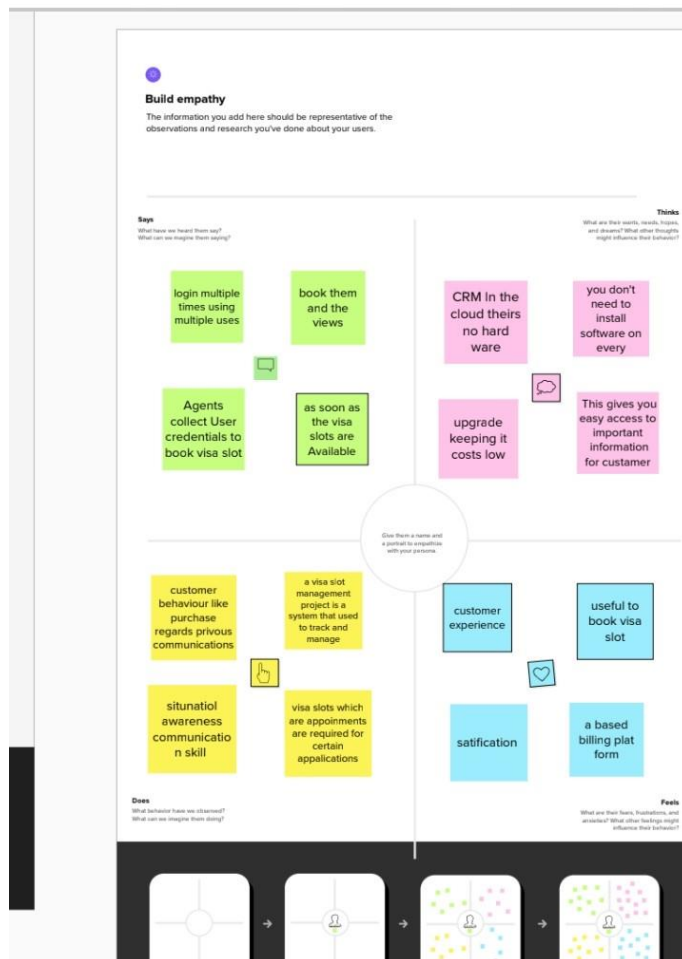
A CRM gathers customer interactions across all channels in one place

#### 1.2 purpose

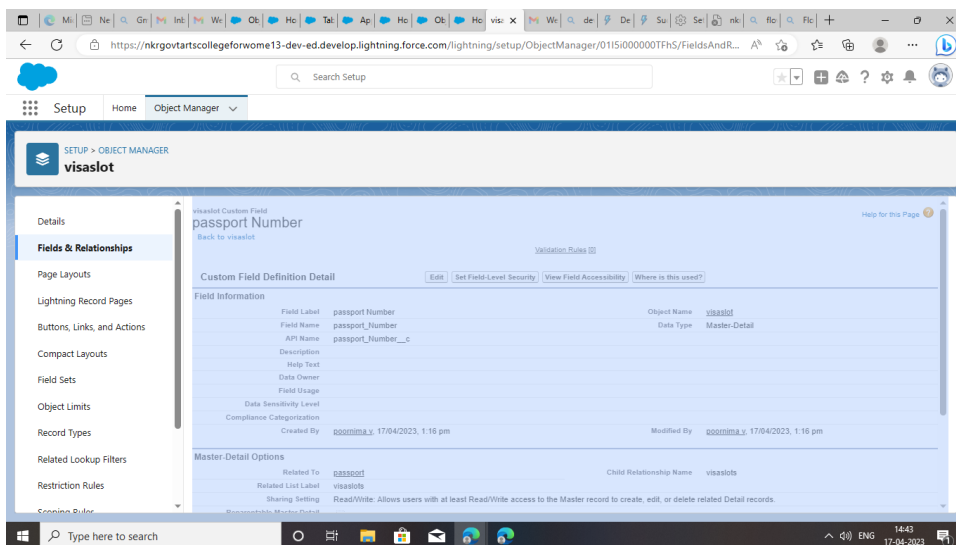
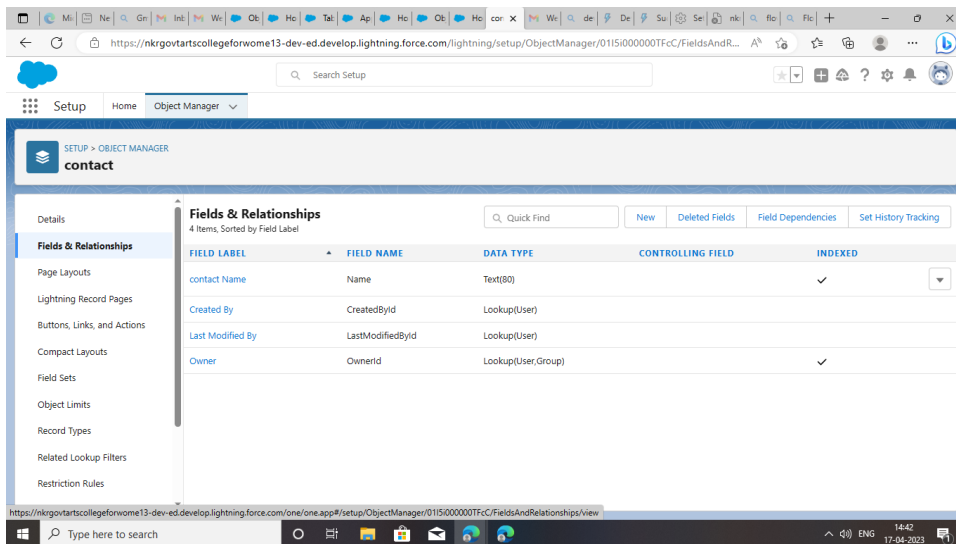
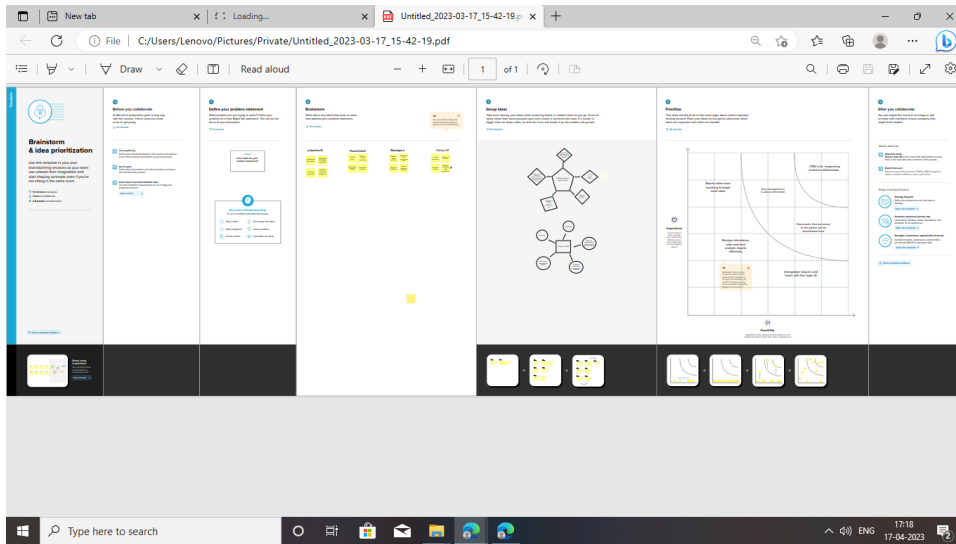
In the space of just a few years

### 2 PROBLEM DEFINITION & DESIGN THINKING

#### 2.1 empathy map



Brainstorming map



Team leader --:<https://trailblazer.me/id/priya26092003>

Team member1\_ <https://trailblazer.me/id/poorni5603>

Team member 2 –<https://trailblazer.me/id/ssaranya45>

Team member3\_ <https://trailblazer.me/id/mech-arena>