PES319:SOFT SKILLS-II

L:1 T:2 P:0 Credits:3

Course Outcomes: Through this course students should be able to

CO1:: prepare CV keeping KYC in mind for better career prospects

CO2:: develop communication skills with guided practice

CO3 :: use online branding to broaden industrial reach

CO4:: summarize answers with proper justification during an interview

CO5 :: practice idea generation and articulate effectively during group discussions

CO6:: demonstrate professional ethics to meet corporate expectations

Unit I

Professional Attitude & CV Building: Introduction to professional attitude, importance and tips for power dressing, KYC & JD discussion, CV building (ATS friendly CV).

Unit II

Developing Communication Skills: Introduction to communication, types of communication, barriers to communication and tips and techniques to overcome it, non-verbal communication, para verbal communication, and the importance of active listening, oral presentation, and platform skills.

Unit III

Personal Branding: Introduction to self-branding, ways to enhance personal branding (introduction to video CV and profiles, do's and don'ts of video CV), creating an impressive elevator pitch using USPs, introduction to various platforms of branding- LinkedIn, GitHub, and using social media platforms constructively for branding.

Unit IV

Interview Skills: Interview preparation, pre-placement - etiquette and engagement, waiting room etiquette, re-cap of power dressing, and interview etiquette in online and offline scenarios, pre-placement talk etiquette, types of interviews, types of interview questions (Situational, Behavioural, CV justification) and various answering techniques(STAR, CARL), types of interview round (cultural fitment, MR, HM, HR) virtual interviews, do's and don'ts of virtual interviews, mock interviews.

Unit V

Group discussion: Introduction to group discussion, types of group discussion- including casebased, idea-generating techniques- SPELT, KWA, VAP, POPBEAN, SCAMPER, do's and don'ts of group discussion, group interaction, mock group discussion.

Unit VI

Corporate Expectations: Importance of integrity, workplace ethics, introduction to email etiquette, meeting etiquette, efficient time management, and decision-making skills, (Planning, Preparation, and Practice)

References:

- 1. SOFT SKILLS: KNOW YOURSELF AND KNOW THE WORLD by DR. K. ALEX,, S Chand Publishing
- 2. THE ACE OF SOFT SKILLS: ATTITUDE, COMMUNICATION AND ETIQUETTE FOR SUCCESS by GOPALASWAMY RAMESH AND MAHADEVAN RAMESH, PEARSON
- 3. PERSONALITY DEVELOPMENT AND SOFT SKILLS by BARUN K. MITRA, OXFORD UNIVERSITY PRESS

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