

Appendix C. Summary of SEIU 775' members survey results

Prepared for the Consumer Directed Rate Setting Board

May 2022

SEIU 775 member surveys

Member survey 2021

- Online survey distributed by email and text to Individual Providers (IPs) and Agency Providers (APs) in May 2021
- Response rate: 13%
- Survey was translated and distributed in 4 languages: English, Spanish, Russian, and Korean

Source: SEIU 775 Member survey, May 2021.

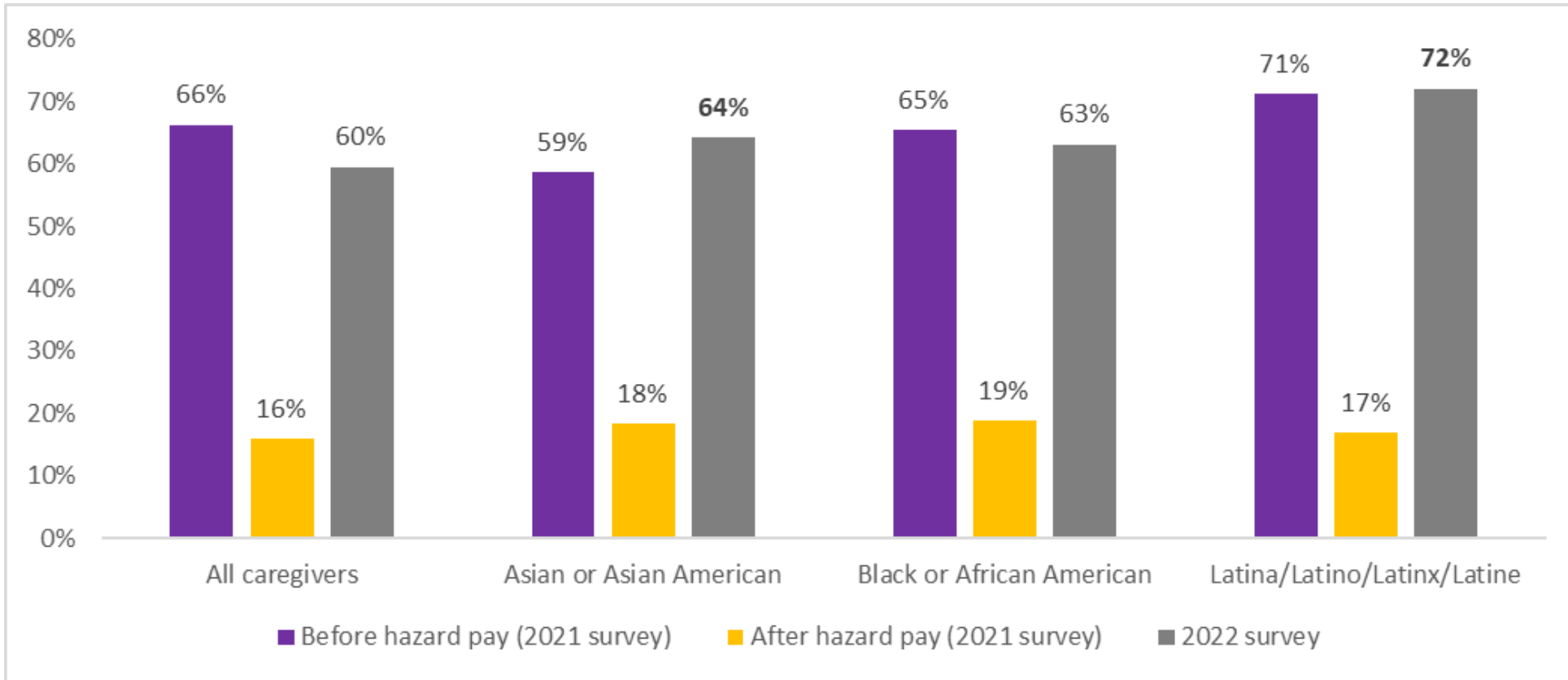
Member survey 2022

- Online survey distributed by email and text in March to Individual Providers (IPs) and Agency Providers (APs).
- Response rate: 13%
- Survey was translated and distributed in 6 languages: Chinese, English, Korean, Russian, Spanish, and Vietnamese.

Source: SEIU 775 Member survey, March 2022.

The impact of hazard pay has decreased

“Just getting by” or “finding it difficult” to get by



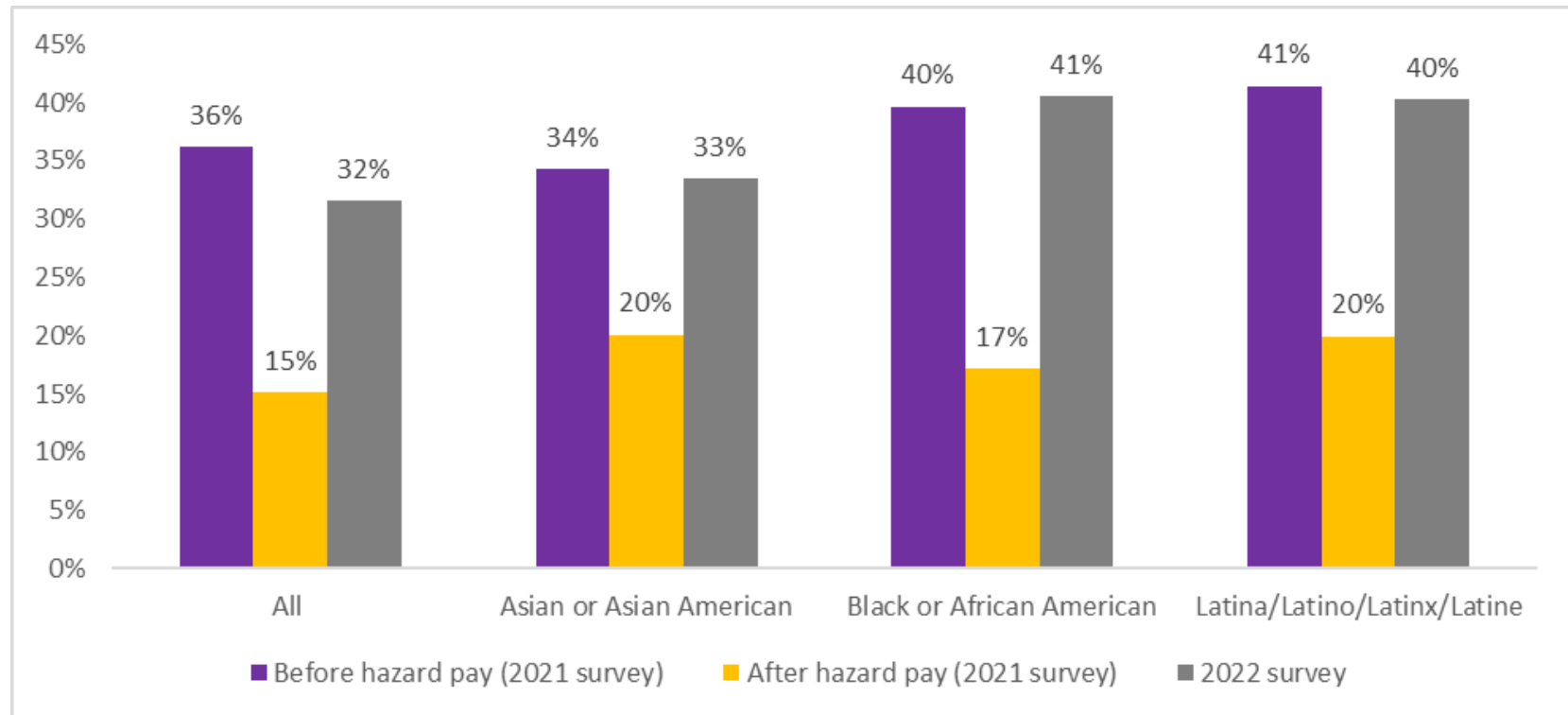
Source: SEIU 775 Member survey, May 2021, and SEIU 775 Member survey, March 2022.

The impact of hazard pay has faded

“In January of 2021, with the money from hazard pay, we were finally able to get our own place. If our wages drop back down, I’m scared we’ll have to move out.”

- Lauren Evans,
SEIU 775
Caregiver,
Vancouver, WA

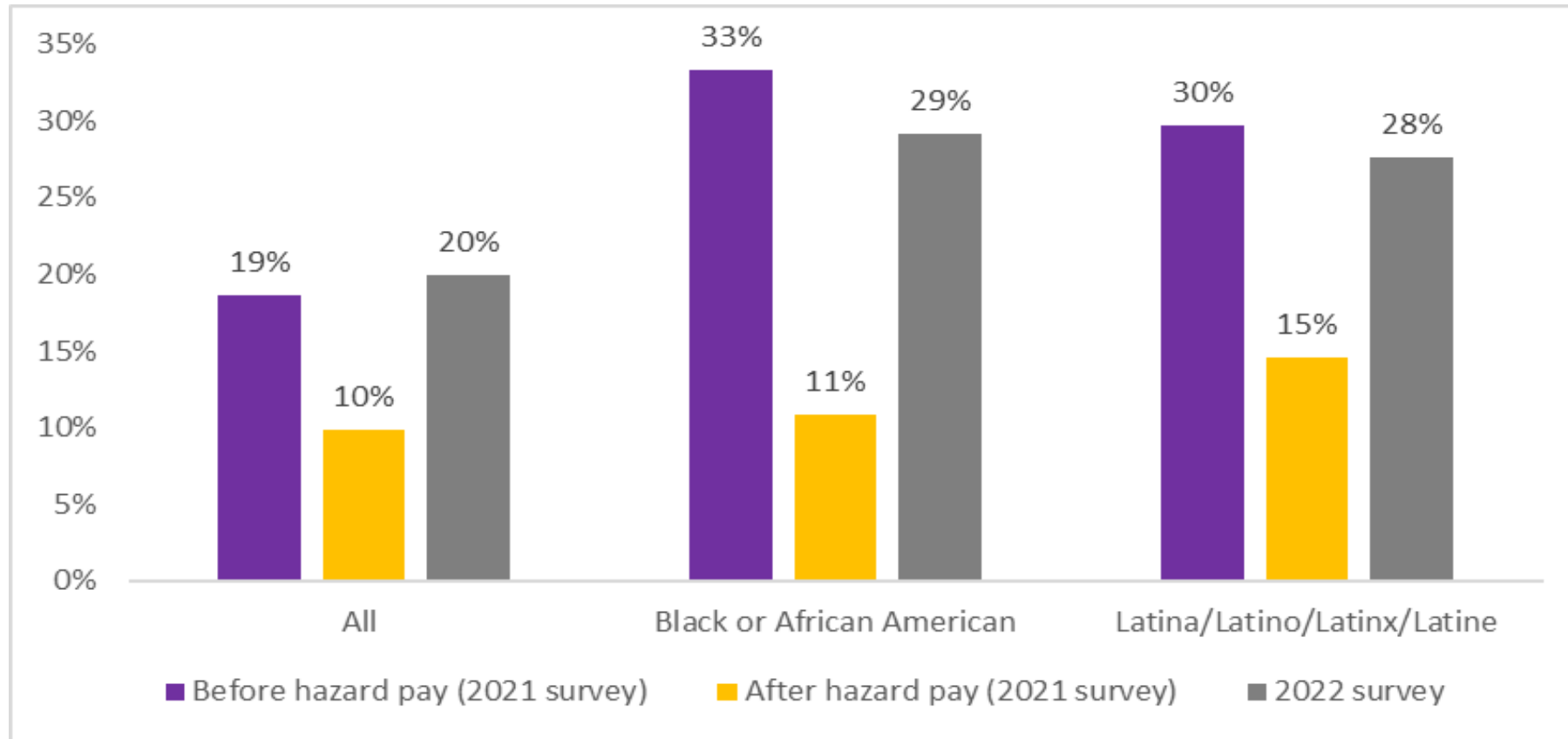
Respondents worry “always” and “very often” whether they will lose housing



Source: SEIU 775 Member survey, May 2021, and SEIU 775 Member survey, March 2022.

The impact of hazard pay has faded

Respondents who ate less or skipped meals over the past 12 months due to financial issues



Source: SEIU 775 Member survey, May 2021, and SEIU 775 Member survey, March 2022.

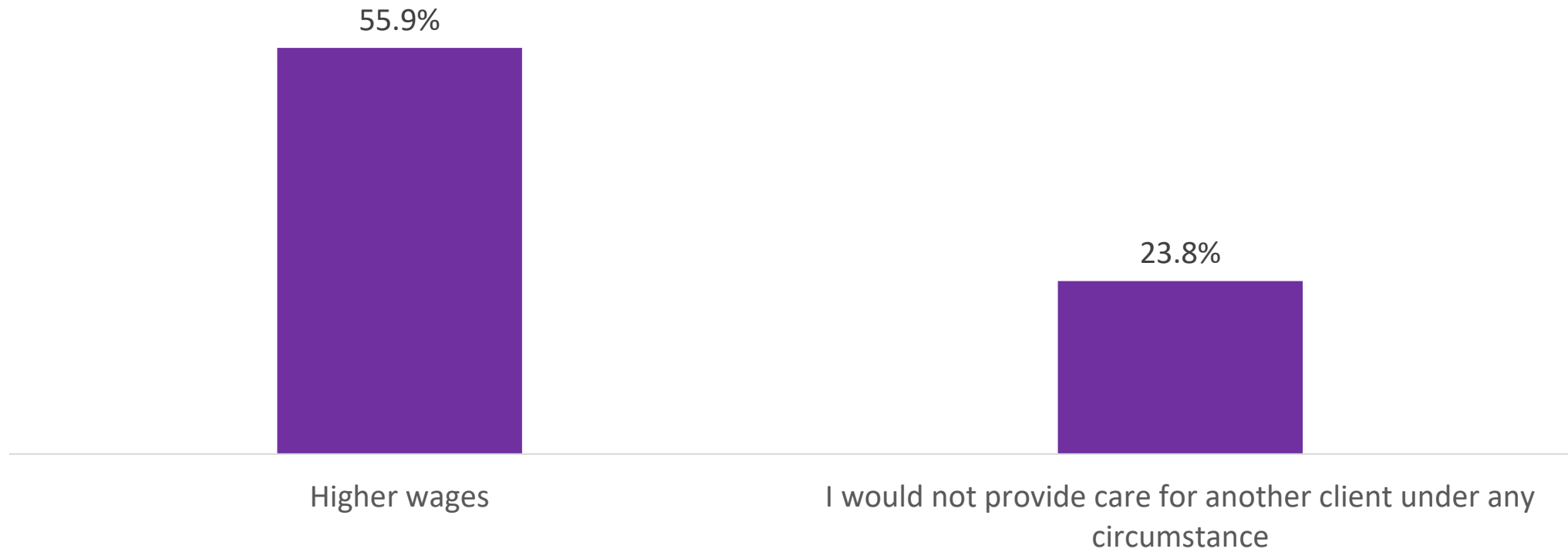
Recruitment & retention

49.8% of respondents who were likely to quit say they would be willing to keep working for \$21 - \$25 dollars per hour

Source: SEIU 775 Member survey, March 2022.

Recruitment & retention

If you were not providing care for your family member, which of the following conditions would need to happen for you to provide care for another client?



Would you be willing to provide care to clients with advanced needs for...

Advanced needs include clients with complex behavioral challenges, advanced Alzheimer's, or multiple medical diagnoses.

28.5% of caregivers who said they were not willing to begin to provide care for clients with advanced needs, said they would do it for **\$1 dollar or more per hour.**

Source: SEIU 775 Member survey, March 2022.

The majority of caregivers who used PTO for COVID used ALL their available PTO for COVID-19 related reasons

41% of respondents to 2022 SEIU 775'S member said survey they had to use PTO or sick time for reasons related to COVID-19.

Among caregivers using PTO for
COVID-19 reasons,

60%

used all their available PTO

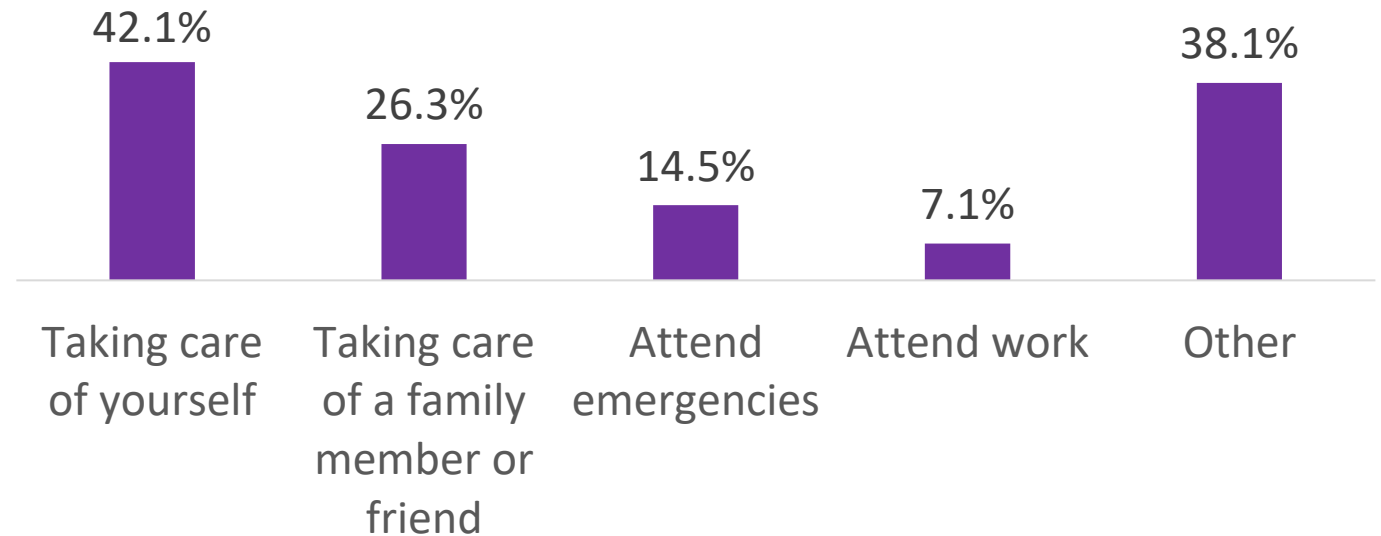


The current cap on PTO impacts caregivers' ability to take care of themselves and their loved ones

27%

of respondents to member survey 2022 reached the PTO cap over the last two years

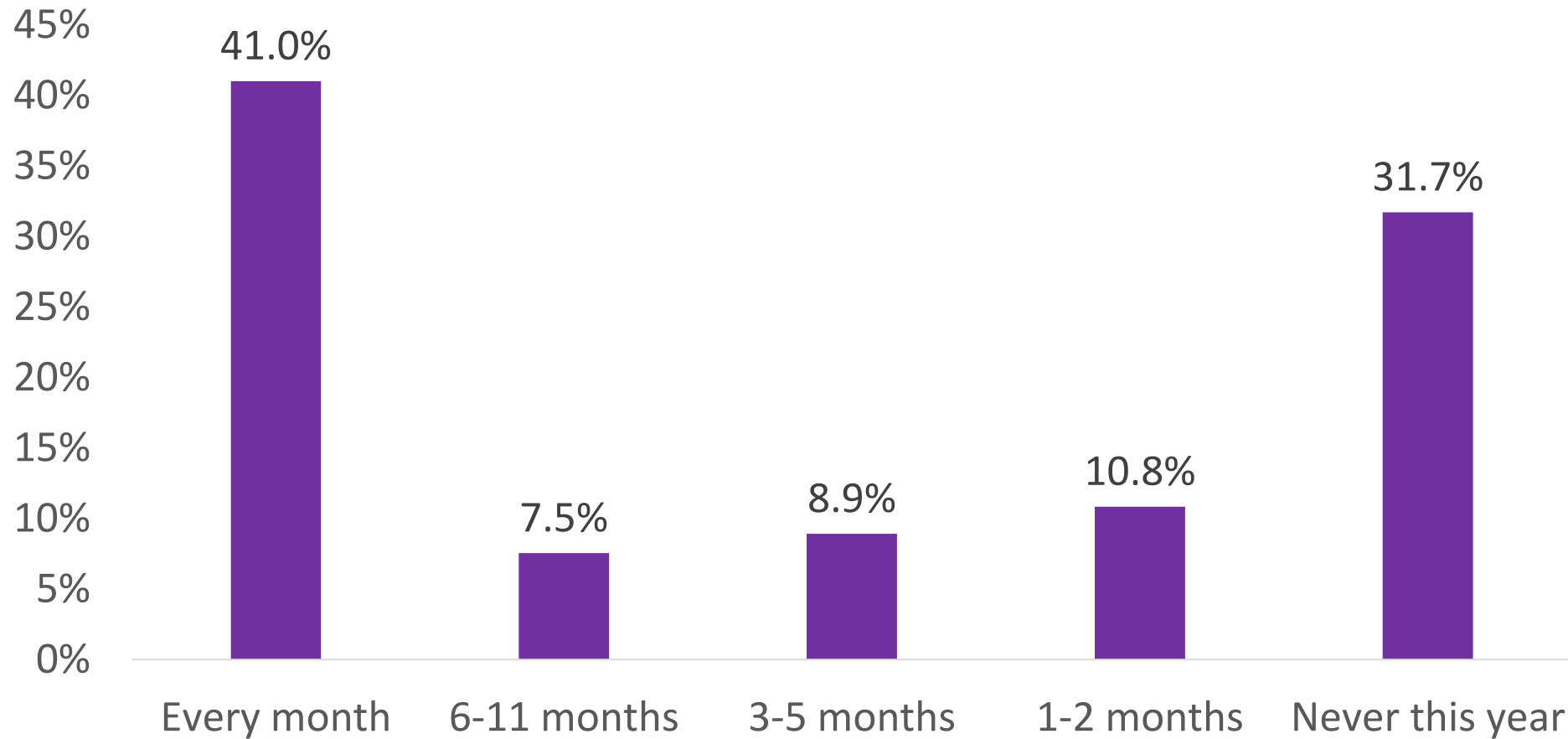
Activities reaching PTO cap prevented caregivers from doing



Source: SEIU 775 Member survey, March 2022.

Mileage

Months of the year caregivers drove more than 100 miles for their client



Source: SEIU 775 Member survey, March 2022.

