



Electronic Reservation Slip (ERS)



Boarding From

BORIVALI (BVI)

Departure* 11:26 04-Jan-2026

To

SURAT (ST)

Arrival* 14:19 04-Jan-2026

PNR	Train No./ Name	Class
<u>8822637800</u>	<u>12471 / SWARAJ EXPRESS</u>	3E (3E)
Quota	Distance	Ticket Printing Time
GENERAL (GN)	233 KM	14-Dec-2025 01:21:44 Hrs

Passenger Details

#	Name	Age	Gender	Food Choice	Booking Status	Current Status
1.	NITYA SINGH	19	F	NO FOOD	CNF/M1/57 LB	CNF/M1/57 LB

Acronyms

RLWL : REMOTE LOCATION WAITLIST

RSWL : ROAD-SIDE WAITLIST

PQWL: POOLED QUOTA

Transaction Id-(100006238828298)

IR recovers only 57% of cost of travel on an average.

भारतीय रेल यात्रा की लागत का औसतन केवल 57% वसूल करती है।

Payment Details

Ticket Fare : 560

IRCTC Convenience Fee : 35.4

Agent Service Charge : 39.99

Travel Insurance Premium : 0.45

PG Charge : 0

Total Fare : 636.0



IRCTC Convenience Fee & Agent Service Charges are charged per e-ticket irrespective of no. of passengers on the ticket.

* The printed Departure and Arrival Times are liable to change. Please check correct departure, arrival from Railway Station Enquiry or Dial 139 or SMS RAIL to 139

Agent Details

Principal Agent Name : LE TRAVENUES TECHNOLOGY LIMITED

Customer care Email : bookings@confirmtkkt.com

Customer Care Contact : 08068243910

Prescribed original ID proof is required while travelling along with SMS/ VRM/ ERS otherwise will be treated as without ticket and penalized as per Railway Rules.

Indian Railways GST Details

Invoice Number : NA Address : NA

Supplier Information

HSN code : NA GSTIN : NA

Recipient Information

GSTIN : NA

Name : NA

Address : NA

Taxable Value : 0.0

CGST Rate : 0.0%

CGST Amount : 0.00

SGST/UGST Rate : 0.0%

SGST/UGST Amount : 0.00

IGST Rate : 0.0%

IGST Amount : 0.00

Total tax : 0.00

Place of Supply : NA

State Code/Name of Supplier: NA

Instructions

1. Prescribed Original ID proofs are:- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / StateGovt./ Public Sector Undertakings of State / Central Government, District Administrations, Municipal bodies and Panchayat Administrations which are having serial number / Student Identity Card with photograph issued by recognized School or College for their students / Nationalized Bank Passbook with photograph / Credit Cards issued by Banks with laminated photograph / Unique Identification Card "Aadhaar", m - Aadhaar, eAadhaar. / Passenger showing the Aadhaar / Driving Licence from the "Issued Document" section by logging into his / her DigiLocker account considered as valid proof of identity. (Documents uploaded by the user i.e.the document in "Uploaded Document" section will not be considered as a valid proof of identity).
 2. PNRs having fully waitlisted status will be dropped and automatic refund of the booking amount shall be credited to the account used for payment for booking of the ticket.Fully waitlisted e - ticket are not allowed to board the train.However, the names of PARTIALLY waitlisted / confirmed and RAC ticket passenger will appear in the chart and will be allowed to board the train.
 3. Passengers travelling on a fully waitlisted e-ticket will be treated as Ticketless.
 4. Obtain certificate from the TTE /Conductor in case of (a) PARTIALLY waitlisted e-ticket when LESS NO. OF PASSENGERS travel, (b)A.C FAILURE, (c)TRAVEL IN LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC, Internet Ticketing Centre, 2nd Floor, Tower-D, World Trade Centre, Nauroji Nagar, New Delhi- 110029, after filing TDR online within prescribed time for claiming refund.
 5. In case, on a party e-ticket or a family e-ticket issued for travel of more than one passenger, some passengers have confirmed reservation and others are on RAC or waiting list, full refund of fare, less clerkage, shall be admissible for confirmed passengers also subject to the condition that the ticket shall be cancelled online or online TDR shall be filed for all the passengers upto thirty minutes before the scheduled departure of the train.
 6. In case of train cancellation on its entire run, full refund is granted automatically by the system. However, if the train is cancelled partially on its run or diverted and not touching boarding / destination station, passengers are required to file online TDR within 72 hours of scheduled departure of the train from passengers boarding station.
 7. Never purchase e-ticket from unauthorized agents or persons using their personal IDs for commercial purposes. Such tickets are liable to be cancelled and forfeited without any refund of money, under section(143) of the Indian Railway Act 1989.List of authorized agents are available on www.irctc.com E - Ticket Agent Locator.
 8. For detail, Rules, Refund rules, Terms & Conditions of E-Ticketing services, Travel Insurance facility etc. Please visit www.irctc.co.in
 9. While booking this ticket, you have agreed of having read the Health Protocol of Destination State of your travel. You are again advised to clearly read the Health Protocol advisory of destination state before start of your travel and follow them properly.
 10. The FIR forms are available with on board ticket checking staff, train guard and train escorting RPF/GRP staff.
 11. Variety of meals available in more than 1500 trains. For delivery of meal of your choice on your seat log on to www.ecatering.irctc.co.in or call 1323 Toll Free.For any suggestions / complaints related to Catering services, contact Toll Free No. 1800 - 111 - 321(07.00 hrs to 22.00 hrs)
 12. E-ticket cancellations are permitted through respective agent only
Agent Service Charge for E-Ticket inclusive of tax (nonrefundable)

Class	Service Charge
Non - AC class	Rs.20/-
AC class including FC	Rs.40/-
 14. National Consumer Helpline (NCH) Toll Free Number: 1800-11-400 or 14404
 15. You can book unreserved ticket from UTS APP or ATVMs (Automatic Ticket Vending Machines) located in Railway Stations.
- For e-ticket booking ,cancellation and refund assistance , Please contact us at 14646 / 08044647999 /08035734999 or raise query at <https://equery.irctc.co.in>



IRCTC Customer Care No : 14646

IRCTC Never ask for your Personal banking information such as Debit / Credit Card Number / OTP / PIN /CVV PAN or Date of Birth or Ask to install any app for customer complaint

अगर आप ऑनलाइन ठगी के शिकार हैं
If you are a victim of cybercrime



Helpline No. 1930
and register your complaint at
www.cybercrime.gov.in

