

Priyanka Sharma

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Team Lead/Senior Software Engineer Malvern, PA

6+ years of experience working in diverse and dynamic environments, have strong interpersonal and communication skills. Excellent knowledge of software construction and programming. Sound problem solving and analytical skills. Adept at troubleshooting and ensuring quality control at every stage of the management process. Functional experience in Financial Applications (Card Services, Banking & Trade Finance), Insurance, and Telecom applications.

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WORK EXPERIENCE

Team Lead, Tech Mahindra, Pune, India

Customer Informational Distribution (CID), AT&T, Sep 2008– March 2010

- Led a team of 5-15 members while developing a new application for Customer Information Distribution.
- Handled all Project Estimations, billing and milestones tracking, analyzing business, functional and non-functional requirements, emergency production defect fixing, testing, and deployment.
- Integrated existing designs with new requirements. Resolved complex and conflicting design issues.
- Supervised component and code test activities. Ensured complete and accurate issue tracking and reporting.

TELSAM & CSP, AT&T, Apr 2008 – Dec 2008

- Knowledge Transition of the project from the existing Third Party Vendor. Prepared work schedules, attending and chairing, and prepared MOM's for all transition/conference calls.
- Set up a team offshore and monitored reverse presentations and KT activities. Prepare System Appreciation Document and SMP/Project Plan. Building up a very strong customer support and communication structure.

OSIS-LORS Application Support, BritishTelecom, Nov 2007 – April 2008

- Analyzed business, functional and non-functional requirements. Integrated existing designs with new requirements.
- Prepared Detail Design that helped in Coding, Unit testing, System testing, and deployment.
- Handled Defect tracking and Defect Prevention Activities and maintained Knowledge repositories.
- Ensure complete and accurate issue tracking and reporting.

SKILLS

PROGRAMMING LANGUAGES

- JavaScript
- TypeScript
- C#
- HTML5/CSS3
- COBOL
- JCL

FRAMEWORKS

- ASP.NET
- AngularJS

DATABASES

- MySQL
- VSAM

TOOLS

- Visual Studio Code
- Visual Studio
- Git

AWARDS

Recipient of “Valuable Team Player” award for Q2 2009 at the Organization level for AMD CARE WAVES – CID Project.

Senior Software Engineer, Patni Computer Systems, Pune, India

Senior Software Engineer (Jan'07 - Apr'07) || Software Engineer (Apr'05 - Dec'06) || Associate Software Engineer (Aug'03 - Apr'05)

Maintenance and Support of Auto and HO Documerge Interface, Jan 2007 - April 2007

- Handled all enhancement tasks(CR's) and allocation. Maintenance of Timesheets, Monthly metrics, and Monthly reports.
- Ensure complete and accurate issue tracking and reporting.

BankTrade (Global Trade), ABN-AMRO, July 2004 – November 2006

- Managed Abend's and program analysis, Root Cause, and tracking. Monitor CICS transactions.
- Provide 24X7 Support. Analysis & Execution are required through code changes & program enhancements.

Credit Card Application Processing Systems - (APPS), GE, Dec 2003 – June 2004

- Handled all activities related to analysis/estimation of User/ Business Requirements or Change Requests.
- Ensure code change control management & code release and transition to the support team.

Accounts Payable – GECIS, August 2003 – December 2003

- Provided Quality Assurance and support for the maintenance of the Test System. Coding and unit & integration testing based on CRs (Change requests) sent by client/ user.
- Supervised component and code test activities.

Recipient of "Letter of Appreciation" for Q1 2006 at the Organization level for ABN-AMRO project.

Member of Dart-frog team (ABN-AMRO) that won the "Team Patni Award," a company-wide recognition award at Patni Computer Systems, for the year 2005.

EDUCATION

LaunchCode, LC101 Programming Course — 2022

R.J.College, Mumbai University, India, Bachelor of Computer Science — 2003