Questions for the CEO

- 1. Why is the Netherlands showing one of the highest average order values despite lower overall revenue and should we explore strategic expansion there?
- 2. Which product categories consistently generate the most revenue and do they align with regions where we have pricing power or stronger margins?
- 3. How do monthly revenue patterns trend over time and are there specific periods such as Q4 where we should scale operations or increase inventory?
- 4. With nearly 40 percent of customers returning, how can we invest in loyalty or subscription models to increase retention and revenue per customer?

Questions for the CMO

- 1. What customer behaviors or demographics are associated with high average order value markets like the Netherlands and Hong Kong and how can we replicate that elsewhere?
- 2. Which specific products or bundles drive the highest engagement and spend especially among repeat buyers?
- 3. Are there overlooked countries or segments where marketing investment could lift average order value or repeat behavior?
- 4. What seasonal spikes or campaign windows align with the best-performing months and how can we time promotions more effectively?