

3.40

Average of Satisfaction
rating

5000

Count of Call Id

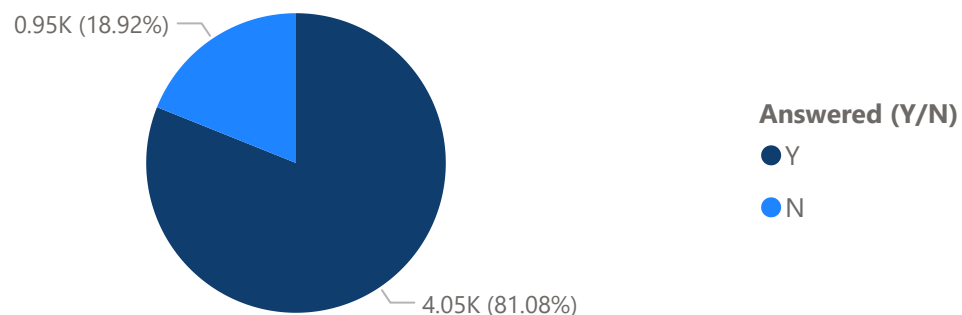
4054

CallsAnsweredYByTime

67.52

Average of Speed of answer in seconds

Count of Answered (Y/N) by Answered (Y/N)



AverageHandleTime and CallsAnswered by Agent

